ATTACHMENT 1

Corporate Plan 2004/2005

Half Yearly Progress Report July 2004 – December 2004

| Table of Contents | Page |
|---|------|
| Introduction | 4 |
| Highlights – July to December 2004 | 5 |
| Learning City Project | 11 |
| Library Development Plan (Stage 1) | 12 |
| Cultural Facility | 13 |
| Community Development Plan – Cultural Plan | 13 |
| Cultural Program | 14 |
| Community Funding Program | 15 |
| Community Development Plan | 15 |
| Community Development Plan – Access & Inclusion Plan | 15 |
| Community Development Plan – Seniors Plan | 16 |
| Community Development Plan – Leisure & Recreation Programs | 16 |
| Emergency Management through the AWARE Program | 17 |
| Reduce Spread of Infectious Disease in the Community | 17 |
| Reduce Risks to Human Health in the City | 17 |
| Pilot Wood Heater Replacement Program | 18 |
| Midweek Lifeguard Service | 18 |
| Implementation of Safer Community Program | 19 |
| Development of Sustainability Framework | 20 |
| Cities for Climate Protection Program | 20 |
| Resource Recovery Facility – Neerabup | 21 |
| Review Waste Management Strategy | 21 |
| Management of Midge Breeding in Lake Joondalup | 21 |
| Pollution Audit of Small to Medium sized enterprises in COJ | 21 |
| Craigie Leisure Centre | 22 |
| Sorrento Beach Development | 22 |
| Ocean Reef Boat Harbour Development | 23 |
| Works Depot | 24 |
| Development of an Asset Management Strategy | 24 |
| Implement Property Management Procedures | 24 |

| Table of Contents | Page |
|--|------|
| Implement Annual Maintenance Budget adopted by Council | 25 |
| Implement 5-Year Capital Works Program 2004/05 | 25 |
| Commercial Centre Policy Review | 25 |
| District Planning Scheme 2 Review | 25 |
| Mindarie Lot 118 | 25 |
| Sale of Yagan Pre-School | 26 |
| Tourism Development Plan | 27 |
| Implement Parking Strategy | 27 |
| Support for Small Business – CBD Enhancement | 28 |
| Economic Development Strategy | 29 |
| Implement the Integrated Planning Framework | 30 |
| Develop the Principal Activities Plan | 31 |
| Implement a Strategic Audit Plan | 31 |
| Risk Management Strategy | 31 |
| Business Continuity Plan | 31 |
| IT Disaster Recovery Plan | 31 |
| IT Planning Projects | 32 |
| IT Infrastructure Projects | 32 |
| Develop a Public Participation Strategy | 33 |
| Public Website Redevelopment Plan | 33 |
| Implement the Strategic Marketing Plan | 34 |
| Employer of Choice Program | 35 |
| Staff Conference 2005 | 36 |

INTRODUCTION

Council has developed an Integrated Planning Framework to ensure that all the actions Council has undertaken work towards the achievement of the vision for the City expressed in the Strategic Plan 2005 – 2008. The Integrated Planning Framework is made up of a series of plans to implement the vision. The framework includes:

- Strategic Plan which provides broad future strategic directions for the City; it is Council's most important strategic document and contains strategic directions and objectives for the City as a whole.
- Principal Activities Plan Plan which is aligned to the Strategic Plan and provides a broad overview of the major projects and programs that the City will be undertaking over the next 5 years.
- Corporate Plan Council's Corporate Plan contains annual actions to achieve the vision of the Strategic Plan 2005 2008.
- Business Unit Plans and Annual Budget.

As part of Council's commitment to reporting progress against targets set for the major activities, programmes and services it provides to the community, regular progress reports will be provided to Council and the community against the Corporate Plan. This is the first progress report and is for the six-month period July to December 2004. The report shows that Council is mostly on track to achieving targets and is delivering a range of great services and programmes to the community. Subsequent progress reports will be provided on a quarterly basis.

The Corporate Plan 2004/05 and the Progress Report are available on Council's web site www.joondalup.wa.gov.au in the Council publications section.

HIGHLIGHTS JULY 2004 TO DECEMBER 2004

KEY FOCUS AREA 1 - COMMUNITY WELLBEING

Delegation to Jinan

In September 2004, the Chairman of Commissioners, Mr John Paterson led a twelve-person delegation of key industry partners from Joondalup to Jinan. The primary purpose of the delegation was to sign a protocol agreement forming a Sister City relationship between the two Cities. The delegation would also work toward strengthening the ties that are developing between the Cities and to provide further opportunities for the Joondalup region to promote its exportable services. During the visit the delegates met with key officials of all industry sectors to promote the expansion of cooperation and exchanges between Joondalup and Jinan in the fields of economy, trade, science and technology, education, culture, tourism, health and in other relevant fields.

In November 2004, a delegation from Jinan visited the City of Joondalup, and on 20 November both cities signed a Sister City agreement. The City is now a member of the Australian Sister Cities Association and will liaise with this organisation in the development of a long-term relationship plan.

2004 Joondalup Eisteddfod

The 17th Annual Joondalup Eisteddfod concluded at the end of August. This year, the event attracted over 600 entries and featured over 1,500 competitors performing in 110 sections, incorporating music, speech and drama. Sessions were held over each weekend in August in the Joondalup Council Chamber and at the Craigie Leisure Centre. Winners performed in one of five Trophy Winners Concerts held at Lake Joondalup Baptist College from 16 to 18 September 2004. All concerts were open to the public, and audiences were amazed at the high level of local talent.

