City of Joondalup

Corporate Business Plan 2026–2030

Quarter 1 Report

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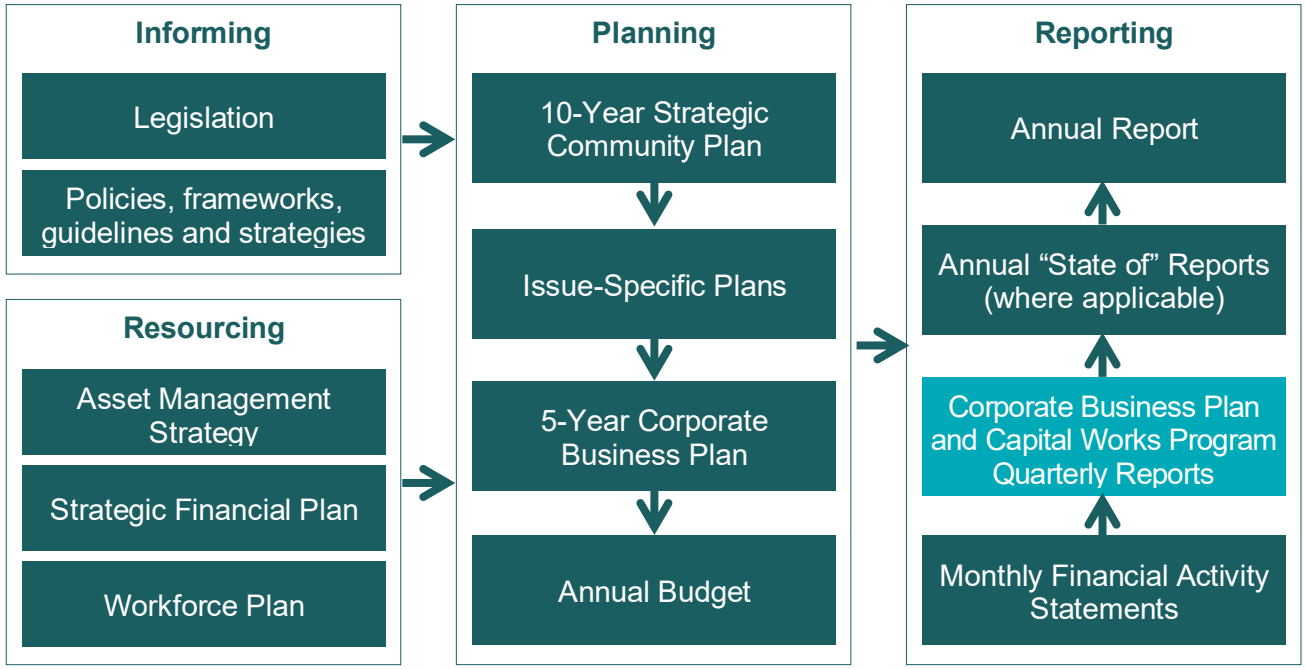
The purpose of this report

Corporate Business Plan Quarterly Reports are presented to the Council each quarter and are published on our website. The reports provide information on achievements and performance against the quarterly milestones outlined in our 5-Year Corporate Business Plan. This plan is our medium-term planning document which contains the services, projects and activities which have been developed in response to the vision, goals and outcomes of our 10-Year Strategic Community Plan: *Joondalup 2032*.

This report shows all of the listed ongoing programs and activities and provides data against the quarterly actions. The report also lists all of the non-capital projects and initiatives and indicates whether the project/activity is on time and on budget at the end of each quarter. A commentary is also provided on exactly what has been achieved. Note that reporting on our 5-Year Capital Works Program is undertaken through the Capital Works Program Quarterly Reports.

Integrated Planning and Reporting Framework

Corporate Business Plan Quarterly Reports and Capital Works Program Quarterly Reports sit within an Integrated Planning and Reporting Framework which builds in Informing, Resourcing, Planning and Reporting requirements to ensure transparency and evidence of planned achievements.



Key priorities for FY2026–27

The following projects and initiatives have been identified by the Council as key priorities for FY2026–27.

Key capital works projects

Capital works projects are those detailed in our 5-Year Capital Works Program. The following lists the key capital works projects for FY2026–27. Note only those capital works projects with reportable actions for FY2026–27 have been considered as key capital works projects for this financial year. These are aligned to the key themes of *Joondalup 2032*. Detailed descriptions, planned completion dates, and total project budgets are provided under each key theme section of this plan.

Community	• Heathridge Park redevelopment • MacNaughton Park Clubroom facility upgrade • Sorrento Surf Life Saving Club redevelopment • CCTV Tower Updates
Environment	• Joondalup City Centre lighting
Place	• Eddystone Avenue — Joondalup Drive to Honeybush Drive • Greenwood north-east cluster parks revitalisation • Hepburn Avenue — Lilburne Avenue and Walter Padbury Boulevard • Hepburn Avenue/Moolanda Boulevard roundabout construction • Hillarys cycle network expansion • Joondalup Drive/Hodges Drive intersection upgrade • Northshore Drive boulevard treatment • Whitfords Avenue/Craigie Leisure Centre/Pinnaroo Valley Memorial roundabout design
Economy	• Burns Beach — cafés/kiosks/restaurants • Burns Beach Coastal Node redevelopment

Key non-capital projects and initiatives

Non-capital projects and initiatives are listed in this plan. The following lists the key non-capital projects and initiatives for FY2026–27. These are aligned to the key themes of *Joondalup 2032*. Detailed descriptions and quarterly milestones for these projects and initiatives are provided under each key theme section of this plan.

Community	• Community Safety Plan • Dog Management Plan • Hillarys Dog Beach — asbestos management • Joondalup performing arts centre
Environment	• Coastal Hazard Risk Management and Adaptation Plan • Future waste disposal options
Place	• Local Planning Strategy review • Ocean Reef Marina
Leadership	• Core system replacement project (Project Axiom) • Privacy and responsible information sharing reforms

QUARTER HIGHLIGHTS

COMMUNITY

Heathridge Park redevelopment

At the August 2026 Council Meeting, Council endorsed the staged delivery plan for the Heathridge Park redevelopment. Detailed design for Stage 1 is progressing, including value-engineering to align with available funding, while concept design for Stage 2 has commenced with community engagement activities being developed to inform future stages. Advocacy for additional funding has commenced, and State and Federal Government funding agreements are currently being negotiated.

MacNaughton Park Clubroom facility upgrade

Detailed design for the MacNaughton Park Clubroom facility upgrade is progressing. The funding agreement for the allocation under the Federal Government's Major and Local Infrastructure Program is being negotiated and expected to be finalised in the coming weeks. Advocacy for further funding has also commenced, with an application for LotteryWest funding to be submitted in quarter 2 and a Community Sporting and Recreation Facilities Fund application to be submitted in quarter 3 subject to the release of the Community Sporting and Recreation Facilities Fund funding round in early 2027.

Sorrento Surf Life Saving Club redevelopment

At the August 2026 Council Meeting, Council resolved to redesign the Sorrento Surf Life Saving Club redevelopment to align the community facilities component with available funding. A feasibility study for the revised scope of works has commenced, informed by initial discussions with the Club. Advocacy for additional funding is underway, and the State Government funding agreement is in place pending endorsement of the revised project scope.

Youth Forum
On 25 August 2026, the City of Joondalup welcomed 86 students and 15 teachers from 12 local secondary schools to the annual Youth Forum. Through an interactive workshop, participants explored local issues, developed practical solutions and strengthened their leadership and collaboration skills. Insights gathered at the forum will inform future youth programs, initiatives and planning across the City.

Inclusion at the Intersection Forum
On 17 September 2026, the City of Joondalup, in partnership with the Cities of Wanneroo and Stirling, hosted the Inclusion at the Intersection Forum. Bringing together the Disability Interagency Network and Northern Multicultural Network, the forum provided an opportunity for service providers to strengthen cross-sector partnerships, improve referral pathways and identify opportunities to better support people experiencing both disability and cultural diversity. More than 40 organisations attended, with the event also highlighting Disability Access and Inclusion Plan initiatives across the three Cities.

Joondalup Libraries
In July 2026, Joondalup Libraries recorded 50,852 visits across its four branches, the highest monthly visitation since reliable data collection commenced in 2013–14. A significant contributor to this increase was the State Government's Fuel Support Payment program, with library staff providing assistance to 2,949 community members seeking access to the program through the ServiceWA app. This highlights the important role libraries play in supporting the community to access essential services during a period of ongoing cost-of-living pressures.

Community Art Exhibition – Joondalup Contemporary Art Gallery
From 13 to 25 July 2026, the Community Art Exhibition showcased 195 artworks by local artists and attracted 10,771 visitors. The exhibition achieved record sales of $30,693, with 66 artworks sold, the highest number sold in the exhibition's history. Harry Young received the top prize for the second consecutive year.

Joondalup Contemporary Art Gallery (JCAG) Community Hires
Through the inaugural Gallery Hire Program, the Joondalup Community Art Association presented *ART: UNPLUGGED* at the Joondalup Contemporary Art Gallery from 28 to 30 August 2026. The exhibition showcased more than 50 artworks by 17 artists and included a popular live model drawing session. It received positive feedback and generated new memberships and membership enquiries.
From 10 to 13 September 2026, the Wanneroo Joondalup Art Association held its annual exhibition, featuring 144 artworks by 58 members. The exhibition resulted in the sale of 13 artworks and generated new membership enquiries.

NAIDOC Celebrations – Joondalup Contemporary Art Gallery and HOYTS Cinema
The City celebrated the 2026 NAIDOC theme, *50 Years of Deadly*, with a six-week program featuring the touring exhibition *Two Girls From Amoonguna*, education packs for primary and secondary schools, workshops in weaving, painting and bush flower essences, and six film screenings. The program attracted 908 participants, while the broader campaign reached 1,324,795 people.

ENVIRONMENT

Biodiversity Month

During Biodiversity Month in September 2026, the City delivered activities to encourage community participation in biodiversity conservation, including the Healthy Soils for Waterwise Gardening workshop and Quenda After Dark education session. The City also promoted citizen science, sustainable gardening, and participation in Friends Groups and community gardens.

