



Corporate Business Plan

2025–2029

Quarter 4 Report

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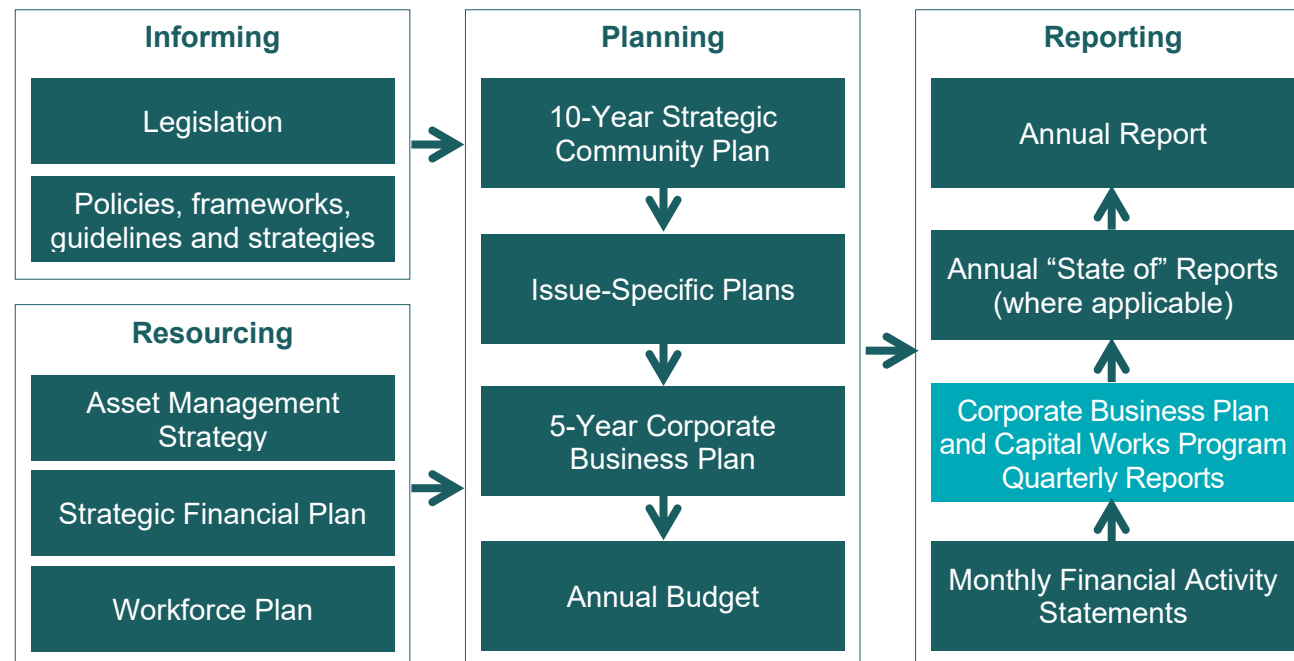
The purpose of this report

Corporate Business Plan Quarterly Reports are presented to the Council each quarter and are published on our website. The reports provide information on achievements and performance against the quarterly milestones outlined in our 5-Year Corporate Business Plan. This plan is our medium-term planning document which contains the services, projects and activities which have been developed in response to the vision, goals and outcomes of our 10-Year Strategic Community Plan: *Joondalup 2032*.

This report shows all of the listed ongoing programs and activities and provides data against the quarterly actions. The report also lists all of the non-capital projects and initiatives and indicates whether the project/activity is on time and on budget at the end of each quarter. A commentary is also provided on exactly what has been achieved. Note that reporting on our 5-Year Capital Works Program is undertaken through the Capital Works Program Quarterly Reports.

Integrated Planning and Reporting Framework

Corporate Business Plan Quarterly Reports and Capital Works Program Quarterly Reports sit within an Integrated Planning and Reporting Framework which builds in Informing, Resourcing, Planning and Reporting requirements to ensure transparency and evidence of planned achievements.



Key priorities for FY2025–26

The following projects and initiatives have been identified by the Council as key priorities for FY2025–26.

Key capital works projects

Capital works projects are those detailed in our 5-Year Capital Works Program. The following lists the key capital works projects for FY2025–26. Note only those capital works projects with reportable actions for FY2025–26 have been considered as key capital works projects for this financial year. These are aligned to the key themes of *Joondalup 2032*. Detailed descriptions, planned completion dates, and total project budgets are provided under each key theme section of this plan.

Community	• Caledonia Park sports lighting expansion • Heathridge Park redevelopment • MacNaughton Park Clubroom facility upgrade • Sorrento Surf Life Saving Club redevelopment	
Environment	• Coastal and estuarine mitigation program • Joondalup City Centre lighting	
Place	• Eddystone Avenue — Joondalup Drive to Honeybush Drive • Greenwood north-east cluster parks revitalisation • Hepburn Avenue — Lilburne Avenue and Walter Padbury Boulevard • Hepburn Avenue/Moolanda Boulevard roundabout construction • Hillarys cycle network expansion	• Joondalup Drive/Hodges Drive intersection upgrade • Moolanda Boulevard pedestrian footbridge • Northshore Drive boulevard treatment • Prince Regent Park facility upgrades • Whitfords Avenue roundabout design • Whitfords West Park pump and jump infrastructure
Economy	• Burns Beach — cafés/kiosks/restaurants • Burns Beach Coastal Node redevelopment	

Key non-capital projects and initiatives

Non-capital projects and initiatives are listed in this plan. The following lists the key non-capital projects and initiatives for FY2025–26. These are aligned to the key themes of *Joondalup 2032*. Detailed descriptions and quarterly milestones for these projects and initiatives are provided under each key theme section of this plan.

Community	• Community Safety Plan • Dog Management Plan • Joondalup performing arts centre
Environment	• Coastal Hazard Risk Management and Adaptation Plan • Future waste disposal options
Place	• Local Planning Strategy review • Ocean Reef Marina
Economy	• Event attraction • Investment Attraction Framework • Pop-up piazza
Leadership	• Core system replacement project (Project Axiom) • Privacy and responsible information sharing reforms

QUARTER HIGHLIGHTS

COMMUNITY

Public Health Plan

On 26 May 2026, Council endorsed the City's first Public Health Plan in accordance with the requirements of the *Public Health Act 2016* (WA). Informed by a review of local public health data and the social determinants of health, the plan identifies programs, projects and initiatives that address local public health needs. It outlines a coordinated approach to supporting and promoting community health and wellbeing across the City.

Seniors Lifestyle Expo 2026

On 13 May 2026, the City hosted the Seniors Lifestyle Expo at Percy Doyle Community Sporting Facility, bringing together more than 230 attendees and 28 organisations. The event showcased a range of services and programs supporting health and wellbeing, community participation, transport, legal assistance and lifelong learning activities. The expo provided opportunities for older residents to connect with service providers, access information and learn about programs available within the community. The event supported positive ageing, social connection and inclusion, and community wellbeing.

Joondalup Contemporary Art Gallery Exhibition — TRIBUTE: Ours, Yours

From 1 May to 13 June 2026, the Joondalup Contemporary Art Gallery presented the 2026 collection exhibition, TRIBUTE: Ours, Yours. Drawing exclusively from the City's art collection, the exhibition featured works that explore the people, places and experiences that shape community culture and identity. The exhibition highlighted the significance of the City's art collection and provided opportunities for the community to engage with and appreciate local and regional artworks. The exhibition encouraged local cultural participation while showcasing the City's ongoing investment in preserving and celebrating arts and culture within the community.

ENVIRONMENT

Native Plant Giveaway

The City's 2026 Native Plant Giveaway was completed during the quarter, with approximately 10,000 native and waterwise plants distributed to 2,000 residents across the community. Delivered in partnership with Water Corporation (WA) and WA Wildflower Nursery, the program encouraged residents to establish waterwise gardens that support local wildlife, enhance urban greening, and contribute to climate resilience across the City. Successful applicants collected their free plants throughout April 2026, ready for planting in gardens, verges and other outdoor spaces ahead of the winter growing season. The initiative contributes to cooler, greener and more biodiverse neighbourhoods while encouraging increased community participation in waterwise landscaping and habitat creation.

Gold Waterwise Council and Aquatic Centre

The City of Joondalup was re-endorsed as a Gold Waterwise Council for its achievements in sustainable water management and its efforts to build waterwise communities during the FY2024–25 reporting year. Craigie Leisure Centre was also re-endorsed as a Gold Waterwise Aquatic Centre for demonstrating best-practice water management. In addition, Craigie Leisure Centre was named a finalist for the Platinum Waterwise Aquatic Centre award, recognising its exceptional water efficiency and conservation practices.

Waste sustainability and education campaign

During the quarter, the City delivered a range of waste education and community engagement initiatives, including workshops, school incursions, community events and digital communications promoting waste reduction, recycling and sustainable living. Several strategic projects also progressed, including the development of the Community Waste Guide, implementation of the Reusable Rebate Program and upgrades to Container for Change infrastructure. These initiatives support community awareness and education, contributing to the City's sustainability and waste reduction objectives.

PLACEPrince Regent Park facility upgrades

During the quarter, refurbishment of the existing toilet block and construction of a new changeroom facility at Prince Regent Park (Heathridge) were completed. The works included additional male, female and umpire changerooms, a universal access toilet, a kiosk room and storage facilities. The project has enhanced the capacity and accessibility of the park and supports participation in sport, recreation and active lifestyles through the provision of high-quality community infrastructure.

City Centre development opportunities

In May 2026, the City commenced an Expression of Interest (EOI) process for two development sites in the Joondalup City Centre on McLarty Avenue and Davidson Terrace. The sites present an opportunity for high-quality, mixed-use development that will support increased activity, housing diversity and vibrancy within the City Centre. The initiative supports investment attraction, economic growth and the long-term vision for Joondalup as a vibrant metropolitan hub.

ECONOMYDestination WA — Stories of the Sunset Coast

On 28 June 2026, the Stories of the Sunset Coast initiative was featured on Destination WA's prime-time Sunset Coast special on Channel 9, showcasing Perth's northern coastline as a connected visitor destination. Delivered in partnership with the Cities of Wanneroo and Stirling through the Sunset Coast Alliance, the initiative promotes self-guided exploration by connecting key locations through shared stories of people, place and nature. Yalbunullup Mountain Bike Trails was the City's featured location, showcasing the region's tourism and recreation experiences and supporting promotion of the Sunset Coast as a unique visitor destination.

Committee for Economic Development of Australia — Unlocking Higher Education Pathways Event

On 4 June 2026, the City partnered with the Committee for Economic Development of Australia (CEDA) to host the Unlocking Higher Education Pathways event, showcasing Joondalup's role as a leading education hub. The event brought together leaders from government, education and industry, including event partners Edith Cowan University and North Metropolitan TAFE, to discuss future workforce needs and flexible learning pathways. As part of the event, the City showcased the Joondalup Learning Precinct and launched its Purpose-Built Student Accommodation Investment Prospectus. The event reinforced the City's leadership in education, innovation and workforce development, highlighting its commitment to attracting investment and supporting economic growth.

LEADERSHIPFuture Female Leaders Program

On 29 June 2026, the City participated in the Future Female Leaders Program, supporting 11 students from Greenwood College through an intensive leadership development day held at the Civic Centre. As a Visionary Investor, the City contributed to panel discussions and mentoring sessions, with City Officers sharing their experiences and insights on leadership, influence and career development. The program provided students with opportunities to build confidence, resilience and self-awareness while developing the skills and knowledge needed for future leadership roles. The City's involvement supports youth development and helps foster the next generation of community leaders.

Australasian Reporting Awards

On 18 June 2026, the City received a Gold Award at the 2026 Australasian Reporting Awards. Gold is the highest level of award presented under the program and recognises organisations that demonstrate outstanding transparency, accountability and reporting practices. The City's FY2024–25 Annual Report was recognised for its high-quality reporting and effective communication of the City's achievements, performance and strategic priorities. The award reflects the City's ongoing commitment to excellence in governance, accountability and best-practice corporate reporting.

1. COMMUNITY

OUR GOAL

We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.

YOUR OUTCOMES

1-1 Healthy and safe

You feel healthy and safe in your local community.

1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of the community who report feeling safe in their local community	Maintain baseline plus increasing trend*	Biennial
City of Joondalup Liveability Score	To be determined	Annual
Percentage of the community satisfied with the accessibility and inclusion available to them within the community	Maintain baseline plus increasing trend*	Biennial
Net Promoter Score — Craigie Leisure Centre	To be determined	Annual
Percentage of the community satisfied with the library services provided by the City of Joondalup	To be determined	Biennial
Percentage of resident satisfaction with City of Joondalup's cultural events, festivals, art exhibitions and public art	Maintain above 80%	Biennial
Percentage of the community satisfied with the cultural representation in City of Joondalup's services, programs, events and materials	Maintain baseline plus increasing trend*	Biennial

*Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 1-1 Healthy and safe

You feel healthy and safe in your local community.

Ongoing programs and activities

Program/activity	Ongoing actions
Animal management	Promote and support responsible pet ownership and compliance with the <i>WA Dog Act 1976</i> , <i>Cat Act 2011</i> , and subsidiary legislation.
Environmental health	Deliver environmental health initiatives and programs in the community, including inspections and assessments relating to food, noise, disease, pest control and safety in accordance with the <i>WA Public Health Act 2016</i> and subsidiary legislation, and relevant local laws.
Graffiti removal	Remove graffiti from public spaces to minimise the impact of criminal damage and promote safe and welcoming neighbourhoods.
Public areas CCTV	Operate and manage the City's CCTV network to deter criminal, anti-social and suspicious activity.
Responsible pet ownership — schools' education program	Deliver scheduled activities and events as part of the responsible pet ownership — schools' education program to local schools.
Road safety education program	Deliver scheduled activities and events as part of the road safety education program to schools and the broader community.
Swimming pool inspections	Inspect all private swimming pools across the City at least once every 4 years in accordance with the <i>WA Building Act 2011</i> and subsidiary legislation.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Community Safety Plan* A new plan that will address community safety issues across the City, including parking management, animal management, CCTV, graffiti removal and community amenity. The plan will ensure the community feels connected and safe through direct service provision, as well as support and encourage local organisations and community-led activities.			
Q1	[milestone discontinued CJ318-11/25 refers] Present the draft Community Safety Plan 2025–2029 to Council seeking endorsement.	Due to resourcing constraints and competing priorities, it is anticipated that the draft Community Safety Plan 2025–2029 will be presented to Elected Members in quarter 3 FY2025–26, prior to undertaking community consultation.	✓
Q2	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] Progress development of the draft Community Safety Plan 2025–2029.	Progressed the development of the draft Community Safety Plan 2026–2030, by continuing the drafting and review process, including conducting internal review and approvals and preparing for Council consideration.	✓
Q3	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] [milestone discontinued CJ114-05/26 refers] Present the Community Safety Plan 2025–2029 to Council seeking endorsement to undertake community consultation.	Completed the draft Community Safety Plan 2026–2030, including finalisation of the internal review and approval processes. During this phase, it was determined that community consultation would not be undertaken. Instead, the draft Plan is scheduled to be presented directly to Council for endorsement at the April 2026 Council meeting.	✓
Q4	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] [milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Present the draft Community Safety Plan 2025–2029 to Council seeking endorsement.	Presented the draft Community Safety Plan 2025–2029 to Council at the 21 April 2026 Council meeting, where the plan was endorsed.	✓

MILESTONE		COMMENT	STATUS
Dog Management Plan* A new plan that will guide the City's approach to managing dogs within the district, including legislative and regulatory instruments, behavioural management, and community education and awareness.			
Q1	Progress development of the Dog Management Plan 2026–2036.	Progressed development of the Dog Management Plan 2026–2036 through the following actions: • Presented the outcomes of community consultation to inform the draft plan to Elected Members on 1 July 2025. • Commenced preparation of a decision-making matrix to guide the designation of off-leash, on-leash, and no-dog areas.	✓
Q2	Progress development of the Dog Management Plan 2026–2036.	Progressed development of the Dog Management Plan 2026–2036 through the following actions: • Completed the decision-making matrix to guide the designation of off-leash, on-leash, and no-dog areas. • Mapping of dog access areas in accordance with the matrix is scheduled to be undertaken in early quarter 3.	✓
Q3	[milestone discontinued CJ114-05/26 refers] Present the draft Dog Management Plan 2026–2036 to Council seeking endorsement.	• The presentation of the draft Dog Management Plan 2026–2036 has been rescheduled to quarter 1 of FY2026–27 due to additional internal and external engagement needs and resourcing constraints. • Development of the Dog Management Plan 2026–2036 progressed during the quarter through the following actions: · Completed mapping of dog access designations, in accordance with the decision-making matrix. · Received and commenced a review of the external consultant's report.	✓
Q4	[milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Present the draft Dog Management Plan 2026–2036 to Elected Members seeking feedback.	• Presented the draft Dog Access Framework, a key component of the draft Dog Management Plan, to Elected Members seeking feedback in May 2026. • Undertook additional assessment and review of proposed dog access designations in response to feedback received from Elected Members. • Revised the draft Dog Access Framework, associated mapping and supporting documentation to reflect the preferred approach. • Prepared the updated Dog Access Framework for presentation to Elected Members seeking feedback in quarter 1 of FY2026–27.	✓