Extreme Youth Festival 2004

Central Park (and surrounds) in Joondalup came alive for the annual Extreme Youth Festival on 21 November 2004. A variety of activities, displays and competitions were on offer and the organising team were very pleased with a successful event. Attractions this year included; Skate, BMX and Scooter Competitions, The Battle Arena DJ Tent, action events including Bungy Trampoline and Mechanical Surfboard, Graff Displays, Climbing Wall, British Lollies.

2004 City of Joondalup Invitation Art Award

Over 5000 people, including 220 school children from local primary and secondary schools visited the art exhibition at Lakeside Shopping City from 9 – 22 September. The following artists were awarded prizes for their artworks:

| Paul Hinchliffe - A Separate Fiction | \$10,000 Acquisitive Award |
|--|----------------------------------|
| Stumpy Brown - Jumu | \$1000 Joondalup Resort Award |
| Gary Pumfrey - Large Detail of a Small Area of a Large Stack of Small Cans | \$1,000 Jackson's Popular Choice |

Community Funding

The City of Joondalup's Community Funding Program is a grants based program, which provides funding to eligible community organisations. A total of \$106,000 is available for distribution to community groups in the 2004/05 financial year.

Applications were received from schools, community organisations, clubs, churches and other incorporated associations. In the first round, funding was given to twenty eligible groups in the following categories:

| | Including GST | Excluding GST |
|-------------------------|------------------------|---------------|
| Community Services | \$8,300.00 | \$7,790.91 |
| Culture and the Arts | \$10,167.20 | \$9,621.75 |
| Sport and Recreation | \$5,287.92 | \$4,913.37 |
| Sustainable Development | \$39,666.00 | \$36,060.00 |
| · | \$63,421.12 | \$58,386.03 |

KEY FOCUS AREA - 2 CARING FOR THE ENVIRONMENT

Joondalup Energy Team (JET)

The City of Joondalup initiated the first meeting of the Joondalup Energy Team (JET). JET is made up of representatives from the City to progress the Cities for Climate Protection Greenhouse Action Plan. The purpose of the team is to champion, communicate and assist in the implementation of relevant actions identified in the Local Greenhouse Action Plan. The JET team will be focusing on the development of a Green Transport Plan for 2005. This will assist staff at the City reduce the number of trips made by vehicles through a coordinated plan to encourage alternative travel arrangements.

Cities for Climate Protection Program

The City of Joondalup successfully completed Milestone 3 and was presented with the Cities for Climate Protection Milestone 3 Award at the International Council for Local Environmental Initiatives Recognition Ceremony. Milestone 3 is the development of the City's Greenhouse Action Plan.

Several initiatives have been developed to reduce the City's impact on global warming. These include energy efficient lighting at the City's Administration Building and renewable power. The City of Joondalup is currently progressing towards achieving Milestone 4.

Australian Safer Communities Award

State and Territory winners of the 2004 Australian Safer Communities Award were announced in September 2004. The Cities of Joondalup and Wanneroo A W A R E Project was a category winner (pre. disaster /Local Government). Representatives of both Cities received a plaque presented by the W A Commissioner of Police at F E S A House.

Craigie Leisure Centre

Tenders for the construction of the Craigie Leisure Centre were called on 19 June and closed on 15 July. Following evaluation of the tenders Perkins (WA) Pty Ltd were chosen as the most favourable tenderer. The contract amount for the construction works was \$8,547,000 bringing the total budget cost to \$10,100,000. West Australian Planning Commission approval was received on 16 September and negotiations with the chosen builder were completed on 20 September. Relocation of the gym, crèche, administration and reception areas was completed on 5 October to allow works to commence.

Construction commenced on 6 October 2004 with handover of the reception, administration, crèche and a portion of the café programmed for 30 May 2005. The balance of the works are expected to be completed mid August 2005. Works are on schedule with the current financial forecast showing the works to be completed under budget.

Works Depot

On 20 July 2004 Council resolved to hold negotiations with LandCorp for the purchase of the land for the Works Depot Project and to advertise the approved Business Plan for the proposed purchase. Public comment period was to close on 16 September however following a request from the community the closing date was extended to 12 October. Additionally on 20 July Council resolved to endorse the works depot concept design and the project budget of \$11,000,000.

Eight submissions in relation to the Business Plan were received and the concerns identified in those submissions were addressed and considered by Council on 14 December 2004. Council made a resolution to adopt the Business Plan and proceed with the project. Subsequently discussions have commenced with LandCorp to finalise the purchase of the land for the Works Depot.

Joondalup Regional Performing Arts Centre – Cultural Facility

The contract for road construction has been executed and sent to Department of Education & Training. The road construction agreement is being drafted by the State Solicitor's office for anticipated execution in February 2005. Consultation with educational institutions, performing arts groups, arts consultants and other stakeholders will take place in the first quarter for the development of forward landscaping plans of the areas adjacent to the Cultural Facility site.