PLACE

Eddystone Avenue – Joondalup Drive to Honeybush

Following approval from Main Roads WA, the City progressed to procurement for traffic signal modifications at the Eddystone Avenue and Joondalup Drive intersection. Construction is scheduled to commence in February 2027.

Hepburn Avenue – Lilburne Road and Walter Padbury Boulevard

In June 2026, the City commenced construction of a new signalised intersection at Hepburn Avenue and Lilburne Road, complementing the completed roundabout at Hepburn Avenue and Walter Padbury Boulevard. Both projects form part of the State Government's 2021 election commitments. Civil works are scheduled for completion by the end of September 2026, with the traffic signals expected to be operational by the end of October 2026.

Hillarys Cycle Network Expansion

In August 2026, the City completed the third and final stage of the Hillarys Cycle Network Expansion project, delivering the coastal shared path between the Iluka Foreshore and Ocean Reef Marina. The completion of this stage marked the conclusion of the 4.5-year project, which formed part of the State Government's 2021 election commitment to support bicycle planning and infrastructure projects.

ECONOMY

City Centre Activation

The City commenced its second year of partnerships with the private sector to bring activation to the City Centre. Bloom launched at the end of September, with the Joondalup Night Markets returning for 21 days of markets during 2026 to 2027. To maximise business engagement and support local businesses, the City delivered the Support Local campaign during winter and launched the new Places Locals Love campaign in spring.

Joondalup Business Association Awards 2026

On 15 August 2026, the City supported the 2026 Joondalup Business Awards as a major partner. The awards attracted a record number of nominations, with the Best Home-Based Business award presented to an alumnus of the City's business support program.

LEADERSHIP

WA Aquatic and Recreation Industry Awards

On 27 August 2026, Craigie Leisure Centre was named Facility of the Year (Metro and Regional) at the 2026 WA Aquatic and Recreation Industry Awards. The award recognises facilities that demonstrate outstanding operations and make a significant impact on their communities. Craigie Leisure Centre was acknowledged for its excellence in facility management, customer experience, financial sustainability, innovation and environmental leadership. The recognition reflects the City's ongoing investment in quality recreation facilities and the dedication of staff in delivering high-quality services and positive community outcomes.

Future Female Leaders Program

In September 2026, the City celebrated the completion of the 2026 Future Female Leaders Program, continuing its role as a Visionary Investor in the initiative. Four City employees mentored two year 11 students over a six-month period, supporting them to develop leadership skills and deliver a Social Impact Project aligned with the United Nations Sustainable Development Goals. The program supports the development of future leaders and reinforces the City's commitment to empowering young people and fostering community leadership.

1. COMMUNITY

OUR GOAL

We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.

YOUR OUTCOMES

1-1 Healthy and safe

You feel healthy and safe in your local community.

1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

1-5 Cultural and diverse

You understand, value and celebrate the City’s unique Aboriginal and other diverse cultures and histories.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of the community who report feeling safe in their local community	Maintain baseline plus increasing trend*	Biennial
City of Joondalup Liveability Score	To be determined	Annual
Percentage of the community satisfied with the accessibility and inclusion available to them within the community	Maintain baseline plus increasing trend*	Biennial
Net Promoter Score — Craigie Leisure Centre	35	Annual
Percentage of the community satisfied with the library services provided by the City of Joondalup	To be determined	Biennial
Percentage of resident satisfaction with City of Joondalup's cultural events, festivals, art exhibitions and public art	Maintain above 80%	Biennial
Percentage of the community satisfied with the cultural representation in City of Joondalup's services, programs, events and materials	Maintain baseline plus increasing trend*	Biennial

* Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 1-1 Healthy and safe

You feel healthy and safe in your local community.

Ongoing programs and activities

Program/activity	Ongoing actions
Animal management	Promote and support responsible pet ownership and compliance with the *Dog Act 1976, Cat Act 2011*, and subsidiary legislation.
Environmental health	Deliver environmental health initiatives and programs in the community, including inspections and assessments relating to food, noise, disease, pest control and safety in accordance with the Public Health Act 2016 and subsidiary legislation, and relevant local laws.
Graffiti removal	Remove graffiti from public spaces to minimise the impact of criminal damage and promote safe and welcoming neighbourhoods.
Public areas CCTV	Operate and manage the City's CCTV network to deter criminal, anti-social and suspicious activity.
Responsible pet ownership — schools' education program	Deliver scheduled activities and events as part of the responsible pet ownership — schools' education program to local schools.
Road safety education program	Deliver scheduled activities and events as part of the road safety education program to schools and the broader community.
Swimming pool inspections	Inspect all private swimming pools across the City at least once every 4 years in accordance with the *Building Act 2011* and subsidiary legislation.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Community Safety Plan* A plan that addresses community safety issues across the City, including parking management, animal management, CCTV, graffiti removal and community amenity. The plan will ensure the community feels connected and safe through direct service provision, as well as support and encourage local organisations and community-led activities.			
Q1	Deliver scheduled actions from the Community Safety Plan 2026–2030 for the quarter.	Completed all Community Safety Plan actions scheduled for the quarter, including: • Crime Prevention Through Environmental Design assessment of Works Operations Centre. • Bushfire Risk Management Plan, Road Safety Management Plan, High Visibility Community Patrol Program, and Public Health Plan. • Delivery of the Bushfire Education Program has been delayed due to resourcing constraints. This milestone has been prioritised and is scheduled for completion in quarter 3.	✓
Q2	Deliver scheduled actions from the Community Safety Plan 2026–2030 for the quarter.		
Q3	Deliver scheduled actions from the Community Safety Plan 2026–2030 for the quarter.		
Q4	Deliver scheduled actions from the Community Safety Plan 2026–2030 for the quarter.		

MILESTONE		COMMENT	STATUS
Dog Management Plan* A plan that guides the City's approach to managing dogs within the district, including legislative and regulatory instruments, behavioural management, and community education and awareness.			
Q1	Present the draft Dog Management Plan 2026–2036 to Council seeking endorsement.	• Presented the Dog Management Plan and proposed Dog Access Framework to Elected Members seeking feedback in July 2026. • Progressed the development and finalisation of the draft Dog Management Plan 2026–2036, informed by feedback received from Elected Members.	✓
	Deliver scheduled actions from the Dog Management Plan 2026–2036 for the quarter.	Implementation will commence following Council endorsement of the Dog Management Plan 2026–2036.	✓
Q2	Deliver scheduled actions from the Dog Management Plan 2026–2036 for the quarter.		
Q3	Deliver scheduled actions from the Dog Management Plan 2026–2036 for the quarter.		
Q4	Deliver scheduled actions from the Dog Management Plan 2026–2036 for the quarter.		

MILESTONE		COMMENT	STATUS
Hillarys Dog Beach — asbestos management* Management of residual asbestos at Hillarys Dog Beach in accordance with the approved Ongoing Site Management Plan and direction from the Department of Water and Environmental Regulation and the Department of Health.			
Q1	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.	The following rehabilitation works were undertaken in accordance with the Ongoing Site Management Plan: • Continued weekly site inspections and removal of visible asbestos-containing material. • Received support from the Department of Water and Environmental Regulation and Department of Health for the proposed Remediation Action Plan following completion of their review. • Met with the Department of Planning, Lands and Heritage Bush Forever team to present the site history, current status and proposed works, and seek support for a clearing permit referral. • Progressed the Interest Only Deposited Plan to 'In order for dealings' status, with the Department of Water and Environmental Regulation deferring lodgement of the memorial until remediation works are completed to enable the final classification of 'remediated restricted use'.	✓
Q2	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.		
Q3	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.		
Q4	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.		

MILESTONE		COMMENT	STATUS
Local laws Local laws made under the WA *Local Government Act 1995* and subsidiary legislation to cover matters considered necessary for the good government of the City. Local laws are reviewed every 15 years in accordance with the Act.			
Q1	Progress amendments to local laws as required.	• Released a Green Paper to Elected Members on 4 September 2026 regarding election signage in City road reserves. • Received feedback from Elected Members to inform a future report to Council and review of the *Local Government and Public Property Local Law 2014*. • Noted the passage of the *Cat Amendment (Local Laws) Bill 2026* through the Legislative Assembly on 15 September 2026, with the Second Reading debate and vote in the Legislative Council to follow. • Continued to monitor the progress of the *Cat Amendment (Local Laws) Bill 2026*, with enactment to inform a future review of the *Animals Local Law 1999*.	✓
Q2	Progress amendments to local laws as required.		
Q3	Progress amendments to local laws as required.		
Q4	Progress amendments to local laws as required.		

MILESTONE		COMMENT	STATUS
Public Health Plan A plan that responds to local health risks and establishes objectives and policy priorities for the promotion and protection of public health in the City. The plan is a requirement of the WA Public Health Act 2016.			
Q1	Deliver scheduled actions from the Public Health Plan.	Delivered scheduled actions from the Public Health Plan 2026-2031 including swimming pool inspections, environmental health programs, public open space maintenance, and progressing development of a new disability access and inclusion plan.	✓
Q2	Deliver scheduled actions from the Public Health Plan.		
Q3	Deliver scheduled actions from the Public Health Plan.		
Q4	Deliver scheduled actions from the Public Health Plan.		

MILESTONE		COMMENT	STATUS
Road Safety Management Plan A plan that identifies specific actions, responsibilities and measures to promote safer roads across the City. The plan was developed in accordance with the State Government's Local Government Road Safety Management Planning Process Guide.			
Q1	Deliver scheduled actions from the Road Safety Management Plan 2025–2035.	Delivered scheduled actions from the Road Safety Management Plan 2025–2035, including submission of the road safety improvement project applications to Main Roads Western Australia under the 2027/2028 State and Federal Black Spot Program.	✓
Q2	Deliver scheduled actions from the Road Safety Management Plan 2025–2035.		
Q3	Deliver scheduled actions from the Road Safety Management Plan 2025–2035.		
Q4	Deliver scheduled actions from the Road Safety Management Plan 2025–2035.		