MILESTONE		COMMENT	STATUS
Hillarys Dog Beach — asbestos management Management of residual asbestos at Hillarys Dog Beach in accordance with the approved Ongoing Site Management Plan and direction from the Department of Water and Environmental Regulation and the Department of Health.			
Q1	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.	The following rehabilitation works were undertaken in accordance with the Ongoing Site Management Plan: - Continued weekly inspections and removal of visible asbestos-containing material. - In response to storm-related erosion in August 2025, the beach was closed for two weeks to reinstate access paths and remove exposed debris from historic beach shacks. Approximately 13 tonnes of debris and 200 kilograms of potential asbestos-containing material were removed. - Engaged an external consultant to conduct an Asbestos in Soils Investigation to inform long-term site management, support public health risk management and guide future planning.	✓
Q2	Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.	The following rehabilitation works were undertaken in accordance with the Ongoing Site Management Plan: - Continued weekly inspections and removal of visible asbestos-containing material. - Removed 43m³ of soil containing low levels of asbestos fines and fibrous asbestos (AF/FA), identified through the asbestos in soil assessments (ASBINS). - Engaged an external contractor to commence works on: - An Interest Only Deposited Plan to separate the contaminated section of the beach from the remainder of Lot 47831, and update the contaminated sites register to specify the animal exercise beach area as a contaminated site, not the entire lot. - A Remediation Options Assessment, to assess and model potential remediation options at the site, with the intention to develop a formal Remediation Action Plan to reclassify the site as 'remediated restricted use'.	✓

MILESTONE	COMMENT	STATUS
Q3 Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.	The following rehabilitation works were undertaken in accordance with the Ongoing Site Management Plan: • Continued weekly inspections and removal of visible asbestos-containing material. • Interest Only Deposited Plan: Licenced survey was completed and lodged with Landgate for processing. • Remediation Options assessment: Draft report was received providing five different options to potentially remediate the site, each option was assessed by internal stakeholders, and a preferred option was identified. The consultant is now progressing the report and Remediation Action Plan in line with the preferred remediation option.	✓
Q4 Undertake rehabilitation works in accordance with the Ongoing Site Management Plan.	The following rehabilitation works were undertaken in accordance with the Ongoing Site Management Plan: • Continued weekly inspections and removal of visible asbestos-containing material. • Received the Remediation Action Plan from the engaged consultant, following identification of the preferred remediation approach through the Remediation Options Assessment. • Submitted the asbestos in soil assessments (ASBINS), Remediation Option Assessment and Remediation Action Plan to the Department of Water and Environmental Regulation to review and provide feedback. • Undertook a reconnaissance flora survey within the identified contaminated area to inform remediation planning and support the progression of on-ground rehabilitation works.	✓

MILESTONE		COMMENT	STATUS
Local laws Local laws made under the WA <i>Local Government Act 1995</i> and subsidiary legislation to cover matters considered necessary for the good government of the City. Local laws are reviewed every 8 years in accordance with the Act.			
Q1	Progress amendments to local laws as required.	Progressed the proposed Animals Local Law 2025 through the following actions: - Conducted community consultation on the proposed Animals Local Law 2025, which closed on 8 August 2025, with a total of 105 submissions received over the 50-day consultation period. - Commenced a review of the consultation outcomes to develop a report for the Policy Committee and Council, which will inform the next steps in progressing the proposed Animals Local Law 2025.	✓
Q2	Progress amendments to local laws as required.	Commenced drafting reports on the proposed Animals Local Law 2025, scheduled to be presented to the Policy Committee in quarter 3.	✓
Q3	Progress amendments to local laws as required.	Proposed Animals Local Law 2025 was presented to the Policy Committee on 16 February 2026 for endorsement. After the release of the Policy Committee Agenda, the Department of Local Government Industry Regulation and Safety announced it would be seeking feedback from interested parties for a review of the <i>Cat Act 2011</i> . Therefore, the Policy Committee resolved to defer consideration of the proposed Animals Local Law 2025 until further amendments have been made to the <i>Cat Act 2011</i> .	✓
Q4	Progress amendments to local laws as required.	No actions required in the quarter.	✓

MILESTONE		COMMENT	STATUS
Public Health Plan A new plan to respond to local health risks and establish objectives and policy priorities for the promotion and protection of public health in the City. Development of a new public health plan is a requirement under Stage 5, Phase 5A implementation of the WA <i>Public Health Act 2016</i> and subsidiary legislation.			
Q1	Progress development of the draft Public Health Plan 2026–2031.	Progressed the development of the draft Public Health Plan 2026–2031 through the following actions: • Held three community and stakeholder workshops in August 2025. • Compiled and reviewed the outcomes of the workshops, and previous consultation activities, to identify key themes and priorities. • Conducted research and benchmarking. • Commenced drafting the draft Public Health Plan 2026–2031.	✓
Q2	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] Progress development of the draft Public Health Plan 2026–2031.	Progressed the development of the draft Public Health Plan 2026–2031 through the following actions: • Liaised with external and internal stakeholders • Conducted research and data analysis • Continued drafting the draft Public Health Plan 2026–2031.	✓
Q3	[milestone removed CJ318-11/25 refers] [additional milestones CJ318-11/25 refers] Present the key themes of the draft Public Health Plan 2026–2031 to Elected Members seeking feedback.	Presented a Green Paper with the draft Public Health Plan 2026–2031 to Elected Members seeking feedback on 25 March 2026.	✓
Q4	[additional milestone CJ318-11/25 refers] Present the draft Public Health Plan 2026–2031 to Council seeking endorsement.	Presented the draft Public Health Plan 2026–2031 to Council at the 26 May 2026 Council meeting, where the plan was endorsed.	✓

MILESTONE		COMMENT	STATUS
Road Safety Management* Plan A new plan that will be developed in accordance with the State Government's Local Government Road Safety Management Planning Process Guide and will identify specific actions, responsibilities and measures to promote safer roads across the City. *[minor revision CJ318-11/25 refers]			
Q1	Present the draft Road Safety Management* Plan 2025–2035 to Council seeking endorsement.	Presented the draft Road Safety Management Plan 2025–2035 to Council at its 22 July 2025 meeting, where the plan was endorsed.	✓
Q2	Commence implementation of the Road Safety Management* Plan 2025–2035.	Commenced implementation of the Road Safety Management Plan 2025–2035 through the following actions: • Contacted WA Police to request speed enforcement on local roads in response to resident's queries three times during the quarter. • Progressed one intersection road safety assessment in accordance with the City's Traffic Management Investigation Program. • Assisted Duncraig Senior High School with their Children Crossing application. • Attended Woodvale Primary School regarding parking and congestion issues. • Progressed multiple traffic count surveys throughout October 2025.	✓
Q3	Deliver scheduled actions from the Road Safety Management* Plan 2025–2035.	Delivered the following scheduled actions from the Road Safety Management Plan 2025–2035: • Contacted WA Police to request speed enforcement on local roads in response to resident's queries three times during the quarter. • Progressed one intersection road safety assessment in accordance with the City's Traffic Management Investigation Program. • Progressed multiple traffic count surveys throughout the quarter.	✓
Q4	Deliver scheduled actions from the Road Safety Management* Plan 2025–2035.	Delivered the following scheduled actions from the Road Safety Management Plan 2025–2035: • Contacted WA Police to request speed enforcement on local roads in response to resident's queries once during the quarter. • Progressed multiple traffic count surveys throughout the quarter. • Investigated potential Black Spot Projects for submission in July 2026 for the FY2027–28 Infrastructure Investment Program.	✓

Outcome 1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

Ongoing programs and activities

Program/activity	Ongoing actions
Age-friendly initiatives	Deliver scheduled programs, activities and events for older residents that foster active ageing environments, where opportunities for health, wellbeing, security, and participation are maximised to achieve optimal quality of life.
Communities in-Focus program	Deliver scheduled programs, activities and events as part of the Communities in-Focus program to help identify and build on the existing skills, experience and knowledge already present.
Community Transport program	Deliver the Community Transport program to eligible community members and provide affordable transport from the home to local shopping centres and libraries.
Volunteer Joondalup program	Deliver scheduled programs, activities and events as part of the Volunteer Joondalup program and promote volunteering opportunities to encourage greater volunteerism within the community.
Youth development initiatives	Deliver scheduled programs, activities and events through the City's youth centres, Youth Truck and Youth Events program that foster healthy, resilient, informed and engaged young people, and promote and celebrate the role of young people in the community.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Access and Inclusion Plan A plan which contributes towards the creation of accessible and inclusive communities through the provision and improvement of services, events, processes, and spaces for the community. Access and inclusion plans are a requirement of all local governments under the WA <i>Disability Services Act 1993</i> .			
Q1	Deliver scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 were delivered in the quarter: Hosted the Disability Interagency Network Forum on 26 August 2025, with 60 participants from 42 agencies and groups.	✓
	Present the Access and Inclusion 2021/22–2023/24 Annual Progress Report to the Department of Communities.	Presented the Access and Inclusion 2021/22–2023/24 Annual Progress Report to the WA Department of Communities on 14 July 2025.	✓
Q2	Deliver scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	No actions were scheduled in the quarter.	✓
	Present the Access and Inclusion 2021/22–2023/24 Annual Progress Report to Council for noting.	Presented the Access and Inclusion Plan 2021/22–2023/24 Annual Progress Report to Council at its meeting on 9 December 2025.	✓
Q3	Deliver scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 were delivered in the quarter: - Undertook internal communications to promote Access and Inclusion initiatives. - Delivered an Auslan interpreter for the Citizen Ceremony on 26 January 2026.	✓
Q4	Deliver scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 were delivered in the quarter: Hosted the Seniors Lifestyle Expo on 13 May 2026 at Percy Doyle Community Sporting Facility, with 232 attendees and 25 stalls showcasing 28 organisations across a wide range of health and wellbeing services, community connection opportunities, transport support, legal advice and learning activities.	✓

MILESTONE		COMMENT	STATUS
Community Development Strategy A new strategy that will guide the integrated delivery of City programs and infrastructure that support community development, youth development, access and inclusion, and age-friendly communities.			
Q1	Progress the development of the Community Development Strategy 2026–2030.	Progressed the development of the draft Community Development Strategy 2026–2030 through engagement with the WA Department of Communities and initial consultation with internal stakeholders.	✓
Q2	Progress the development of the Community Development Strategy 2026–2030.	Progressed the development of the draft Community Development Strategy 2026–2030 by conducting scoping activities and revising project timeframes, following engagement with the WA Department of Communities.	✓
Q3	[milestone removed CJ020-02/26 refers] [milestone discontinued CJ114-05/26 refers] Progress the development of the Community Development Strategy 2026–2030.	Following an internal review of the project status and scope of draft Community Development Strategy 2026–2030, the development of the Strategy did not progress in the quarter. It is anticipated that progress will recommence in quarter 4 with the development of a revised project plan.	✓
Q4	[milestone removed CJ020-02/26 refers] [milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Review and revise the project plan for the Community Development Strategy 2026–2030.	Revision of the project plan for the Community Development Strategy 2026–2030 was not completed during the quarter. Development of the project plan continued, including internal review and discussions to inform the revised approach. The updated project plan is scheduled for completion in quarter 1 of FY2026–27.	✓

MILESTONE		COMMENT	STATUS
Community Funding Program			
A funding program intended for the delivery of community-initiated projects, programs and events that benefit the City of Joondalup community.			
Q1	Advertise round 1 of the Community Funding Program and deliver information workshops.	- Advertised round 1 of the Community Funding Program in July and August 2025 via the City's eNewsletters and social media. - Delivered information workshops for prospective applicants to the program on 29 July and 5 August 2025.	✓
Q2	Evaluate the submissions received and provide recommendations for round 1 of the Community Funding Program.	- Evaluated the 14 submissions received during Round 1 in September 2025. - Recommendations for grants under \$10,000 within a 12-month period were endorsed by the CEO. Recommendations for grants over \$10,000 were endorsed by Council at its meeting on 25 November 2025.	✓
Q3	Issue the funding agreements and payments for successful applicants of round 1 of the Community Funding Program.	Issued the funding agreements to all successful applicants from round 1 of the Community Funding Program, and all executed funding agreements have been paid.	✓
	Advertise round 2 of the Community Funding Program and deliver information workshops.	- Advertised round 2 of the Community Funding Program in January and February 2026 via the City's eNewsletters and social media. - Delivered information workshops for prospective applicants to the program on 28 January and 3 February 2026.	✓
Q4	Evaluate the submissions received and provide recommendations for round 2 of the Community Funding Program.	- Evaluated the 9 submissions received during round 2 in February 2026. - Recommendations for grants under \$10,000 within a 12-month period were endorsed by the CEO. - Recommendations for grants over \$10,000 were endorsed by Council at its meeting on 21 April 2026.	✓
	Issue the funding agreements and payments for successful applicants of round 2 of the Community Funding Program.	Issued the funding agreements to all successful applicants from round 2 of the Community Funding Program, and all executed funding agreements have been paid.	✓

MILESTONE		COMMENT	STATUS
Corporate Sponsorship Program A funding program intended for the delivery of accessible events, programs and activities, held within the City.			
Q1	Advertise round 1 of the Corporate Sponsorship Program and deliver information workshops.	- Advertised round 1 of the Corporate Sponsorship Program in July and August 2025 via the City's website and social media. - Contacted past applicants directly via email to advise them of the new dates and application process for this round of the program. - Information about the Corporate Sponsorship program was delivered as part of the Community Funding Program workshops on 29 July and 5 August 2025.	✓
	Evaluate the submissions received and provide recommendations for round 1 of the Corporate Sponsorship Program.	- Conducted an evaluation of the submissions received. - Prepared and provided recommendations for round 1 of the Corporate Sponsorship Program.	✓
Q2	Present the applicants for funding greater than \$10,000 to Council for consideration.	Presented the applications for funding greater than \$10,000 in round one of the Corporate Sponsorship Program to Council for consideration at its meeting on 25 November 2025.	✓
	Issue the funding agreements and payments for successful applicants of round 1 of the Corporate Sponsorship Program.	Issued the funding agreements for round one of the Corporate Sponsorship to successful applicants, with payments to be processed as agreements are finalised.	✓
Q3	[milestone from previous quarter] Issue the funding agreements and payments for successful applicants of round 1 of the Corporate Sponsorship Program.	Issued the funding agreements for round one of the Corporate Sponsorship to successful applicants, with payments being processed as agreements are finalised by applicants.	✓
	[milestone discontinued CJ114-05/26 refers] Advertise round 2 of the Corporate Sponsorship Program and deliver information workshops.	- Due to budget constraints, it was determined that a formal advertising campaign and information workshops would not be undertaken. - Past applicants were contacted directly via email to inform them of the new program dates and updated application process.	✓
	Evaluate the submissions received and provide recommendations for round 2* of the Corporate Sponsorship Program. *[minor revision CJ318-11/25 refers]	- Conducted an evaluation of the submissions received. - Provided recommendations for round 2 of the Corporate Sponsorship Program.	✓
Q4	Present the applicants for funding greater than \$10,000 to Council for consideration.	Presented applications for funding greater than \$10,000 in round 2 of the Corporate Sponsorship Program to Council at its meeting on 26 May 2026.	✓
	[milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Issue the funding agreements and commence processing payments for successful applicants of round 2 of the Corporate Sponsorship Program.	Issued the funding agreements for round 2 of the Corporate Sponsorship Program to successful applicants, with all agreements executed and 50% of initial payments processed.	✓

MILESTONE		COMMENT	STATUS
Regional Homelessness Plan A joint plan with the City of Wanneroo which includes a series of actions that demonstrate the Cities' commitment to ensuring people at-risk of experiencing homelessness have the optimum opportunity to improve their circumstances.			
Q1	Deliver scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	The following scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 were delivered during the quarter: - Conducted two Homelessness Awareness sessions for frontline workers. - Commenced planning and stakeholder engagement for the delivery of Anti-poverty Week event, scheduled for quarter 2.	✓
	Liaise with the City of Wanneroo to undertake a review of the Regional Homelessness Plan 2022/23–2025/26.	Liaised with City of Wanneroo regarding a review of the Regional Homelessness Plan 2022/23–2025/26.	✓
Q2	Deliver scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	The following scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 were delivered in the quarter: - Coordination of the Antipoverty Week activation at Lakeside Joondalup 13-19 October including Eye Contact exhibition and information expo in partnership with the City of Wanneroo and JWHEG organisations and groups with over 2,000 people in attendance - Social Media campaign for 16 Days in WA across LinkedIn, Instagram, and Facebook. Included internal and external news items.	✓
	Present the Regional Homelessness Plan 2022/23–2025/26 Annual Progress Report to Council for noting.	Presented the Regional Homelessness Plan 2022/23–2025/26 Annual Progress Report to Council at its meeting on 9 December 2025.	✓
	Liaise with the City of Wanneroo to undertake a review of the Regional Homelessness Plan 2022/23–2025/26.	Liaised with the City of Wanneroo to complete a joint project plan for the review of the Regional Homelessness Plan 2022/23–2025/26.	✓
Q3	Deliver scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	No scheduled actions in the quarter.	✓
	Liaise with the City of Wanneroo to undertake a review of the Regional Homelessness Plan 2022/23–2025/26.	Conducted a regional stakeholder workshop on 17 March 2026 in collaboration with the City of Wanneroo, engaging key regional stakeholders to inform and contribute to the review of the Regional Homelessness Plan 2022/23–2025/26. Feedback and insights from this consultation will inform the development of a new Regional Homelessness Plan.	✓