Ocean Reef Boat Harbour

The State Government has announced funding assistance of up to \$700,000 to assist in the development of a concept design and structure plan for the 46-hectare area of the Ocean Reef Boat Harbour Development site. A project control group has been formed comprising the City, the Department for Planning & Infrastructure, LandCorp and the City's project Managers, Clifton Coney Group. The Project Control Group is finalising a study program, consultants' briefs and cost estimates and it is proposed to present a report to Council in early 2005 in order to proceed to tender for the necessary consultancies.

The process to deliver a concept design and structure plan will take approximately 12 to 18 months and enable the City to lodge proposals with various authorities for statutory approval, which is required before any physical development can proceed.

KEY FOCUS AREA 4 - ORGANISATIONAL DEVELOPMENT

Principal Activities Plan

The Principal Activities Plan 2004/05-2008/09 was made available to the community from 5 June 2004 to 16 July 2004 (42 days) in order to enable community members to present submissions in relation to the activities specified within the document. Over 400 submissions were received by the end of the statutory consultation period. Council thanked all members of the community for their submissions and formally adopted the Principal Activities Plan and the Annual Budget at a Special Council Meeting held on 19 August 2004.

Strategic Financial Management Committee

Council endorsed the establishment of a Strategic Financial Management Committee to replace the Budget Committee in November 2004. The Strategic Financial Management Committee was established to ensure that Council is involved in the financial management at a more strategic level and the emphasis for financial management is on long-term financial sustainability. A schedule of meetings has been put in place for the Committee.

Business & Community Directory

The Business & Community Directory, in its fourth year of publication, was produced in partnership with the Joondalup Business Association. Directories have been distributed to every household in the City and contain information and contact details about facilities and programmes offered by the City, along with a listing of local businesses in and around Joondalup.

OUTCOME - THE CITY OF JOONDALUP IS RECOGNISED GLOBALLY AS A COMMUNITY THAT VALUES AND FACILITATES LIFELONG LEARNING

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--------------------------|--|----------------|--|
| | Coordinate outbound delegation comprising of Key Industry representatives from Joondalup to Jinan. | September 2004 | Chairman John Paterson led a twelve strong delegation to Jinan, China. The delegation comprised of key Learning City partners from sectors such as Police, Business, Tourism, Education and Health. |
| | | November 2004 | The City hosted an inbound delegation from Jinan. Both Cities signed a Sister City Agreement on 20 November further strengthening ties between the two Cities. Work on development of a long-term plan to manage the relationship has commenced |
| | Organise Tours of Joondalup CBD, ECU, TAFE & Police Academy for students from Years 9-12 | As needs basis | The tours are expected to occur at the beginning and end of school terms in 2005 |
| | Organise a Community Engagement Day | April 2005 | Due to be reported in the fourth quarter |
| Learning City Project | Plan the development of Learning City Resource Centre with Learning City partners | Ongoing | A working party comprising of the Learning City Partners has been established to progress the 'Centre for Leadership' concept. A Feasibility study has been undertaken to inform the development of the program. |
| | Continue to develop and build partnership with Learning City Partners and the community | Ongoing | An Executive Breakfast and a public seminar – "Living in the Learning City" were held in August 2004 at Edith Cowan University. Representatives from ECU, TAFE, WAPA and staff from the City of Joondalup attended. |
| | Continue to provide support to the Joondalup Learning Board (JLB) | Ongoing | The Learning City Board comprises of Edith Cowan University, West Coast College of TAFE and the WA Police Academy. The City is an ex-officio member of the board. City staff attend the monthly Board meetings and also partner the JLB in projects such as the Learning City tours. |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------|--|--------------------------|--|
| Learning City Project | Programs for children, youth, adults, seniors, volunteers, non-users and schools | Ongoing | Children's Events including School Holidays Program - Over 3600 children participated in activities conducted by 23 authors, storytellers, illustrators and performers. Life Long Learning Program - Over 750 people attended new lifelong learning programs providing adults and seniors opportunities for increasing their social circle and skills through informative and fun learning activities, including Discovery Sessions, Book Clubs and Seniors Games. School Connections Magazine— This book was distributed to all primary schools in the City as a resource for schoolteachers. |
| Library Davidson mant Diag | Council endorsement of Library Development Plan Undertake Community Needs Analysis to enhance service delivery and collection management including stock purchase & display | December 2004 June 2005 | Endorsement of this Plan has been delayed and is expected to occur in February / March 2005 Due to be reported in the fourth quarter |
| Library Development Plan | Upgrade interior of Joondalup and Duncraig Libraries | June 2005 | Due to be reported in the fourth quarter |
| | Implement Genre Placement Project | June 2005 | Due to be reported in the fourth quarter |
| | Develop the Library Marketing Plan, Library branding, and centralized display schedule | June 2005 | Due to be reported in the fourth quarter |