Outcome 1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

Ongoing programs and activities

Program/activity	Ongoing actions
Age-friendly initiatives	Deliver scheduled programs, activities and events for older residents that foster active ageing environments, where opportunities for health, wellbeing, security, and participation are maximised to achieve optimal quality of life.
Communities in-Focus program	Deliver scheduled programs, activities and events as part of the Communities in-Focus program to help identify and build on the existing skills, experience and knowledge already present.
Community Transport program	Deliver the Community Transport program to eligible community members and provide affordable transport from the home to local shopping centres and libraries.
Volunteer Joondalup program	Deliver scheduled programs, activities and events as part of the Volunteer Joondalup program and promote volunteering opportunities to encourage greater volunteerism within the community.
Youth development initiatives	Deliver scheduled programs, activities and events through the City's youth centres, Youth Truck and Youth Events program that foster healthy, resilient, informed and engaged young people, and promote and celebrate the role of young people in the community.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Access and Inclusion Plan A plan which contributes towards the creation of accessible and inclusive communities through the provision and improvement of services, events, processes, and spaces for the community. Access and inclusion plans are a requirement of all local governments under the WA *Disability Services Act 1993*.			
Q1	Deliver activities from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	• Updated beach wheelchair locker signage at Mullaloo and Sorrento in August 2026 with new information and designs featuring artwork by Noongar artist Teresa Miller. • Hosted the combined Disability Interagency Network and Northern Multicultural Network on 17 September 2026, with more than 40 community and government organisations represented.	✓
	Present the Access and Inclusion 2021/22–2023/24 Annual Progress Report to the Department of Communities.	Submitted the Annual Progress Report to the Department of Communities on 3 July 2026.	✓
Q2	Deliver activities from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.		
	Present the Access and Inclusion 2021/22–2023/24 Annual Progress Report to Council for noting.		
Q3	Deliver activities from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.		
Q4	Deliver activities from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.		

Age-Friendly Plan A plan which articulates the City's commitment to fostering active ageing environments, where opportunities for health, wellbeing, security and participation are maximised to achieve optimal quality of life.			
Q1	Deliver scheduled actions from the Age-Friendly Plan 2018/19-2022/23 for the quarter.	• Provided Community Transport for local seniors to attend Sunday Serenades on 19 July, 16 August and 13 September 2026, supporting access to live entertainment and opportunities for social connection. • Provided Community Transport on 28 July, 25 August and 22 September 2026 for participants attending Meerilinga's intergenerational program at Woodvale Library, supporting older residents to participate in activities that promote social connection, inclusion and learning across generations. • Delivered 169 Tech Help digital literacy sessions through Joondalup Libraries during the reporting period. • Participated in three Local Government Professionals Western Australia Age-Friendly Cities Network Committee meetings.	✓
Q2	Deliver scheduled actions from the Age-Friendly Plan 2018/19-2022/23 for the quarter.		
	Present the Age-Friendly Plan Annual Progress Report to Council for noting.		
Q3	Deliver scheduled actions from the Age-Friendly Plan 2018/19-2022/23 for the quarter.		
Q4	Deliver scheduled actions from the Age-Friendly Plan 2018/19-2022/23 for the quarter.		

Community Development Strategy A new strategy that will guide the integrated delivery of City programs and infrastructure that support community development, youth development, access and inclusion, and age-friendly communities.			
Q1	Progress the development of the Community Development Strategy 2026–2030.	The development of the Community Development Strategy continued with a project plan being finalised during the quarter.	✓
Q2	Progress the development of the Community Development Strategy 2026–2030.		
Q3	Present the draft Community Development Strategy 2026–2030 to Elected Members seeking feedback.		
Q4	Present the draft Community Development Strategy 2026–2030 to Council seeking endorsement.		

Community Funding Program A funding program intended for the delivery of community-initiated projects, programs and events that benefit the City of Joondalup community.			
Q1	Advertise round 1 of the Community Funding Program and deliver information workshops.	• Advertised round one of the Community Funding Program through the City's electronic newsletters and social media channels. • Delivered workshops for prospective Community Funding Program applicants on 21 and 23 July 2026.	✓
Q2	Evaluate the submissions received and provide recommendations for round 1 of the Community Funding Program.		
Q3	Issue the funding agreements and payments for successful applicants of round 1 of the Community Funding Program.		
	Advertise round 2 of the Community Funding Program and deliver information workshops.		
Q4	Evaluate the submissions received and provide recommendations for round 2 of the Community Funding Program.		
	Issue the funding agreements and payments for successful applicants of round 2 of the Community Funding Program.		

Corporate Sponsorship Program A funding program intended for the delivery of accessible events, programs and activities, held within the City.			
Q1	Open Round 1 of the Corporate Sponsorship Program.	Advertised round one of the 2026–2027 Corporate Sponsorship Program in accordance with the revised program framework and promoted the funding opportunity to eligible organisations.	✓
	Evaluate submissions received and provide recommendations for Round 1 of the Corporate Sponsorship Program.	• Conducted an evaluation of the submissions received. • Prepared and provided recommendations for round 1 of the Corporate Sponsorship Program.	✓
Q2	Present the applicants for funding greater than $10,000 to Council for consideration.		
	Issue funding agreements for successful applicants of Round 1 of the Corporate Sponsorship Program.		
Q3	Open Round 2 of the Corporate Sponsorship Program if there are remaining funds available in the Corporate Sponsorship budget.		
Q4			

Regional Homelessness Plan A joint plan with the City of Wanneroo which includes a series of actions that demonstrate the Cities' commitment to ensuring people at- risk of experiencing homelessness have the optimum opportunity to improve their circumstances.			
Q1	Deliver scheduled actions from the Regional Homelessness Plan for the quarter.	The following scheduled actions from the Regional Homelessness Plan were delivered during the quarter: • Contributed data to the Joondalup Wanneroo Homelessness Engagement Group data collection project in July 2026. • Delivered a workshop on solutions to address and avoid compassion fatigue and burnout in July 2026, attended by 13 participants and delivered in partnership with the Joondalup Wanneroo Homelessness Engagement Group and Neami. • Provided homelessness 'hot spot' data and collaborated on outreach activities in August 2026 to support Census data collection efforts. • Delivered an Everyday Counselling Skills workshop on 8 September 2026, attracting 30 registrations.	✓
Q2	Deliver scheduled actions from the Regional Homelessness Plan for the quarter.		
Q3	Deliver scheduled actions from the Regional Homelessness Plan for the quarter.		
Q4	Deliver scheduled actions from the Regional Homelessness Plan for the quarter.		

Outcome 1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

Ongoing programs and activities

Program/activity	Ongoing actions
Craigie Leisure Centre health and fitness programs	Deliver a range of programs at Craigie Leisure Centre to promote health and fitness, including gym memberships, group fitness, leisure and aquatics programs.
Library programs, activities and events	Deliver a range of programs, events and activities that provide opportunities for the community to learn, recreate and connect, with a focus on life-long learning and literacy.
Library services	Provide library resources and services at City of Joondalup libraries and online, and provide safe, flexible, and accessible spaces for the community.
Sport and recreation development	Deliver a range of programs, activities, events and one-one-one assistance to local club volunteers to assist them in performing their roles and ensuring ongoing club sustainability and success.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Libraries Strategy A new strategy that will guide the future delivery of library programs, services and events across the City's four libraries. The strategy will address the increasing opportunities and challenges faced by public libraries in terms of changing demographics, technological growth and economic and social change.			
Q1	Commence development of the draft Libraries Strategy.	• Presented the draft Library Strategy Framework to Elected Members seeking review and feedback in September 2026. • Progressed the final draft Library Strategy, informed by feedback received from Elected Members, in preparation for further consideration by Elected Members in October 2026 and presentation to Council in November 2026.	✓
Q2	Present the draft Libraries Strategy to Elected Members.		
Q3			
Q4			

Outcome 1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

Ongoing programs and activities

Program/activity	Ongoing actions
Art collection maintenance and acquisitions	Manage the City's Art Collection, including acquisition, maintenance and management.
Arts development program	Deliver the annual program of community arts development activities, including the Community Funding, and Connecting Creatives database.
Cultural events program	Deliver the annual program of cultural events that offer access to the arts for the local community and brings visitors to the region.
Public art projects	Deliver public art projects in accordance with the Public Art Masterplan that contribute to an appreciation of the City's cultural and natural heritage and enhance the public realm.
Visual arts exhibition program and Joondalup Contemporary Art Gallery	Deliver the annual program of visual arts that provides the community with access to contemporary, quality artworks, supports local arts development, and promotes Joondalup as a vibrant cultural destination.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

	MILESTONE	COMMENT	STATUS
Joondalup performing arts centre* Investigations into an arts facility proposed for the hosting of performing arts and cultural events and other activities within the Joondalup City Centre.			
Q1	Progress actions towards the development of a business case for a Joondalup performing arts centre.	• Provided a status update and recommendations on next steps to the City Centre Steering Group on 20 August 2026. • Drafted the initial scope of works for an updated Needs Analysis and Feasibility Study for the Joondalup Performing Arts Centre and progressed it through external review.	✓
	Present reports to Elected Members on the progress and status of the project as required.	Presented a report to Elected Members seeking feedback on 4 August 2026, outlining the current status of the Joondalup Performing Arts Centre project and anticipated next steps.	✓
Q2	Progress actions towards the development of a business case for a Joondalup performing arts centre.		
	Present reports to Elected Members on the progress and status of the project as required.		
Q3	Progress actions towards the development of a business case for a Joondalup performing arts centre.		
	Present reports to Elected Members on the progress and status of the project as required.		
Q4	Progress actions towards the development of a business case for a Joondalup performing arts centre.		
	Present reports to Elected Members on the progress and status of the project as required.		

