

**ATTACHMENT 3*****SURVEY ANALYSIS*****Questionnaire results**

The age group of those who responded were:

<b>Age</b>	<b>%</b>
0 – 16	3
17 – 24	7
25 – 35	6
36 – 55	31
56 – 70	28
70+	14
N/A	11

The residential suburbs of the respondents were:

Kingsley	16%
Duncraig	13%
Mullaloo	11%
Sorrento	9%
Padbury	6%
Hillarys	6%

Only the top 5 suburbs are reported, however it is important to note responses were received from 25 separate suburbs of which only 4 suburbs are not in the City of Joondalup (the total % of these responses from outside the City of Joondalup was 5%).

From the respondents questioned the impressions of the individuals towards the proposed option 6 were:

<b>Overall Impression</b>	<b>%</b>
1 – Excellent	36
2	23
3	9
4	11
5 – Poor	7
NA	14

1 being excellent and 5 being poor

It can be seen from this information that over 50% of those consulted thought the plan was good or better. The number of respondents who thought the plan was poor was just 7%.

Areas of the facility used or would be used by the respondents were as follows:

<b>Area</b>	<b>Number of Respondents who do or would use facilities</b>
Warm water/Leisure pool	70
25m Pool	71
Spa Sauna Steam	55
Aerobics	38
Sports Courts	12
Gym	68
Creche	9
Coffee Shop/Kiosk	69

This information shows that of those people who were consulted regarding the development proposal most were or would be users of the aquatic or gym areas of the facility.

The ability of the facility to meet the future needs of the respondents were:

<b>Ability to Meet Future Needs</b>	<b>%</b>
1 – Extremely Satisfied	32
2	24
3	11
4	10
5 – Extremely Unsatisfied	7
N/A	16

It can be seen that again over 50% of the respondents were satisfied or better that the option proposed would meet their future needs.

Within the questionnaire instrument used there was an opportunity offered to respondents to make comment on the design options offered. As would be expected there are a diverse range of comments made. An analysis of the responses and other subsequent items of correspondence that have been reviewed clearly highlight the following as priority issues for the community.

- Retention of deep water space within the pool for activities such as deep water aerobics
- 50m 8 lane pool
- Improvements in quality and design of toilets and change room area
- Concerns with regards to the depth and temperature of the leisure pool area

Availability of childrens' play equipment within the aquatic area of the facility.

During the community consultation process between the period 25 June 2003 and 4 August 2003, the City received the following correspondence and feedback that is summarised below.

**Appendix 7(b)**

<b>Community Requirements</b>	<b><i>Quantity of Correspondence / Feedback Received</i></b>	<b>Details</b>
Deep Water Facility	31	Deep water required for aqua fitness classes
No requirement for 50 metre pool	17	
50 Metre Pool	21	Includes: A 53 signature petition from Westcoast Masters Swimming Club &  A152 signature petition from patrons of the Craigie Leisure Centre

<p><b>Miscellaneous</b></p>	<p>5</p>	<ul style="list-style-type: none"> <li>• Separate shower cubicles for males</li> <li>• Lobby needs to be adequate to control strong winds</li> <li>• Gym/Spa/Sauna areas should be linked</li> <li>• Provision of sheltered waiting areas (outside) for school children</li> <li>• New entrance to the spa and sauna areas - safety hazard</li> <li>• Change the leisure pool into a wave pool</li> <li>• Assumption that entrance fees to the pool will not be increased if a 50 metre pool is not constructed</li> <li>• Community physiotherapy issues</li> </ul>
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In addition to the above correspondence, the Craigie Leisure Centre Redevelopment Project has attracted plenty of attention within the local media since the start of this year (2003). Numerous articles have appeared in both the Wanneroo and Joondalup Times Community newspapers. The below table represents a summary of the above articles:

<b>Media Article</b>	<b><i>Quantity of Correspondence / Feedback Received</i></b>	<b>Details</b>
50 Metre Pool requirement	7	Preference for a 50m pool rather than a 25m pool
No requirement for 50 metre pool	1	
Squash Court facility requirement	2	Request for squash courts to be constructed as part of redevelopment
The City of Joondalup's Community Consultation	5	Advertisements and media releases calling for community comments regarding the proposed Centre redevelopment project
Miscellaneous	4	Includes "Horizon Club" promotion, skatepark and new gym equipment