

Annual Plan 2010-2011

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INTRODUCTION

The City's Planning Framework is structured to ensure operational activities are being driven and delivered in alignment with the strategic priorities of the organisation. The Strategic Plan 2008 – 2011 is a key component of this planning framework. It is the overarching plan that provides direction for all activities and guides the development and provision of the City's services and programs through the five Key Focus Areas of:

- Leadership and Governance
- The Natural Environment
- Economic Prosperity and Growth
- The Built Environment
- Community Wellbeing

The Planning Framework is made up of a series of Plans to implement the City's Vision to be a sustainable City and community that is committed to service delivery excellence and operates under the principles of good governance. The City's mission is to undertake all our activities with the endeavour of meeting community expectations and achieving sustainable lifestyles.

The Framework includes:

- The Strategic Plan provides the broad future strategic direction for the City.
- The 20-Year Financial Plan provides a broad overview of the major projects, programs and resource requirements over the next 4 years (The Plan includes 20-year financial projections):
- The Corporate Plan sets out the strategies and actions to develop internal systems and organisational capacity during 2008 2011 in order to achieve the commitments set out in the Strategic Plan.
- The Annual Plan which contains annual actions to achieve the vision of the Strategic Plan 2008 2011;
- Directorate Plans contain details of annual projects and programs to be delivered by each Directorate;
- Business Unit Action Plans contain details of the annual programs, services and activities for each Business Unit, and
- The Annual Budget.

Quarterly progress reports against the Annual Plan will provide Council and the community with a full assessment of the City's progress in relation to the achievement of pre-determined milestones for major projects and programs. Full progress reports against the Capital Works Program will be provided at the same time as Annual Plan Progress Reports to Council.

Garry Hunt Chief Executive Officer

| | | | | QUARTERLY | MILESTONES | |
|--|--|---|---|--|--|--|
| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| 1.1 To ensure that the processes of local governance are carried out in a manner | 1.1.1 The City maintains an appropriate code of conduct which influences the way Elected Members and staff operate. | Code of Conduct Review of the City's Code of Conduct. | Complete review of the Code of Conduct. | Present report to Council for endorsement. | | |
| that is ethical, transparent and accountable. | 1.1.2 The City provides regular training to | Elected Member Training and Support Maintain and coordinate ongoing training programs for Elected Members. | Co-ordinate a development program for Elected Members as required. Survey Elected Members. | Deliver and evaluate programs for Elected Members. | Deliver and evaluate programs for Elected Members. | Deliver and evaluate programs for Elected Members. |
| | 1.1.3 The City ensures that all Council documents involving decision-making processes and Council procedures are available and accessible to the community | Council and Committee Meetings Prepare and publish Council and Committee Agendas and Minutes in line with legislative requirements. | Council and Committee Meetings available on the | | Council and Committee Meetings available on the | Agenda and Minutes for Council and Committee Meetings available on the City's website in line with legislative requirements. |
| | | Annual Report The City produces an Annual Report each year in accordance with legislative requirements and this is presented to Electors at the Annual General Meeting. | | Present 2009-2010 Annual Report to Council for endorsement. Hold Annual General Meeting of Electors. | | |
| | | Submit the Compliance Audit Return to the Department of Local Government and Regional Development for the period 1 January 2010 to 31 December 2010 by 31 March 2011 in accordance with Regulations 14 and 15 of the Local Government (Audit) Regulations 1996. | | | Present Compliance Audit Return to Council for adoption. | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Production and distribution of a range of newsletters for the community (eg City News) which provides information on matters related to the City of Joondalup. | Print and distribute | | Print and distribute community newsletters. | Print and distribute community newsletters. |
| 1.2 To engage proactively with the community | 1.2.1 The City implements, and if necessary, further refines its Public Participation Policy. | Community Consultation The City undertakes consultation on key matters affecting the City such as: • Local Laws; • City Plans and Strategies; • Strategic Projects; and • Town Planning Scheme and amendments. | consultation as required for | consultation as required for individual projects and | Conduct community consultation as required for individual projects and report on progress to Council. | consultation as required for |
| | | Customer Satisfaction Survey Measure community satisfaction with service delivery. | Obtain results from 2009-2010 Survey and identify and implement improvements for individual services. Communicate survey findings to Elected Members. | | Develop survey questions for 2010-2011 Customer Satisfaction Survey. Appoint Consultants. | Conduct 2010-2011 Annual Customer Satisfaction Survey. |
| | | Working Groups and Community Forums Establish a framework for engaging the community by establishing: Community Safety and Crime Prevention Working Group; Streetscape Working Group; and Community Forums to discuss issues relating to Sustainability, Conservation and Seniors' Interests. | providing recommendations on: Establishment of Terms of Reference for Working Groups of | Community Safety and Crime Prevention Working Group and the Streetscape Working Group as required. Conduct Community Forum and report outcomes to | Community Safety and Crime Prevention Working Group and the Streetscape Working Group as required. | Group and the Streetscape Working Group as required Conduct Community Forum |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | | Safety and Crime Prevention Working Group and the Streetscape Working Group. | | | |
| | 1.2.2 The City implements, and if necessary, further refines its Marketing and Public Relations processes. | Civic Ceremonies The City conducts regular Citizenship Ceremonies on behalf of the Department of Immigration and Citizenship and welcomes new citizens to the City. | | Conduct regular Citizenship Ceremonies. | Conduct regular Citizenship Ceremonies including an Australia Day Ceremony. | Conduct regular Citizenship Ceremonies. |
| | | The City also hosts a number of civic ceremonies and corporate functions throughout the year including ceremonies such as: | | Deliver functions and ceremonies. | Deliver functions and ceremonies. | Deliver functions and ceremonies. |
| | | ANZAC Day; andRemembrance Day. | | Develop program for 2011 Civic and Corporate functions. | | Conduct ANZAC Day Memorial Service. |
| | | | | Conduct Remembrance Day Memorial Service. | | |