Outcome 1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Ongoing programs and activities

Program/activity	Ongoing actions
Aboriginal engagement and reconciliation	Establish, entrench, and promote the City's commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.
Citizenship ceremonies	Deliver citizenship ceremonies in accordance with the Department of Home Affairs' guidelines.
Civic functions	Deliver scheduled civic functions that recognise the valuable contributions of key City stakeholders.
Local history service	Deliver scheduled local history programs, activities and events at the City of Joondalup libraries that help to preserve, share and celebrate the City's local and regional history.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Reconciliation Action Plan A plan which sets out the City's commitment to reconciliation and engagement with Aboriginal and Torres Strait Islander peoples. The plan gives the City an opportunity to think deeply about what reconciliation means to the organisation and community, and implement a Reconciliation Action Plan that is localised, unique and leaves an effect of lasting change.			
Q1	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.	• Updated beach wheelchair locker signage with new designs featuring artwork by Noongar artist Teresa Miller. • Held two Reconciliation Action Plan Community Reference Group meetings in July and September 2026, focusing on group dynamics and capacity building in preparation for the next stage of Reconciliation Action Plan delivery. • Facilitated a joint Reconciliation Action Plan Community Reference Group and Reconciliation Action Plan Staff Working Group meeting in August 2026 to strengthen relationships and support learning and information sharing between the groups. • Participated in a Black Coffee Network meeting to build connections and relationships with First Nations businesses.	✓
	Submit the Reconciliation Action Plan 2025–2027 Impact Survey to Reconciliation Australia.	Submitted the Reconciliation Action Plan Impact Survey to Reconciliation Australia in September 2026.	✓
Q2	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter. Present the Reconciliation Action Plan 2025–2027 Annual Progress Report to Council for noting.		
Q3	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.		
Q4	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.		

2. ENVIRONMENT

OUR GOAL

We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives and we share responsibility for preserving our natural assets for future generations.

YOUR OUTCOMES

2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.

2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of natural areas protected within City of Joondalup reserves	Minimum of 87.5%	Annual
Amount of native vegetation protected under the City of Joondalup's Local Planning Scheme No 3, Metropolitan Region Scheme and Bush Forever	Maintain above 1,211 ha	Annual
Percentage of the community who value/visit/enjoy the City's local bushland, wetland and coastal areas	Maintain baseline plus increasing trend*	Biennial
Percentage increase in vegetation quality scores within each site category (eg dunes, wetlands) over a specific period	Maintain above 80%	Annual
Percentage residential waste diverted from landfill in the City of Joondalup	Establish baseline year, increasing trend year-on- year	Annual
Percentage decrease in the annual tonnage of litter collected	Establish baseline year, decreasing trend year-on- year	Annual
Percentage of community who feel they live in a clean environment	Maintain baseline plus increasing trend*	Biennial
Percentage of groundwater usage within prescribed allocation limits	Maintain below 110% (baseline – 108.9%)	Annual
Percentage reduction in scheme water usage compared to a baseline year	Establish baseline year, maintain 5% below	Annual
Percentage reduction in greenhouse gas emissions compared to a baseline year	Establish baseline, decreasing trend year-on- year	Annual
Percentage decrease in emission due to renewable energy generation	Decreasing trend year-on- year	Annual
Percentage of the community who feel informed and prepared for the impacts of climate change and natural disasters	Maintain baseline plus increasing trend*	Biennial

* Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

Ongoing programs and activities

Program/activity	Ongoing actions
Midge monitoring	Monitor midge larvae populations and provide treatments, as required, to mitigate nuisance adult midge at Lake Goollelal and Lake Joondalup.
Natural areas maintenance	Coordinate and implement maintenance programs which protect and enhance biodiversity values, whilst maintaining appropriate community access and awareness of natural areas.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Natural area management (major conservation) Natural area management initiatives for protecting and enhancing biodiversity values across the City's major conservation natural areas.			
Q1	Engage a consultant to undertake a flora survey and vegetation condition assessment in Iluka–Burns Beach Foreshore Reserve (Iluka and Burns Beach).	Engaged an external consultant to undertake a flora survey and vegetation condition assessment in Craigie Bushland (Craigie), with the Iluka-Burns Beach Foreshore Reserve (Iluka and Burns Beach) survey deferred to FY2027-28.	✓
	Engage a consultant to deliver quenda monitoring in Craigie Bushland (Craigie).	Engaged consultant to deliver quenda monitoring in Craigie Bushland (Craigie).	✓
Q2			
Q3			
Q4	Present the outcomes of the flora surveys and quenda monitoring to Elected Members.		

MILESTONE		COMMENT	STATUS
Yellagonga Catchment management Projects delivered in partnership with the City of Wanneroo and the Department of Biodiversity, Conservation and Attractions to improve the Yellagonga Catchment, in accordance with the Yellagonga Integrated Catchment Management Plan.			
Q1	Deliver scheduled projects from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026: • Engaged Edith Cowan University to undertake a water quality monitoring program in the Yellagonga wetlands. • Continued implementation of the Kangaroo Management Action Plan for Yellagonga Regional Park in liaison with the Department of Biodiversity, Conservation and Attractions and the City of Wanneroo.	✓
	Commence 5-year review of Yellagonga Integrated Catchment Management Plan in partnership with City of Wanneroo.	Commenced the 5-year review of the Yellagonga Integrated Catchment Management Plan Implementation Plan in partnership with the City of Wanneroo.	✓
Q2	Deliver scheduled projects from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter.		
	Finalise 5-year review of Yellagonga Integrated Catchment Management Plan and provide an updated plan to Elected Members.		
Q3	Deliver scheduled projects from the Yellagonga Integrated Catchment Management Plan 2027–2031 for the quarter.		
Q4	Deliver scheduled projects from the Yellagonga Integrated Catchment Management Plan 2027–2031 for the quarter.		

Outcome 2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

Ongoing programs and activities

Program/activity	Ongoing actions
Bulk waste collection and processing	Deliver on-demand bulk hard waste and greens waste collection and processing for residential properties.
Environmental education program	Deliver scheduled activities and events as part of the environmental education program to residents, schools, businesses and the broader community.
Illegal dumping	Respond to reports from the community about illegally dumped waste in public areas.
Litter collection	Undertake scheduled collection and disposal of public area litter by hand.
Waste collection and processing	Deliver weekly collection and disposal of kerbside domestic waste, and fortnightly collection and processing of domestic recycling and greens for residential properties.
Waste education program	Deliver scheduled activities and events as part of the waste education program to schools and the broader community.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Food organics, garden organics (FOGO) bin service A new food organics, garden organics (FOGO) bin service for residential waste service delivery.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's food organics, garden organics (FOGO) bin service joint tender process.		
Q4	Present a report to Council seeking direction on the future delivery of a food organics, garden organics (FOGO) bin service.		

MILESTONE		COMMENT	STATUS
Future waste disposal options* Investigations into future waste disposal options following the closure of the Tamala Park landfill operation.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process for implications on future waste disposal options for the City.		
Q4	Present a report to Council seeking direction on future waste disposal options.		

MILESTONE		COMMENT	STATUS
Waste to Energy solution A new regional facility that will convert waste products into energy which can then be used directly, or further converted into products, such as electricity or synthetic fuels.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process.		
	Present a report to Council seeking direction on the preferred option for appointing a Waste to Energy provider.		
Q4	Develop and advertise a request for tender to deliver a Waste to Energy solution (if directed by Council).		

Outcome 2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.

Ongoing programs and activities

Program/activity	Ongoing actions
Energy management	Manage the City's energy consumption to minimise environmental impact and realise economic savings.
Groundwater management	Manage the groundwater on City-owned and managed land to ensure responsible and efficient use in accordance with Department of Water and Environmental Regulation licencing requirements.
Scheme water management	Manage the scheme water on City-owned and managed land to reduce consumption.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Joondalup Lighting Initiative Investigation and proposal to upgrade existing streetlights to LED across the City for the purposes of reducing energy consumption.			
Q1	Investigate LED streetlight conversion options with Western Power.	• The external consultant continued preparing the business case for streetlight ownership. • Discussions with Western Power will continue following delivery of the business case.	✓
Q2	Continue to investigate LED streetlight conversion options with Western Power.		
Q3	Continue to investigate LED streetlight conversion options with Western Power.		
Q4	Continue to investigate LED streetlight conversion options with Western Power.		

MILESTONE		COMMENT	STATUS
Streetlight ownership review Liaison and advocacy with Western Power to explore options to transfer ownership and management of streetlights to the City.			
Q1	Investigate streetlight ownership options with Western Power for their streetlight assets.	• The external consultant continued preparing the business case for streetlight ownership. • Discussions with Western Power will continue following delivery of the business case.	✓
Q2	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.		
Q3	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.		
Q4	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.		

MILESTONE		COMMENT	STATUS
Waterwise Council Program A program run jointly by the WA Department of Water and Environmental Regulation and Water Corporation to support local governments to improve water efficiency and help create waterwise communities.			
Q1	Deliver scheduled actions from the Waterwise Council Action Plan 2026–2031 for the quarter.	Finalised the Waterwise Council Action Plan 2026-2031 and submitted it to the Water Corporation and Department of Water and Environmental Regulation for review.	✓
Q2	Deliver scheduled actions from the Waterwise Council Action Plan 2026–2031 for the quarter.		
	Present the Waterwise Council Action Plan Annual Report to the Water Corporation seeking re-endorsement as a Waterwise Council.		
Q3	Deliver scheduled actions from the Waterwise Council Action Plan 2026–2031 for the quarter.		
Q4	Deliver scheduled actions from the Waterwise Council Action Plan 2026–2031 for the quarter.		