OUTCOME - THE CITY OF JOONDALUP IS A CULTURAL CENTRE.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|-------------------------------|---|---------------|---|
| | Secure Land and enter into road construction agreement | December 2004 | The contract for road construction has been executed and sent to Department of Education and Training. Road construction agreement is being |
| Cultural Facility | | | drafted by State Solicitors office for anticipated execution in February 2005 |
| | Review of concept design and funding strategy | June 2005 | It is anticipated that the concept design and funding strategy review will now be undertaken by December 2005. |
| Community Development Plan | Complete Draft Cultural Development Plan and undertake Community Consultation | January 2005 | Due to be reported in the third quarter |
| 5 = 13 3 1 4 1 1 1 1 1 | Seek Council endorsement of Cultural Development Plan | March 2005 | Due to be reported in the third quarter |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--------------------------|---|-------------------------|---|
| | Joondalup Eisteddfod | August 2004 | More than 1,500 participants took part in the Eisteddfod, which took place over each weekend in August. |
| | Sunday Serenades – classical music | Monthly | Sunday Serenades were held on the second Sunday of each month for an hour with entertainment provided by local ensembles. This included piano trios, string quartets, classical guitar and vocalists. |
| | Joondalup Youth Theatre company workshops | August 2004 | Four workshops were conducted between August and December 2004. These were run in partnership with the Black Swan Theatre Company and were targeted towards youth aged between 13-18 years. |
| Cultural Program | Extreme Youth Festival | November 2004 | The Festival was held on 21 November 2004. Entertainment included the screening of "Bend it Like Beckham" on a huge open air screen |
| Cultural Flogram | Invitation Art Award | September 2004 | The exhibition included works in various mediums by 37 of Western Australia's top visual artists resulting in an outstanding art exhibition. |
| | Live Life Festival (for seniors) | November 2004 | The Live Life Festival was held from November 15- 19 2004 and was organised in partnership with the City of Stirling, Department of Veteran Affairs, Healthways, WA Football Club and others. The objective was to encourage seniors to be active and healthy. |
| | Joondalup Festival | March 2005 | Due to be reported in the third quarter |
| | Little Feet Festival | January 2005 | Due to be reported in the third quarter |
| | Summer Concerts & Buskers Festival | January – March 2005 | Due to be reported in the third quarter |
| | Community Art Exhibition | June 2005 | Due to be reported in the fourth quarter |

OUTCOME - THE CITY OF JOONDALUP PROVIDES SOCIAL OPPORTUNITIES THAT MEET COMMUNITY NEEDS

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|--|---------------|---|
| | Provide grants to successful applicants in the areas of Sport & Recreation, Community Services, Culture & the Arts and Sustainable Development initiatives | | A total of \$106,000 is available for distribution to community groups in the 2004/05 financial year |
| Community Funding Program | Round One | November 2004 | Twenty successful applicants received partial or full funding totaling \$63,421.12 (including GST). |
| | Round Two (if required) | June 2005 | Remaining funds will be offered in the second round of funding |
| Community Development | Complete policy review and Needs Analysis | April 2005 | Due to be reported in the fourth quarter |
| Plan | Public Consultation on draft Plans | May 2005 | Due to be reported in the fourth quarter |
| | Council endorsement of Plans | June 2005 | Due to be reported in the fourth quarter |
| | Production of brochure to publicise accessibility | December 2004 | Guidelines for producing materials in alternative formats have been established. Advertising of the Access and Inclusion Plan has been undertaken and a link has been placed on the City's website. |
| Community Development Plan – Access & Inclusion Plan | Establish database of people with access & inclusion needs | December 2004 | A Database of all Access and Inclusion projects are recorded on this database which will enable the City to plan appropriate services for people with access and inclusion needs |
| | Report on progress of Plan | Quarterly | Quarterly progress reports on achievement of milestones within the Plan have been provided to Executive. A report on achievements of 2004/05 will be reported to Council at the end of the financial year |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|---|---|------------|---|
| Community Development Plan – Seniors Plan | Report to Executive proposing a review of all policies affecting Seniors Community Consultation and Council endorsement of | March 2005 | Due to be reported in the third quarter Due to be reported in the fourth quarter |
| | all reviewed policies | | |
| | | | |
| Community Development Plan- Leisure & Recreation Programs | Delivery of Leisure & Recreation Programs | Ongoing | Programs have been conducted at Leisure Centres throughout the year. These include Membership of Horizon Club (members receive various discounts at the Craigie Leisure Centre), Health and Fitness classes, School Holiday |
| | | | Program, GOLD Program (for seniors), Sporting Competitions, Leisure Courses and Be Active Together Program |