| | 1.2.3 The City continues to enhance its website and embraces opportunities to communicate with the community | 1 | Provision of electronic | services. Provision of electronic | | |
| | | electronic newsletters and associated on line communication | on the City's activities. | newsletters and documents on the City's activities. | newsletters and documents on the City's activities. | newsletters and documents on the City's activities. |
| | 1.2.4 The City maintains its commitment to public engagement, allowing deputations and public statement times, in addition to the legislative requirements for public participation. | Council Meetings Deputations, questions, and public statement times occur on a regular basis as part of the Council Meeting process. | meetings for deputations, | | meetings for deputations, | Provide opportunities at meetings for deputations, questions, and public statement times. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| 1.3 1 To lead and T manage the ir City c effectively. | 1.3.1 The City develops and | Development of New Strategic Plan Review of 2008-2011 Strategic Plan and the development of a new Strategic Plan. | Review current Strategic Plan 2008-2011. Seek Council endorsement of Key Focus Areas. Seek Council endorsement of Strategic Positions Statements. | Draft new Strategic Plan. | Present Plan to Council for endorsement of community consultation. Conduct consultation. | Present report to Council seeking endorsement of the draft Strategic Plan incorporating feedback from community consultation. |
| | | Policy Development Review the Policy Manual. | | Review Policy Manual. Present to Council for endorsement of amendments to Policies. | | |
| | | Review of Local Laws Review of Local Laws as required by the Section 3.12 of the Local Government Act Government Act 1995. | Commence review. | Continue review. | Continue review. | Continue review. |
| | 1.3.2 The City maintains a long-term Strategic Financial Plan which is reviewed regularly. | Strategic Financial Plan 2009-2010 to 2029-2030 Ongoing review of the Strategic Financial Plan. The Plan provides a long term view of the City's funding needs to enable the Strategic Plan to be achieved and includes 20-year financial projections. | | | Review Strategic Financial Management Plan. | Present Strategic Financial Management Plan to the Strategic Financial Management Committee. Present Review of 20 Year Strategic Financial Plan to Council for endorsement. |
| | 1.3.3 The City develops and implements a wide variety of Plans which benefit the community socially, economically and environmentally. | Plans The City will develop and report on a range of Plans during 2010-2011. These plans and associated milestones are reported elsewhere in the document. | | | | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 1.3.4 Elected Members and staff represent the community on external bodies and build strategic alliances. | External Partnerships Continued representation on key external bodies including Joondalup Learning Precinct Board, Mindarie Regional Council, Tamala Park Regional Council, WALGA North Zone and the Metropolitan Regional Road Group. | external body meetings and events. | Active participation in key external body meetings and events. | Active participation in key external body meetings and events. | Active participation in key external body meetings and events. |
| | | Jinan Sister City Plan Continue implementation of the Jinan Sister City Plan and support Outbound Delegation. | | Coordinate Outbound Delegation. | | Report to Elected Members on Sister City outcomes for 2010-2011. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 2.1.1 The City finalises, implements and, if necessary, refines its Environment Plan. | Environment Plan Review the existing Environment Plan 2007-2011 and commence development of an updated Environment Plan. | | Commence review of the Environment Plan 2007-2011. | | Present draft Plan to Council for endorsement for community consultation. Conduct community consultation. Present report to Council seeking endorsement of the draft Environment Plan incorporating community feedback. |
| | The City incorporates further environmental considerations into its planning processes. | Landscape Master Plan 2009-2019 - Joondalup City Centre Strategic Landscape Plan Develop a strategic landscaping plan for the Joondalup City Centre which delivers a water-wise, welcoming, shaded and functional identity centred on tactical street tree planting and complementary shrubbery which may include exotic species. | | | Develop Scope of Works and Design Brief. | Develop Concept Plan for City Centre Strategic Landscape Plan. |
| | | Landscape Master Plan 2009-2019 Conduct a pilot program to determine methods for the establishment of local plant species from seed and cuttings for Iconic Projects. | Commence pilot program for the selection, growing, supply and delivery of local plant species for iconic projects. | | | Present report to Elected Members on the outcomes of the pilot program. |
| | | Water Wise Councils Program Work with the Water Corporation, Department of Water, and the International Council for Local Environmental Initiatives (ICLEI) to promote sound water management and improve water use efficiency. | Achieve Water Wise Council Accreditation. | | | Report to the Department of Water on groundwater consumption. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | International Council for Local Environmental Initiatives (ICLEI) Water Campaign – Milestones 4 and 5 | | | | |
| | | Report to ICLEI on the implementation of the water saving actions and water quality improvement actions for the City and the community (Milestone 4). Undertake a re-inventory of corporate and community water consumption (Milestone 5). | Present report to Council | | Undertake a re-inventory of corporate and community water consumption. | Undertake a re-inventory of corporate and community water consumption. |
| | | Development of City Water Plan | | | | |
| | | Develop an overarching City Water Plan, incorporating the water reduction initiatives contained in the current Water Summary Plan, Water Conservation Plan and the Landscape Master Plan. | | Review existing Water Plans. | Commence development of Draft City Water Plan. | Complete City Water Plan. Present Draft City Water Plan to Council for endorsement. |
| | | Groundwater Monitoring Program | | | | |
| | | Continue the program to monitor and reduce the City's groundwater consumption in line with the Department of Water allocation. | | Monitor and report on groundwater consumption. | Monitor and report on groundwater consumption. | Provide annual report on groundwater consumption to the Department of Water. |
| | | Landscape Master Plan 2009-2019 | | | | |
| | | Design and implement principles of eco-zoning and hydro-zoning in Ellersdale Park, Warwick and Marri Park, Padbury to increase the water efficiency within the parks. | | and eco-zoning in | Develop Concept Plan for 2011-2012 projects for Otago Park, Craigie and Kinglsey Park, Kingsley. | |
| | 2.1.4 The City implements improved storm water management and water | Yellagonga Integrated Catchment Management (YICM) Water Quality Mapping And Monitoring Program | | | | |