Outcome 2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Ongoing programs and activities

Program/activity	Ongoing actions
Bushfire community education program	Deliver scheduled initiatives as part of the bushfire community education program to residents, schools, community groups, businesses and the broader community.
Bushfire hazard reduction program	Develop and implement a Treatment Schedule for local government managed land.
Coastal monitoring	Monitor changes to the City's shoreline to inform coastal hazard management planning and actions.
Emergency management	Participate in the Joint Local Emergency Management Committee, District Emergency Management Committee and WALGA Emergency Management Advisory Committee meetings for the purposes of ensuring effective preparedness in the event of an emergency incident.
Firebreak inspections	Inspect firebreaks throughout the City in accordance with the *Bush Fires Act 1954* and subsidiary legislation for the purpose of mitigating the risk of bushfire hazards. Commencing 1st November, 2026.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Bushfire Risk Management Plan A plan which provides an ongoing strategic approach to the management of bushland areas to reduce the incidence of fire within the City.			
Q1	Implement treatments identified in the Bushfire Risk Management Plan 2025–2027.	Implemented the following treatments identified in the Bushfire Risk Management Plan 2025-2027: • Undertook post-burn weed control at hazard reduction burn sites in Craigie Bushland (Craigie), Hepburn Heights Conservation Area (Padbury) and Lakeside Park (Joondalup). • Conducted weed control along all firebreaks in natural areas. • Upgraded a section of the firebreak in Water Tower Park (Joondalup) with limestone.	✓
Q2	Implement treatments identified in the Bushfire Risk Management Plan 2025–2027.		
Q3	Implement treatments identified in the Bushfire Risk Management Plan 2025–2027.		
Q4	Implement treatments identified in the Bushfire Risk Management Plan 2025–2027.		

MILESTONE		COMMENT	STATUS
Climate Change Plan* A plan which guides the City's climate change mitigation and adaptation actions across a range of areas relevant to local government, including infrastructure, assets, health services, water management, emergency management, urban forest and the natural environment.			
Q1	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.	Delivered the following scheduled actions from the Climate Change Plan 2025-2035 during the quarter: • Commenced review of Environmentally Sustainable Design for City Buildings Policy. • Used recycled crumbed rubber in asphalt to resurface numerous roads in Kingsley, including McKee Place, Avocet Court, Firetail Court, Rosella Court, Dotterel Place, Carey Court, Fitzgerald Court, Berwick Close, Struan Court, Abbess Place, Hillingdon Close, Romford Place and Whitton Court.	✓
Q2	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.		
Q3	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.		
Q4	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.		

MILESTONE		COMMENT	STATUS
Coastal Hazard Risk Management and Adaptation Plan* A new plan to be developed under State Planning Policy 2.6 which will define areas of the coastline that could be vulnerable to coastal hazards and outline the preferred approach to managing these hazards over the next 100 years.			
Q1	Deliver scheduled actions from the CHRMAP Project Plan including CHRMAP Community Reference Group and CHRMAP Technical Steering Group meetings, as required.	Delivered the following scheduled actions from the Coastal Hazard Risk Management and Adaptation Planning Project Plan: • Held a Community Reference Group meeting on 22 July 2026 regarding the Coastal Hazard Assessment. • Presented the Alternative Coastal Adaptation Options Research Report to Council for noting on 28 July 2026.	✓
Q2	Deliver scheduled actions from the CHRMAP Project Plan including CHRMAP Community Reference Group and CHRMAP Technical Steering Group meetings, as required.		
Q3	Deliver scheduled actions from the CHRMAP Project Plan including CHRMAP Community Reference Group and CHRMAP Technical Steering Group meetings, as required.		
Q4	Deliver scheduled actions from the CHRMAP Project Plan including CHRMAP Community Reference Group and CHRMAP Technical Steering Group meetings, as required.		

3. PLACE

OUR GOAL

We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.

YOUR OUTCOMES

3-1 Connected and convenient

You have access to a range of interconnected transport options.

3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of the community satisfied with ease of movement between points of interest in the city	Maintain baseline plus increasing trend*	Biennial
Percentage of the community who feel they have access to a range of transport options in their local area	Maintain baseline plus increasing trend*	Biennial
Community satisfaction with City of Joondalup parking management and provision (availability of parking etc)	Maintain above 70%	Biennial
Percentage progress towards the State Government's dwelling infill targets	Increasing trend year-on- year	Annual
Percentage of canopy cover in the city	Establish baseline – 12% (increasing trend year-on- year)	Annual
Percentage resident satisfaction with City of Joondalup parks	Maintain above 90%	Biennial
Percentage of residences within 400 metres of a recreation park or natural area	To be determined	Annual
Percentage of community buildings that meet accessibility standards	Maintain 100%	Annual
Percentage of community facilities with multi-purpose or adaptable spaces	Maintain above 80%	Annual
Percentage of community satisfied with the City of Joondalup's community facilities	Maintain above 80%	Biennial

* Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 3-1 Connected and convenient

You have access to a range of interconnected transport options.

Ongoing programs and activities

Program/activity	Ongoing actions
Active transport education program	Deliver scheduled activities and events as part of the active transport education program to schools and the broader community.
Drainage maintenance	Monitor and undertake maintenance of stormwater drainage assets across the City to ensure usability.
Local-area traffic management investigations	Manage traffic movement on local streets and networks through investigations and assessments to improve safety for road users.
Parking management	Manage parking and parking infrastructure across the City to ensure parking demands are met for residents, visitors and businesses.
Pathway maintenance	Monitor and undertake maintenance of pathways across the City's pathway network to ensure ongoing safety and usability.
Road maintenance	Monitor and undertake maintenance of roads across the City's road network to ensure ongoing safety and usability.
Transport liaison and advocacy	Liaise and advocate with the State and Federal Government for strategies and projects to improve transport in the City.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Bike Plan A plan which provides the long-term vision, strategic framework and projects that will be implemented to make cycling a part of everyday life and help the City of Joondalup become a bicycle-friendly city.			
Q1	Deliver scheduled actions from the Bike Plan 2025–2035.	• Provided feedback and advice in response to public enquiries. • Investigated a project to improve cycling in accordance with the City's 2025-2035 Bike Plan.	✓
Q2	Deliver scheduled actions from the Bike Plan 2025–2035.		
Q3	Deliver scheduled actions from the Bike Plan 2025–2035.		
Q4	Deliver scheduled actions from the Bike Plan 2025–2035.		

MILESTONE		COMMENT	STATUS
Joondalup City Centre multi-storey car park — business case Preparation of a business case for a second multi-storey car park for the Joondalup City Centre to support economic development and place activation.			
Q1	Evaluate the expressions of interest submissions for the City Centre development (including car park component).	Commenced assessment of submissions received, with a review panel scheduled to meet in October 2026 to consider the submissions.	✓
	Present recommendations from the expressions of interest submissions for the City Centre development (including car park component) to Elected Members.	Due to scheduling constraints, presentation of recommendations arising from the City Centre Development Expressions of Interest submissions to Elected Members has been delayed. A presentation date is currently being confirmed.	✓
Q2	Undertake demand modelling, site analysis and options analysis for a second multi-storey car park in the Joondalup City Centre.		
Q3	Prepare a financial evaluation, social return on investment and business case for a second multi-storey car park in the Joondalup City Centre.		
Q4	Present the business case for a second multi-storey car park in the Joondalup City Centre to the Major Projects Finance Committee seeking feedback.		

MILESTONE		COMMENT	STATUS
Parking Supply and Management Plan A new plan that will guide how the City will supply and manage both on-street and off-street parking.			
Q1	Commence investigation to inform the Parking Supply and Management Plan.	• Undertook initial discussions with relevant internal stakeholders. • Development of the Parking Supply and Management Plan is scheduled to commence in the quarter 2, with a working group to be established prior.	✓
Q2	Commence development of the Parking Supply and Management Plan.		
Q3	Progress development of the Parking Supply and Management Plan.		
Q4	Present the Parking Supply and Management Plan to Council.		

MILESTONE		COMMENT	STATUS
Strategic transport planning A road network review of the City's local distributor roads to determine which require road section and intersection upgrades to improve accessibility and reduce congestion.			
Q1	Undertake collection of the traffic count data for the City's local distributor road network.	• Undertook traffic count data collection. • Commenced analysis and review of the data to determine whether additional traffic count data is required.	✓
Q2	Commence an assessment of the local distributor road network.		
Q3	Finalise the assessment of the local distributor road network.		
Q4	Use the assessment of the local distributor road network to inform capital works planning for road and intersection upgrades.		

Outcome 3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

Ongoing programs and activities

Program/activity	Ongoing actions
Building applications	Assess and determine certified and uncertified building permit applications received in accordance with the *Building Act 2011* and subsidiary legislation.
Development applications	Assess and determine development applications in accordance with the City's Local Planning Framework.
Development compliance	Investigate and take appropriate action in relation to development compliance requests.
Land purchase inquiries	Process land purchase inquiries received in accordance with the City's target timeframes.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Joondalup Activity Centre Plan review A review of the Joondalup Activity Centre Plan, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.			
Q1	Commence phase 1 of the Joondalup Activity Centre Plan review.	Commenced phase 1 (Investigate and Audit) of the Joondalup Activity Centre Plan review, including completion of the project management plan, Vision Review and Targeted Stakeholder Input components.	✓
Q2	Continue phase 1 of the Joondalup Activity Centre Plan review.		
Q3	Continue phase 1 of the Joondalup Activity Centre Plan review.		
Q4	Continue phase 2 of the Joondalup Activity Centre Plan review.		

MILESTONE		COMMENT	STATUS
Local Planning Strategy review* A review of the City's Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.			
Q1	Present outcomes of phase 3 and scope for phase 4 of the Local Planning Strategy review to the Policy Committee and Council.	Due to scheduling delays, the outcomes of phase 3 and the scope of phase 4 of the Local Planning Strategy review are expected to be presented to Council in quarter 2.	✓
Q2	Commence phase 4 of the Local Planning Strategy review.		
Q3	Present the draft Local Planning Strategy to Council for endorsement.		
Q4	Provide the draft Local Planning Strategy to the Western Australian Planning Commission for approval to advertise.		

MILESTONE		COMMENT	STATUS
Warwick Precinct Structure Plan To prepare a precinct structure plan for the Warwick Activity Centre.			
Q1	Develop and advertise a request for tender to deliver a Warwick Precinct Structure Plan (if directed by Council).	Project commencement was delayed due to resourcing constraints. The Warwick Precinct Structure Plan project is scheduled to commence in quarter 2.	✓
	Present a report to Council seeking approval for the preferred tender.	The report to Council was deferred due to delayed project commencement. It is anticipated that a report seeking Council approval of the preferred tender will be presented in quarter 3.	✓
Q2	Progress actions in accordance with the project plan.		
Q3	Progress actions in accordance with the project plan.		
Q4	Progress actions in accordance with the project plan.		