OUTCOME - THE CITY OF JOONDALUP IS A SAFE AND HEALTHY CITY.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|---|--|--------------------------------------|--|
| Emergency Management through the AWARE Program- Joint Cities of Joondalup & Wanneroo project | Review Risk Register with community members Identify options for treatment of risks Present final report to both Councils | July 2004 October 2004 December 2004 | Risk management workshops were held with various stakeholders and agencies in June and September 2004 to identify vulnerable elements and treatment strategies for consideration in the future workshop to reduce the impact of disasters on the community. Stage 2 of the project is nearing completion with the progress report being compiled for presentation to F E S A in late January. Stage 3 is listed to commence in March 2005 subject to grant funding from F E S A. |
| Reduction of Infectious Diseases Spread | Complete implementation of Meningococcal C School Vaccination Campaign 2004 Program Promotion of benefits of immunisation Monitor childhood vaccination and disease rates in the City of Joondalup | October 2004 Ongoing Ongoing | The Meningococcal campaign was completed in October 2004. Ongoing promotion is being undertaken at clinics and through letters to targeted groups Reports on vaccination and disease rates are now being compiled by the State Health Department quarterly and include analyses of COJ vaccination and disease. |
| Reduction in Risks to Human Health | Undertake health risk assessments of specified local businesses in the City Undertake intervention strategies where required | Quarterly Ongoing | Health risk assessments of food premises, temporary food premises and street stalls, public buildings, lodging houses, public swimming pools, hairdressers, tattooists, beauty therapists have been undertaken. Monitoring of mosquito has been undertaken. Appropriate intervention strategies have been implemented to prevent Ross River Virus. |
| | Pursue development of health impact assessment process that will provide for inclusion of health considerations in all development approvals | Ongoing | City representatives have attended meetings of the State Working Group on Health Impact Assessment This group is working towards development of procedures and processes for assessment of policies or projects on the health of a population |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|--|----------------|---|
| | Complete Round One of wood heater replacements | September 2004 | The State Government provided funding rebates of up to \$600 to members of the community for replacement of older wood heaters with alternate forms of home heating All sixty available rebates were given to the City's community. |
| Pilot Wood Heater Replacement Program | Procure additional funding for Program | October 2004 | Further funding of \$12 000 was obtained from the Department of Environment (DOE) to provide extra rebates for City residents |
| | Review Program | December 2004 | The Program is currently under review by DOE and the State Haze Working group (of which the City is a member) to provide the Program on an ongoing basis |
| | Commence negotiations to run Program on an ongoing basis | January 2005 | Due to be reported in the third quarter |
| Midweek Lifeguard Service | Review Surf Life Saving WA contract | February 2005 | Due to be reported in the third quarter |
| | Commence negotiations for new contract | April 2005 | Due to be reported in the fourth quarter |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|---|---------------|--|
| | Award City Watch Security Service contract | December 2004 | City Watch is a Community Security Patrol Service, which responds to residents' requests for assistance. The new contract for City Watch was awarded to NGS and commenced on 18 December 2004. |
| Implementation of Safer Community Program | Removal of graffiti on residential properties | Ongoing | The proactive program for the removal of graffiti from residential properties has continued. The City received 362 reports of graffiti incidents between July and December 2004. This equated to \$57,945.00 in damage. Staff took an average of 0.75days to remove signs of graffiti. |
| | Maintenance of physical environment | Ongoing | Lighting improvements have been undertaken to improve safety |
| | Partnerships with Community, Police & Schools | Ongoing | Strong partnerships have been developed for the facilitation of programs such as the Junior Ranger Program, Constable Care and Safety House |

KEY FOCUS AREA 2 - CARING FOR THE ENVIRONMENT

OUTCOME - THE CITY OF JOONDALUP IS ENVIRONMENTALLY RESPONSIBLE IN ITS ACTIVITIES

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|--|---------------|--|
| Development of Sustainability Framework | Sustainability Framework accepted and endorsed by Executive. | November 2004 | Executive endorsed a report on the Framework in principle. |
| | Commence implementation of Framework | February 2005 | A further report will be provided to Executive by mid 2005. |
| | Publish the "Green House Gazette" | Quarterly | The winter and summer editions of the Greenhouse Gazette were distributed to the Community The City has received positive feedback and will produce the next edition for release in autumn 2005. |
| Cities for Climate Protection Program | Redevelopment of Sustainability website | November 2004 | The Sustainability Website review has been completed The website has been streamlined to allow improved community access to information relating to the City's sustainability projects/initiatives. |
| | Complete EcoHouse home energy audits | March 2005 | The EcoHouse Project – a free home energy advisory service aimed at reducing energy consumption in homes - is on track to be completed by June 2005. |
| | Continue implementation of Cool Schools Program | Ongoing | The Cool Schools Program – a free service for schools – is aimed at raising awareness of greenhouse gases and energy consumption in the school environment is progressing and will be completed by the end of the 2004/05 financial year |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|---|--|----------------|--|
| Resource Recovery Facility - Neerabup | Gain environmental approvals | October 2004 | Environmental approval has been received. Tender documentation is being developed. |
| Review Waste Management Strategy | Strategy development process endorsed by Council | December 2004 | A presentation was given to Council in relation to process for development of Strategy. The Draft Strategy will to go to Council in April 2004 for endorsement of public consultation process. |
| | Public Consultation on Draft Strategy | May 2005 | Due to be reported in the fourth quarter |
| | Waste Management Strategy adopted by Council | June 2005 | Due to be reported in the fourth quarter |
| Management of Midge Breeding in Lake Joondalup | Monitoring of water quality | Weekly | Weekly monitoring of midge larval numbers and water quality parameters were undertaken |
| | Treatment | As needs basis | Treatment was required on three occasions due to excessive larval numbers |
| Pollution Potential Audit of Small to Medium sized Enterprises in COJ | Complete audit | October 2004 | An audit was undertaken at the Winton Road and Canham Way light industrial areas |
| Enterprises in CO3 | Report to Executive with recommendations to increase pollution control in the City | December 2004 | A report will be presented to Executive in February 2005 presenting findings and recommendations |
| | Pursue delegations under Unauthorised Discharge Regulations for control of local polluting incidents | December 2004 | Training for delegations will be organised in March 2005, subject to Executive approval |