| | quality processes. | Undertake a joint program to monitor and map water quality entering into the Yellagonga Wetlands in conjunction with Edith Cowan University (ECU). | Develop research proposal with ECU. | | | Review report developed by ECU research findings. Present report to Council on |
| | | | ECU undertakes research. | | | research findings. |
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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Storm Water Drainage Program | | | | |
| | | Implement Storm Water Drainage Program to reduce pollutants at storm water drainage outlets adjacent to Coastal Foreshore locations. | | | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. |
| | | | Provide quarterly progress reports to Elected Members. | | Provide quarterly progress reports to Elected Members. | Provide quarterly progress reports to Elected Members. |
| | | Sump Rehabilitation Program | | | | |
| | | Sump upgrade implementing the principles of water sensitive urban design. | | | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. |
| | | | Provide quarterly progress report to Elected Members. | | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. |
| | 2.1.5 | switch your thinking! Program | | | | |
| | | Deliver sustainable initiatives to the community under a recogisable brand in order to encourage residents to reduce energy, greenhouse gases and | | Conduct Solar Workshops for the community. | | |
| | community emissions. | water use. | | Deliver Rebates for Residents Program. | Deliver Rebates for Residents Program. | Deliver Rebates for Residents Program. |
| | | Climate Change Strategy | | | | |
| | | Develop a Strategy to address climate change mitigation and adaptation across the organisation and the community to build resilience against the impacts of climate change. | on the development of a | | Develop Draft Strategy. | Present report to Council for endorsement of draft Strategy for public comment. |
| | | | Develop Project Plan and appoint Project Team. | | | Present report to Council seeking endorsement of the Climate Change Strategy incorporating community feedback. |
| | | Carbon Offset for City's Fleet | | | | |
| | | Continue to offset annually the greenhouse gas emissions of the City's vehicle fleet. | Determine estimate of 2009-2010 greenhouse gas emissions from the City's fleet. | Purchase carbon offsets. | | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 2.1.6 The City implements strategies and projects that reduce the amount of waste which requires disposal. | Strategic Waste Minimisation Plan 2010-2014 Finalise and implement the Strategic Waste Minimisation Plan 2009-2014 to miminise waste. | | Implement strategies in the 2010-2014 Strategic Waste Minimisation Plan. | Implement strategies in the 2010-2014 Strategic Waste Minimisation Plan. | Implement strategies in the 2010-2014 Strategic Waste Minimisation Plan. Report on progress against the 2010-2014 Strategic Waste Minimisation Plan to Elected Members |
| | 2.1.7 The City protects local biodiversity through effective planning of biodiversity and natural areas. | Local Action for Biodiversity (LAB) Worknets Biodiversity Community Education Public Awareness (CEPA) and Biodiversity and Climate Change Project Undertake a Biodiversity Community Education Public Awareness Assessment and Biodiversity Climate Change Assessment and Report. | Submit outline of presentation for international workshop to International Council for Local Environmental Initiatives (ICLEI). | | Prepare presentation of CEPA and Climate Change assessment, planning and implementation for delivery at Cape Town Workshop. Submit 2010 Legacy Project Design Description to Workshop. | |
| | | Craigie Bushland Animal Sanctuary Project Develop Native Animal Sanctuary within the Craigie Bushland area. | | Present Feasibility Study to Council for endorsement. | Commence implementation of actions as endorsed by Council. | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Yellagonga Integrated Management Catchment Plan (YICM) Environment Centre | | | | |
| | | Review the scale and physical size of the proposed Environment Centre and investigate partnership opportunities. | | Develop Project Plan. Review Feasibility Study. Identify key stakeholders and partnership opportunities. | Review Feasibility Study. Investigate funding opportunities. | Investigate funding opportunities. |
| | | Yellagonga Integrated Catchment Management (YICM) Plan | | | | |
| | | Develop a Memorandum of Understanding to form an ongoing Management Framework to enable joint projects to be initiated between the Cities of Joondalup and Wanneroo. | Develop a Draft Memorandum of Understanding with the City of Wanneroo. | Signing of Memorandum of Understanding by both Cities. | | |
| | | Yellagonga Interpretive Biodiversity Project | | | | |
| | | Utilise information contained in Plants and People in Mooro Country publication to develop interpretive signage at Neil Hawkins Park. | Apply for and secure grant funding. | Invite Request for Tender for construction and installation. | Install signs and launch to the community. | |
| 2.2. To engage | 2.2.1 The City works closely | Midge Management Strategy Partnership Agreement 2005-2010 | | | | |
| | establishing | Formalise a new agreement with the Department of Environment and Conservation and the City of | | Monitor midge population. | Monitor midge population. | Monitor midge population. |
| relevant organisations in the preservation of the City's | environmental management and monitoring processes. | Wanneroo to implement measures to monitor, manage, undertake research and control nuisance midge in Lake Joondalup through pesticide application or other intervention strategies. | | Undertake appropriate intervention if necessary. | Undertake appropriate intervention if necessary. | Undertake appropriate intervention if necessary. |
| natural | | | intervention if necessary. | | | |
| environmental assets. | | Conservation Rehabilitation Projects - National Green Jobs Corps Program | | | | |
| | | Work in partnership with the Australian Government to provide work experience and accredited training for participants through conservation, protection and rehabilitation projects in City parks. | and rehabilitation | Undertake conservation and rehabilitation projects in City parks. | | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 2.2.2 The City conducts campaigns to raise community awareness about environmental protection and preservation. | Adopt A Coastline Project Continue Adopt a Coastline Project which provides school students with the opportunity to participate in dune re-vegetation and improve the local environment. | Exhibit individual school displays of Adopt a Coastline Project from the previous year. Recognition Awards presented by Elected Members to participating schools. | Commence planning process for the 2010-2011 Adopt a Coastline Project. | Request applications from schools. Inform successful schools. | Deliver Adopt a Coastline Program in conjunction with schools. |
| | | Coastal Foreshore Biodiversity Signage Design, construct and install educational signage that provides information on the biodiversity of the area along the City's coastal foreshore. | | Construct signs. | Install signs. | Launch Project. |