MILESTONE		COMMENT	STATUS
Q4	Deliver scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.	The following scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 were delivered in the quarter: • Formed the JWHEG Collection Project Working Group to progress a shared regional approach to data collection, supporting the Regional Homelessness Plan advocacy priorities. • Launched external homelessness reporting form.	✓
	Present the draft Regional Homelessness Plan 2026/27–2029/30 to Council seeking endorsement.	• Presentation of the draft Regional Homelessness Plan 2026/27–2029/30 to Council was deferred as the project timeframes needed to be revised. • Development of the draft Plan continued during the quarter in collaboration with the City of Wanneroo. • A report on the revised project timeframes is scheduled to be presented to Council in quarter 2 of FY2026–27, with Council consideration of the draft Plan to follow.	✓

Outcome 1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

Ongoing programs and activities

Program/activity	Ongoing actions
Craigie Leisure Centre health and fitness programs	Deliver a range of programs at Craigie Leisure Centre to promote health and fitness, including gym memberships, group fitness, leisure and aquatics programs.
Library programs, activities and events	Deliver a range of programs, events and activities that provide opportunities for the community to learn, recreate and connect, with a focus on life-long learning and literacy.
Library services	Provide library resources and services at City of Joondalup libraries and online, and provide safe, flexible, and accessible spaces for the community.
Sport and recreation development	Deliver a range of programs, activities, events and one-one-one assistance to local club volunteers to assist them in performing their roles and ensuring ongoing club sustainability and success.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Libraries Strategy		A new strategy that will guide the future delivery of library programs, services and events across the City's four libraries. The strategy will address the increasing opportunities and challenges faced by public libraries in terms of changing demographics, technological growth and economic and social change.	
Q1	Present draft Libraries Strategy 2025–2029 to Elected Members seeking feedback.	Progress continued on the development of the draft Libraries Strategy 2025–2029 during the quarter. However, following a review of the project plan, the draft was not presented to Elected Members seeking feedback as initially scheduled. It is now anticipated that development will continue through quarters 2 and 3, with the draft strategy expected to be presented to Elected Members for feedback in quarter 4.	✓
Q2	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] Progress the development of the draft Libraries Strategy 2025–2029.	Continued to progress the development of the draft Libraries Strategy 2025–2029, including preparations for presentation to Elected Members in quarter 4.	✓
Q3	[milestone removed CJ318-11/25 refers] [additional milestone CJ318-11/25 refers] Progress the development of the draft Libraries Strategy 2025–2029.	Following an internal review of the project status and scope of draft Libraries Strategy 2025–2029, the development of the Strategy did not progress in the quarter. It is anticipated that progress will recommence in quarter 4 with the development of a revised project plan.	✓
Q4	[milestone removed CJ318-11/25 refers] [milestone from quarter 1 CJ318-11/25 refers] Present draft Libraries Strategy 2025–2029 to Elected Members seeking feedback.	Presentation of the draft Libraries Strategy 2025–2029 to Elected Members was deferred as development of the draft Strategy is not yet complete. A project plan was prepared during the quarter, with development of the Strategy scheduled to continue through FY2026–27 before seeking Elected Member feedback.	✓

Outcome 1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

Ongoing programs and activities

Program/activity	Ongoing actions
Art collection maintenance and acquisitions	Manage the City's Art Collection, including acquisition, maintenance and management.
Cultural events program	Deliver the annual program of cultural events that offer access to the arts for the local community and brings visitors to the region.
Public art projects	Deliver public art projects in accordance with the Public Art Masterplan that contribute to an appreciation of the City's cultural and natural heritage and enhance the public realm.
Visual arts exhibition program and Joondalup Contemporary Art Gallery	Deliver the annual program of visual arts that provides the community with access to contemporary, quality artworks, supports local arts development, and promotes Joondalup as a vibrant cultural destination.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Arts development program An annual program of community arts development activities, including the Arts in Focus program, Community Funding, Arts Development Scheme and Connecting Creatives database.			
Q1	Undertake program review.	Program review underway, in-line with development of FY2026–2027 budget.	✓
Q2	Report to Council on program review with future program recommendations.	Completed the program review with future program recommendations and drafted a report that is scheduled to be presented to Council at its meeting on 26 May 2026.	✓
Q3			
Q4	[milestone from quarter 2 CJ020-02/26 refers] Report to Council on program review with future program recommendations.	Presented a report at the 23 June 2026 Council meeting, where Council endorsed the cessation of the Arts Development Scheme Funding Program and repealed the Arts Development Scheme Council Policy (CJ158-06/26 refers).	✓

MILESTONE		COMMENT	STATUS
Joondalup performing arts centre* Investigations into an arts facility proposed for the hosting of performing arts and cultural events and other activities within the Joondalup City Centre.			
Q1	Progress actions towards the development of a business case for a Joondalup performing arts centre.	Progressed actions towards the development of a business case for a performing arts centre in the Joondalup City Centre by commencing a procurement process for a consultant architect to assist with initial scoping, location and design considerations.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No reports to Elected Members on the progress and status of the project were required during the quarter.	✓
Q2	Progress actions towards the development of a business case for a Joondalup performing arts centre.	Progressed actions towards the development of a business case for a performing arts centre in the Joondalup City Centre by commencing initial project scoping, location and design investigations with a consultant architect.	✓
	Present reports to Elected Members on the progress and status of the project as required.	Presented an update report to the Major Projects and Finance Committee at its meeting on 24 November 2025, and to Council at its meeting on 9 December 2025.	✓
Q3	Progress actions towards the development of a business case for a Joondalup performing arts centre.	Progressed actions towards the development of a business case for a performing arts centre in the Joondalup City Centre by commencing initial project scoping for a needs analysis with an expert consultant.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No reports to Elected Members on the progress and status of the project were required during the quarter.	✓
Q4	Progress actions towards the development of a business case for a Joondalup performing arts centre.	Progressed actions towards the development of a business case for a performing arts centre in the Joondalup City Centre by continuing to progress scoping for a needs analysis and feasibility study.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No reports to Elected Members on the progress and status of the project were required during the quarter.	✓

MILESTONE		COMMENT	STATUS
Public Art Masterplan A masterplan that provides an overarching framework and set of standards for all public art within the City. The masterplan details the priorities and goals for public artwork and identifies opportunities for future artworks which align with the needs of the community.			
Q1			
Q2	Commence implementation of the new Percent for Art Local Planning Policy and the revised Public Art Council Policy	Implementation activities will not be undertaken as Council did not endorse the Percent for Art Local Planning Policy or the proposed changes to the Public Art Council Policy.	✓
Q3			
Q4			

Outcome 1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Ongoing programs and activities

Program/activity	Ongoing actions
Citizenship ceremonies	Deliver citizenship ceremonies in accordance with the Department of Home Affairs' guidelines.
Civic functions	Deliver scheduled civic functions that recognise the valuable contributions of key City stakeholders.
Local history service	Deliver scheduled local history programs, activities and events at the City of Joondalup libraries that help to preserve, share and celebrate the City's local and regional history.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Heritage List A statutory list of the most significant heritage places which forms part of the City's Local Planning Scheme. Heritage Lists are prepared under the <i>WA Planning and Development Act 2005</i> and subsidiary legislation.			
Q1	Progress development of the City's Heritage List.	The City's Heritage List has been developed; however, further actions are on hold due to resourcing constraints.	✓
Q2	Progress development of the City's Heritage List.	The City's Heritage List has been developed; however, further actions are on hold due to resourcing constraints.	✓
Q3	[milestone removed CJ020-02/26 refers]		
Q4	[milestone removed CJ020-02/26 refers]		

MILESTONE		COMMENT	STATUS
Reconciliation Action Plan A plan which sets out the City's commitment to reconciliation and engagement with Aboriginal and Torres Strait Islander peoples. The plan gives the City an opportunity to think deeply about what reconciliation means to the organisation and community, and implement a Reconciliation Action Plan that is localised, unique and leaves an effect of lasting change.			
Q1	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.	The following scheduled actions from the Reconciliation Action Plan 2025–2027 were delivered in the quarter: - Delivered 10 events during July 2025 in connection with NAIDOC Week. - Facilitated two Noongar Language Courses for City of Joondalup staff. - Undertook an Expressions of Interest process to recruit new members for the Reconciliation Action Plan Community Reference Group.	✓
	Submit the Reconciliation Action Plan 2025–2027 Impact Survey to Reconciliation Australia.	The Reconciliation Action Plan 2025–2027 was formally endorsed by Reconciliation Australia on 5 August 2025. As a result, the Impact Survey was not required to be completed during the quarter. The survey will be submitted in quarter 1 of FY2026–27, in accordance with Reconciliation Australia's requirements.	✓
Q2	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.	The following scheduled actions from the Reconciliation Action Plan 2025–2027 were delivered in the quarter: - Collated the submissions received through the Expressions of Interest process to recruit new members for the Reconciliation Action Plan Community Reference Group. - Presented the submissions to Council at its meeting on 3 November 2025, where new reference group members were appointed. - Held the induction meeting for the new Reconciliation Action Plan Community Reference Group members - Initiated the Reconciliation Action Plan Staff Working Group.	✓
Q3	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.	The following scheduled actions from the Reconciliation Action Plan 2025–2027 were delivered in the quarter: - Established the Reconciliation Action Plan Staff Working Group. - Held the inaugural Reconciliation Action Plan Staff Working Group meeting. - Held two Reconciliation Action Plan Community Reference Group meetings on 11 and 25 February 2026. - Held internal Acknowledgement of Country workshop held for staff on 4 February 2026, with 12 attendees	✓

MILESTONE		COMMENT	STATUS
Q4	Deliver scheduled actions from the Reconciliation Action Plan 2025–2027 for the quarter.	The following scheduled actions from the Reconciliation Action Plan 2025–2027 were delivered in the quarter: • One Elected Member, 5 Community Reference Group members and 4 Staff Working Group members attended the National Reconciliation Week Breakfast on 27 May 2026. • The Reconciliation Action Plan Staff Working Group hosted a staff National Reconciliation Week event on 29 May 2026, with over 65 attendees.	✓

2. ENVIRONMENT

OUR GOAL

We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives and we share responsibility for preserving our natural assets for future generations.

YOUR OUTCOMES

2-1 **Managed and protected**

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

2-2 **Clean and sustainable**

You are supported to minimise waste and live sustainably in a clean environment.

2-3 **Responsible and efficient**

You benefit from a responsible and efficient use of natural resources.

2-4 **Resilient and prepared**

You understand and are prepared for the impacts of climate change and natural disasters.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of natural areas protected within City of Joondalup reserves	Minimum of 87.5%	Annual
Amount of native vegetation protected under the City of Joondalup's Local Planning Scheme No 3, Metropolitan Region Scheme and Bush Forever	Maintain above 1,211 ha	Annual
Percentage of the community who value/visit/enjoy the City's local bushland, wetland and coastal areas	Maintain baseline plus increasing trend*	Biennial
Percentage increase in vegetation quality scores within each site category (eg dunes, wetlands) over a specific period	Maintain above 80%	Annual
Percentage residential waste diverted from landfill in the City of Joondalup	Establish baseline year, increasing trend year-on-year	Annual
Percentage decrease in the annual tonnage of litter collected	Establish baseline year, decreasing trend year-on-year	Annual
Percentage of community who feel they live in a clean environment	Maintain baseline plus increasing trend*	Biennial
Percentage of groundwater usage within prescribed allocation limits	Maintain below 110% (baseline – 108.9%)	Annual
Percentage reduction in scheme water usage compared to a baseline year	Establish baseline year, maintain 5% below	Annual
Percentage reduction in greenhouse gas emissions compared to a baseline year	Establish baseline, decreasing trend year-on-year	Annual
Percentage decrease in emission due to renewable energy generation	Decreasing trend year-on-year	Annual
Percentage of the community who feel informed and prepared for the impacts of climate change and natural disasters	Maintain baseline plus increasing trend*	Biennial

- *Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

Ongoing programs and activities

Program/activity	Ongoing actions
Midge monitoring	Monitor midge larvae populations and provide treatments, as required, to mitigate nuisance adult midge at Lake Goollelal and Lake Joondalup.
Natural areas maintenance	Coordinate and implement maintenance programs which protect and enhance biodiversity values, whilst maintaining appropriate community access and awareness of natural areas.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Natural area management (major conservation)			
Natural area management initiatives for protecting and enhancing biodiversity values across the City's major conservation natural areas.			
Q1	Engage a consultant to undertake flora surveys and vegetation condition assessments in Central Park (Joondalup) and Shepherd's Bush Reserve (Kingsley).	Engaged an external consultant to undertake flora surveys and vegetation condition assessments in Beaumaris Park Bushland (Ocean Reef), Central Park (Joondalup) and Shepherd's Bush Reserve (Kingsley).	✓
	Engage a consultant to deliver twice-yearly quenda monitoring in Craigie Bushland (Craigie).	Edith Cowan University engaged to deliver twice-yearly Quenda monitoring in Craigie Bushland.	✓
Q2			
Q3			
Q4	Present the outcomes of the flora surveys and quenda monitoring to Elected Members.	Presented the outcomes of the flora surveys in Central Park (Joondalup) and Shepherd's Bush Reserve (Kingsley) and quenda monitoring in Craigie Bushland (Craigie) to Elected Members on 12 June 2026.	✓

MILESTONE	COMMENT	STATUS
Yellagonga Catchment management Projects delivered in partnership with the City of Wanneroo and the Department of Biodiversity, Conservation and Attractions to improve the Yellagonga Catchment, in accordance with the Yellagonga Integrated Catchment Management Plan.		
Q1	Deliver scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter. Delivered the following scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026: • Engaged Edith Cowan University to undertake water quality monitoring program, in collaboration with the City of Wanneroo. • Liaised with the relevant agencies and Friends Groups to progress the Saving our snake-necked turtle program. • Liaised with the relevant agencies and Friends Groups to discuss the fox control program for FY2025–26 and FY2026–27. • Liaised with the Department of Biodiversity, Conservation and Attractions regarding the development of a Kangaroo Management Action Plan for Yellagonga Regional Park.	✓
Q2	Deliver scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter. Delivered the following scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026: • Edith Cowan University continued to undertake water quality monitoring program in Yellagonga wetlands. • Supported the Friends of Yellagonga Regional Park and Woodvale Waters Friends of Beenyup Channel to implement the Saving our snake-necked turtle program in key locations at Yellagonga Regional Park. • Continued to liaise with the Department of Biodiversity, Conservation and Attractions and City of Wanneroo regarding the development of a Kangaroo Management Action Plan for Yellagonga Regional Park.	✓
Q3	Deliver scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter. Delivered the following scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026: • Edith Cowan University continued to undertake water quality monitoring program in Yellagonga wetlands. • Finalised the Kangaroo Management Action Plan for Yellagonga Regional Park, in liaison with the Department of Biodiversity, Conservation and Attractions and the City of Wanneroo.	✓

MILESTONE		COMMENT	STATUS
Q4	Deliver scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Yellagonga Integrated Catchment Management Plan 2021–2026: • Edith Cowan University continued to undertake water quality monitoring program in Yellagonga wetlands. • Implemented the Kangaroo Management Action Plan for Yellagonga Regional Park, in liaison with the Department of Biodiversity, Conservation and Attractions and the City of Wanneroo.	✓

Outcome 2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

Ongoing programs and activities

Program/activity	Ongoing actions
Bulk waste collection and processing	Deliver on-demand bulk hard waste and greens waste collection and processing for residential properties.
Environmental education program	Deliver scheduled activities and events as part of the environmental education program to residents, schools, businesses and the broader community.
Illegal dumping	Respond to reports from the community about illegally dumped waste in public areas.
Litter collection	Undertake scheduled collection and disposal of public area litter by hand.
Waste collection and processing	Deliver weekly collection and disposal of kerbside domestic waste, and fortnightly collection and processing of domestic recycling and greens for residential properties.
Waste education program	Deliver scheduled activities and events as part of the waste education program to schools and the broader community.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Food organics, garden organics (FOGO) bin service			
A new food organics, garden organics (FOGO) bin service for residential waste service delivery.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's food organics, garden organics (FOGO) bin service joint tender process.	Reviewed the outcomes of the Mindarie Regional Council's FOGO bin service joint tender process and commenced preparations for a report to Council.	✓
Q4	Present a report to Council seeking direction on the future delivery of a food organics, garden organics (FOGO) bin service.	- A report on the future delivery of a Food Organics and Garden Organics (FOGO) bin service was not presented to Council during the quarter, as further engagement with Elected Members was required. - A report was presented to Elected Members on 2 June 2026 outlining options for the future delivery of a FOGO bin service and seeking feedback to inform the next stage of decision-making.	✓

MILESTONE		COMMENT	STATUS
Future waste disposal options*			
Investigations into future waste disposal options following the closure of the Tamala Park landfill operation.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process for implications on future waste disposal options for the City.	Awaiting the outcome of the Mindarie Regional Council Waste to Energy joint tender process, negotiations and legal analysis ongoing.	✓
Q4	[milestone from previous quarter] Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process for implications on future waste disposal options for the City.	• Awaiting the outcomes of the Mindarie Regional Council Waste to Energy joint tender process, negotiations and legal analysis ongoing. • Provided an update to Elected Members on 2 June 2026 regarding the status of the Mindarie Regional Council Waste to Energy joint tender process and the implications this may have on the City's future waste disposal options.	✓
	Present a report to Council seeking direction on future waste disposal options.	A report seeking Council direction on future waste disposal options will be prepared following confirmation and review of the outcomes of Mindarie Regional Council's Waste to Energy joint tender process.	✓

MILESTONE		COMMENT	STATUS
Waste to Energy solution A new regional facility that will convert waste products into energy which can then be used directly, or further converted into products, such as electricity or synthetic fuels.			
Q1			
Q2			
Q3	Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process.	Awaiting the outcome of the Mindarie Regional Council Waste to Energy joint tender process, negotiations and legal analysis ongoing.	✓
	Present a report to Council seeking direction on the preferred option for appointing a Waste to Energy provider.	A report seeking Council direction will be prepared following confirmation of the outcomes of Mindarie Regional Council's Waste to Energy joint tender process.	✓
Q4	[milestone from previous quarter] Review the outcomes of the Mindarie Regional Council's Waste to Energy joint tender process.	Awaiting the outcome of the Mindarie Regional Council Waste to Energy joint tender process, negotiations and legal analysis ongoing.	✓
	[milestone from previous quarter] Present a report to Council seeking direction on the preferred option for appointing a Waste to Energy provider.	Provided an update to Elected Members on 2 June 2026 regarding the status of the Mindarie Regional Council Waste to Energy joint tender process and the implications this may have on the City's future waste disposal options.	✓
	Develop and advertise a request for tender to deliver a Waste to Energy solution (if directed by Council).	A report seeking Council direction will be prepared following confirmation and review of the outcomes of Mindarie Regional Council's Waste to Energy joint tender process.	✓

Outcome 2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.