OUTCOME - THE CITY OF JOONDALUP HAS WELL-MAINTAINED ASSETS AND BUILT ENVIRONMENT.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------|--|----------------|---|
| Craigie Leisure Centre | Commence re-construction of centre | 5 October 2004 | The site establishment was completed in October 2004. Demolition work commenced on 20 October 2004 and was completed by 25 November 2004. |
| | Completion of Kiosk, Crèche, Administration Office and Recreation area (Stage 1 of project) | May 2005 | The project is on target for Stage 1 to be completed by end of May 2005. |
| Sorrento Beach Development | Complete earthworks, foreshore retaining walls, foot paths, beach access and reticulation (Stage 1 of project) | December 2004 | Stage 1 of works are progressing to enable public access on Australia Day in 2005 |
| | | | |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|---|-----------------|---|
| Ocean Reef Boat Harbour Development | Revise consultant study program based on five year financial plan and approved budget cash flow | 31 October 2004 | The State Government has announced funding assistance for the City of up to \$700,000 to assist in the development of a concept design and structure plan for the 46-hectare area of the Ocean Reef Boat Harbour Development site. A project control group has been formed comprising the City, the Department for Planning & Infrastructure, LandCorp and the City's project managers, Clifton Coney Group. The project control group is finalising a study program, consultant briefs and cost estimates and it is proposed to present a report to Council in early 2005 in order to proceed to tender for the necessary consultancies. Consultancy services will be sought from suitably qualified and experienced consultants to provide the full range of services necessary under the coordination of Clifton Coney Group. This will cover areas such as planning and urban design, architecture, engineering and infrastructure, geotechnical, land survey and heritage elements. Environmental and Communications consultants will also be appointed to provide clarity of direction on the development of the marine and terrestrial environment and coordinate comprehensive PR and community input respectively. The process to deliver a concept design and structure plan will take approximately 12 to 18 months and enable the City to lodge proposals with various authorities for statutory approval, which is required before any physical development can proceed. |

OUTCOME - THE CITY OF JOONDALUP HAS WELL-MAINTAINED ASSETS AND BUILT ENVIRONMENT.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|--|------------------------|--|
| | Invite submissions on Business Plan for land acquisition for the Works Depot | August to October 2004 | A Business Plan for site acquisition for the Depot was advertised inviting public submissions. The |
| Works Depot | Interim report to Council to consider submissions and options | November 2004 | Council considered all public comments at their meeting on 14 December 2004. Council has directed that the Acting Chief Executive Officer prepare and execute the necessary documents to give effect to a contract of sale between the City and LandCorp for the purchase of a fully serviced site of 4.0 hectares at Hodges Drive for the purpose of constructing a works depot at a purchase price of up to \$2.8 million; |
| Development of an Asset Management Strategy | To be determined in accordance with approved Implementation Plan | To be determined | Executive has reviewed the delivery of asset management services and are currently finalising an Implementation Plan to progress the development of a Strategic Asset Management Plan. |
| Implement Property Management Procedures | Executive endorsement of procedures for maintenance of City owned property including budgeting, upgrades, management of leases and licenses, inspections etc | June 2005 | Due to be reported in the fourth quarter |

OUTCOME - THE CITY OF JOONDALUP HAS WELL-MAINTAINED ASSETS AND BUILT ENVIRONMENT.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|--|----------------|--|
| | Complete Winter Sports Program | September 2004 | Maintenance schedules for the summer sports programs were implemented. Conditions on ovals were of a high standard following the conclusion of winter sports. |
| Implement Annual Maintenance Budget adopted by Council | Complete Reticulation installation/maintenance for Summer | October 2004 | Low winter rainfall had a significant impact on the tree-planting program due to low ground water conditions. It is anticipated that irrigation costs will increase due to the longer than normal summer period. |
| | Complete Summer Sports Program | April 2005 | Due to be reported in the fourth quarter |
| Implement 5-Year Capital Works Program 2004/05 | Complete works in accordance with the Capital Works Program 2004/05 | June 2005 | Works programmed for the first half of the financial year have been implemented within the budget and timeframes. |
| Commercial Centre Policy Review | Appointment of retail consultant to undertake review | December 2004 | This has not been undertaken in view of the change in State Government priorities. Consideration will be given to this in 2005 |
| District Planning Scheme 2 Review | Commence review of DPS2 | November 2004 | Review has commenced. Recommendations will be provided to Council on issues in 2005 |
| Mindarie Lot 118 | Feasibility Study Structure Plan Construction of Distribution Roads within Cells 1-4 | June 2005 | Due to be reported in the fourth quarter |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--------------------------|--|------------------------------|--|
| Sale of Yagan Pre-School | Demolition of building Finalise sale of land | September 2004 December 2004 | The Yagan Pre-School building was demolished and the site cleared prior to auction. The auction was held on 27 November 2004 but as the reserve price (\$300,000) was not met, the A/CEO was given authority by Council to negotiate with potential buyers. The plot has been sold (\$285,000), with a settlement date set for 6 May 2005. |

OUTCOME -THE CITY OF JOONDALUP IS RECOGNISED AS A GREAT PLACE TO VISIT

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--------------------------|---|-------------------|---|
| | Complete Draft Tourism Development Plan (TDP) | November 2004 | Council accepted the draft Tourism Development Plan (TDP) on 14 December 2004. |
| Tourism Development Plan | Community Consultation on draft TDP | Jan to March 2005 | The draft Plan will be released to the public from January 15 2005 onwards for a period of sixty days to enable them to make submissions on the Plan. |
| | Council endorsement of TDP following consideration of submissions | March/April 2005 | Due to be reported in the fourth quarter |
| | Commence implementation of TDP | May/June 2005 | Due to be reported in the fourth quarter |