| | | Environmental Education Program Implement a number of community focused environmental education initiatives. | Develop 2010-2011 Environment Education Plan. Implement programs in accordance with the approved Plan. | Implement programs in accordance with the approved Plan. | Implement programs in accordance with the approved Plan. | Implement programs in accordance with the approved Plan. |
| | | Yellegonga Integrated Catchment Management Plan (YICM) Community Awareness Program Develop the YICM Community Awareness Program to develop education initiatives, targeting schools, residents and the broader community. | Develop community awareness programs within the YICM area for implementation through the Environmental Education Plan. Implement community awareness programs according to the approved Environmental Education Plan. | Implement programs in accordance with the approved Environmental Education Plan. | Implement programs in accordance with the approved Environmental Education Plan. | Implement programs in accordance with the approved Environmental Education Plan. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 2.2.3 The City undertakes actions to protect and | | | | | |
| | rehabilitate its natural bush land and coastal environment and works closely with Friends | Complete works in accordance with Capital Works Program 2010-2011. | Progress all works in line with the Capital Works Program 2010-2011. | Progress all works in line with the Capital Works Program 2010-2011. | Progress all works in line with the Capital Works Program 2010-2011. | Progress all works in line with the Capital Works Program 2010-2011. |
| | and local environmental groups to achieve these outcomes. | | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. |
| | | Coastal Foreshore Management Plan | | | | |
| | | Continue to review, evaluate and implement the City's Coastal Foreshore Management Plan in line with State coastal planning policies. | | Commence draft Coastal Foreshore Management Plan. | | Complete draft Coastal Foreshore Management Plan. Present Coastal Foreshore |
| | | | | | | Management Plan to Council for endorsement. |
| | | Update of Friends' Group Manual | | | | |
| | | Update the existing Friends' Group Manual which provides guidance to Friends' Groups undertaking conservation activities within the City. | | Commence update of Manual. | | Complete Manual. |
| | 2.2.4 | Bike Plan 2009-2014 | | | | |
| | | Implement cycling education strategies in line with the Bike Plan 2009-2014 to provide a safe and easy environment for cyclists and increase the number of people cycling in the City. | paths as listed in the | Develop a Community Education Program on shared path usage. | Construct new shared paths as listed in the Capital Works Program. Provide quarterly progress | Review and update the City's Bike Maps. |
| | | | progress reports to Elected Members. | | reports to Elected Members. | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| 3.1 To encourage the development of the Joondalup CBD. | 3.1.1 The City finalises, implements and, if necessary, refines those elements of its Economic Development Plan relating to the CBD. | Review the Economic Development Plan 2007-2011 to promote economic development within the City and commence development of a new Economic Development Plan. | Review Economic Development Plan and present report to Council. | Work with State Government Department of Planning and the City of Wanneroo on the development of an employment and economic strategy for the North West Region. | Draft new Economic Development Plan. Present Draft Economic Development Plan to Council seeking endorsement for key stakeholder consultation. | Present report to Council seeking endorsement of the new Economic Development Plan incorporating feedback from key stakeholder consultation. |
| | 3.1.2 The City facilitates opportunities for development in the CBD through promotion, the provision of information, the identification of suitable opportunities for development and the implementation of supportive planning provisions, including the development and implementation of a new Structure Plan for the CBD (see Strategy 5.1.2). | Joondalup Business Forums Undertake a series of Joondalup Business Forums to inform the broader business community of development opportunities in the City, regional economic initiatives and strategic business issues. | Hold Business Forum 1. | Hold Business Forum 2. | | Hold Business Forum 3. |
| | | development opportunities in the City, regional | Publish Newsletter. | Publish Newsletter. | Publish Newsletter. | Publish Newsletter. |
| | | City Revitalisation Develop and implement a co-ordinated approach to the City Centre Revitalisation Plan. | Review all current activities in the City Centre. Facilitate the ongoing promotion for the Special Trading Precinct. | Develop strategies to promote the City Centre in association with other community events. | Implement strategies. | Implement strategies. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 3.1.3 The City works collaboratively with the State Government in developing and implementing strategies to facilitate development in the CBD. 3.1.4 The City attracts and grows office-based professional service industries within the CBD. 3.1.5 The City implements its CBD Parking Strategy. | high quality, environmentally sustainable | Prepare and distribute a Request for Quotation to engage Consultants to prepare a Business Case to support a submission to the State Government Accommodation Master Planning Discussion Paper. Engage Consultants to develop the Business Case. Seek Council endorsement in principle of the submission to State Government. Identify potential sites. | Present report to Council on potential sites for endorsement. | Undertake detailed assessment of identified preferred sites. Present report to Council for endorsement. | |
| 3.2 To increase employment opportunities within the City. | 3.2.1 The City supports local businesses in their activities. | Small Business Centre North West Support the ongoing operation of the Small Business Centre North West Metro in order to enhance its service delivery to small and medium enterprises. Joondalup Business Centre | the Small Business Centre and present a report to Council including a review on the Centre's achievements for the previous year. Participate in Board Meetings and advise on projects being initiated. | Monitor and review the effectiveness of the Small Business Centre on a quarterly basis. Participate in Board Meetings and advise on projects being initiated. | Monitor and review the effectiveness of the Small Business Centre on a quarterly basis. Participate in Board Meetings and advise on projects being initiated. | Monitor and review the effectiveness of the Small Business Centre on a quarterly basis. Participate in Board Meetings and advise on projects being initiated. |
| | | Provide the ongoing operation of the Joondalup Business Centre through the membership of the Board of Management and contribute to Edith Cowan University's plans for the Centre as a Business and Innovation Centre in July 2011. | Provide support and advice to City representatives on the Board of Management. | Provide support and advice to City representatives on the Board of Management. | Provide support and advice to City representatives on the Board of Management. | Provide support and advice to City representatives on the Board of Management. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 3.2.2 The City finalises, implements and, if necessary, refines its Economic Development Plan to support employment opportunities. | Implementation of the Economic Development Plan Continue implementation of the Economic Development Plan to support employment opportunities. | Continue implementation. | Continue implementation. | Continue implementation. | Continue implementation. |
