

minutes

Community Safety and Crime Prevention Working Group

MEETING HELD ON

THURSDAY, 4 NOVEMBER 2010

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CITY OF JOONDALUP

MINUTES OF THE COMMUNITY SAFETY AND CRIME PREVENTION WORKING GROUP MEETING HELD IN CONFERENCE ROOM 1, JOONDALUP CIVIC CENTRE, BOAS AVENUE, JOONDALUP ON 4 NOVEMBER 2010.

ATTENDANCE

Committee Members:

Cr Geoff Amphlett, JP Presiding Member Central Ward Cr Christine Hamilton-Prime Deputy Presiding Member South West Ward Mr Kevin Burke Community Representative North Ward Ms Denise Farguhar Community Representative North Ward Community Representative North Ward Mr Joe Kelly Mr Stephen Mills Qualified Professional North Ward Mr Rainer Repke Community Representative Central Ward Mr Michael Ryan Community Representative North Central Ward

Mr Dominic Wood Qualified Professional

Acting Superintendent Mal Jones Deputy for Superintendent Nigel White

Officers:

Mr Jamie Parry Director Governance and Strategy
Mr Said Hafez Acting Director Corporate Services

Mr Malcolm Jenkinson Manager Rangers, Park and Community Safety

Mr Chauncey Johnson Community Safety Coordinator
Mr Tim Hegney Governance Coordinator

DECLARATION OF OPENING

The Presiding Person declared the meeting open at 7.00pm.

APOLOGIES/LEAVE OF ABSENCE

Apologies:

Mr John Agnew Mr Wesley Buzza Mr Mervyn Rea

DECLARATIONS OF INTEREST

Nil.

REPORTS

ITEM 1 STATUS REPORT ON THE JUVENILE JUSTICE

TEAM GRAFFITI PAINT OUT REFERRAL PROJECT

WARD: All

RESPONSIBLE: Mr Mike Tidy, Director Corporate Services

FILE NUMBER: 79544, 75521, 66581

ATTACHMENTS: Nil

PURPOSE

To provide the Community Safety and Crime Prevention Working Group with initial status information on program one in the work plan identified from the Community Safety and Crime Prevention Plan.

EXECUTIVE SUMMARY

Program one identified in the Working Group Work Plan for 2010/11 is an examination of restorative justice approaches, particularly in terms of graffiti offenders. This report identifies the progress made on that program up to 30 September 2010.

BACKGROUND

The City was approached by the Office of Crime Prevention (OCP) to be one of the two local governments involved in the pilot project from its beginning. A Memorandum of Understanding (MOU) with the OCP that included the City's requirements for participating in the project was put in place in June 2009 and the program was formally launched by the Minister for Police, Road Safety and Community Safety in February 2010.

As the initiating and coordinating agency for the project the OCP was responsible for engaging a supplier of logistical, supervisory, risk management, graffiti paint out, data collection and local government liaison services for the project. Graffiti Force was chosen as the contractor.

The role of the local governments involved in the project included:

- Providing information on suitable locations and asset types in local areas on which graffiti could be painted out.
- Advising the contractor about suitable paint colours and site conditions that are relevant to the graffiti paint out activities.
- Providing information, referrals and links to activities from Youth Services for program participants that contacted the City following paint out activities.

DETAILS

The City partnered with the OCP in an initial six month pilot project from late January 2010 for the Juvenile Justice Team (JJT) Graffiti Paint Out Referral Project. The Town of Victoria Park and the Department of Corrective Services also took part in this pilot project.

The JJT Referral Project in its first six months pilot phase, which began in February 2010, has provided valuable graffiti control and juvenile offender outcomes within the City including the following:

- The completion of 172 hours of graffiti paint out on City controlled assets.
- The completion of 1,530 square metres of graffiti paint out.
- Saving the City approximately \$2,616 in graffiti paint out costs.
- The referral of 21 juveniles to this restorative justice program.

The OCP has signalled their intent to continue the project beyond the initial six month pilot with recent advice to the City outlining the following, that:

- Budgeted funding through to the end of June 2012 had been made available by the state government for the project.
- The program had been included in the Government of Western Australia's Tough on Graffiti Strategy 2010 2014.
- A draft report had been received by the OCP from their consultant following a review of the first six month period of the project.
- The OCP's contract with service provider Graffiti Force had been extended until 3 January 2011 and new tender process would be undertaken to put in place a new contract from January 2011.
- The MOU with stakeholders in the project would be renewed
- Options for including a wider range of asset types for paint out in the program, was being negotiated with agencies such as the Water Corporation and Western Power.
- Other local government authorities will be approached to participate in the program.