OUTCOME - THE CITY OF JOONDALUP RECOGNIZES THE CHANGING DEMOGRAPHIC NEEDS OF THE COMMUNITY

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------|---|------------|---|
| Implement Parking Strategy | Undertake Occupancy Survey at all parking lots within the Joondalup City Centre | March 2005 | Due to be reported in the third quarter |

OUTCOME - THE CITY OF JOONDALUP IS RECOGNIZED FOR INVESTMENT AND BUSINESS DEVELOPMENT OPPORTUNITIES.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|------------------------------------|---|--------------------------------|--|
| | Joondalup Night Markets | November 2004 to March 2005 | The Joondalup Night Markets are held each Friday night. Approximately 2500 people attended the markets on 17 December 2004. |
| Support for Small Business– CBD | Finalise 3-Year funding agreement with Business Enterprise Centre and provide first year funding | December 2004 | The City has signed a three-year funding agreement with the Business Enterprise Centre. The first installment of \$55,000 has been provided to the Centre. |
| Enhancement | Receive final report on Business Incubators (Edith Cowan University) | December 2004 | ECU presented their final report on 29 November 2004 to the City. The report outlines a long-term vision for enhancing the economic vitality of the City and also recommends a number of strategies for better promotion and marketing of businesses within the CBD. These recommendations will feed into the Economic Development Strategy. |
| | Facilitate partnership for inner city public transport | June 2005 | Due to be reported in the fourth quarter |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------------|--|---------------|--|
| | Endorsement of Economic Development Strategy (EDS) Project Plan by Executive | November 2004 | The EDS project plan was presented to both Executive and the CBD Enhancement Project Steering Committee. |
| Economic Development Strategy | Stakeholder consultation on EDS and analysis of feedback | Ongoing | The first round of consultation with stakeholders was completed November 2004. The next round of consultation will include a review of the Economic Development Working Paper and is scheduled for March 2005. |
| | Produce draft Economic Development Strategy | December 2004 | The first draft of the Economic Profile and Discussion Paper has been completed |
| | Community Consultation on draft Strategy | March 2005 | Due to be reported in the third quarter |
| | Council endorsement of Economic Development Strategy | June 2005 | Due to be reported in the fourth quarter |

OUTCOME - THE CITY OF JOONDALUP IS A SUSTAINABLE AND ACCOUNTABLE BUSINESS.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|---|---------------|--|
| Implement the Integrated Planning Framework | Review of Business Planning Process | October 2004 | Annual review of Business Planning process has been completed with all Business Units. The review informed significant changes to the Integrated Planning Framework including changes to the timeframes for completion of Business Plans. |
| | Report on establishment of Strategic Financial Management Committee endorsed by Council | November 2004 | Council endorsed the establishment of a Strategic Financial Management Committee to replace the Budget Committee in November. |
| | Corporate Plan draft endorsed by Executive | November 2004 | Corporate Plan draft endorsed by Executive in November. |
| | Corporate Plan finalised | December 2004 | Corporate Plan endorsed by Council in December and published on web site. |
| | Business Plan drafts endorsed by EMT | January 2005 | Due to be reported in the third quarter |
| | Business Plans finalised | February 2005 | Due to be reported in the third quarter |
| | Principal Activity Plan draft endorsed by Council | March 2005 | Due to be reported in the third quarter |
| | Reports against Corporate Plan | Quarterly | First Progress report against the Corporate Plan provided to Council in March. The first report is a half-yearly report due to the fact that the Corporate Plan was not endorsed until December. All subsequent reports will be provided on a quarterly basis. |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|---------------------------------------|--|-----------------------------|---|
| Develop the Principal Activities Plan | Convene meetings of the Strategic Financial Management Committee | November 2004 – May 2005 | Meetings will commence in 2005 |
| | Principal Activity Plan draft endorsed by Council | March 2005 | Due to be reported in the third quarter |
| | Principal Activities Plan advertised for public comment | March/April 2005 | Due to be reported in the fourth quarter |
| | Principal Activity Plan finalised and endorsed by Council | April 2005 | Due to be reported in the fourth quarter |
| Implement a Strategic Audit Plan | Commence Plan | March 2005 | Due to be reported in the third quarter |
| Risk Management Strategy | Commence Strategy Development | March 2005 | Due to be reported in the third quarter |
| Business Continuity Plan | Executive endorsement of Project Plan | November 2004 | Executive has endorsed the Project Plan. A Project Management Team has been appointed to drive development of the Business Continuity Plan. |
| , | Identification of Business Continuity risks and treatments | March 2005 | Due to be reported in the third quarter |
| | Executive endorsement of Business Continuity Plan | June 2005 | Due to be reported in the fourth quarter |
| IT Disaster Recovery Plan | Review of existing IT Processes | March 2005 | Due to be reported in the third quarter |
| | Complete initial IT Disaster Recovery Plan | June 2005 | Due to be reported in the fourth quarter |