Ongoing programs and activities

Program/activity	Ongoing actions
Energy management	Manage the City's energy consumption to minimise environmental impact and realise economic savings.
Groundwater management	Manage the groundwater on City-owned and managed land to ensure responsible and efficient use in accordance with Department of Water and Environmental Regulation licencing requirements.
Scheme water management	Manage the scheme water on City-owned and managed land to reduce consumption.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Joondalup Lighting Initiative			
Investigation and proposal to upgrade existing streetlights to LED across the City for the purposes of reducing energy consumption.			
Q1	Investigate LED streetlight conversion options with Western Power.	Met with Western Power on 18 August 2025 to discuss LED streetlight conversion options, with the following outcomes and information provided: - The proactive LED replacement program is fully funded by Western Power, while a customer-funded option is still available for local governments that want to expedite the process, outside of the program. - Western Power have commenced development of a program of works which includes a rollout schedule across local government areas; however, the program of works is not yet finalised. - The rollout of the program will be on a suburb level, not local government level, to ensure equitable treatment of local governments. The position in the program schedule will also be largely driven by age of asset.	✓
Q2	Continue to investigate LED streetlight conversion options with Western Power.	Western Power has advised that it intends to commence a program to upgrade existing streetlighting to LED across local government areas. However, the rollout schedule and program of works have not yet been finalised, and no confirmed timelines have been provided for conversions within the City.	✓
Q3	Continue to investigate LED streetlight conversion options with Western Power.	Western Power has advised that there are no updates to the rollout schedule, program of works, or timeline for the conversions this quarter.	✓
Q4	Continue to investigate LED streetlight conversion options with Western Power.	- No discussions with Western Power were required in the quarter. - Engaged an external consultant to develop a business case regarding the City's streetlight ownership options which will include LED conversion options.	✓

MILESTONE		COMMENT	STATUS
Streetlight ownership review			
Liaison and advocacy with Western Power to explore options to transfer ownership and management of streetlights to the City.			
Q1	Investigate streetlight ownership options with Western Power for their streetlight assets.	Investigated streetlight ownership options with Western Power for their streetlight assets in the City of Joondalup. However, there was no progress on ownership options with Western Power during the quarter.	✓
Q2	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.	- No progress on streetlight ownership options with Western Power in the quarter. - Commenced discussions with the City of Wanneroo regarding options for streetlight ownership and smart controlled lighting. Engagement between the Cities will continue into quarter 3.	✓
Q3	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.	- No progress on streetlight ownership options with Western Power in the quarter. - Continued discussions with the City of Wanneroo regarding options for streetlight ownership and smart controlled lighting.	✓
Q4	Continue to investigate streetlight ownership options with Western Power for their streetlight assets.	- Continued discussions with the City of Wanneroo regarding streetlight ownership options and smart controlled lighting. The next meeting with the City of Wanneroo is scheduled for quarter 1 of FY2026–27. - Engaged an external consultant to develop a business case regarding the City's streetlight ownership options.	✓

MILESTONE		COMMENT	STATUS
Waterwise Council Program A program run jointly by the WA Department of Water and Environmental Regulation and Water Corporation to support local governments to improve water efficiency and help create waterwise communities.			
Q1	Deliver scheduled actions from the Waterwise Council Action Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Waterwise Council Action Plan 2021–2026: • Commenced annual review of the Waterwise Council Action Plan 2021–2026. • Commenced planning for the Native Plant Giveaway in 2026.	✓
Q2	Deliver scheduled actions from the Waterwise Council Action Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Waterwise Council Action Plan 2021–2026: • Finalised annual review of the Waterwise Council Action Plan 2021–2026 for 2024–25. • Continued planning for the Native Plant Giveaway in 2026.	✓
	Present the Waterwise Council Action Plan 2021–2026 Annual Report to the Water Corporation, seeking re-endorsement as a Waterwise Council.	Presented the Waterwise Council Action Plan 2021–2026 Annual Report to the Water Corporation seeking endorsement as a Waterwise Council for FY2024–25.	✓
Q3	Deliver scheduled actions from the Waterwise Council Action Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Waterwise Council Action Plan 2021–2026: • Commenced development of Waterwise Council Action Plan 2027–2031. • Commenced implementation of the Native Plant Giveaway in 2026.	✓
Q4	Deliver scheduled actions from the Waterwise Council Action Plan 2021–2026 for the quarter.	Delivered the following scheduled actions from the Waterwise Council Action Plan 2021–2026: • Finalised Waterwise Council Action Plan 2026–2031 and provided to Water Corporation for approval. • Delivered the Native Plant Giveaway in 2026.	✓

Outcome 2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Ongoing programs and activities

Program/activity	Ongoing actions
Bushfire community education program	Deliver scheduled initiatives as part of the bushfire community education program to residents, schools, community groups, businesses and the broader community.
Coastal monitoring	Monitor changes to the City's shoreline to inform coastal hazard management planning and actions.
Emergency management	Participate in the Joint Local Emergency Management Committee, District Emergency Management Committee and WALGA Emergency Management Advisory Committee meetings for the purposes of ensuring effective preparedness in the event of an emergency incident.
Firebreak inspections	Inspect firebreaks throughout the City in accordance with the <i>Bush Fires Act 1954</i> and subsidiary legislation for the purpose of mitigating the risk of bushfire hazards.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Bushfire Risk Management Plan			
A plan which provides a structured approach to identifying, assessing, prioritising, monitoring and treating bushfire risk within the City of Joondalup.			
Q1	Present the draft Bushfire Risk Management Plan 2025–2027 to Elected Members.	Presented the draft Bushfire Risk Management Plan 2025–2027 to Elected Members on 1 July 2025.	✓
	Present the draft Bushfire Risk Management Plan 2025–2027 to the Office of Bushfire Risk Mitigation seeking endorsement.	Presented the draft Bushfire Risk Management Plan 2025–2027 to the Office of Bushfire Risk Management, where it was endorsed on 13 August 2025.	✓
Q2			
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Climate Change Plan* A plan which guides the City's climate change mitigation and adaptation actions across a range of areas relevant to local government, including infrastructure, assets, health services, water management, emergency management, urban forest and the natural environment.			
Q1	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.	Delivered the following scheduled actions from the Climate Change Plan 2025–2035 during the quarter: • Installed 60 kilowatts of solar panels on the City of Joondalup Administration Building. • Planted 1,159 trees as part of the winter tree planting program, including planting within residential verges, streetscapes and Leafy City Program replacements.	✓
Q2	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.	Delivered the following scheduled actions from the Climate Change Plan 2025–2035 during the quarter: • Delivered Bushfire information and preparedness session, in collaboration with Department of Fire and Emergency Services, on 11 October 2025.	✓
Q3	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.	Delivered the following scheduled actions from the Climate Change Plan 2025–2035 during the quarter: • Reviewed Western Australian Local Government Association's draft Climate Change Advocacy Position and presented to Elected Members seeking feedback. • Used recycled materials in basecourse for road projects on Beach Road, Warwick Road and Hepburn Avenue.	✓
Q4	Deliver scheduled actions from the Climate Change Plan 2025–2035 for the quarter.	Delivered the following scheduled actions from the Climate Change Plan 2025–2035 during the quarter: • Presented a review of Western Australian Local Government Association's draft Climate Change Advocacy Position to Council at the 21 April Council meeting, where it was endorsed. Endorsed submission was provided to Western Australian Local Government Association for consideration. • Used recycled materials in asphalt for road projects on Loch View (Craigie), Kew Close (Kingsley), Buckhaven Court (Kingsley), Wodgina Place (Kingsley), Burnside Court (Kingsley), Hartleap Lane (Beldon), Deltoid Place (Heathridge), Ramose Close (Heathridge) and Plankton Place (Heathridge). • A total of 857 trees were planted through the Leafy City Program in Beldon and Heathridge.	✓

MILESTONE		COMMENT	STATUS
Coastal Hazard Risk Management and Adaptation Plan* A new plan to be developed under State Planning Policy 2.6 which will define areas of the coastline that could be vulnerable to coastal hazards and outline the preferred approach to managing these hazards over the next 100 years.			
Q1	Conduct meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group and Technical Steering Group in accordance with the endorsed project plan.	No meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group or Technical Steering Group were scheduled during the quarter, in line with the endorsed project plan.	✓
	Present the draft Community and Stakeholder Engagement Strategy for developing the Coastal Hazard Risk Management and Adaptation Plan to Elected Members seeking feedback.	Presented the draft Community and Stakeholder Engagement Strategy for developing the Coastal Hazard Risk Management and Adaptation Plan to Elected Members at the 26 August 2025 Council meeting, where the strategy was endorsed.	✓
Q2	Conduct meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group and Technical Steering Group in accordance with the endorsed project plan.	Conducted a meeting of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group regarding community coastal values on 12 November 2025, in accordance with the endorsed project plan.	✓
Q3	Conduct meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group and Technical Steering Group in accordance with the endorsed project plan.	The following meetings were conducted in accordance with the endorsed project plan: • Held a Coastal Hazard Risk Management and Adaptation Plan Technical Steering Group meeting on 5 March 2026, regarding alternative coastal adaptation options. • Held a Coastal Hazard Risk Management and Adaptation Plan Community Reference Group meeting on 18 March 2026, regarding alternative coastal adaptation options.	✓

MILESTONE		COMMENT	STATUS
Q4	Conduct meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group and Technical Steering Group in accordance with the endorsed project plan.	In accordance with the endorsed project plan, no meetings of the Coastal Hazard Risk Management and Adaptation Plan Community Reference Group and Technical Steering Group were held during quarter 4. The next Reference Group meeting is scheduled for quarter 1 FY2026–27.	✓
	Engage an external consultant to update the draft Coastal Hazard Risk Management and Adaptation Plan.	• Due to delays in the State Government's review of State Planning Policy No 2.6, the City has deferred engaging an external consultant to update the draft Coastal Hazard Risk Management and Adaptation Plan. • A new Coastal Hazard Assessment will be undertaken in FY2026–27 to ensure the draft Coastal Hazard Risk Management and Adaptation Plan reflects the most up-to-date policy and coastal hazard assessment information. • A consultant will be engaged in quarter 1 of FY2027–28 to update the draft Coastal Hazard Risk Management and Adaptation Plan using the findings from the new Coastal Hazard Assessment. • Alternative coastal adaptation options research report was presented to Elected Members on 5 May 2026 and will be presented to Council on 28 July 2026.	✓

3. PLACE

OUR GOAL

We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.

YOUR OUTCOMES

3-1 Connected and convenient

You have access to a range of interconnected transport options.

3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage of the community satisfied with ease of movement between points of interest in the city	Maintain baseline plus increasing trend*	Biennial
Percentage of the community who feel they have access to a range of transport options in their local area	Maintain baseline plus increasing trend*	Biennial
Community satisfaction with City of Joondalup parking management and provision (availability of parking etc)	Maintain above 70%	Biennial
Percentage progress towards the State Government's dwelling infill targets	Increasing trend year-on-year	Annual
Percentage of canopy cover in the city	Establish baseline — 12% (increasing trend year-on-year)	Annual
Percentage resident satisfaction with City of Joondalup parks	Maintain above 90%	Biennial
Percentage of residences within 400 metres of a recreation park or natural area	To be determined	Annual
Percentage of community buildings that meet accessibility standards	Maintain 100%	Annual
Percentage of community facilities with multi-purpose or adaptable spaces	Maintain above 80%	Annual
Percentage of community satisfied with the City of Joondalup's community facilities	Maintain above 80%	Biennial

- *Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 3-1 Connected and convenient

You have access to a range of interconnected transport options.

Ongoing programs and activities

Program/activity	Ongoing actions
Active transport education program	Deliver scheduled activities and events as part of the active transport education program to schools and the broader community.
Drainage maintenance	Monitor and undertake maintenance of stormwater drainage assets across the City to ensure usability.
Local-area traffic management investigations	Manage traffic movement on local streets and networks through investigations and assessments to improve safety for road users.
Parking management	Manage parking and parking infrastructure across the City to ensure parking demands are met for residents, visitors and businesses.
Pathway maintenance	Monitor and undertake maintenance of pathways across the City's pathway network to ensure ongoing safety and usability.
Road maintenance	Monitor and undertake maintenance of roads across the City's road network to ensure ongoing safety and usability.
Transport liaison and advocacy	Liaise and advocate with the State and Federal Government for strategies and projects to improve transport in the City.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Bike Plan A plan which provides the long-term vision, strategic framework and projects that will be implemented to make cycling a part of everyday life and help the City of Joondalup become a bicycle-friendly city.			
Q1	Present the draft Bike Plan 2025–2035 to Council seeking endorsement.	Presented the draft Bike Plan 2025–2035 to Council at its 26 August 2025 meeting, where the plan was endorsed.	✓
Q2	Commence implementation of the Bike Plan 2025–2035.	Commenced implementation of the Bike Plan 2025–2035, including the completion of Stage 1 of the Hillarys to Burns Beach cycle path and the commencement of construction works on the Moolanda foot/cycle bridge project.	✓
Q3	Deliver scheduled actions from the Bike Plan 2025–2035.	- Completed and officially opened the Whitfords Nodes to Tom Simpson Park, Mullaloo section of the shared coastal path. - Commenced the next stage of the shared coastal path, from Mullaloo (at the corner of Northshore Drive and Merrifield Place) to Hillarys Boat Harbour (at Northside Drive).	✓
Q4	Deliver scheduled actions from the Bike Plan 2025–2035.	- Delivered 2 children's Learn to Ride sessions and 1 community bike maintenance session. - Completed the next stage of the shared coastal path upgrade, from Mullaloo (at the corner of Northshore Drive and Merrifield Place) to Hillarys Boat Harbour (at Northside Drive). - Commenced the final stage of the shared coastal path upgrade, from Ocean Reef Marina (northern border) to Burns Beach (at Ocean Parade).	✓

MILESTONE		COMMENT	STATUS
Joondalup City Centre multi-storey car park — business case Preparation of a business case for a second multi-storey car park for the Joondalup City Centre to support economic development and place activation.			
Q1	Undertake demand modelling, site analysis and options analysis for a second multi-storey car park in the Joondalup City Centre.	An external consultant has commenced the engagement phase of the demand modelling exercise, including site analysis and option analysis, for a second multi-storey car park in the Joondalup City Centre.	✓
Q2	[milestone removed CJ318-11/25 refers] [milestone removed CJ318-11/25 refers]		
Q3	[additional milestone CJ318-11/25 refers] [milestone discontinued CJ114-05/26 refers] Prepare a financial evaluation, social return on investment and business case for a second multi-storey car park in the Joondalup City Centre.	The preparation of a financial evaluation, social return on investment, and business case for a second multi-storey car park in the Joondalup City Centre is on hold until the completion of an expression of interest process related to City Centre development.	✓
	[additional milestone CJ318-11/25 refers] [milestone discontinued CJ114-05/26 refers] Present the business case for a second multi-storey car park in the Joondalup City Centre to the Major Projects Finance Committee seeking feedback.	The business case for a second multi-storey car park in the Joondalup City Centre will be prepared and presented to the Major Projects and Finance Committee following completion of an expression of interest process related to City Centre development.	✓
Q4			

