

Disability Access and Inclusion Plan Community Survey Prize Draw

Terms and Conditions

1. This competition is a trade promotion lottery (**Competition**) run by the City of Joondalup (**City**) in accordance with the *Gaming and Wagering Commission Act 1987* (WA).
2. Entry to the competition is free.
3. By submitting your entry, you acknowledge that you have read and accept these Terms and Conditions.
4. This competition is open to any individual who completes the online survey to inform the Disability Access and Inclusion Plan. The following are ineligible to enter: employees of the City of Joondalup, immediate family members of employees of the City of Joondalup, and Elected Members of the City of Joondalup.
5. This competition is open only for individuals who complete the online survey to inform the Disability Access and Inclusion Plan. The City reserves the right to disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms and Conditions, or who has, in the opinion of the City, engaged in conduct in entering the Competition, which is considered fraudulent, misleading, or deceptive.
6. To enter the Competition, entrants must, during the Competition period, complete the online survey to inform the Disability Access and Inclusion Plan.
7. The competition opens on Wednesday 9 September 2026, 9.00am WST and closes on Sunday 18 October 2026, 11.59pm WST.
8. The information that entrants provide will be used by the City for the purpose of conducting this competition, by participating, you consent to the use of your contact details and personal information for the purposes of entry to, and contact regarding, the prize draw associated with the Disability Access and Inclusion Plan community survey. The City engages third party contract service providers for the collection and processing of the information and data of participants, and ensures this information and data will be collected, processed, used and protected in accordance with the applicable data security and privacy laws. The City will not share any information collected with third parties. By entering this competition, entrants consent to use their contact details for the purposes described in this clause. This information will be collected, processed, used and protected in accordance with the applicable data security and privacy laws.
9. There will be two (2) winners chosen at random. The City reserves the right to request each winner to provide proof of their identity and/or proof of each winner to comply with any of the City's instructions on how to claim the Prize.
10. Each Prize is not transferrable, exchangeable or redeemable for cash. Once a Prize has left the City's premises, the City takes no responsibility for the Prize being damaged, lost or stolen.

11. If a Prize is unavailable for reasons beyond the City's control, the City reserves the right to substitute the Prize with a prize of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
12. A winner's use of the Prize is entirely at their own risk. Before a Prize is awarded, a winner may be required to sign an agreement to release the City from and indemnifying the City against any liability arising from the winner's acceptance and use of the Prize and the winner's participation in the competition.
13. The City will take all reasonable steps to identify and notify each winner to ensure that each winner receives their Prize. In the event of any prize left unclaimed, or the winner cannot be identified, by Monday 16 November 2026 5.00pm WST, the prize will be judged forfeited.
14. The City will not be liable to any entrant who cannot be contacted or whose entry contains incorrect or misspelled information including email addresses. In such cases, this entrant forfeits any Prize, and no further correspondence will be entered into. The City will not accept late entries.
15. By entering this competition, entrants acknowledge that if they are a winner, photographs may be taken at the Prize collection for marketing and media purposes, and this will be done only with the winner's consent. Any such photographs taken, and copyright in the images, will belong to the City, and the City has the right to use these images without payment or other compensation to the Prize winner.
16. The City reserves the right to vary the terms of, or cancel, the competition at any time without liability to any entrant or other person, subject to applicable laws.
17. Any Prize supplied by a third party supplier is subject to the terms and conditions of that third party supplier. Each Prize may come with guarantees that cannot be excluded under the applicable Australian consumer laws. If those guarantees are not complied with, then you will have rights under the applicable Australian consumer laws. Subject to those guarantees and rights, the City will not be liable and excludes all liability (including negligence) for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) for damage to property, personal injury or death suffered or sustained in connection with the competition or the use or taking of any Prize except for any liability which cannot be excluded by law including as provided for under the applicable Australian consumer laws.
18. If entry is via social media or if the competition is promoted on social media, the competition is in no way sponsored, endorsed, administered by or associated with the social media platform and each entrant agrees to grant the social media platform a complete release from any claims that they now have or may have in the future which relate to or are incidental to the competition. Entrants acknowledge and agree that:
 - a. any information they provide in connection with the competition is provided to the City and not to any social network; and
 - b. any questions, comments or complaints regarding the competition will be directed to the City, not a social network.

Information on the Prize

1. The competition opens on Wednesday 9 September 2026, 9.00am WST, and closes on Sunday 18 October 2026, 11.59pm WST.
2. The prize pool is made up of two (2) vouchers each at \$100.00 each totalling \$200.00.
3. There will be two (2) winners chosen at random.
4. Winner(s) will be notified via phone within seven (7) days of having been drawn as the Prize winner. Collection of the prize will be organised by the winner following notification of their winning entry. The Promoter will not be liable for any delivery or travel costs associated with claiming a prize. The winner must collect their prize by 5.00pm WST, Monday 16 November 2026, or it will be judged forfeited.
5. The draw will be conducted at the City of Joondalup Administration Building, 90 Boas Avenue, Joondalup, WA 6027. Two winners will be chosen at random. All entries will be transferred to an Excel spreadsheet, and a Google Random Number Generator will be used to choose a number which is then matched with the relevant number in the spreadsheet. An Internal Auditor may attend the draws to oversee the process. The first two valid entries drawn will be deemed the winners of the Prize.
6. The draw conductor may draw additional winners in the case of an entry that is not in accordance with these Terms and Conditions (valid). If a draw or a redraw is scheduled on a public holiday, it will be conducted at the same time and location on the following business day.
7. Each Prize is not transferrable, exchangeable or redeemable for cash. Once a Prize has left the City's premises, the City takes no responsibility for the Prize being damaged, lost or stolen.
8. If a Prize is unavailable for reasons beyond the City's control, the City reserves the right to substitute the Prize with a prize of equal or greater monetary value. This right is subject to any applicable legislation, regulations or directions from a regulatory authority.
9. A winner's use of the Prize is entirely at their own risk. Before a Prize is awarded, a winner may be required to sign an agreement to release the City from and indemnifying the City against any liability arising from the winner's acceptance and use of the Prize and the winner's participation in the competition.

How to Enter

To be eligible to win, complete the online community survey to inform the Disability Access and Inclusion Plan during the competition period. The name of the person on the survey will be entered into the competition. Competition opens on Wednesday 9 September 2026, 9.00am WST and closes on Sunday 18 October 2026, 11.59pm WST. Mail and phone entries will not be accepted. There is no entry fee required to enter this competition.

Entry Details

The competition is open to residents of and visitors to the City of Joondalup. The following are ineligible to enter: employees of the City of Joondalup, immediate family members of employees of the City of Joondalup, and Elected Members of the City of Joondalup. An entry must be valid* to be included. *Refer to terms and conditions.