Outcome 3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

Ongoing programs and activities

Program/activity	Ongoing actions
Public open space maintenance	Deliver maintenance programs which enhance aesthetic appeal, whilst maintaining functionality for recreation and sporting activities.
Urban forest management	Deliver streetscape and tree management programs to enhance the amenity, aesthetics and environmental resilience of urban landscaping areas while maintaining safety, functionality and compliance with relevant standards.
Weed management	Deliver weed management programs, including hand weeding, steam and chemical control, in order to reduce bushfire risk and maintain the amenity, functionality and aesthetics of public open spaces.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Active reserve and community facility review A 3-yearly review of the City's sports parks and community venues to inform capital works programming and recommendations for future refurbishments and upgrades.			
Q1	Commence the active reserve and community facility review.	Completed the project management plan and commenced data collection.	✓
Q2	Continue the active reserve and community facility review.		
Q3	Complete the active reserve community facility review.		
Q4	Draft a report of the findings for the active reserve and community facility review.		

Outcome 3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Ongoing programs and activities

Program/activity	Ongoing actions
Building maintenance program	Undertake reactive, planned and scheduled maintained works of City-owned and -managed buildings, as required, in accordance with agreed service levels to ensure cleanliness and usability.
City land portfolio management	Investigate opportunities for optimisation of City freehold and managed Crown land and implement actions for the disposal and acquisition of properties as endorsed by Council.
Club funded upgrade applications	Assess and process club funded upgrade applications for building improvements by hirers and lessees.
Community venue management	Manage bookings of the City's hireable venues, including community buildings and public open spaces, in accordance with the City's Schedule of Fees and Charges and the Venue Hire Fees and Charges Council Policy.
Leases and licences	Manage leases and licences and undertake inspections for City-owned and managed buildings in accordance with the City's Property Management Framework and agreed schedules.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Club Night Lights Program and Community Sporting and Recreation Facilities Fund Programs that seek State Government funding contributions to upgrade sports infrastructure in sports parks for improved usability and access for sports training and games.			
Q1	Progress applications in accordance with the grant funding program schedules.	The Department of Creative Industries, Tourism and Sport will be conducting a review of the Community Sporting and Recreation Facilities Fund and Club Night Lights Program between July and November 2026. Updated guidelines will be released by the end of the year, ahead of funding rounds opening in February 2027.	✓
Q2	Progress applications in accordance with the grant funding program schedules.		
Q3	Progress applications in accordance with the grant funding program schedules.		
Q4	Progress applications in accordance with the grant funding program schedules.		

MILESTONE		COMMENT	STATUS
Joondalup City Centre land optimisation Investigations into future land development opportunities for City-owned land in the Joondalup City Centre.			
Q1	Progress actions towards preparing business case(s) for land development opportunities in the Joondalup City Centre.	Progressed the business case for development opportunities in the Joondalup City Centre through the following actions: • Closed the City's Expression of Interest for land development and disposal opportunities on 22 July 2026. • Prepared evaluation materials and declaration forms and established an internal evaluation panel to assess the submissions. • Reviewed the proposed evaluation process and completed a probity risk analysis through the City's external probity advisor. Continuing assessment of submissions. • Provided a status update on the Expression of Interest process to the City Centre Steering Group on 20 August 2026.	✓
	Present reports to Elected Members on the progress and status of the project as required.	Presented a report to Elected Members on 4 August 2026 on the current status of the Joondalup City Centre Land Optimisation project and the Expression of Interest process.	✓
Q2	Progress actions towards preparing business case(s) for land development opportunities in the Joondalup City Centre.		
	Present reports to Elected Members on the progress and status of the project as required.		
Q3	Progress actions towards preparing business case(s) for land development opportunities in the Joondalup City Centre.		
	Present reports to Elected Members on the progress and status of the project as required.		
Q4	Progress actions towards preparing business case(s) for land development opportunities in the Joondalup City Centre.		
	Present reports to Elected Members on the progress and status of the project as required.		

MILESTONE		COMMENT	STATUS
Ocean Reef Marina* Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.			
Q1	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Provided support to DevelopmentWA and other stakeholders in the quarter to ensure continued progress at Ocean Reef Marina in line with the Development Agreement.	✓
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Coordinated feedback and technical guidance to progress necessary approvals for the development through the following actions: • Attended the Statutory Planning Committee to make a deputation regarding the Stage 1 Residential Precinct Design Guidelines. • Provided a recommendation to the Western Australian Planning Commission on the development application for the proposed coastal pool, kiosk and dive trail. • Commenced review of the subdivision clearance application for the southern area of Stage 1.	✓
	Explore development opportunities for land within the Marina that is owned or managed by the City.	Consulted with DevelopmentWA and placed the opportunity to develop the City's freehold lot within the Marina on hold pending finalisation of the Exclusive Working Period with the preferred proponent for the Town Centre.	✓
	Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required to be presented to Elected Members in the quarter.	✓
Q2	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.		
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.		
	Explore development opportunities for land within the Marina that is owned or managed by the City.		
	Present reports to Elected Members on the progress and status of the Marina as required.		
Q3	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.		

MILESTONE		COMMENT	STATUS
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.		
	Explore development opportunities for land within the Marina that is owned or managed by the City.		
	Present reports to Elected Members on the progress and status of the Marina as required.		
Q4	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.		
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.		
	Explore development opportunities for land within the Marina that is owned or managed by the City.		
	Present reports to Elected Members on the progress and status of the Marina as required.		

4. ECONOMY

OUR GOAL

We are a global facing city with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide-range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City's brand as a popular business and tourism destination.

YOUR OUTCOMES

4-1 Prosperous and local

You feel supported to grow your business in the City.

4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.

4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage increase in GST-registered businesses over a specific period (eg year-on-year growth)	Increasing trend year-on- year	Annual
Percentage of businesses satisfied with the City of Joondalup as a location to operate your business	Maintain above 60%	Biennial
Percentage of businesses who are satisfied with the support provided by the City of Joondalup for their business	Maintain above 60%	Biennial
Percentage increase in local employment opportunities created by businesses in the city	Increasing trend year-on- year	Annual
Business satisfaction with parking management (availability) and pedestrian access to commercial areas	Maintain above 60% (pedestrian access) Maintain above 40% (managing public parking)	Biennial
Percentage increase in Gross Regional Product and contribution to total economic output	Increasing trend year-on- year	Annual
Percentage of visitors to the city year-on-year	Increasing trend year-on- year	Annual
Economic impact of major City of Joondalup-led events	Increasing trend year-on- year	Annual

Outcome 4-1 Prosperous and local

You feel supported to grow your business in the City.

Ongoing programs and activities

Program/activity	Ongoing actions
Business engagement	Respond to inquiries and proactively communicate with local businesses to support economic development and help strengthen and enhance the local economy.
Business programs and events	Deliver scheduled programs and events that provide networking opportunities, information on key economic opportunities and training, and support and advice to local businesses.

Non-capital projects and initiatives

Nil

Outcome 4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.

Ongoing programs and activities

Program/activity	Ongoing actions
Economic Development	Deliver, partner and facilitate programs and activities to support the Economic Development Priorities outlined in the Economic Development Strategy.
Investment attraction	Develop targeted investment strategies to encourage private and public investment in the City of Joondalup. Identify, prioritise and deliver key opportunities that can attract targeted public and private investment to Joondalup.
Sector cluster groups	Host the Joondalup Joint Economic Development Initiative and other cluster group meetings that support our local strategic industries, and facilitate agreed actions with Joondalup businesses, economic stakeholders, neighbouring local governments and State Government agencies.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE		COMMENT	STATUS
Expanding Horizons 2033 (Economic Development Strategy) minor review Undertake a minor review of Expanding Horizons 2033 (Economic Development Strategy).			
Q1	Present the draft minor review of the Expanding Horizons 2033 (Economic Development Strategy) to Elected Members for feedback.	• The outcomes of the minor review of the Economic Development Strategy were compiled during the quarter. • A presentation to Elected Members has been deferred so that the outcomes of the minor review of the Economic Development Strategy can be included in the major review of the Strategic Community Plan.	✓
Q2	Present the minor review of Expanding Horizons 2033 (Economic Development Strategy) to Council for approval.		
Q3			
Q4			

Outcome 4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Ongoing programs and activities

Program/activity	Ongoing actions
City-led place activation	Deliver and partner on City-led activities, events and projects that promote the activation of spaces and places important to the wellbeing of the community and economy.
Community-led place activation	Support community-led activities, events and projects that promote the activation of spaces and places important to the wellbeing of the community and economy.
Destination and visitor economy	Deliver, partner and facilitate programs and activities to support the economic development priorities outlined in Destination Joondalup 2021-2026.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for FY2026–27**

MILESTONE	COMMENT	STATUS
Joondalup City Centre Place Activation Plan Review Undertake a review of the Joondalup City Centre Place Activation Plan 2022.		
Q1		
Q2		
Q3	Commence research and planning for the review of the Joondalup City Centre Place Activation Plan 2022.	
Q4	Prepare scope of works for the review of the Joondalup City Centre Place Activation Plan 2022.	

5. LEADERSHIP

OUR GOAL

We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.