OUTCOME 4.2 – THE CITY OF JOONDALUP PROVIDES QUALITY VALUE ADDING SERVICES

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------|---|--------------------------|--|
| IT Planning Projects | Complete 5 year Strategic IT Plan | June to December 2004 | Planning workshops were held with representatives from all directorates. The resulting draft plan will be presented to Business Unit Managers, Executive and the Strategic Finance Committee at their scheduled meetings during the first quarter. |
| | Prepare HR/Payroll System Strategy | June 2005 | Due to be reported in the fourth quarter |
| | Prepare Document Management System Strategy | June 2005 | Due to be reported in the fourth quarter |
| | PC Replacement Program: Scheduled replacement of personal computers, printers and notebooks | March 2005 | Due to be reported in the third quarter |
| IT Infrastructure Projects | Network Infrastructure upgrades: Installation of data links to recreation centres, upgrade to switches and servers. | March 2005 | Due to be reported in the third quarter |
| | Oracle System Expansion: Extension to I-Procurement Expansion of Oracle Hardware Pilot of mobile I-Procurement capability | June 2005 | Due to be reported in the fourth quarter |

OUTCOME 4.3 – THE CITY OF JOONDALUP IS AN INTERACTIVE COMMUNITY.

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--|---|----------------|--|
| Develop Public Participation Strategy | Develop draft Public Participation Strategy Framework | August 2004 | A Reference Group comprising City staff representatives was established by August 2004 to develop a framework for the Public Participation Strategy. |
| | Establish reference group and undertake workshops to identify tools required for Public Participation | September 2004 | Four workshops with the Reference Group were conducted by November 2004 The draft Strategy has been developed and will be referred to the Sustainability Advisory Committee in early 2005 for feedback |
| | Development of tools to conduct Public Participation | June 2005 | Due to be reported in the fourth quarter |
| | Development of community education program on Public Participation Strategy for implementation in 2005/06 | June 2005 | Due to be reported in the fourth quarter |
| Public Website Redevelopment Plan | Public consultation on new website design | September 2004 | Post-project public consultation on the new website design was undertaken to ensure design principles were correctly implemented. |
| | Launch of redeveloped website | December 2004 | The new website had a successful technical launch in December 2004 providing much higher levels of useability to the clients. Feedback suggests that the community like the new website and find navigation easier |

OUTCOME 4.4 – THE CITY OF JOONDALUP IS RECOGNIZED AS A UNIQUE CITY

| Priority Actions 2004/05 | Milestones | Target | |
|---|---|--------------|---|
| | Publications CouncilNews, Staff News, Leisure Guide | Ongoing | Corporate publications continue to be produced and distributed on a regular basis. Council News is being produced quarterly, Staff News bimonthly and Leisure Guide as required. |
| | Business and Community Directory | Sept 2004 | The 2004/05 Community Directory was distributed in September to all the City's ratepayers. Planning has commenced for the 2005/06 directory. |
| | Annual Report | October 2004 | The Annual Report was presented to the Council and the annual meeting of electors on 22 November 2004. It was produced in a revised format, aligning it with the Strategic Plan, on a CD. |
| Implement the Strategic Marketing Plan | Sponsorship Guidelines Complete sponsorship review of the organisation's processes for receiving & providing sponsorships and develop Corporate Guidelines for management of sponsorships | June 2005 | Initial research has been undertaken to develop sponsorship guidelines by City Staff. |
| | Formalise internal Joondalup Marketing Group to review promotional material published by the organisation | June 2005 | The Internal Marketing Group has been formed The Group is developing a co-ordinated approach for the City in the production of promotional material |
| | Develop process for a co-ordinated approach to production of promotional material | June 2005 | Due to be reported in the fourth quarter |
| | Communications Research Undertake survey to determine how the community receives information from the City and to gauge whether information provision is satisfactory | June 2005 | Due to be reported in the fourth quarter |
| | Develop Marketing Guidelines & Templates | June 2005 | Due to be reported in the fourth quarter |

OUTCOME 4.5 – THE CITY OF JOONDALUP IS RECOGNIZED AS AN EMPLOYER OF CHOICE

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|----------------------------|---|--|--|
| | Enterprise Bargaining Agreement | | |
| | Establish City/Staff position | December 2004 | There was a delay in establishing staff position. This will be undertaken early 2005 |
| | Identify negotiation teams | February 2005 | Due to be reported in the third quarter |
| | Finalise EBA | May 2005 | Due to be reported in fourth quarter |
| Employer of Choice Program | Mentoring Program Commence 2004/05 Program Well-Program Complete training in leadership, time management and other skills for outside workers Individual Performance Agreements Commence training Finalise agreements for 2005 Culture Change Program Review and modify program | December 2004 June 2005 December 2004 March 2005 June 2005 | Six Mentors & Mentees have been "paired" and the program has commenced Due to be reported in fourth quarter Training has been completed Due to be reported in the third quarter Due to be reported in the fourth quarter |
| | Development of new HR policies | June 2005 | Due to be reported in the fourth quarter |

| Priority Actions 2004/05 | Milestones | Target | Comments - July to December 2004 |
|--------------------------|--|---------------|--|
| | Appointment of organising Committee | November 2004 | Executive appointed the Staff Conference Organising Committee on 12 November 2004. |
| Staff Conference 2005 | Executive approval of Conference Program | Nov/Dec 2004 | Executive approval to hold the conference over two days in February 2005 was received by the end of December. The Conference Program will be finalised in early 2005 |
| | Conduct Staff Conference 2005 | Jan/Feb 2005 | Due to be reported in the third quarter |