

# The best things in life are...borrowed

## Terms and Conditions

1. This competition is a trade promotion lottery (**Competition**) run by the City of Joondalup (**City**) in accordance with the *Gaming and Wagering Commission Act 1987 (WA)*.
2. Entry to the competition is free.
3. By submitting your entry, you acknowledge that you have read and accept these Terms and Conditions.
4. This competition is open to current Joondalup Library members; reactivated members; new online members and new full members. The following are ineligible to enter: Employees of the City of Joondalup, immediate family members of employees of the City of Joondalup, Elected Members of the City of Joondalup, immediate family members of Elected Members of the City of Joondalup, and the businesses, agencies, and companies associated or involved with the competition
5. This competition is open only for people who are current library members, or who take out or renew a library membership before Thursday 30 April. The City reserves the right to disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms and Conditions, or who has, in the opinion of the City, engaged in conduct in entering the Competition, which is considered fraudulent, misleading, or deceptive.
6. To enter the Competition, entrants must, during the Competition period, use their City of Joondalup Library card, reactivate a lapsed membership or join as a full or online member.
7. The competition opens on Monday 23 February 2026 and closes on Thursday 30 April 2026.
8. The information that entrants provide will be used by the City for the purpose of conducting this competition, and no other purposes. The City will not share any information collected with third parties. By entering this competition, entrants consent to use their contact details for the purposes described in this clause. This information will be collected, processed, used and protected in accordance with the applicable data security and privacy laws.
9. There will be three main prize winners drawn randomly from the library database on Friday 1 May 2026. One iPad will be allocated to new or reactivated members, and one to current members. The Wave Buds will be allocated to those who use their library card between Monday 23 February 2026 and Thursday 30 March 2026. The City reserves the right to request each winner to provide proof of their identity and/or proof of each winner to comply with any of the City's instructions on how to claim the Prize.
10. Each Prize is not transferrable, exchangeable or redeemable for cash. Once a Prize has left the City's premises, the City takes no responsibility for the Prize being damaged, lost or stolen.

11. If a Prize is unavailable for reasons beyond the City's control, the City reserves the right to substitute the Prize with a prize of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
12. A winner's use of the Prize is entirely at their own risk. Before a Prize is awarded, a winner may be required to sign an agreement to release the City from and indemnifying the City against any liability arising from the winner's acceptance and use of the Prize and the winner's participation in the competition.
13. The City will take all reasonable steps to identify and notify each winner to ensure that each winner receives their Prize. In the event of any prize left unclaimed, or the winner cannot be identified, by Friday 8 May 2026.
14. The City will not be liable to any entrant who cannot be contacted or whose entry contains incorrect or misspelled information including email addresses. In such cases, this entrant forfeits any Prize, and no further correspondence will be entered into. The City will not accept late entries.
15. By entering this competition, entrants acknowledge that if they are a winner, photographs may be taken at the Prize collection for marketing and media purposes, and this will be done only with the winner's consent. Any such photographs taken, and copyright in the images, will belong to the City, and the City has the right to use these images without payment or other compensation to the Prize winner.
16. The City reserves the right to vary the terms of, or cancel, the competition at any time without liability to any entrant or other person, subject to applicable laws.
17. Any Prize supplied by a third party supplier is subject to the terms and conditions of that third party supplier. Each Prize may come with guarantees that cannot be excluded under the applicable Australian consumer laws. If those guarantees are not complied with, then you will have rights under the applicable Australian consumer laws. Subject to those guarantees and rights, the City will not be liable and excludes all liability (including negligence) for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) for damage to property, personal injury or death suffered or sustained in connection with the competition or the use or taking of any Prize except for any liability which cannot be excluded by law including as provided for under the applicable Australian consumer laws.
18. If entry is via social media or if the competition is promoted on social media, the competition is in no way sponsored, endorsed, administered by or associated with the social media platform and each entrant agrees to grant the social media platform a complete release from any claims that they now have or may have in the future which relate to or are incidental to the competition. Entrants acknowledge and agree that:
  - a. any information they provide in connection with the competition is provided to the City and not to any social network; and
  - b. any questions, comments or complaints regarding the competition will be directed to the City, not a social network.

## **“Information on the Prize”**

1. The competition opens on Monday 23 February 2026 and closes on Thursday 30 April 2026.
2. Eligibility: Current library members; reactivated members; new full and online members.
3. There will be three main prize winners drawn randomly from the library database. One iPad (valued at \$548) will be allocated to new or reactivated members, and one to current members (valued at \$548). The Wave Buds (valued at \$98) will be allocated to current members.
4. Winner(s) will be notified by phone or email on Monday 4 May 2026.
5. Winner to collect the prize from their nominated City of Joondalup Library.
6. If a prize remains unclaimed on Friday 8 May 2026, another winner will be randomly drawn and advised.
7. Each Prize is not transferrable, exchangeable or redeemable for cash. Once a Prize has left the City's premises, the City takes no responsibility for the Prize being damaged, lost or stolen.
8. If a Prize is unavailable for reasons beyond the City's control, the City reserves the right to substitute the Prize with a prize of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
9. A winner's use of the Prize is entirely at their own risk. Before a Prize is awarded, a winner may be required to sign an agreement to release the City from and indemnifying the City against any liability arising from the winner's acceptance and use of the Prize and the winner's participation in the competition.

## **“How to Enter”**

To be eligible to enter the competition, members must do one of the following: Use their library card; activate a lapsed membership; join as a full or online member. One one entry per person. Members are automatically entered into the draw when they use their library card between Monday 23 March and Thursday 30 April. New or rejoining members are automatically entered into the draw.

## **“Entry details”**

The competition is open to current library members; reactivated library members; new full and online library members. Employees of the City of Joondalup, immediate family members of employees of the City of Joondalup, Elected Members of the City of Joondalup, immediate family members of Elected Members of the City of Joondalup, and the businesses, agencies, and companies associated or involved with the competition