YOUR OUTCOMES

5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Full time employees per 1000 residents	To be determined	Annual
Percentage of Elected Members attending civic meetings, sessions or workshops	Maintain above 90%	Annual
Percentage of project/activity delivered within target timeframes	Maintain above 70%	Annual
Average duration of Council meetings	To be determined	Annual
Value of competitive grant funding received (State, Federal, other)	Establish baseline, increasing trend year-on- year	Annual
Percentage of the community satisfied with the City of Joondalup's advocacy on behalf of the community	To be determined	Biennial
Percentage of grants applied for that are successful	Increasing year-on-year	Annual
Percentage of residents who trust/have high confidence in the City of Joondalup	Establish baseline*	Biennial
Percentage of resident satisfaction with the City of Joondalup's community consultation and engagement	Maintain above 60%	Biennial
Percentage of resident satisfaction with the City of Joondalup's communications	Maintain above 70%	Biennial
Percentage of community who are satisfied with value for money for rates	Maintain above 70%	Biennial
Percentage of collection rate of municipal revenues	Maintain above 95%	Annual

* Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

Ongoing programs and activities

Program/activity	Ongoing actions
Business continuity program	Deliver scheduled activities for business impact assessments and risk control testing to ensure the City can continue to deliver services in times of crisis.
Elected Member training	Identify and promote training opportunities to Elected Members to assist and support them in performing their roles and responsibilities.
Employee recruitment and retention	Undertake recruitment activities for vacant roles, as required.
Employee training	Identify and facilitate training opportunities for City employees to ensure their skills remain up-to-date to meet the service needs of the community.
Integrity and conduct controls	Manage instruments, processes and structures within the City that foster integrity and help prevent fraud, corruption and misconduct.
Internal audit program	Undertake scheduled audits to provide assurance on the City's systems of internal controls, compliance and risk management processes.
Risk management program	Ensure the integration of good risk management practices within processes, planning, reporting and performance measurement.
Workplace health and safety	Manage risks to the health and safety of City employees and contractors and ensure a healthy and safe workplace.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for 2026/27**

MILESTONE		COMMENT	STATUS
Core system replacement project (Project Axiom) A core information technology solution for the City which will include a customer relationship management system, online customer portal, finance, and asset management system.			▲†
Q1	Progress the development and implementation of the finance and supply chain management, works and assets, property and rating and customer engagement systems.	Continued development of the core replacement project during the quarter across finance, rates, asset management and case management.	✓
	Provide update to Elected Members via Strategy Sessions and Major Projects and Finance Committee.	• Presented a report to Elected Members in August 2026 outlining the final statement of works. Elected Members endorsed the full statement of works and the actions required to complete the project, with completion anticipated by June 2028. • Preparing a status update on works completed to date for presentation to Elected Members in quarter 2.	✓
Q2	Progress the development and implementation of the finance and supply chain management, works and assets, property and rating and customer engagement systems.		
	Provide update to Elected Members via Strategy Sessions and Major Projects and Finance Committee.		
Q3	Progress the development and implementation of the finance and supply chain management, works and assets, property and rating and customer engagement systems.		
	Provide update to Elected Members via Strategy Sessions and Major Projects and Finance Committee.		

MILESTONE		COMMENT	STATUS
Q4	Progress the development and implementation of the finance and supply chain management, works and assets, property and rating and customer engagement systems.		
	Provide update to Elected Members via Strategy Sessions and Major Projects and Finance Committee.		

† Whole-of-project budget status reflects cumulative position of Project Axiom, as milestone-level reporting does not fully capture overarching budget impacts.

MILESTONE	COMMENT	STATUS
Delegated Authority Manual review An annual review of the City's Delegated Authority Manual in accordance with the *Local Government Act 1995* to ensure the listed delegations continue to be appropriate.		
Q1		
Q2	Undertake a review of the Delegated Authority Manual, with regard to the following delegations, and present the outcomes to Council: • 1.15 — Choice of acceptable tenders from an expression of interest • 1.16 — Choice of tender • 1.19 — Disposing of property • 1.1.12 — Establishing of panels of pre-qualified suppliers • 1.1.23 — Waiver of fees and granting concessions.	
Q3	Undertake a review of the Delegated Authority Manual.	
Q4	Present the outcomes of the review of the Delegated Authority Manual to Council seeking adoption.	

MILESTONE		COMMENT	STATUS
Elected Member strategic development session An annual development session for Elected Members to inform and guide leadership and strategic decision-making outside of the formal meeting process and procedures.			
Q1			
Q2			
Q3	Deliver the Elected Member strategic development session.		
Q4			

MILESTONE		COMMENT	STATUS
Governance Framework A framework that provides guidance to Elected Members and staff on good governance practices. The framework ensures the City manages its complex legislative and governance responsibilities effectively and in the best interests of the community. The framework is reviewed biennially.			
Q1			
Q2			
Q3	Undertake a review of the Governance Framework and present the outcomes to Council for noting (subject to the implementation of local government reforms).		
Q4			

MILESTONE		COMMENT	STATUS
Local government reform A program of major legislative, regulatory and policy changes to the Western Australian *Local Government Act 1995* and subsidiary legislation.			
Q1	Implement actions resulting from the State local government reform process, as required.	Presented a report to Council on 28 July 2026 seeking endorsement of candidates for interview for the role of Independent Person under clauses 12 and 13 of the *Code of Conduct for Council Members, Committee Members and Candidates* to deal with or dismiss complaints and make findings on alleged breaches.	✓
Q2	Implement actions resulting from the State local government reform process, as required.		
Q3	Implement actions resulting from the State local government reform process, as required.		
Q4	Implement actions resulting from the State local government reform process, as required.		

MILESTONE		COMMENT	STATUS
Privacy and Responsible Information Sharing reforms* Implementation of new Western Australian legislation that will form the basis of privacy and responsible information sharing reforms. The reforms build on an extensive consultation process that commenced in 2019 to develop a model that is right for Western Australia.			
Q1	Implement actions resulting from the State privacy and information sharing reform process, as required.	Implemented the following actions from the State privacy and information sharing reform process: • Delivered an internal awareness campaign for all employees, including an online learning module introducing the *Privacy and Responsible Information Sharing Act 2024* and the City's privacy obligations. • Promoted the City's privacy resources, including the *Privacy Council Policy*, Guide to the Privacy Council Policy, Privacy Complaint Lodgement Form and updated privacy webpage. • Undertook privacy threshold assessments and privacy impact assessments. • Added collection notice statements to City forms and webpages.	✓
Q2	Implement actions resulting from the State privacy and information sharing reform process, as required.		
Q3	Implement actions resulting from the State privacy and information sharing reform process, as required.		
Q4	Implement actions resulting from the State privacy and information sharing reform process, as required.		

Outcome 5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

Ongoing programs and activities

Program/activity	Ongoing actions
Advocacy	Undertake advocacy activities in accordance with the Advocacy Framework to positively influence decisions that shape the City of Joondalup to be a liveable, smart, future-focused and connected community with diverse opportunities for residents, businesses and visitors.
Grant funding	Monitor and manage funding opportunities from State and Federal Government agencies, and other external sources, to deliver City services and projects.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
Council policies — development and review Policies that set Council's position in relation to identified matters of interest. Council Policies are adopted by Council and align with the vision, goals and outcomes of the City's 10- Year Strategic Community Plan.			
Q1	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.	The following reviewed/revised policies were adopted by Council at their 22 September 2026 meeting: • Standards for CEO Recruitment and Selection, Performance Review and Termination Council Policy. • Civic Centre Council Policy. • Honorary Freeman of the City of Joondalup Council Policy. • Elected Members' Entitlements Council Policy – Training and Education Entitlements. • Elected Members' Entitlements Council Policy – ICT Equipment/Allowance. • Appointment of an Acting or Temporary Chief Executive Officer Council Policy.	✓
Q2	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.		
Q3	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.		
Q4	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.		

MILESTONE		COMMENT	STATUS
Strategic Position Statements A standalone set of statements that articulate an agreed position on strategic matters of interest to the City of Joondalup. The purpose of the statements is to provide flexibility for the Council in capitalising on unplanned opportunities for external funding and investment, and to guide the development of future strategic planning documents where current gaps may exist.			
Q1	Confirm the scope and approach for the review of the Strategic Position Statements.	The scope of the review of the Strategic Position Statements is being informed by the review of advocacy priorities and feedback from Elected Members.	✓
Q2	Undertake the review of the Strategic Position Statements.		
Q3	Present outcomes of the review to Elected Members.		
Q4	Present the review of the Strategic Position Statements to Council.		

MILESTONE		COMMENT	STATUS
Submissions to State and Federal Governments Formal submissions from the City to the State and Federal Governments on relevant strategic policy matters affecting the City of Joondalup.			
Q1	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	Monitored for and prepared the following submissions to State and Federal Governments in the quarter: • Department of Planning, Lands and Heritage — Draft chapter for Local Development Plans. • Department of Planning, Lands and Heritage – WA Planning Manual. • Western Australian Local Government Association — Australian Government Proposed Disaster Recovery Funding Framework. • Western Australian Local Government Association - Development Contributions in WA: Consultation Paper. • Western Australian Local Government Association - Short-term Rental Accommodation in Western Australia Consultation Paper.	✓
Q2	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		
Q3	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		
Q4	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		

Outcome 5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

Ongoing programs and activities

Program/activity	Ongoing actions
City electronic communication	Manage the City's website, social media presence and regular eNewsletters to promote the City's successes, services and events to the community.
City publications	Develop and distribute a range of fortnightly, monthly, quarterly, and seasonal publications for identified target markets.
Community consultation	Deliver scheduled community consultation activities to seek feedback from the community to inform decision-making.
Complaints and compliments management	Manage written and verbal complaints and compliments about City services and provide satisfactory resolutions to customers.
Correspondence to the City	Capture and process incoming documents received by the City in accordance with the *State Records Act 2000* and subsidiary legislation, and the City's Recordkeeping Plan.
Council meetings — community participation	Manage community participation in the formal affairs of Council through deputations, questions and public statements at Briefing Sessions and Council meetings in accordance with the City's Procedures for Strategy Sessions, Briefing Sessions, Council/Committee Meetings and Electronic Meetings.
Customer care	Manage liaisons and points of contact provided to the City's customers via a range of communication channels, including telephone, email and in-person.
Freedom of information	Provide a general right of access to documents and records held by the City in accordance with the *Freedom of Information Act 1992* and subsidiary legislation.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

MILESTONE		COMMENT	STATUS
City of Joondalup website redevelopment project — phase 2 Redevelopment of the City of Joondalup's website to enhance accessibility, provide more efficient online services, and enhance the experience of users.			
Q1	Commence initial development and coding.	Progressed initial development and coding in line with the project plan, including completion of release requirements, development and testing activities, content migration planning, platform upgrade preparations and website optimisation initiatives.	✓
Q2	Deploy improvements and new website features in the test environment.		
Q3	Undertake testing of new website features, including integration, system and user testing.		
	Conduct focus groups to gather user feedback and insights.		
Q4	Deploy final improvements and new website features in the live environment.		