MILESTONE		COMMENT	STATUS
Strategic transport planning A road network review of the City's local distributor roads to determine which require road section and intersection upgrades to improve accessibility and reduce congestion.			
Q1	Undertake collection of the traffic count data for the City's local distributor road network.	Due to changes to the project plan, the collection of traffic count data for the local distributor road network has been deferred to quarter 3. Work will continue throughout quarter 2 to develop a priority list of local distributor roads that that will be programmed for the traffic counts, anticipated to commence in quarter 3.	✓
Q2	Commence an assessment of the local distributor road network.	Commenced a review of the City's local distributor road network, including a technical assessment of each road to determine their performance and potential improvements, if required. These assessments will continue throughout quarter 3 and quarter 4.	✓
Q3	Finalise the assessment of the local distributor road network.	Continued a review of the City's local distributor road network, including a technical assessment of each road to determine their performance and potential improvements, if required. Due to additional requirements, these assessments will continue in quarter 4.	✓
	[milestone from quarter 1 CJ318-11/25 refers] Undertake collection of the traffic count data for the City's local distributor road network.	Commenced the collection of traffic count data for the City's local distributor road network. Due to competing priorities, the collection of traffic count data was not completed and will continue in quarter 4.	✓
Q4	[milestone removed CJ114-05/26 refers]		
	[amended milestone from previous quarter CJ114-05/26 refers] Continue the assessment of the local distributor road network.	Continued a review of the City's local distributor road network, including a technical assessment of each road to determine their performance and potential improvements, if required. These assessments will continue into quarter 1 and 2 of FY2026–27.	✓
	[amended milestone from previous quarter CJ114-05/26 refers] Continue the collection of the traffic count data for the City's local distributor road network.	- Completed traffic count data collection and analysis for 25 local distributor roads, with surveys undertaken at more than 60 locations across the City. - Combined with the 47 local distributor roads that already had current data, there is now up-to-date traffic count information for 72 of 133 (54%) of the City's local distributor roads. - Collection of traffic count data for the remaining 61 local distributor roads will continue throughout quarters 1 and 2 of FY2026–27.	✓

Outcome 3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

Ongoing programs and activities

Program/activity	Ongoing actions
Building applications	Assess and determine certified and uncertified building permit applications received in accordance with the <i>Building Act 2011</i> and subsidiary legislation.
Development applications	Assess and determine development applications in accordance with the City's Local Planning Framework.
Land purchase inquiries	Process land purchase inquiries received in accordance with the City's target timeframes.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Joondalup Activity Centre Plan review A review of the Joondalup Activity Centre Plan, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.			
Q1			
Q2	Commence scoping the review of the Joondalup Activity Centre Plan.	Commenced activities to establish the scope of the Joondalup Activity Centre Plan review.	✓
Q3	Seek feedback from Elected Members on the scope for the Joondalup Activity Centre Plan review.	Sought feedback from Elected Members on 3 March 2026 regarding the scope of the Joondalup Activity Centre Plan, including broader precinct planning considerations.	✓
Q4	Present the scope for the Joondalup Activity Centre Plan review to Council seeking endorsement.	Presented the scope for the Joondalup Activity Centre Plan review to Council at the 23 June 2026 Council meeting, where it was endorsed.	✓

MILESTONE	COMMENT	STATUS
Local planning policies — review and development Policies that relate to planning and development within the Local Planning Scheme area. Local planning policies are developed under the <i>Planning and Development (Local Planning Schemes) Regulations 2015</i> .		
Q1	Develop new local planning policies and review existing local planning policies as scheduled by the Policy Committee, or due to changes to the State planning framework. • At its meeting held on 26 August 2025, Council endorsed changes to the Private Community Purposes Zone Local Planning Policy. • Also at its meeting held on 26 August 2025, Council elected not to proceed with the proposed Percent for Art Scheme Local Planning Policy. • Commenced the review of the following existing local planning policies, as scheduled to be presented to Policy Committee in November 2025: · Telecommunications Infrastructure Local Planning Policy · Closure of Pedestrian Access Ways Local Planning Policy · Consulting Rooms Local Planning Policy · Non-residential development in the Residential Zone Local Planning Policy · Subdivision and Dwelling Development Adjoining Areas of Public Space Local Planning Policy.	✓
Q2	Develop new local planning policies and review existing local planning policies as scheduled by the Policy Committee, or due to changes to the State planning framework. At its meeting held on 9 December 2025, Council: • Endorsed the new Residential Development Local Planning Policy and revoked the previous version of the policy. • Endorsed revised versions of the following policies: · Container Deposit Scheme Local Planning Policy · Medium-Density Single House Local Planning Policy · Short-term Rental Accommodation Local Planning Policy. • Revoked the Subdivision and Dwelling Development Adjoining Areas of Public Space Local Planning Policy. • Endorsed advertising of the following policies for public comment: · Consulting Rooms Local Planning Policy · Closure of Pedestrian Accessway Local Planning Policy · Non-Residential Development in the Residential Zone Local Planning Policy · Telecommunications Infrastructure Local Planning Policy.	✓
Q3	Develop new local planning policies and review existing local planning policies as scheduled by the Policy Committee, or due to changes to the State planning framework. The following policies were advertised for public comment: • Consulting Rooms Local Planning Policy • Closure of Pedestrian Accessway Local Planning Policy • Non-Residential Development in the Residential Zone Local Planning Policy • Telecommunications Infrastructure Local Planning Policy.	✓

MILESTONE	COMMENT	STATUS
Q4 Develop new local planning policies and review existing local planning policies as scheduled by the Policy Committee, or due to changes to the State planning framework.	Council endorsed the following local planning policies at its June 2026 meeting following public comment: • Consulting Rooms Local Planning Policy • Closure of Pedestrian Accessway Local Planning Policy • Non-Residential Development in the Residential Zone Local Planning Policy • Telecommunications Infrastructure Local Planning Policy.	

MILESTONE		COMMENT	STATUS
Local Planning Scheme No 3 review A review of the City's Local Planning Scheme No 3 in accordance with the <i>Planning and Development (Local Planning Schemes) Regulations 2015</i> which includes a review of existing local planning policies and the development of new policies as recommended.			
Q1	Publish a report of the Local Planning Scheme No 3 review and the decision of the Western Australian Planning Commission, in accordance with the Planning and Development (Local Planning Schemes) Regulations 2015.	The City has not yet received a decision from the Western Australian Planning Commission. In line with the Planning and Development (Local Planning Schemes) Regulations 2015, a report on the Local Planning Scheme No. 3 review will be published once the decision is received.	✓
Q2	[milestone from previous quarter] Publish a report of the Local Planning Scheme No 3 review and the decision of the Western Australian Planning Commission, in accordance with the Planning and Development (Local Planning Schemes) Regulations 2015.	Published a report of the Local Planning Scheme No 3 review and the decision of the Western Australian Planning Commission to the City's website on 24 November 2025, in accordance with the Planning and Development (Local Planning Schemes) Regulations 2015.	✓
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Local Planning Strategy review* A review of the City's Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.			
Q1	Liaise with the external consultants to progress development of the options for the spatial allocation of density.	Liaised with the external consultants throughout the quarter to progress the development of the options for the spatial allocation of density.	✓
	Present the options for the spatial allocation of density to the Department of Planning, Lands and Heritage seeking feedback.	The external consultant presented the options for the spatial allocation of density to the Department of Planning, Lands and Heritage seeking feedback.	✓
Q2	Present the options for the spatial allocation of density to Elected Members seeking feedback.	Presented the options for the spatial allocation of density to Elected Members seeking feedback on 1 December 2025.	✓
Q3	Deliver round 2 of community consultation activities.	Delivered round 2 community consultation activities from 25 February 2026 to 25 March 2026.	✓
	Present the outcomes of the community consultation and refined options for the spatial allocation of density to the Department of Planning, Lands and Heritage seeking feedback.	Finalisation of the round 2 community consultation outcomes is underway, following the close of consultation late in the quarter. Presentation of outcomes and refined spatial density options to the Department of Planning, Lands and Heritage seeking feedback is planned to occur in quarter 4.	✓
Q4	[milestone from previous quarter] Present the outcomes of the community consultation and refined options for the spatial allocation of density to the Department of Planning, Lands and Heritage seeking feedback.	Met with the Department of Planning, Lands and Heritage during the quarter to present the consultation outcomes and refined options, and to seek feedback on the alignment of the options with State Government planning requirements.	✓
	Present the preferred options for the spatial allocation of density to Elected Members seeking feedback.	Presented a report on the preferred options for the spatial allocation of density to Elected Members seeking feedback on 2 June 2026.	✓

Outcome 3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

Ongoing programs and activities

Program/activity	Ongoing actions
Public open space maintenance	Deliver maintenance programs which enhance aesthetic appeal, whilst maintaining functionality for recreation and sporting activities.
Weed management	Deliver weed management programs, including hand weeding, steam and chemical control, in order to reduce bushfire risk and maintain the amenity, functionality and aesthetics of public open spaces.

Non-capital projects and initiatives

Nil

Outcome 3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Ongoing programs and activities

Program/activity	Ongoing actions
Building maintenance program	Undertake reactive, planned and scheduled maintained works of City-owned and -managed buildings, as required, in accordance with agreed service levels to ensure cleanliness and usability.
City land portfolio management	Investigate opportunities for optimisation of City freehold and managed Crown land and implement actions for the disposal and acquisition of properties as endorsed by Council.
Club funded upgrade applications	Assess and process club funded upgrade applications for building improvements by hirers and lessees.
Community venue management	Manage bookings of the City's hireable venues, including community buildings and public open spaces, in accordance with the City's Schedule of Fees and Charges and the Venue Hire Fees and Charges Council Policy.
Leases and licences	Manage leases and licences and undertake inspections for City-owned and managed buildings in accordance with the City's Property Management Framework and agreed schedules.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Club Night Lights Program and Community Sporting and Recreation Facilities Fund Programs that seek State Government funding contributions to upgrade sports infrastructure in sports parks for improved usability and access for sports training and games.			
Q1	Progress expressions of interest and applications in accordance with the grant funding program schedules.	Progressed the expressions of interest process for the FY2026–27 small grant funding round, in line with the grant funding program schedules.	✓
Q2	Progress expressions of interest and applications in accordance with the grant funding program schedules.	Progressed the expressions of interest process for the FY2026–27 small grant funding round, in line with the grant funding program schedules.	✓
Q3	Progress expressions of interest and applications in accordance with the grant funding program schedules.	The Department of Creative Industries, Tourism and Sport is currently reviewing the grant funding program schedule. Once the schedule is announced, the City can progress applications in accordance with the new grant funding program schedules.	✓
Q4	Progress expressions of interest and applications in accordance with the grant funding program schedules.	The Department of Creative Industries, Tourism and Sport will be conducting a review of the Community Sporting and Recreation Facilities Fund and Club Night Lights Program between July and November 2026. Updated guidelines will be released by the end of the year, ahead of funding rounds opening in February 2027.	✓

MILESTONE		COMMENT	STATUS
Joondalup City Centre land optimisation Investigations into future land development opportunities for City-owned land in the Joondalup City Centre.			
Q1	Progress actions towards the development of a business case for development opportunities in the Joondalup City Centre.	Progressed the business case for development opportunities in the Joondalup City Centre through the following actions: • Evaluated the proposals received in response to a request for quotation for a consultant to undertake a Development Feasibility and Market Analysis. • Revised the scope of works of the request for quotation and invited respondents to submit updated proposals. • Received and commenced evaluating the revised proposals, before terminating the request for quotation due to budget constraints. • It is anticipated that actions towards the development of a business case for development opportunities in the Joondalup City Centre will continue to progress in quarters 3 and 4, following the mid-year budget review.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No Elected Member status updates were required during the quarter.	✓
Q2	Progress actions towards the development of a business case for development opportunities in the Joondalup City Centre.	Progressed the business case for development opportunities in the Joondalup City Centre through the following actions: • Reassessed the scope of works for the Development Feasibility and Market Analysis request for quotation, which had previously been terminated, with a refined focus on 'Boas Place', in consideration of the progression of the Joondalup Performing Arts Centre project. • Finalised the draft expression of interest for selected properties within the City Centre following internal review. • Provided input into the mapping exercise and precinct design for the Joondalup Performing Arts Centre proposed 'Boas Place' location.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No Elected Member status updates were required during the quarter.	✓

MILESTONE		COMMENT	STATUS
Q3	Progress actions towards the development of a business case for development opportunities in the Joondalup City Centre.	- Presented the draft Expression of Interest for land development and disposal opportunities to the City Centre Steering Group on 5 February 2026, and to the City Centre Projects Cluster Working Group on 9 March 2026, for consideration and initial feedback. - Received legal and probity advice regarding the Expressions of Interest document and evaluation procedures, and the expected procurement process. - Provided additional input into the massing exercise for the Joondalup Performing Arts Centre proposed within Boas Place, Joondalup.	✓
	Present reports to Elected Members on the progress and status of the project as required.	Presented a report on the draft Expression of Interest document for land development and disposal opportunities to Elected Members on 3 March 2026.	✓
Q4	Progress actions towards the development of a business case for development opportunities in the Joondalup City Centre.	Released an Expression of Interest for land development and disposal opportunities at two City of Joondalup owned sites within the Joondalup City Centre. The Expression of Interest is expected to close on 15 July 2026.	✓
	Present reports to Elected Members on the progress and status of the project as required.	No Elected Member status updates were required this quarter.	✓

MILESTONE		COMMENT	STATUS
Ocean Reef Marina* Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.			
Q1	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Provided support to DevelopmentWA and other stakeholders in the quarter to ensure construction continued at Ocean Reef Marina in accordance with the Development Agreement.	✓
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Coordinated feedback and technical guidance to progress necessary approvals for the Marina development through the following actions: • Reviewed and approved the design of various shelters to be installed at the beach park. • Progressed and gazetted the District Boundary amendment, supporting the City's ability to carry out its local government functions across the entire development area. • Facilitated a review of the proposed ocean pool by the Joondalup Design Review Panel.	✓
	Explore development opportunities for land within the Marina that is owned or managed by the City.	Following consultation with DevelopmentWA, the opportunity to develop the City's Freehold Lot within the Marina has been placed on hold, while they progress the Exclusive Working Period with the Town Centre Master Developer.	✓
	Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in this quarter.	✓
Q2	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Continued to support DevelopmentWA and stakeholders in the quarter to ensure construction continued at Ocean Reef Marina in accordance with the Development Agreement.	✓
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Coordinated feedback and technical guidance to progress necessary approvals for the Marina development through the following actions: • Met with Department of Planning, Lands and Heritage to provide preliminary feedback on proposed amendment to the Improvement Scheme prior to consideration of the Western Australian Planning Commission to advertise the proposal for public comment. • Completed inspections and approvals to facilitate the opening of the Ocean Reef Sea Sports Club prior to Christmas, following Practical Completion. • The City executed the Smart City Operator Management Transfer Agreement to enable the handover of Smart City infrastructure to the City in the future City areas of the marina.	✓

MILESTONE		COMMENT	STATUS
	Explore development opportunities for land within the Marina that is owned or managed by the City.	Following consultation with DevelopmentWA, the opportunity to develop the City's Freehold Lot within the Marina has been placed on hold, while they progress the Exclusive Working Period with the Town Centre Master Developer.	✓
	Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in this quarter.	✓
Q3	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Provided support to DevelopmentWA and other stakeholders in the quarter to ensure construction continued at Ocean Reef Marina in accordance with the Development Agreement.	✓
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.	• No approvals were required for the development of the Marina in the quarter. • Maintained ongoing coordination with internal and external stakeholders was maintained to confirm requirements and ensure timely progression of future approvals.	✓
	Explore development opportunities for land within the Marina that is owned or managed by the City.	Following consultation with DevelopmentWA, the opportunity to develop the City's Freehold Lot within the Marina has been placed on hold, while they progress the Exclusive Working Period with the Town Centre Master Developer.	✓
	Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in the quarter.	✓
Q4	Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Provided support to DevelopmentWA and other stakeholders in the quarter to ensure continued progress at Ocean Reef Marina in line with the Development Agreement.	✓
	Coordinate feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Undertook Practical Completion inspections for Stage 1 of the development to progress the Stage 1 Subdivision Clearance request received for assessment by the City.	✓
	Explore development opportunities for land within the Marina that is owned or managed by the City.	Liaised with DevelopmentWA to determine if the City's Freehold Lot within the Marina is required for development opportunities that will facilitate place activation activities.	✓
	Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in the quarter.	✓

MILESTONE		COMMENT	STATUS
Ocean Reef Sea Sports Club building redevelopment Assistance provided to DevelopmentWA in the construction of the Ocean Reef Sea Sports Club building as part of the Ocean Reef Marina development.			
Q1	Provide ongoing support and assistance through the construction process in conjunction with DevelopmentWA, Ocean Reef Sea Sports Club and associated consultants.	Provided ongoing support, including providing additional feedback on the building architectural design and delivery of the building project by DevelopmentWA.	✓
	Progress tenure negotiations for the lease for the Ocean Reef Sea Sport Club building.	Finalised the tenure negotiations with Ocean Reef Sea Sports Club, with the new lease signed and executed on 2 September 2025.	✓
Q2	Provide ongoing support and assistance through the construction process in conjunction with DevelopmentWA, Ocean Reef Sea Sports Club and associated consultants.	Practical Completion of the new Ocean Reef Sea Sports Facility was achieved by DevelopmentWA in early December 2025. An extensive defect list remains to be addressed, and as-constructed drawings and handover documentation are yet to be provided to the City.	✓
	Finalise tenure negotiations for the lease for the Ocean Reef Sea Sport Club building.	- Tenure negotiations with Ocean Reef Sea Sports Club were completed in quarter 1. - The Ocean Reef Sea Sports Club commenced the new tenure arrangement for the building and grounds with the City following Practical Completion in early December 2025.	✓
Q3			
Q4			

4. ECONOMY

OUR GOAL

We are a global facing city with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide-range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City's brand as a popular business and tourism destination.