| | 3.2.3 The City works collaboratively and cooperatively with the City of Wanneroo and the State Government in | | Hold quarterly meeting. | Hold quarterly meeting. | Hold quarterly meeting. | Hold quarterly meeting. |
| | developing and implementing regional strategies to increase employment opportunities. | Directions 2031 Undertake an active role in Directions 2031 to provide input into policies for the North West Corridor to increase employment self-sufficiency and develop long term integrated strategic plans. Undertake an active role in providing information for input into the provision of public and employment generating infrastructure for Joondalup as the Primary Centre. | Work with the Department of Planning to agree on Activity Centre ratios, and employment self-sufficiency targets for the North West sub-region. | Utilise information in the development of City's new Economic Development Plan. | | |
| | 3.2.4 The City promotes Joondalup as an attractive investment destination and provides information and advice to assist businesses to relocate to the City. | Information for the Business Community Support business through provision of statistical data and information on regulatory obligations for developing within the City. | Promote the availability of high quality statistical data and other resources for use by the business community. Provide ongoing assistance to businesses relocating to the City. Identify opportunities for improvements in the information provided to the business community via the City's website. | Promote the availability of high quality statistical data and other resources for use by the business community. Provide ongoing assistance to businesses relocating to the City. Implement improvements and update information to the business community on the City's website. | Promote the availability of high quality statistical data and other resources for use by the business community. Provide ongoing assistance to businesses relocating to the City. | Promote the availability of high quality statistical data and other resources for use by the business community. Provide ongoing assistance to businesses relocating to the City. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Industry and Business Attraction | | | | |
| | | Promote industry and business attraction by: | | | | |
| | | Investigating the option of a regular (Biennial) Development Bulletin. | Conduct research. | Develop content and format of Bulletin. | Develop content and format of Bulletin. | Development Bulletin available. |
| | | Developing industry attraction materials to provide to business and industries seeking information on the City. | | Develop Industry Attraction material. | Develop Industry Attraction material. | Industry Attraction material available to stakeholders. |
| | | Providing information and assistance to businesses relocating to the City. | Provide ongoing assistance. | Provide ongoing assistance. | Provide ongoing assistance. | Provide ongoing assistance. |
| | | Investigating the supply and availability of commercial floor space in the City Centre. | | | | Map floor space availability and supply. |
| | 3.2.5 The City supports | Partnership Approach to Regional Economic Development | | | | |
| | targeted skills development to | Work with the City of Wanneroo to: | | | | |
| | enhance local workforce growth and supply. | Progress the development of a Regional Governance Framework for the North West Corridor in partnership with the City of Wanneroo and relevant State Government agencies. | Report to Council seeking endorsement of the Regional Governance Framework. | Seek State Government support for the Regional Governance Framework. | | |
| | | Review the roles of the Cities of Joondalup and Wanneroo in tourism for the Sunset Coast. | Investigate options for delivery of tourism destination marketing for the North West Region. | Review support to the Sunset Coast Tourism Association in line with findings from the Review. | | |
| | 3.2.6 The City implements its Tourism Development Plan. | Review options for delivery of tourism destination marketing for the North West Region. | Complete review. | Implement actions from the review of the delivery of Tourism destination marketing for the North West Region. | | |
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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 Cafés, Kiosks and Restaurants | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | To consider the provision of high quality, environmentally sustainable café, kiosk and restaurant facilities on identified sites owned and managed by the City that will deliver a social and financial benefit to residents and visitors. | Undertake a strategic assessment of the site. | Present report to Elected Members on the preliminary outcomes. | Undertake a detailed site inspection of identified preferred locations. Present report to Council for endorsement of recommendations. | |
| | | Burns Beach Masterplan | | | | |
| | | | | Develop Project Plan. | Update Elected Members on project. | Commence site and needs analysis. |
| | | | | Prepare Philosophy and Parameters. | Philosophy and Parameters to Council. | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| 4.1 To ensure high quality urban development within the City. | | District Planning Scheme Review District Planning Scheme Review which includes the development of: Local Housing Strategy | Conduct community draft consultation on the Local Housing Strategy. Analyse initial feedback from the community consultation. | Present report to Elected Members on preliminary outcomes of community consultation. Commence review of Local Housing Strategy following submissions from community consultation. | Present report to Elected Members on outcomes of community consultation and possible amendments to the Local Housing Strategy. Refine Local Housing Strategy incorporating comments from Elected Members. | Present Local Housing Strategy to Council for final approval. Refer to the Western Australian Planning Commission for final endorsement. |
| | | Local Commercial Strategy | Invite tender for consultants to undertake development of Strategy. | Appoint Consultants. Report to Elected Members on outcomes of research. Consultants commence draft Local Commercial Strategy. | Consultants continue to draft Local Commercial Strategy. Report to Elected Members on draft Local Commercial Strategy. Present to Council for endorsement to conduct community consultation. | Undertake community consultation. Analyse submissions from community consultation. |
