

Reusable Product Rebate Terms and Conditions

- The Reusable Product Rebate is available only to City of Joondalup residents.
- The Reusable Menstrual Product Rebate includes reusable period underwear, reusable sanitary pads, menstrual discs, menstrual cups.
- The Reusable Incontinence Product Rebate includes reusable incontinence underwear and reusable incontinence pads.
- The Reusable Nappy Rebate includes reusable nappies, reusable nappy inserts and reusable swim nappies.
- Rebate does not include delivery costs, product hire, and single use items.
- The applicant must provide a proof of residence, e.g. drivers licence, rates notice or utility bill.
- The City will accept one application for each rebate per household.
- The rebates are only applicable to households currently paying the annual refuse charge.
- To apply for a reusable product rebate, the applicant must complete the online application form.
- The applicant must provide a copy of the receipt or proof of purchase. The receipt must include the retailer's name, date, and clear identification of the product and cost of each individual item purchased.
- Proof of purchase must be **no older than three months**.
- If paid via Afterpay or similar services, proof of payment instalments paid in full must be submitted when applying for the rebate.
- The proof of purchase must be a whole copy, not partial copy.
- By accepting this rebate, applicants agree to be contacted six months following receipt of the rebate to take part in a user survey.
- This rebate does not apply to purchases by commercial businesses.
- City of Joondalup holds the right to reject any application.
- Your application will be assessed and if approved, the rebate amount will arrive in your nominated bank account within 28 days of receipt of completed application.
- 50% of the purchase price, up to \$50, for reusable period products.
- 50% of the purchase price, up to \$80, for incontinence products.
- 50% of the purchase price, up to \$80, for reusable nappy products. Alternatively, residents can attend a City cloth nappy workshop and apply for 100% of the purchase price back for an \$80 nappy starter pack.
- Rebates are allocated on a first come, first served basis. City of Joondalup reserves the right to decline a rebate once the capped amount per rebate is reached in the current financial year.