YOUR OUTCOMES

4-1 Prosperous and local

You feel supported to grow your business in the City.

4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.

4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Percentage increase in GST-registered businesses over a specific period (eg year-on-year growth)	Increasing trend year-on-year	Annual
Percentage of businesses satisfied with the City of Joondalup as a location to operate your business	Maintain above 60%	Biennial
Percentage of businesses who are satisfied with the support provided by the City of Joondalup for their business	Maintain above 60%	Biennial
Percentage increase in local employment opportunities created by businesses in the city	Increasing trend year-on-year	Annual
Business satisfaction with parking management (availability) and pedestrian access to commercial areas	Maintain above 60% (pedestrian access)	Biennial
	Maintain above 40% (managing public parking)	
Percentage increase in Gross Regional Product and contribution to total economic output	Increasing trend year-on-year	Annual
Percentage of visitors to the city year-on-year	Increasing trend year-on-year	Annual
Economic impact of major City of Joondalup-led events	Increasing trend year-on-year	Annual

Outcome 4-1 Prosperous and local

You feel supported to grow your business in the City.

Ongoing programs and activities

Program/activity	Ongoing actions
Business engagement	Respond to inquiries and proactively communicate with local businesses to support economic development and help strengthen and enhance the local economy.
Business programs and events	Deliver scheduled programs and events that provide networking opportunities, information on key economic opportunities and training, and support and advice to local businesses.

Non-capital projects and initiatives

Nil

Outcome 4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.

Ongoing programs and activities

Program/activity	Ongoing actions
Digital economy support	Deliver, partner and facilitate programs and activities to support building the future digital economy in accordance with the Digital Economy Plan.
Joint Economic Development Initiative	Host and attend Joint Economic Development Initiative roundtable meetings with key economic stakeholders based in Joondalup.
Joondalup innovation precinct	Engage key stakeholders, as appropriate, to progress the development of a Joondalup innovation precinct for new and emerging technology and industries to support urban robotics, a digital innovation centre and the education and health precincts.
Sector cluster groups	Host cluster group meetings and facilitate agreed actions with Joondalup businesses, economic stakeholders, neighbouring local governments and State Government agencies.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Global Economic Development Activities Plan A new plan that provides guidance on facilitating international relationships that will lead to the establishment of Joondalup as a “global city” based around the development of mutually-beneficial relationships and outcomes.			
Q1	Progress the development of the Global Economic Development Activities Plan 2026–2036.	Progressed the development of the Global Economic Development Activities Plan 2026–2036 through the following actions: - Continued the review of the City of Joondalup International Economic Development Activities Plan 2017. - Commenced preparing the scope of works for the development of a Global Economic Development Activities Plan 2026–2036.	✓
Q2	Progress the development of the Global Economic Development Activities Plan 2026–2036.	Progressed the development of the Global Economic Development Activities Plan 2026–2036 through the following actions: - Finalised Global Economic Development Activities Plan scope of works. - Sought quotes from suppliers to support the continued development of the plan.	✓
Q3	Progress the development of the Global Economic Development Activities Plan 2026–2036.	Progressed the development of the Global Economic Development Activities Plan 2026–2036 through the following actions: - Received and assessed responses to the Request for Quotation to support the continued development of Global Economic Development Activities Plan. - Development of the draft plan has been placed on hold until a progress report is presented to Elected Members.	✓
	Present the draft Global Economic Development Activities Plan 2026–2036 to Elected Members seeking feedback.	- Following the assessment of responses to the Request for Quotation to support the continued development of Global Economic Development Activities Plan, activities to progress the draft plan have been placed on hold. - A progress report on the development of the draft Global Economic Development Activities Plan is scheduled to be presented to Elected Members in April 2026.	✓

MILESTONE		COMMENT	STATUS
Q4	[milestone removed CJ114-05/26 refers]		
	[amended milestone from previous quarter CJ114-05/26 refers] Present a progress report on the development of the draft Global Economic Development Activities Plan 2026–2036 to Elected Members seeking feedback.	Presented a progress report, including a global engagement review, to Elected Members seeking feedback on 7 April 2026.	✓

MILESTONE		COMMENT	STATUS
Investment Attraction Framework A new framework that will support the City to develop targeted investment strategies to encourage private and public investment in the City of Joondalup. The framework will define a process to identify, prioritise and deliver key opportunities that can attract targeted public and private investment to Joondalup.			
Q1	Present the draft Investment Attraction Framework to Council seeking endorsement.	Presented the draft Investment Attraction Framework to Council at its 26 August 2025 meeting, where the framework was endorsed.	✓
Q2			
Q3			
Q4			

Outcome 4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Ongoing programs and activities

Program/activity	Ongoing actions
Destination Joondalup actions	Deliver actions to empower visitor industries, elevate the City's brand and enhance visitor experiences in accordance with Destination City Plan.
Place activation	Deliver City-led and support community-led activities and projects that promote the activation of spaces and places important to the wellbeing of the community and economy.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Activation of streets and alfresco spaces			
Implementation of the City's revised Alfresco Activities Local Planning Policy and delivery of support programs to build business capacity.			
Q1	Undertake marketing activities targeting local businesses to promote alfresco activities in accordance with the Alfresco Spaces Guidelines.	The following marketing activities were undertaken to promote alfresco activities, in accordance with the Alfresco Spaces Guidelines: • Circulated the new Alfresco Guidelines to over 50 local businesses in the Joondalup City Centre. • Executed the business capacity-building program via an online training module for businesses that participated in one-on-one consultations with an independent retail consultant on storefront improvement opportunities. • Commenced preparations for a new business capacity-building initiative to support local businesses in enhancing their storefronts. • Met with four local businesses to discuss alfresco options and assist with the application process. • Finalised an independent report with recommendations for future opportunities to support alfresco and street front improvements for local businesses.	✓
Q2	Deliver support programs to local businesses to promote alfresco activities in accordance with the Alfresco Spaces Guidelines.	The following activities were undertaken to promote alfresco activities, in accordance with the Alfresco Spaces Guidelines: • One application approved for Vergelet in Central Walk. • Met with three local businesses to discuss alfresco options and assist with the application process. • Proactively engaged with City Centre businesses in regular engagement walkarounds to advise of Alfresco Space Guidelines opportunity. • Distributed articles about the new Alfresco Spaces Guidelines in the Business E-Newsletter, delivered to 7,500 recipients.	✓

MILESTONE	COMMENT	STATUS
Q3 Deliver support programs to local businesses to promote alfresco activities in accordance with the Alfresco Spaces Guidelines.	The following activities were undertaken to promote alfresco activities, in accordance with the Alfresco Spaces Guidelines: • Met with two local businesses and building owners to discuss alfresco options and assist with the application process. • Discussed potential alfresco opportunities with Lakeside Joondalup.	✓
Q4 Review the alfresco activities support program for local businesses.	• A review of the alfresco activities support program was not undertaken during the quarter, as no businesses have yet completed the alfresco application process. It was considered appropriate to defer the review until implementation outcomes can be assessed. • The following activities were undertaken to promote alfresco activities, in accordance with the Alfresco Spaces Guidelines: · Continued to support two local businesses and building owners to progress alfresco planning and assist with the application process. · Developed a campaign plan for additional businesses to participate in the Alfresco and street front online training to be delivered in FY2026–27.	✓

MILESTONE	COMMENT	STATUS
Event attraction		
Attract and support significant events that are unique to Joondalup to enhance its image as an attractive destination for visitors, tourists and business.		
Q1 Work with external stakeholders, event promoters and Elected Members to attract and support events to the City as opportunities arise.	The following activities were undertaken to attract and support events in the Joondalup City Centre: • Finalised land arrangements with North Metropolitan TAFE to support Bloom Joondalup event. • Engaged with an external market operator regarding hosting the Joondalup Night Market in the City Centre. • Initiated discussions with Fringe World to explore bringing the festival to Joondalup, including outreach to local businesses to encourage participation. • Facilitated the NAIDOC Week Flag Raising Ceremony in collaboration with the WA Department of Water and Environmental Regulation. • Commenced preparations for a recycled clothing event to support the “Preloved Market” in the City Centre, scheduled for 5 October 2025. • Began planning for the Christmas light campaign and Christmas Markets. • Collaborated with Tourism WA to support Rugby World Cup 2027 event. • Met with WA Farmers Market Association to explore opportunities for attracting farmers markets to Joondalup City Centre. • Worked with LaserVision on the Bloom Joondalup Preview Night, held on 25 September 2025. • Supported LaserVision for the official opening of Bloom Joondalup, held on 26 September 2025. • Supported operations of the Joondalup Night Markets, held on 26 and 27 September 2025.	✓

MILESTONE	COMMENT	STATUS
Q2 Work with external stakeholders, event promoters and Elected Members to attract and support events to the City as opportunities arise.	• Progressed the identification of Joondalup's unique selling points to inform an expression of interest for a future significant event. • Activities were undertaken to attract and support the following events in the Joondalup City Centre: · LaserVision for the Bloom Joondalup event, held nightly until 2 November 2025 (end date extended from 26 October due to popularity). · Joondalup Night Markets, held on Saturday nights during the Bloom Joondalup event, on 4 October 2025, 11 October 2025, 18 October 2025, 25 October 2025, 1 November 2025, and the final Sunday of the event on 2 November 2025. · PreLoved Markets event, held on 19 October 2025. · Twilight Christmas Markets in Joondalup City Centre, held on 28 November 2025, 5 December 2025, 12 December 2025 and 19 December 2025. · Joondalup Christmas Night Markets, held on Saturday 6 December 2025. · Christmas Lights Activations at the City of Joondalup Administration Building, all City of Joondalup libraries, and the City Centre Christmas Light Trail, including associated map and marketing campaign. · Filming of Destination WA Christmas feature of Joondalup City Centre, aired on 7 December 2025 on Channel Nine. · Engaged City Centre business to support the second St Patricks Day Street Festival for March 2026 · Commenced discussions with WA Department of Water and Environmental Regulation, Edith Cowan University, and North Metropolitan TAFE to collaborate on 2026 Joondalup NAIDOC celebrations event.	✓

MILESTONE	COMMENT	STATUS
Q3 Work with external stakeholders, event promoters and Elected Members to attract and support events to the City as opportunities arise.	The following actions were undertaken to attract and support events in the Joondalup City Centre include: • The City Centre Steering Committee progressed the development of the proposed 2026 Laser Vision event. • Launched the Experience Joondalup event series, scheduled to deliver 49 events in the Joondalup City Centre between January and June 2026. • Continued engagement with event operators to support development of future events including meetings to progress planning. • Supported the Joondalup Night Market, including cross promotion opportunities with the Joondalup Contemporary Art Gallery, and supported the event operator to extend the market series with additional dates on 9 May and 6 June 2026. • Maintained ongoing engagement with City Centre businesses to support delivery of the second St Patrick's Day Street Festival held in March 2026, including regular meetings to provide guidance and assistance. • Enabled the delivery of the Happy Hearts Valentine's Long Table Dinner, hosted by the Heartbeat Town Team on 13 February 2026. • Supported Risq Small Bar in hosting Fringe Festival shows Thursday to Sunday from 22 January to 15 February 2026.	✓
Q4 Work with external stakeholders, event promoters and Elected Members to attract and support events to the City as opportunities arise.	The following actions were undertaken to attract and support events in the Joondalup City Centre: • Continued planning Bloom Joondalup 2026 with Laservision, local businesses and other stakeholders. • Engaged with the Department of Water and Environmental Regulation and North Metropolitan TAFE to promote NAIDOC Week through a collective event at the Joondalup Gallery. • Liaised with Fringe World venue team and invited more than 20 local businesses to register to host Fringe Festival events in Joondalup. • Executed partnership agreement with local business operator to deliver 12 months of Night Markets in Joondalup City Centre. • Completed the six-month Experience Joondalup campaign, delivering 41 event days in the City Centre.	✓

MILESTONE		COMMENT	STATUS
Pop-up piazza* Development of a convertible performing arts space in the Joondalup City Centre which will provide opportunities for performances and contribute to activating the area.			
Q1	Progress research and development to support construction of a pop-up piazza in the Joondalup City Centre.	The following activities were undertaken to progress research and development of a pop-up piazza in the Joondalup City Centre: • Commenced development of a business case. • Completed a site analysis and coordinated an independent peer review. • Began developing programming options to establish the scope and extent of potential activations.	✓
Q2	Progress research and development to support construction of a pop-up piazza in the Joondalup City Centre.	The following actions were undertaken to progress research and development to support construction of a pop-up piazza in the Joondalup City Centre include: • Finalised a programming report for events that could be held at the pop-up piazza, including minimum, realistic and maximum scenarios. • Developed a concept design brief for the pop-up piazza, in consultation with internal stakeholders. • Provided regular updates on progress of the pop-up piazza project to the City Centre Steering Committee.	✓
Q3	[milestone discontinued CJ114-05/26 refers] Present options for a pop-up piazza in the Joondalup City Centre to Elected Members seeking feedback.	• The presentation of options for a pop-up piazza in the Joondalup City Centre to Elected Members seeking feedback did not occur in the quarter due to delays with the external design consultants and feedback from internal stakeholders. • The following actions were undertaken to progress options for a pop-up piazza in the Joondalup City Centre: · Received and reviewed the draft concept designs for a pop-up piazza. · Conducted internal project workshop. · Provided feedback to external design consultants. · Revised the project scope, alternative works and timetable.	✓
Q4	[milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Progress development of options for a pop-up piazza in the Joondalup City Centre.	The following actions were undertaken to progress options for a pop-up piazza in the Joondalup City Centre: • Received and reviewed the final Concept Design for the interim phase pop-up piazza. • Developed and confirmed the timetable for the subsequent phases of the project, including engagement with Elected Members.	✓

5. LEADERSHIP

OUR GOAL

We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.

YOUR OUTCOMES

5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Performance measures

MEASURE	TARGET/TREND	COLLECTION FREQUENCY
Full time employees per 1,000 residents	To be determined	Annual
Percentage of Elected Members attending civic meetings, sessions or workshops	Maintain above 90%	Annual
Percentage of project/activity delivered within target timeframes	Maintain above 70%	Annual
Average duration of Council meetings	To be determined	Annual
Value of competitive grant funding received (State, Federal, other)	Establish baseline, increasing trend year-on-year	Annual
Percentage of the community satisfied with the City of Joondalup's advocacy on behalf of the community	To be determined	Biennial
Percentage of grants applied for that are successful	Increasing year-on-year	Annual
Percentage of residents who trust/have high confidence in the City of Joondalup	Establish baseline*	Biennial
Percentage of resident satisfaction with the City of Joondalup's community consultation and engagement	Maintain above 60%	Biennial
Percentage of resident satisfaction with the City of Joondalup's communications	Maintain above 70%	Biennial
Percentage of community who are satisfied with value for money for rates	Maintain above 70%	Biennial
Percentage of collection rate of municipal revenues	Maintain above 95%	Annual

*Baseline to be established after the new Community Perceptions Survey is undertaken.