| | | District Planning Scheme No 3 Text — Standards, Land Use and Mapping for the preparation of District Planning Scheme No 3 | Continue to refine standards and requirements within the District Planning Scheme document. Commence development of draft Zoning and Density Plans. | Further refine standards and requirements within the District Planning Scheme document. Refine draft Zoning and Density Plans. Present report to Elected Members on progress. | Continue to refine draft Zoning and Density Plans. | Present report to Elected Members on progress. Refine Zoning and Density Plan proposals. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 4.1.2 Develop and implement a new Structure Plan for the Joondalup CBD. | City Centre Structure Plan Continue development of City Centre Structure Plan and associated Amendment to the District Planning Scheme. | Refer the Structure Plan to the Western Australian Planning Commission (WAPC) for endorsement. Refer the Amendment to the District Planning Scheme to the WAPC for review and recommendation to the Minister for Planning. | | Update Elected Members on the Structure Plan and associated Scheme Amendment. | |
| | 4.1.3 Give timely and thorough consideration to applications for statutory approval. | Online Application Service Continue the development and implementation of an Online Building Application Service for building companies registered to use the service, and review the introduction of online Planning and Environmental Health Applications. | Online Building Application | Continue review of the introduction of online Planning and Environmental Health Applications. | Commence development of Online Applications for Planning Approvals and Environmental Health Applications. Undertake website development for Planning Approvals and Environmental Health Online Applications Liaise with external customers on Online Applications. | Trial Online Applications for Planning Approvals and Environmental Health Applications with external customers. |
| range of innovative and | development of land at the Ocean Reef Marina site. | Ocean Reef Marina Progress Ocean Reef Marina development through the preparation of a Structure Plan and Business Case for submission to the relevant Government Agencies for approval. | Financial Feasibility Study of | Amend Concept Plan 7 as per recommendations arising from the initial Financial Feasibility Study resulting in Concept Plan 8. | Council for endorsement. | Commence preparation of the draft Business Case and Structure Plan documentation. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 4.2.2 Develop a concept for a Cultural Centre at Lot 1001 Kendrew Crescent, Joondalup. | Joondalup Performing Arts and Cultural Facility To progress the development of a Performing Arts and Cultural Facility at Lot 1001 Kendrew Crescent, Joondalup. | Form Cultural Steering Committee and Terms of Reference. | | | Undertake a detailed assessment of Lot 1001 Kendrew Crescent. Consult with key adjoining landowners and developers regarding potential development plans for the area. Engage Consultants to review and validate previous research on the Facility. Prepare a Needs Analysis for the Facility. |
| | | The development of landmark buildings is a component of the City Centre Structure Plan. | | | | |
| | | There was insufficient community support for this project in 2008-2009 and there are no actions for 2010-2011. | | | | |
| | 4.2.5 The City develops and implements its Asset Management Strategy. | Infrastructure Asset Management Plans Develop and implement Infrastructure Asset Management Plans. | | Complete Drainage Asset Management Plan. | | |
| | 4.2.6 The City implements, and if necessary, refines its Capital Works Program. | Capital Works Program Prepare and implement the City's Annual Capital Works Program. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Capital Works Program - Dualling of Connolly Drive and Moore Drive, Currambine | Commence construction. | Complete construction. | | |
| | | Capital Works Program – Dualling of Major Arterial Roads – Moore Drive from Connolly Drive to Joondalup Drive | | | | Appoint Consultants. |
| | | Capital Works Program – Construction for | | | | Commence design works. |
| | | Engineering and Natural Areas: | | | | |
| | | Prepare and implement a range of programs for engineering and natural areas. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. |
| | | Streetscape Enhancement Program. Road Preservation and Resurfacing Program. Path Replacement Program. New Paths Program. Local Traffic Management Program. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. |
| | | Landscape Master Plan Arterial Roads | | | | |
| | | Implement the Landscape Master Plan Arterial Roads Project to establish iconic water-wise local flora along the verges and medians in Burns Beach Road and Hodges Drive. | detailed in the Capital Works | Complete Stage 1 - trees and hard landscaping. | Commence Stage 2 – trees and hard landscaping. | Complete Stage 2 trees and hard landscaping. |
| | 4.2.7 The City provides | State and Federal Funding of Infrastructure Projects | | | | |
| | technical support for externally driven infrastructure projects that are undertaken within the City. | Continue to liaise with key stakeholders such as State and Federal Government Agencies to maximise funding opportunities for key Infrastructure projects for the Perth Metropolitan North West Corridor. | | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress report to Elected Members. |
| | 4.2.8 The City provides an effective service for eradicating graffiti from City-owned and privately-owned buildings. | Graffiti Removal The new graffiti contract has been awarded in 2009 for 3 years. | Deliver graffiti removal service in line with the contract. | Deliver graffiti removal service in line with the contract. | Deliver graffiti removal service in line with the contract. | Deliver graffiti removal service in line with the contract. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| 5.1 To ensure the City's facilities and services are of a high quality and accessible to | 5.1.1 The City develops and implements a Strategic Asset Management Framework to improve the standard and management of its | Leasing of City Buildings Review and develop a new Property Management Framework to ensure efficient management of the City's leased buildings. Beach Management Plan | | Present Draft Property Management Framework to Council for endorsement. | | |
| everyone. | community infrastructure, including consolidation and rationalisation of current building facilities. | | community consultation. Present report to Council on | Review Beach Management Plan in light of recommendations from Council. | Develop Beach Management Plan Implementation Plan. | Present Beach Management Plan to Council for endorsement. |
| | 5.1.2 The City implements, and if necessary, reviews its Community Development Plan | Community Development Plan 2006-2011 The Community Development Plan provides direction for the City's Community Development provision. The following actions are planned for the 2010-2011: • Implement the Positive Ageing Plan. • Hold a Youth Forum. | Conduct Youth Forum. | Evaluate and present recommendations from the Youth Forum to Council. | | |
| 5.2 To facilitate healthy lifestyles within the community. | 5.2.1 The City provides high quality recreation facilities and programs. | Community Funding Program The program assists community based organisations to conduct projects, events, and activities to develop and enhance the community. Funding is awarded under the following categories: • Environmental Development • Sport and Recreation Development • Community Services • Culture and Arts Development | | Conduct Round 1 Funding Program. | | Conduct Round 2 Funding Program. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 | |
