

# Rates

## Manual payment arrangement application

This is an editable PDF form, please complete online, then print, sign and return to the City of Joondalup.

Personal details	
Property owner's name(s):	
Property address:	
Email:	
Contact phone number:	
Property number: (Located on the top left of your Rate Notice)	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Proposed arrangement plan	
Weekly	Fortnightly
Monthly	
Commencing:	

Conditions
<p>By signing this form, I/we agree to the conditions below:</p> <ul style="list-style-type: none"> <li>The City will calculate equal amounts payable based on the first payment date, the frequency of the manual payment arrangement and the amount owing, to ensure all monies are paid by <b>Friday 27 March 2026</b>.</li> <li>Should you wish to finalise the arrangement prior to <b>27 March 2026</b>, please contact Rating Services on <b>9400 4000</b>.</li> <li>An arrangement fee of \$52.00 is applicable to this payment arrangement.</li> <li>Late payment interest will be applied to this account at 3% per annum for rates and charges, and 11% for the Emergency Services Levy, from <b>Saturday 30 August 2025</b> over the payment period and is not included in the repayment schedule. You will need to contact Rating Services on <b>9400 4000 prior to your last payment</b> to confirm the final amount.</li> <li>Please note this is <b>NOT</b> a Direct Debit application. It is the responsibility of the ratepayer to ensure that the agreed payment amounts are paid on or before the agreed due dates. Reminder notices will not be issued.</li> <li>Failure to adhere to the above conditions will result in the City cancelling the arrangement. Full payment will then be required, including any accrued penalty interest, or normal debt collecting procedures may then be commenced.</li> </ul>
Signature

Please return completed form by post to:

City of Joondalup  
PO Box 21  
Joondalup WA 6919

By email to [rates@joondalup.wa.gov.au](mailto:rates@joondalup.wa.gov.au)

Or in person at the City's Customer Service Centre

Joondalup Customer Service Centre  
Administration Building  
90 Boas Avenue, Joondalup  
Monday – Friday | 8.30am – 5.00pm