Outcome 5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

Ongoing programs and activities

Program/activity	Ongoing actions
Business continuity program	Deliver scheduled activities for business impact assessments and risk control testing to ensure the City can continue to deliver services in times of crisis.
Elected Member training	Identify and promote training opportunities to Elected Members to assist and support them in performing their roles and responsibilities.
Employee recruitment and retention	Undertake recruitment activities for vacant roles, as required.
Employee training	Identify and facilitate training opportunities for City employees to ensure their skills remain up-to-date to meet the service needs of the community.
Integrity and conduct controls	Manage instruments, processes and structures within the City that foster integrity and help prevent fraud, corruption and misconduct.
Internal audit program	Undertake scheduled audits to provide assurance on the City's systems of internal controls, compliance and risk management processes.
Risk management program	Ensure the integration of good risk management practices within processes, planning, reporting and performance measurement.
Workplace health and safety	Manage risks to the health and safety of City employees and contractors and ensure a healthy and safe workplace.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
Core system replacement project (Project Axiom)			▲ ⁺
A core information technology solution for the City which will include a customer relationship management system, online customer portal, finance, and asset management system.			
Q1	Present a report to Council on tender options for an external project management resource seeking endorsement of the preferred tenderer.	Presented a report on tender options for an external project management resource to Council at the Special Council Meeting held on 3 September 2025, where the preferred tenderer was endorsed.	✓
	Review the current project state and develop a revised project timeline and implementation plan.	The review of the current project and development of the new project plan and implementation plan will commence in quarter 2.	✓
	Progress the implementation of the finance and supply chain management system.	Continued to progress the development and implementation of the finance and supply chain management operations systems.	✓
Q2	[milestone from previous quarter] Review the current project state and develop a revised project timeline and implementation plan.	The review of the current project plan and the development of a gap analysis, a new project plan and implementation plan commenced in November 2025.	✓
	[milestone discontinued CJ020-02/26 refers] Develop and advertise the tender documents to engage an implementation partner.	Activities including the review of the current state of the project and the development of a gap analysis, project plan and implementation plan are required to be completed prior to the preparation and advertising of tender documents to engage an implementation partner. Should a tender be required, it is anticipated that development and advertising of documents will occur in quarters 1 and 2 of FY2026–27.	✓
	Continue the review of the current state and develop a revised project timeline and implementation plan.	Continued the review of the current project plan and the development of a gap analysis, a new project plan and implementation plan commenced in November 2025 and continued throughout the quarter.	✓
	Progress the implementation of the finance and supply chain management system.	Progress on the finance and supply chain management system continued during the quarter, including investigations into options for the City's rates module and works and assets module.	✓

MILESTONE		COMMENT	STATUS
Q3	[milestone removed CJ020-02/26 refers]		
	Progress the implementation of the finance and supply chain management system and customer engagement system.	Continued the development of the finance and customer engagement modules within Dynamics365, including joining the two systems so they are performing as one unified system.	✓
	[additional milestone CJ020-02/26 refers] Continue the review of the current state and develop a revised project timeline and implementation plan.	Continued the review of the current state (Gap Analysis), a revised project plan and timeline, and implementation plan. It is anticipated that these reviews will be presented to Council at the 21 April 2026 Council meeting.	✓
Q4	Progress the implementation of the finance and supply chain management system and the customer engagement system.	Progress on the implementation continued during the quarter, in line with the Council decision from the 21 April 2026 Council meeting to only progress with core financials, rates and critical security updates (CJ098-04/26 refers).	✓
	[additional milestone CJ020-02/26 refers] Present a report to Council on the review of the current state, a revised project timeline and implementation plan.	Presented a report on the Gap Analysis, Project Plan and Implementation Plan to Council at the 21 April 2026 Council meeting (CJ098-04/26 refers).	✓

[†] Whole-of-project budget status reflects cumulative position of Project Axiom, as milestone-level reporting does not fully capture overarching budget impacts.

MILESTONE		COMMENT	STATUS
Delegated Authority Register A register of the delegations of authority that are made to Committees and to the Chief Executive Officer pursuant to the WA <i>Local Government Act 1995</i> and to the Chief Executive Officer. Where listed, some of these functions are delegated by the Chief Executive Officer to City of Joondalup employees. The register is reviewed annually.			
Q1			
Q2			
Q3	Undertake a review of the Delegated Authority Register.	Commenced a review of the Delegated Authority Manual in the quarter, including engagement with internal stakeholders.	✓
Q4	Present the outcomes of the review of the Delegated Authority Register to Council seeking adoption.	Presented the outcomes of the review of the Delegated Authority Register to Council at the meeting held on 26 May 2026, where Council resolved to endorse the review, subject to amendments (CJ112-05/26 refers).	✓

MILESTONE		COMMENT	STATUS
Elected Member attraction			
A biennial program to attract quality candidates and increase candidate numbers for upcoming local government elections.			
Q1	Implement an Elections Communication Strategy for the 2025 Ordinary Local Government Elections.	Implemented the following actions from the Local Government Election Communications Plan 2025 in the quarter: • Advertised the close of enrolments on 6 August 2025. • Advertised call for nominations on 20 August 2025 • Commenced communications encouraging businesses and non-residents to enrol to vote (Sign Up campaign). • Commenced communications encouraging candidates to stand for Council (Step Up campaign).	✓
Q2			
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Elected Member induction program A biennial induction program for Elected Members, delivered following each local government ordinary election, to introduce Elected Members to local government and provide information on their roles and responsibilities.			
Q1	Review and update the Elected Member Welcome Pack and Induction Manual.	Completed the review and update of the Elected Member Welcome Pack and Induction Manual.	✓
Q2	Deliver induction program for Elected Members.	The following sessions were delivered as part of the induction program for Elected Members: • Induction Session 1 — Organisational Overview and Governance Framework, held on 23 October 2025. • Induction Session 2 — Roles and Legal Responsibilities of Council Members, held on 27 October 2025. • Council Member Portal and IT and Mock Council Meeting, held on 28 October 2025. • Induction Session 3 — Integrated Planning and Reporting Framework and Community Consultation, held on 30 October 2025. • Joint Elected Member Induction Program with the City of Stirling, held on 1 November 2025. • Induction Session 4 — Financial Management and Budgets, held on 6 November 2025. • Induction Session 5 — Land Use Planning, held on 13 November 2025.	✓
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Elected Member strategic development session A biennial development session for Elected Members to inform and guide leadership and strategic decision-making outside of the formal meeting process and procedures.			
Q1			
Q2			
Q3	Deliver the Elected Member strategic development session.	Due to timing constraints in quarter 3, the Elected Member strategic development session has been rescheduled and will be delivered in quarter 4.	✓
Q4	[milestone from previous quarter] Deliver the Elected Member strategic development session.	Delivered the Elected Member strategic development session on 1 May 2026.	✓

MILESTONE		COMMENT	STATUS
Governance Framework A framework that provides guidance to Elected Members and staff on good governance practices. The framework ensures the City manages its complex legislative and governance responsibilities effectively and in the best interests of the community. The framework is reviewed biennially.			
Q1			
Q2			
Q3			
Q4	Undertake a review of the Governance Framework.	A review was not completed within the quarter as the City has been awaiting legislative changes to the <i>Local Government Act 1995</i> .	✓
	Present the outcomes of the review of the Governance Framework to Council seeking endorsement.	A review was not completed within the quarter as the City has been awaiting legislative changes to the <i>Local Government Act 1995</i> .	✓

MILESTONE		COMMENT	STATUS
Local government elections			
Coordination of local government elections in accordance with the <i>WA Local Government Act 1995</i> and subsidiary legislation.			
Q1	Finalise non-resident Owners and Occupiers Roll for the 2025 Ordinary Local Government Elections.	Finalised and submitted the certified non-resident Owners and Occupiers Roll for the 2025 Ordinary Local Government Elections to the Western Australian Electoral Commission on 28 August 2025.	✓
	Liaise with the Western Australian Electoral Commission on election preparations.	Liaised with the Western Australian Electoral Commission to initiate communications regarding election preparations, which are proceeding as scheduled.	✓
Q2	Liaise with the Western Australian Electoral Commission to deliver the 2025 Ordinary Local Government Elections and conduct the election night count.	Liaised with Western Australian Electoral Commission to deliver the 2025 Ordinary Local Government Elections and conduct the election night count, which proceeded on schedule.	✓
	Conduct the Swearing-in Ceremony for the new Council.	Conducted the Swearing-in Ceremony for the new Council on 22 October 2025.	✓
	Hold special meetings to elect the Deputy Mayor and appoint Elected Members to various regional councils, committees and working groups.	• Special Council meeting held on 22 October 2025 to elect Deputy Mayor. • Special Council meeting held on 3 November 2025 to appoint Elected Members to various regional councils, committees and working groups.	✓
Q3	[additional milestone CJ020-02/26 refers] Finalise non-resident Owners and Occupiers Roll for the Extraordinary Local Government Election on 26 March 2026.	Finalised and submitted the certified non-resident Owners and Occupiers Roll for the 2026 Extraordinary Election to the Western Australian Electoral Commission on 2 February 2026.	✓
	[additional milestone CJ020-02/26 refers] Liaise with the Western Australian Electoral Commission to deliver the 2026 Extraordinary Local Government Election and conduct the election night count.	Liaised with the Western Australian Electoral Commission to initiate communications regarding election preparations and deliver of the count on election night.	✓
	[additional milestone CJ020-02/26 refers] Conduct the Swearing-in Ceremony for the new Councillor.	Conducted the swearing-in ceremony for the new councillor for the North-Central ward on 31 March 2026.	✓
Q4			

MILESTONE		COMMENT	STATUS
Local government reform			
A program of major legislative, regulatory and policy changes to the Western Australian <i>Local Government Act 1995</i> and subsidiary legislation.			
Q1	Implement actions resulting from the State local government reform process, as required.	Implemented the following actions from the State local government reform process in the quarter: • Updated the gift disclosure requirements during the election period to align with the new local government (elections) regulations, released on 23 July 2025.	✓
Q2	Implement actions resulting from the State local government reform process, as required.	Implemented the following actions from the State local government reform process in the quarter: • Prepared and released a request for quotation to undertake works in Conference Room 1 to allow for open committee meetings.	✓
Q3	Implement actions resulting from the State local government reform process, as required.	• Implemented the following actions from the State local government reform process in the quarter: • Held first open Committee meeting on 16 February 2026 (Policy Committee). • Updated templates regarding amendments to section 5.23 of the Act for the treatment of confidential information at Council and Committee meetings. • Updated the Employee Code of Conduct in accordance with changes to Admin reg 19ADA. • Presented a report to the Audit & Risk Committee meeting held on 9 March 2026 in relation to the appointment of independent members to the Audit, Risk and Improvement Committee. • Presented a report to the Council Meeting held on 24 March 2026 related to the Western Australian Local Government Association Electoral Reform Discussion Paper. • Presented a report to the Council Meeting held on 24 March 2026 regarding: · Amendments required to the Code of Conduct for Council Members, Committee Members and Candidates, and the Complaint Resolution and Investigation Council Policy. · Revised delegation relating to the <i>Model Code of Conduct for Council Members, Committee Members and Candidates</i>, and the process for dealing with complaints under the Code.	✓

MILESTONE		COMMENT	STATUS
Q4	Implement actions resulting from the State local government reform process, as required.	- Presented a report to Council on 21 April 2026 regarding the process for the appointment of Independent Members to the Audit, Risk and Improvement Committee. - Presented a report to Council on 26 May 2026 regarding the process for the appointment of independent persons to perform the function of Council under clauses 12 and 13 of the Code of Conduct. - Presented a report to Council on 26 May 2026 regarding the appointment of Independent Members to the Audit, Risk and Improvement Committee. - Presented a report to Council on 23 June 2026 regarding the establishment of a Council-created committee and appointment of representatives (Audit, Risk and Improvement Committee).	✓

MILESTONE		COMMENT	STATUS
Privacy and Responsible Information Sharing reforms Implementation of new Western Australian legislation that will form the basis of privacy and responsible information sharing reforms. The reforms build on an extensive consultation process that commenced in 2019 to develop a model that is right for Western Australia.			
Q1	Implement actions resulting from the State privacy and information sharing reform process, as required.	Implemented the following actions from the State privacy and information sharing reform process: • New <i>Privacy Council Policy</i> adopted by Council at its meeting held on 28 August 2025. • Progressed development of online staff training awareness modules. • Progressed development of the City's Information Asset Register. • Continued drafting the Information Breach Management Response Plan and associated processes.	✓
Q2	Implement actions resulting from the State privacy and information sharing reform process, as required.	Implemented the following actions from the State privacy and information sharing reform process: • Progressed development of the City's Information Asset Register. • Progressed development of external website content. • Continued drafting Guide on how the City handles your personal information. • Continued drafting Privacy Collection Notices. • Continued drafting Privacy Complaint Lodgement Form.	✓
Q3	Implement actions resulting from the State privacy and information sharing reform process, as required.	Implemented the following actions from the State privacy and information sharing reform process: • Finalised Guide on how the City handles your personal information. • Progressed development of online staff training awareness modules. • Progressed development of the City's Information Asset Register.	✓
Q4	Implement actions resulting from the State privacy and information sharing reform process, as required.	Implemented the following actions from the State privacy and information sharing reform process: • Published updated privacy policy page on City website. • Published Privacy Complaint Lodgement form on City website. • Finalised Privacy and Responsible Information Sharing Control Framework. • Released online staff training awareness module. • Commenced adding Collection Notices to online forms and hard-copy forms. • Progressed development of the City's Information Asset Register.	✓

Outcome 5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

Ongoing programs and activities

Program/activity	Ongoing actions
Advocacy	Undertake advocacy activities in accordance with the Advocacy Framework to positively influence decisions that shape the City of Joondalup to be a liveable, smart, future-focused and connected community with diverse opportunities for residents, businesses and visitors.
Grant funding	Monitor and manage funding opportunities from State and Federal Government agencies, and other external sources, to deliver City services and projects.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
Council policies — development and review Policies that set Council's position in relation to identified matters of interest. Council Policies are adopted by Council and align with the vision, goals and outcomes of the City's 10- Year Strategic Community Plan.			
Q1	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.	The following reviewed/revised policies were adopted by Council at their 26 August 2025 meeting: • Business Continuity Council Policy • Gambling on City-Owned or Managed Property Council Policy • Notification of Public Works Council Policy • Privacy Council Policy • Private Community Purposes Zone Local Planning Policy • Purchasing Council Policy.	✓
Q2	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.	The following new, reviewed, or revoked policies were adopted by Council at their 9 December 2025 meeting: • Container Deposit Scheme Infrastructure Local Planning Policy • Subdivision and Dwelling Development Adjoining Areas of Public Space Local Planning Policy (revoked) • Development in Housing Opportunity Areas Local Planning Policy (revoked) • Medium Density Single House Development Standards Local Planning Policy • Residential Development Local Planning Policy • Short-term Rental Accommodation Local Planning Policy.	✓
Q3	Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.	The following new, reviewed, or revoked policies were adopted by Council at their 9 December 2025 meeting: • Code of Conduct for Council Members, Committee Members and Candidates. • Complaint Resolution and Investigation Council Policy.	✓

MILESTONE	COMMENT	STATUS
Q4 Develop new Council policies and review existing Council policies as scheduled by the Policy Committee.	The following new, reviewed, or revoked policies were adopted by Council at their 26 June 2026 meeting: • Arts Development Scheme Council Policy • Closure of Pedestrian Accessways Council Policy • Consulting Rooms Local Planning Policy • Elected Members' Entitlements Council Policy • Non-Residential Development in the Residential Zone Local Planning Policy • Telecommunications Infrastructure Local Planning Policy.	✓

MILESTONE		COMMENT	STATUS
Submissions to State and Federal Governments			
Formal submissions from the City to the State and Federal Governments on relevant strategic policy matters affecting the City of Joondalup.			
Q1	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	Monitored for and prepared the following submissions to State and Federal Governments in the quarter: • Western Power — Proposed Padbury Substation to Wangara Substation Clean Energy Link. • Western Australian Local Government Association — Economic Development Case Study Guide. • Department of Planning, Lands and Heritage (WA) — Draft Position Statement, Purpose Built Student Accommodation. • Department of Water and Environmental Regulation (WA) — Annual Waste Data Reporting. • Western Australian Local Government Association — Environmental Protection Authority Local Planning Scheme Referrals. • Western Australian Local Government Association — Tourism Discussion Paper and Advocacy Position. • Department of Planning, Lands and Heritage (WA) — Amendment Regulations for the Review of Planning Instruments and Supporting Draft Chapters of the Western Australian Planning Manual.	✓
Q2	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	Monitored for and prepared the following submissions to State and Federal Governments in the quarter: • Western Australian Local Government Grants Commission — Road Information Return. • Institute of Public Works Engineering Australasia — Australian Local Government Association National State of the Assets Report. • Western Australian Local Government Association — Road Assets and Expenditure Report.	✓
Q3	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	Monitored for and prepared the following submissions to State and Federal Governments in the quarter: • Western Australian Local Government Association — Water Management in WA Discussion Paper. • Department of Water and Environmental Regulation (WA) — 2024–2025 Annual Audit Compliance Report Form (Works Operations Centre Licence).	✓

MILESTONE		COMMENT	STATUS
Q4	Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	Monitored for and prepared the following submissions to State and Federal Governments in the quarter: • Western Australian Local Government Association — Water Management Advocacy Position. • Department of Local Government, Industry Regulation and Safety — Draft WA Asbestos Action Plan • Western Australian Local Government Association — Train Station Precincts Advocacy Position • Western Australian Local Government Association — Draft Climate Change Advocacy Position • Tourism WA — Annual WA Tourism Industry Survey.	✓