| | | Currambine Community Centre Project | | | | | |
| | | Continue to develop a Community Centre. | Develop brief for Concept Plan. | | Undertake community consultation on design. | Present Concept Plan, design and the results of the community consultation to | |
| | | | Provide progress report for Elected Members on: | | | Elected Members. | |
| | | | Possible partnership arrangements with State Government Agencies; Determining an appropriate location for the Centre on the lot; Plans for community consultation. | | | | |
| | | | Finalise Centre location. | | | | |
| | | Feasibility Study for New Skate Park, Mirror Park, Ocean Reef Undertake community consultation on issues surrounding the inclusion of a skate park at Mirror Park, Ocean Reef. | Commence community consultation. | Complete community consultation. Present report to Elected Members on outcomes. | Commence Feasibility Study for a new skate park facility, subject to the outcomes of the community consultation. | for a new skate park facility, | |
| | | Upgrade of Parks and Reserves | | | | | |
| | | Prepare and implement a range of programs to upgrade parks and reserves including: | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | |
| | | Parks Equipment ProgramParks Development Program | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members. | Provide quarterly progress report to Elected Members | Provide quarterly progress report to Elected Members. | |
| | | Upgrade of Community Facilities | | | | | |
| | | Completion of refurbishments at: Calectasia Hall, Greenwood Greenwood Scout and Guide Hall, Greenwood | Complete works. | | | | |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 Future Facilities Planning Fund | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Implement a Future Facilities Funding Program to assist Local Sporting Clubs and Community Groups with their applications to the Community Sport and Recreation Facilities Fund (CSRFF) for community facility upgrades. | | Notify successful applicants for 2011 Projects and commence Feasibility Study. | Advertise for Expression of Interest for 2012 Projects. Applicants from Community Groups close. Present report to Council seeking endorsement of proposed projects. Submit endorsed Projects to the Department of Sports and Recreation. | Acquit all 2011 Projects. Notify successful community groups and commence Feasibility Study for 2012 projects. |
| | | Upgrade of Community Facilities – Stage 1 and 2 Commence refurbishment of facilities at: Percy Doyle Clubrooms, Duncraig Warrandyte Clubrooms, Craigie | Request invited for quotations to undertake works. Commence construction. | Complete construction for Stage 1. | | Advise community and user groups to determine Scope of Minor Works for Stage 2 of refurbishment at Percy Doyle Clubrooms. |
| | | Commence refurbishment of facilities at: • Rob Baddock Community Hall, Kallaroo | Consult with community and user groups to determine Scope of Minor Works for 2011-2012 Capital Works Program. | | | |
| | | Regional and Local Community Infrastructure Programs – Community Sporting Facilities (Round 1) Undertake Community Infrastructure Projects as part of the Federal Government's Program to stimulate economic growth and community wellbeing. Refurbishments and additions to the following community buildings will take place: Seacrest Park, Sorrento (new building) Forrest Park, Padbury (new building) MacDonald Park, Padbury (extension) | | Complete construction of new buildings at Seacrest Park and Forrest Park. Continue construction of MacDonald Park extension. | Complete construction of MacDonald Park extension. | Official opening of new facilities. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Regional and Local Community Infrastructure Programs (Round 2) | | | | |
| | | Undertake Community Infrastructure Projects as part of the Federal Government's Program | Commence construction. | | | Complete construction. |
| | | to stimulate economic growth and community wellbeing. | | | | Official opening of facility. |
| | | Refurbishments and additions to the following community buildings will take place: | | | | |
| | | Gibson Park Community Centre, Padbury | | | | |
| | | Regional and Local Community Infrastructure Programs (Round 3) | | | | |
| | | Undertake Community Infrastructure Projects as part of the Federal Government's Program to stimulate economic growth and community | | Implement Project if funding successful. | Implement Project if funding successful. | Implement Project if funding successful. |
| | | wellbeing. | Implement Project if funding successful. | | | |
| | | Apply for funding for the installation of Photovoltaic Systems at the following community buildings: | | | | |
| | | Penistone Clubrooms;Rob Baddock Community Hall; andConnolly Community Centre. | | | | |
| | | Sports Courts Resurfacing | | | | |
| | | Sanding and resurfacing (including line marking) of the four sports courts at Craigie | | | Advertise tenders. | |
| | | Leisure Centre. | | | Report to Council with recommendation for appointment of contractor. | |
| | | | | | Complete sports courts resurfacing. | |
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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Gym Equipment Stage 3 and Replacement of Indoor Cycle Bikes Final stage of upgrade of equipment at Craigie Leisure Centre. Undertake replacement of indoor cycle bikes at Craigie Leisure Centre. | Invite quotation for new equipment. | Install equipment. | | |
| | | Agreements for Use of Parks, Reserves, and Sporting Ovals Continue to work with the Department of Education and Training to develop Shared Use Agreements in relation to parks, reserves, and sporting ovals. | | Complete individual agreements. | | |
| | | Percy Doyle Reserve Master Planning Project | | | | |
| | | Continue to develop a Master Plan in line with community needs. | Provide up to date information on the City's website. | Provide up to date information on the City's website. | Provide up to date information on the City's website. | Provide up to date information on the City's website. |
| | | | | Conduct community consultation with user groups. | Conduct community consultation. | Present report to Council on the results of community consultation. |
| | | | | Present report to Council on results of consultation with user groups. | | |
| | | Edgewater Quarry Master Planning Project | | | | |
| | | Develop Master Plan in line with community needs. | Provide up to date information on the City's website. | Provide up to date information on the City's website. | Provide up to date information on the City's website. | Provide up to date information on the City's website. |
| | | | Develop Business Plan Modelling and undertake an acoustic study. | Present report to Council on the Business Plan model and Acoustic Study Seek approval from Council for public comment. | Seek public comment on the Draft Concept Plan. | Present report to Council on the results of the public comment on the Draft Concept Plan. |
| | | Arena Community Sport And Recreation Association (ACSRA) Club Rooms | | | | |