MILESTONE		COMMENT	STATUS
Community perceptions survey A biennial telephone survey of the City's residents conducted by an independent consultant to measure community perceptions.			
Q1	Procure and appoint a consultant to deliver the community perceptions survey.	Advertised a request for quotation and appointed an external consultant to deliver the community perceptions survey.	✓
	Collaborate with the consultant to refine the survey approach.	Commenced collaboration with the external consultant to refine the survey approach and draft questions.	✓
	Deliver the survey and analyse results.	The delivery of the survey did not commence in the quarter due to resourcing constraints. Delivery will commence in quarter 2.	✓
Q2	Report key findings and present outcomes to Elected Members.		
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Customer satisfaction survey A biennial telephone survey of the City's residents conducted by an independent consultant to measure satisfaction with City services.			
Q1			
Q2			
Q3	Advertise and appoint a consultant to undertake a Customer Satisfaction Survey.		
Q4	Liaise with the appointed consultant to undertake data collection and prepare a report on the outcomes.		

MILESTONE		COMMENT	STATUS
Strategic Community Reference Group A reference group that provides input to Council on matters of significant community interest and strategic initiatives. The group consists of 12 community representatives, 3 youth representatives (aged 16–24 years) and 4 Elected Members.			
Q1	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	• Held meeting 3 of the Strategic Community Reference Group for 2026 on 9 September 2026. Members provided feedback on community priorities, issues and challenges to inform the City's 10-Year Strategic Community Plan, *Joondalup 2032*. • A report on the outcomes of the meeting was provided to Elected Members and will be published on the City of Joondalup website.	✓
Q2	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		
	Present the draft work plan for the 2027 calendar year to Council seeking endorsement.		
Q3	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		
Q4	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		

Outcome 5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Ongoing programs and activities

Program/activity	Ongoing actions
Asset inventory management	Undertake inventory audits to ensure inventory accuracy, and condition and performance assessments to assess remaining useful life for assets classes.
Asset revaluations and statutory reporting	Undertake revaluations for infrastructure assets in accordance with statutory requirements, and coordinate the delivery of statutory reporting requirements for infrastructure assets.
Customer payments	Provide a range of payment methods that enable customers to pay the City for services and notices.
Procurement of goods and services	Undertake procurement activities and ensure prompt payment of suppliers in accordance with the *Local Government Act 1995* and subsidiary legislation, and the City's Purchasing Council Policy.

Non-capital projects and initiatives

STATUS KEY									
Complete		**Behind schedule**		**On budget**	✓	**Over budget**	▲	**Under budget**	▼

***Denotes key priority for 2026/27**

MILESTONE		COMMENT	STATUS
10-Year Strategic Community Plan The overarching planning document that articulates the community's aspirations, vision and objectives over a 10-year period. The plan informs all of the City's other plans and services.			
Q1			
Q2	Commence the major review of the Strategic Community Plan.		
Q3	Progress the major review of the Strategic Community Plan.		
Q4	Continue the major review of the Strategic Community Plan.		

MILESTONE		COMMENT	STATUS
10-Year Strategic Financial Plan A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.			
Q1	Update the 10-Year Strategic Financial Plan using the adopted Annual Budget FY2026–27 and Corporate Business Plan 2026–2030.	Updated the 10-year Strategic Financial Plan and presented it to the City's Executive Leadership Team. Further updates will be undertaken following completion of the City's Organisational Review.	✓
	Review the 2025 Financial Sustainability Guiding Principles.	Conducted a review of the 2025 Financial Sustainability Guiding Principles and confirmed that no amendments were required.	✓
	Undertake community consultation activities on the draft Rates and Revenue Council Policy, subject to regulations issued by the Department of Local Government, Industry Regulation and Safety.	Awaiting issuance of guidelines from the Department of Local Government, Industry Regulation and Safety before commencing community consultation activities on the draft Rates and Revenue Council Policy.	✓
Q2	Present the 10-Year Strategic Financial Plan and the Financial Sustainability Guiding Principles to the Major Projects Finance Committee and Council for noting.		
Q3	Use the 10-Year Strategic Financial Plan to provide direction to the Annual Budget process.		
Q4	Use the 10-Year Strategic Financial Plan to provide direction to the Annual Budget process.		

MILESTONE		COMMENT	STATUS
5-Year Capital Works Program Development of a forward program of infrastructure works that provides detailed information on capital works projects planned for delivery over the next 5 years. The program has been developed to meet anticipated community infrastructure needs and the future development of the City.			
Q1			
Q2			
Q3	Undertake budget workshops with Elected Members to inform preparation of the 5-Year Capital Works Program FY2027–28.		
Q4	Continue to undertake budget workshops with Elected Members to inform preparation of the 5-Year Capital Works Program.		
	Present the 5-Year Capital Works Program FY2027–28 to Council seeking adoption.		

MILESTONE		COMMENT	STATUS
5-Year Corporate Business Plan The medium-term planning document which contains the priorities, principal strategies and activities that have been developed in response to the aspirations, vision and objectives in the 10-Year Strategic Community Plan.			
Q1			
Q2			
Q3			
Q4	Present the draft Corporate Business Plan 2027-2031 to Elected Members seeking feedback.		
	Present the draft Corporate Business Plan 2027–2031 to Council seeking adoption.		

MILESTONE		COMMENT	STATUS
Annual Budget The City's formal budget statement which is developed in accordance with legislative requirements. The City develops the Annual Budget to align to the services, operations and projects contained within the 5-Year Corporate Business Plan and the long-term aspirations of the 10-Year Strategic Community Plan.			
Q1			
Q2			
Q3	Present a Revised Budget Report for FY2026-27 to Council seeking approval.		
	Undertake budget workshops with Elected Members to inform preparation of the Annual Budget FY2027-28.		
Q4	Continue to undertake budget workshops with Elected Members to inform preparation of the Annual Budget FY2027-28.		
	Present the draft Annual Budget FY2027-28 to Council seeking adoption by 30 June.		

MILESTONE		COMMENT	STATUS
Public Sector Commission Annual Collection An annual collection of information to aid the Public Sector Commission and Director of Equal Opportunity in Public Employment in assessing the integrity, conduct and equal opportunity opportunities of the Western Australian government sector.			
Q1			
Q2			
Q3	Complete the Annual Collection Survey for the City.		
Q4	Submit the Annual Collection Survey to the Public Sector Commission.		

MILESTONE		COMMENT	STATUS
Annual Financial Report A report that shows how the City performed during the financial year, and the overall position at 30 June. The report is prepared by the City in accordance with Australian Accounting Standards as they apply to local government, and in accordance with legislative requirements. The report is certified by the Chief Executive Officer and audited by the Office of the Auditor General.			
Q1	Submit the draft Annual Financial Report FY2026–27 to the Office of the Auditor General by 30 September.	Submitted the draft Annual Financial Report FY2026–27 to the Office of the Auditor General on 30 September 2026.	✓
Q2	Present the Audit Report and the audited Annual Financial Report FY2026–27 to the Audit and Risk Committee and Council seeking acceptance.		
Q3	Present the accepted Audit Report and the Annual Financial Report FY2026–27 to the Annual General Meeting of Electors.		
Q4			

MILESTONE		COMMENT	STATUS
Annual Report A report that provides an annual overview of the City's activities and information about organisational performance. The report informs the community and key stakeholders about achievements, challenges and future plans, and demonstrates the City's performance against the aspirations, vision and objectives of the 10-Year Strategic Community Plan.			
Q1			
Q2	Present the Annual Report FY2025–26 to Council seeking acceptance.		
Q3	Present the accepted Annual Report FY2025–26 to the Annual General Meeting of Electors.		
Q4			

MILESTONE		COMMENT	STATUS
Benefits Realisation Program A program to report financial and non-financial benefits of organisational improvements.			
Q1			
Q2	Present the Benefits Realisation Program Progress Report to the Audit and Risk Committee.		
Q3			
Q4	Present the Benefits Realisation Program Progress Report to the Audit and Risk Committee.		

MILESTONE		COMMENT	STATUS
Compliance Audit Return An annual audit of the City's compliance with various legislation, as determined each year by the Department of Local Government, Sport and Cultural Industries in accordance with the WA *Local Government (Audit) Regulations 1996*.			
Q1	Prepare the Compliance Audit Return for 2025.	Prepared the Compliance Audit Return for 2025.	✓
	Present the Compliance Audit Return for 2025 to the Audit, Risk and Improvement Committee and Council seeking endorsement.	Presented the Compliance Audit Return for 2025 to a special meeting of the Audit, Risk and Improvement Committee on 24 August 2026, which Council adopted on 22 September 2026.	✓
	Submit the endorsed Compliance Audit Return 2025 to the Local Government Inspector.	Submitted the Compliance Audit Return for 2025 to the Local Government Inspector on 30 September 2026.	✓
Q2			
Q3	Prepare the Compliance Audit Return for 2026.		
	Present the Compliance Audit Return for 2026 to the Audit and Risk Committee and Council seeking endorsement.		
	Submit the endorsed Compliance Audit Return 2026 to the Department of Local Government, Industry Regulation and Safety.		
Q4			

MILESTONE		COMMENT	STATUS
Recordkeeping Plan A plan which sets out the City's approach to recordkeeping in accordance with the WA *State Records Act 2000* and subsidiary legislation. This includes archiving practices, retention periods and data security.			
Q1			
Q2			
Q3	Submit revised Recordkeeping Plan to the State Records Office for review and approval.		
Q4	Review feedback from State Records Office on revised Recordkeeping Plan and investigate corrective strategies.		