Outcome 5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

Ongoing programs and activities

Program/activity	Ongoing actions
City electronic communication	Manage the City's website, social media presence and regular eNewsletters to promote the City's successes, services and events to the community.
City publications	Develop and distribute a range of fortnightly, monthly, quarterly, and seasonal publications for identified target markets.
Community consultation	Deliver scheduled community consultation activities to seek feedback from the community to inform decision-making.
Complaints and compliments management	Manage written and verbal complaints and compliments about City services and provide satisfactory resolutions to customers.
Correspondence to the City	Capture and process incoming documents received by the City in accordance with the <i>State Records Act 2000</i> and subsidiary legislation, and the City's Recordkeeping Plan.
Council meetings — community participation	Manage community participation in the formal affairs of Council through deputations, questions and public statements at Briefing Sessions and Council meetings in accordance with the City's Procedures for Strategy Sessions, Briefing Sessions, Council/Committee Meetings and Electronic Meetings.
Customer care	Manage liaisons and points of contact provided to the City's customers via a range of communication channels, including telephone, email and in-person.
Freedom of information	Provide a general right of access to documents and records held by the City in accordance with the <i>Freedom of Information Act 1992</i> and subsidiary legislation.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

MILESTONE		COMMENT	STATUS
City of Joondalup website redevelopment project — phase 2 Redevelopment of the City of Joondalup's website to enhance accessibility, provide more efficient online services, and enhance the experience of users.			
Q1	[milestone discontinued CJ020-02/26 refers] Commence initial development and coding.	Progress on phase 2 of the City of Joondalup website redevelopment project has been deferred due to resourcing constraints. A revised approach is being considered to determine the appropriate path forward.	✓
Q2	[milestone from previous quarter] [milestone discontinued CJ020-02/26 refers] Commence initial development and coding.	Initial development and coding were deferred pending confirmation of the revised project plan, sequencing, and content migration approach, with resources temporarily redirected to urgent cybersecurity and compliance priorities. In the interim, preparatory work commenced, including identification of high-value and high-risk website content.	✓
	[milestone discontinued CJ020-02/26 refers] Deploy improvements and new website features in the test environment.	Deployment of improvements and new website features to the test environment was deferred to prioritise a compliance-driven platform migration to ensure ongoing supportability and security. During the quarter, the City undertook preliminary assessments, drafted updated content governance requirements, and consolidated dependencies and sequencing within the revised implementation plan to prepare for test deployments.	✓
Q3	[milestone removed CJ020-02/26 refers] [milestone removed CJ020-02/26 refers]		
	[additional milestone CJ020-02/26 refers] Continue to develop a revised implementation plan for phase 2 of the website redevelopment project.	Continued development of a revised implementation plan for Phase 2 of the website redevelopment project, including finalisation of the project plan and budget, and commencement of discovery and technical design activities.	✓
Q4	[milestone removed CJ114-05/26 refers] [additional milestone CJ114-05/26 refers] Plan and design the website upgrade by confirming requirements, user needs, and technical foundations.	- Confirmed FY2026–27 budget and resourcing for the website upgrade and updated the project plan to reflect agreed priorities. - Commenced project initiation and discovery activities, including requirements validation, stakeholder engagement, and preliminary discussions with the consultant regarding licensing, migration, and implementation. - Reviewed Release 1 requirements and initiated the base build, establishing the technical foundation for the platform upgrade.	✓

MILESTONE		COMMENT	STATUS
Customer satisfaction survey			
A biennial telephone survey of the City's residents conducted by an independent consultant to measure satisfaction with City services.			
Q1			
Q2	Present the outcomes of the Customer Satisfaction Survey to the Council and publish the outcomes on the City's website.	Presented the outcomes of the Customer Satisfaction Survey to the Council at its 9 December 2025 meeting and published the outcomes on the City's website.	✓
Q3			
Q4			

MILESTONE		COMMENT	STATUS
Strategic Community Reference Group A reference group that provides input to Council on matters of significant community interest and strategic initiatives. The group consists of 12 community representatives, three youth representatives (aged 16–24 years) and four Elected Members.			
Q1	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	Held meeting 3 of the Strategic Community Reference Group for 2025 on 6 August 2025. Members provided input into the City's approach to communications and customer experience. A report on the outcomes of the meeting was provided to Elected Members and published on the City of Joondalup website.	✓
Q2	Review the Terms of Reference of the Strategic Community Reference Group.	Reviewed the Terms of Reference for the next term of the Strategic Community Reference Group (2026–2027) and made minor revisions to present to Council for endorsement.	✓
	Present the outcomes of the review to the Council seeking re-establishment of the Strategic Community Reference Group.	Presented the outcomes of the Terms of Reference review and a report recommending the re-establishment of the Strategic Community Reference Group for 2026–2027 at the Special Council Meeting on 3 November 2025. Council resolved to re-establish the Strategic Community Reference Group and endorsed the revised Terms of Reference.	✓
	Advertise for nominations to the Strategic Community Reference Group for the 2026–2027 term.	Advertised for nominations to the Strategic Community Reference Group for the 2026–2027 term between 17 November and 15 December 2025.	✓
Q3	Present the nominees for the 2026–2027 term of the Strategic Community Reference Group to the Council seeking approval of Council's preferred nominees.	Presented the nominees for the 2026–2027 term of the Strategic Community Reference Group to Council at its 24 February 2026 meeting. Council appointed two Community Representatives from each of the six wards, and four Youth Representatives from the district.	✓
	Present the draft work plan for the 2026 calendar year to the Council seeking endorsement.	Presented the draft work plan for the 2026 calendar year to Council at its 24 February 2026 meeting, where it was endorsed.	✓
	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	Conducted the 2026–2027 Strategic Community Reference Group Induction meeting on 12 March 2026.	✓
Q4	Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	- Held meeting 1 of the Strategic Community Reference Group for 2026 on 23 April 2026. Members provided input into the development of a new closed-circuit television (CCTV) Council Policy. A report on the outcomes of the meeting was provided to Elected Members and published on the City of Joondalup website. - Held meeting 2 of the Strategic Community Reference Group for 2026 on 22 June 2026. Members provided input into the Local Planning Strategy review. A report on the outcomes of the meeting will be provided to Elected Members and published on the City of Joondalup website in quarter 1 of FY2026–27.	✓

Outcome 5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Ongoing programs and activities

Program/activity	Ongoing actions
Asset inventory management	Undertake inventory audits to ensure inventory accuracy, and condition and performance assessments to assess remaining useful life for assets classes.
Asset revaluations and statutory reporting	Undertake revaluations for infrastructure assets in accordance with statutory requirements, and coordinate the delivery of statutory reporting requirements for infrastructure assets.
Customer payments	Provide a range of payment methods that enable customers to pay the City for services and notices.
Procurement of goods and services	Undertake procurement activities and ensure prompt payment of suppliers in accordance with the <i>Local Government Act 1995</i> and subsidiary legislation, and the City's Purchasing Council Policy.

Non-capital projects and initiatives

STATUS KEY									
Complete		Behind schedule		On budget	✓	Over budget	▲	Under budget	▼

*Denotes key priority for FY2025–26

MILESTONE		COMMENT	STATUS
10-Year Strategic Financial Plan A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.			
Q1	Update the 10-Year Strategic Financial Plan using the adopted Annual Budget FY2025–26 and Corporate Business Plan 2025–2029.	Updated the 10-Year Strategic Financial Plan 2025 (FY2025–26 to FY2034–35) using the adopted Annual Budget FY2025–26 and Corporate Business Plan 2025–2029.	✓
	Review the 2025 Financial Sustainability Guiding Principles.	Reviewed and updated the 2025 Financial Sustainability Guiding Principles.	✓
	[milestone discontinued CJ114-05/26 refers] Undertake community consultation activities on the draft Rates and Revenue Council Policy.	Due to external delays in the publication of the new regulations related to the draft Rates and Revenue Council Policy, community consultation could not be undertaken this quarter. The draft Council Policy will be presented to the Policy Committee prior to commencing consultation.	✓
Q2	Present the 10-Year Strategic Financial Plan and the Financial Sustainability Guiding Principles to the Major Projects Finance Committee and Council for noting.	The 10-Year Strategic Financial Plan 2025 and the Financial Sustainability Guiding Principles 2025 were presented to Council for noting at its meeting of 25 November 2025, at which time Council also endorsed the FY2026–27 Budget Parameters. While these items were not considered by the Major Projects and Finance Committee during the quarter, they were presented to Elected Members on 4 November 2025.	✓
Q3	Use the 10-Year Strategic Financial Plan to provide direction to the annual budget process.	The 10-Year Strategic Financial Plan provided direction to the annual budget process at two budget workshops in February and March 2026.	✓
	[additional milestone CJ318-11/25 refers] [milestone discontinued CJ114-05/26 refers] Present the draft Rates and Revenue Council Policy to the Policy Committee seeking feedback	Due to external delays in the publication of guidance, requirements and timeframes, the draft Rates and Revenue Council Policy could not be prepared. The draft Council Policy will be prepared and presented to the Policy Committee following the release of guiding materials.	✓
Q4	Use the 10-Year Strategic Financial Plan to provide direction to the annual budget process.	The 10-Year Strategic Financial Plan was updated during the quarter and provided direction to the annual budget process, including the final budget workshops with Elected Members in April 2026.	✓
	[milestone from quarter 1 CJ318-11/25 refers] [milestone removed CJ114-05/26 refers]		

MILESTONE		COMMENT	STATUS
5-Year Capital Works Program Development of a forward program of infrastructure works that provides detailed information on capital works projects planned for delivery over the next 5 years. The program has been developed to meet anticipated community infrastructure needs and the future development of the City.			
Q1			
Q2			
Q3	Undertake budget workshops with Elected Members to inform preparation of the 5-Year Capital Works Program FY2026–27. [minor revision CJ318-11/25 refers]	Undertook Budget Workshop 2 in March 2026, where Elected Members were presented with the draft 5-Year Capital Works Program for FY2026–27.	✓
Q4	Continue to undertake budget workshops with Elected Members to inform preparation of the 5-Year Capital Works Program.	Undertook 2 budget workshops with Elected Members on 1 April 2026 and 28 April 2026 to inform preparation of the FY2026–27 Annual Budget and 5-Year Capital Works Program.	✓
	Present the 5-Year Capital Works Program FY2026–27 to Council seeking adoption. [minor revision CJ318-11/25 refers]	- Presented the 5-Year Capital Works Program to Council at its meeting held on 23 June 2026, where it was adopted (CJ145-06/26 refers). - Council also adopted the FY2026–27 Annual Budget (CJ143-06/26 refers), including the capital expenditure for Year 1 of the 5-Year Capital Works Program FY2026–27, and endorsed Years 2 to 5 of the program.	✓

MILESTONE		COMMENT	STATUS
5-Year Corporate Business Plan The medium-term planning document which contains the priorities, principal strategies and activities that have been developed in response to the aspirations, vision and objectives in the 10-Year Strategic Community Plan.			
Q1			
Q2			
Q3			
Q4	Present the draft Corporate Business Plan 2026–2030 to Elected Members seeking feedback. [minor revision CJ318-11/25 refers]	Presented the draft Corporate Business Plan 2026–2030 to Elected Members seeking feedback at workshops held on 30 March and 1 April 2026.	✓
	Present the draft Corporate Business Plan 2026–2030 to Council seeking adoption. [minor revision CJ318-11/25 refers]	Presented the draft Corporate Business Plan 2026–2030 to Council at its 23 June 2026 meeting, where the plan was adopted (CJ139-06/26 refers).	✓

MILESTONE		COMMENT	STATUS
Annual Budget The City's formal budget statement which is developed in accordance with legislative requirements. The City develops the Annual Budget to align to the services, operations and projects contained within the 5-Year Corporate Business Plan and the long-term aspirations of the 10-Year Strategic Community Plan.			
Q1			
Q2			
Q3	Present a Revised Budget Report to Council seeking approval.	Presented a Revised Budget Report to Council at its 24 February 2026 meeting, where it was approved.	✓
	Undertake budget workshops with Elected Members to inform preparation of the Annual Budget.	Undertook two budget workshops with Elected Members in February and March 2026 to inform preparation of the Annual Budget.	✓
Q4	Continue to undertake budget workshops with Elected Members to inform preparation of the Annual Budget.	Undertook the final budget workshops with Elected Members on 1 April 2026 and 28 April 2026 to inform preparation of the Annual Budget.	✓
	Present the draft Annual Budget to Council seeking adoption by 30 June.	Presented the draft FY2026–27 Annual Budget to Council at its 23 June 2026 meeting, where it was adopted.	✓

MILESTONE		COMMENT	STATUS
Annual collection for non-public sector authorities An annual collection of information to aid the Public Sector Commission and Director of Equal Opportunity in Public Employment in assessing the integrity, conduct and equal opportunity opportunities of the Western Australian government sector.			
Q1			
Q2			
Q3	Complete the Annual Collection Survey for the City.	The Annual Collection Survey for the City was not completed in the quarter, as it has not yet been made available by the Public Sector Commission. The survey will be completed when it is released.	✓
Q4	[milestone from previous quarter] Complete the Annual Collection Survey for the City.	Completed the Annual Collection Survey and undertook an assurance review prior to submitting the survey to the Public Sector Commission.	✓
	Submit the Annual Collection Survey to the Public Sector Commission.	Submitted the Annual Collection Survey to the Public Sector Commission on 21 April 2026.	✓

MILESTONE		COMMENT	STATUS
Annual Financial Report A report that shows how the City performed during the financial year, and the overall position at 30 June. The report is prepared by the City in accordance with Australian Accounting Standards as they apply to local government, and in accordance with legislative requirements. The report is certified by the Chief Executive Officer and audited by the Office of the Auditor General.			
Q1	Submit the draft Annual Financial Report FY2024–25 to the Office of the Auditor General by 30 September. [minor revision CJ318-11/25 refers]	Submitted the draft Annual Financial Report FY2024–25 to the Office of the Auditor General on 25 September 2025.	✓
Q2	Present the Audit Report and the audited Annual Financial Report FY2024–25 to the Audit and Risk Committee and Council seeking acceptance. [minor revision CJ318-11/25 refers]	Presented the Audit Report and the audited Annual Financial Report FY2025–2025 to the Audit and Risk Committee at its 24 November 2025 meeting, and to Council at the Special Council Meeting on 16 December 2025, where Council resolved to accept the report.	✓
Q3	Present the accepted Audit Report and the Annual Financial Report FY2024–25 to the Annual General Meeting of Electors. [minor revision CJ318-11/25 refers]	Present the accepted Audit Report and the Annual Financial Report FY2024–25 to the Annual General Meeting of Electors on 29 January 2026.	✓
Q4			

MILESTONE		COMMENT	STATUS
Annual Report A report that provides an annual overview of the City’s activities and information about organisational performance. The report informs the community and key stakeholders about achievements, challenges and future plans, and demonstrates the City’s performance against the aspirations, vision and objectives of the 10-Year Strategic Community Plan.			
Q1			
Q2	Present the Annual Report FY2024–25 to Council seeking acceptance. [minor revision CJ318-11/25 refers]	Presented the Annual Report FY2024–25 to Council at the Special Council Meeting on 16 December 2025, where Council resolved to accept the report.	✓
Q3	Present the accepted Annual Report FY2024–25 to the Annual General Meeting of Electors. [minor revision CJ318-11/25 refers]	Presented the accepted Annual Report FY2024–25 to the Annual General Meeting of Electors on 29 January 2026.	✓
Q4			

MILESTONE		COMMENT	STATUS
Benefits Realisation Program A program to report financial and non-financial benefits of organisational improvements.			
Q1			
Q2	Present the Benefits Realisation Program Progress Report to the Audit and Risk Committee.	The presentation of the Benefits Realisation Program Progress Report was postponed due to resourcing constraints and rescheduled for March 2026. The report is expected to be presented to the Audit and Risk Committee in quarter 3.	✓
Q3	[milestone from previous quarter] Present the Benefits Realisation Program Progress Report to the Audit and Risk Committee.	Presented the Benefits Realisation Program Progress Report to the Audit and Risk Committee at its meeting on 9 March 2026.	✓
Q4	[milestone removed CJ020-02/26 refers]		

MILESTONE		COMMENT	STATUS
Compliance Audit Return An annual audit of the City's compliance with various legislation, as determined each year by the Department of Local Government, Industry Regulation and Safety*, in accordance with the WA <i>Local Government (Audit) Regulations 1996</i> . *[minor revision CJ318-11/25 refers]			
Q1			
Q2			
Q3	[milestone removed CJ020-02/26 refers]		
	[milestone removed CJ020-02/26 refers]		
	[milestone removed CJ020-02/26 refers]		
Q4			

MILESTONE		COMMENT	STATUS
Recordkeeping Plan A plan which sets out the City's approach to recordkeeping in accordance with the <i>WA State Records Act 2000</i> and subsidiary legislation. This includes archiving practices, retention periods and data security.			
Q1			
Q2			
Q3	Undertake a review of the Recordkeeping Plan 2020.	Commenced a review of the Recordkeeping Plan 2020.	✓
	Submit the outcomes of the review and any revisions to the State Records Office seeking review and approval.	The review was not submitted to the State Records Office during the quarter, as the due date for submission is 6 July 2026.	✓
Q4	[milestone removed CJ114-05/26 refers]		
	[milestone from previous quarter] Submit the outcomes of the review and any revisions to the State Records Office seeking review and approval.	The Recordkeeping Plan Review Report, outlining the review outcomes and proposed revisions, was submitted to the State Records Office for review and approval on 9 June 2026.	✓