| | | Assist ACSRA with the appointment of builder and completion of Club Rooms at the Arena, Joondalup. | Commence construction. | | Complete construction. | Conduct official opening of facility. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | 5.2.2 The City develops and implements TravelSmart programs | Implementation of this Program is now operational. | | | | |
| | 5.2.3 The City provides efficient and effective environmental health and immunisation services. | Immunisation Services Conduct Immunisation Programs for the community. | Deliver Immunisation Program. | Deliver Immunisation Program. | Deliver Immunisation Program. | Deliver Immunisation Program. |
| 5.3 To facilitate culture, the arts and knowledge within the community. | 5.3.1 The City continues to host festivals, concerts and events and enhances these in response to community demand. | Cultural Program Support the current program of community cultural activities by target dates. | The following events to be held: NAIDOC Week celebrations; Joondalup Eisteddfod; and Sunday Serenades. | The following events to be held: • Sunday Serenades; • Joondalup Sunset Markets; • Little Feet Festival; • Summer Concerts1 and 2; and • Invitation Art Award. | The following events to be held: • Summer Concert 3; • Valentine's Concert; • Joondalup Festival; and • Perth Criterium Bike Series. | The following events to be held: Sunday Serenades Community Art Exhibition; and Asthma Freeway Bike Hike. |
| | 5.3.2 The City provides high quality libraries and learning programs. | Lifelong Learning Program The City will continue to support the provision of lifelong learning opportunities to the community through the delivery of services and programs such as: Public Libraries; Story Time (babies to pre-school); Better Beginnings Program; Children's Book Week; School Holiday Programs; Books on Wheels; Library electronic newsletters; Discovery Sessions; Senior Circle and Seniors Games; School Liaison; and Community Education Programs. | Deliver Lifelong Learning Programs. Deliver School Liaison / Community Education Programs. | Deliver Lifelong Learning Programs. Deliver School Liaison / Community Education Programs. | Deliver Lifelong Learning Programs. Deliver School Liaison / Community Education Programs. | Deliver Lifelong Learning Programs. Deliver School Liaison / Community Education Programs. |
| | | Implement improvements to the Library Lending Service through a new Library Management System. (Phase 2) | Complete tagging of stock at Woodvale Library and stock weeding at Whitford Library. | Implement new Library System Self-Serve at Woodvale Library. | Complete tagging of stock at Whitford Library and stock weeding at Duncraig Library. | Implement new Library Self- Serve System at Whitford Library. |

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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Digitisation of Local History | | | | |
| | | Transfer current oral history collection into digital format to be made available to the community. | Commence transfer of the City's Local History photographic collection to digital format. | Continue the transfer of the City's Local History photographic collection to digital format. | Continue the transfer of the City's Local History photographic collection to digital format. | Continue the transfer of the City's Local History photographic collection to digital format. |
| | | | | | Commence provision of public access to photographic Local History collection already in digital format. | Continue provision of public access to photographic Local History collection already in digital format. |
| | | Research and Planning into Introduction of E-Book Services | | | | |
| | | Research into providing an e-book services in the City's libraries. | Research e-book technology. | Research e-book technology. | Undertake Feasibility Study of introducing e-book services. | Commence e-book services, subject to the results of the feasibility study. |
| | 5.3.3 The City finalises and | Community Education Plan | | | | |
| | then implements a Community Education Plan. | Provide community education program according to the Community Education Plan. | Identify priority program and projects requiring community education for 2010-2011. | Plan and deliver community Education Strategies. | Plan and deliver community Education Strategies. | Plan and deliver community Education Strategies. |
| 5.4 To work collaboratively | 5.4.1 The City develops and implements a | Community Safety and Crime Prevention Plan (CSCPP) | | | | |
| with stakeholders to increase | Community Safety Plan | The Community Safety and Crime Prevention Plan was completed in 2009-2010. | Implement actions from the Community Safety and Crime Prevention Plan. | Implement actions from the Community Safety and Crime Prevention Plan. | Implement actions from the Community Safety and Crime Prevention Plan. | Implement actions from the Community Safety and Crime Prevention Plan. |
| community safety and | 5.4.2 | Electronic Infringement Issuing System | | | | |
| respond to emergencies effectively. | The City maintains an effective visual presence in local residential areas and business districts. | Implement an electronic infringement issuing system. | | Invite requests for tenders and award contract. | Implement electronic infringement system. | |
| | 5.4.3 | Street Lighting Program | | | | |
| | The City works in collaboration with other local governments and the State Government | Prepare and implement Street Lighting Program to improve and enhance local and arterial road lighting. In addition, enhance | Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. | As detailed in the Capital Works Program 2010-2011. |
| | to enhance community safety. | lighting to areas such as public accessways and car parks to improve community safety. | Provide quarterly progress reports to Elected Members. | Provide quarterly progress reports to Elected Members. | Provide quarterly progress reports to Elected Members. | Provide quarterly progress reports to Elected Members. |
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| OBJECTIVE | STRATEGIES | PRIORITY ACTIONS 2010-2011 | JULY – SEPTEMBER 2010 | OCT – DECEMBER 2010 | JAN – MARCH 2011 | APRIL – JUNE 2011 |
| | | Emergency Management To continue involvement in emergency management through: Participation in the Joint Local Emergency Management Committee Development and maintenance of Local Emergency Management arrangements. | Commence review of Risk Management Treatment Plans. | Review of Risk Management Treatment Plans. Present Local Emergency Management arrangements to Council for information. | Present report to Council on the review of the Risk Management Treatment Plans. | |
| | 5.4.4 The City develops and implements a comprehensive Road Safety Program. | Traffic Management Program Prepare and implement Traffic Management Program to improve road safety including local area traffic management and State and Federal Black Spot Projects. | | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress reports to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress reports to Elected Members. | As detailed in the Capital Works Program 2010-2011. Provide quarterly progress reports to Elected Members. |
| | | Road Safety Program Develop an overarching Strategy for road safety initiatives. | Complete Road Safety Action Plan. | Implement Road Safety Program. | Implement Road Safety Program. | Implement Road Safety Program. |