The City has agreed to extend the project for a further 12 months and has made some design changes to its structure for the renewal of the program to bring it into the standard format of the WA Police. No significant changes were made to the original MOU's wording or intent, it retains the following key requirements of the City, that:

- Graffiti control works completed through this program are paint out only with no chemical removal.
- Graffiti paint out in local areas will be on publicly controlled assets only (in effect, bus shelters and from September 2010, certain Water Corporation assets).
- The OCP's contracted service provider conducts all supervision of juvenile participants in the program.
- Site specific risk assessments are completed by the OCP's contracted service provider prior to all works.
- Summary information and digital photos for all completed paint outs are provided to the City following the works.

The aims, timeliness, graffiti paint out quality and the information provided by the OCP's contracted service provider for this program continue to align closely with the City's graffiti control activities. Feedback from other program participants on the benefits of this program, such as the North Metropolitan Youth Justice Service, point to its value as a referral option for 'low level' juvenile graffiti offenders.

Issues and options considered:

The following opportunities for minor adjustment to the project have so far been identified:

- Consider widening the scope of asset types on which graffiti is painted out within the City to include suitable City controlled walls, fences adjacent to reserves and recreation assets such as the rear of tennis rebound walls.
- Explore how information from the City's Youth Services area can more easily be made available to young people involved in the JJT Graffiti Paint Out Referral Project.

These issues are still being discussed with relevant project stakeholders. The Water Corporation gave approval for their assets to be cleaned by the program in October 2010.

Legislation/Strategic Plan/Policy Implications

Legislation Not applicable to the City.

Strategic Plan

Key Focus Area: To lead and manage the City effectively.

Objective: The City develops and implements comprehensive and clear policies

which are reviewed regularly.

Consultation: This report is submitted to the Community Safety and Crime

Prevention Working Group for consultation and discussion.

COMMENT

The City's participation in the JJT Graffiti Paint Out Referral Project is providing graffiti control benefit in local areas at a minimal direct cost but with a fairly heavy investment of staff time to identify locations, report on their suitability day by day, and make the site referrals to JJT for action. The project has operated without the identification of significant risk or logistical problems and is providing timely and good quality graffiti control outcomes on City assets. The coordination of project and specific site activities by the OCP and Graffiti Force minimises the 'hands on' activities of the City for this project. The time spent by City Officers in collecting and providing graffiti paint out site information for the project should continue to be monitored to ensure it does not impact on other service provision requirements.

WORKING GROUP SUGGESTIONS

- The City to explore with the Juvenile Justice Team (JJT) the possibility of providing more direction for the City's young people, suggesting meaningful tasks, in addition to painting out graffiti.
- Creating Graffiti Art walls which would be maintained by the City.
 - A prize for the winning graffiti.
 - Report back on some purpose built walls.
 - Keep the Working Group informed on progress.
- Working for seniors/field crews and the like (Cat Haven service given as an example).
 Talk to JJT about their powers and getting more tenable outcomes.
- Council Report (CJ020-02/10 Public Consultation Committee on Safety and Crime Prevention) to be provided as background information to the Working Group. Two new strategies have been suggested for this Plan.
- Posters placed in Shopping Centres reminding residents to lock their front doors, possibly flyers in Welcome Packs for new residents.
 - The difficulty of placing posters in some shopping centres was discussed.
- It was suggested that more strategies are required to get individual participants to become involved in community safety and crime prevention.
- It was requested that the City investigate the Northern part of Kinross Shopping Centre car park/access to the skate park.
- It was suggested that the following could be ways to combat litter:
 - An increase in number and size of bins.
 - Clean-up days for hot spots adopt a spot.
- It was requested by the Working Group if a report on CCTV could be provided for the next meeting, including statistics.
 - City Officers suggested the Working Group visit the Surveillance Team, possibly before the commencement of the next meeting.

CLOSURE

There being no further business, the Presiding Person declared the Meeting closed at 8.30pm; the following committee members being present at that time:

Cr Geoff Amphlett, JP
Cr Christine Hamilton-Prime
Mr Kevin Burke
Ms Denise Farquhar
Acting Superintendent Mal Jones
Mr Joe Kelly
Mr Stephen Mills
Mr Rainer Repke
Mr Michael Ryan

Mr Dominic Wood



minutes

Community Safety and Crime Prevention Working Group

MEETING HELD ON WEDNESDAY, 20 JULY 2011

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CITY OF JOONDALUP

MINUTES OF THE COMMUNITY SAFETY AND CRIME PREVENTION WORKING GROUP MEETING HELD IN CONFERENCE ROOM 2, JOONDALUP CIVIC CENTRE, BOAS AVENUE, JOONDALUP ON WEDNESDAY, 20 JULY 2011.

ATTENDANCE

Committee Members:

Cr Geoff Amphlett, JP Presiding Member Cr Christine Hamilton-Prime Deputy Presiding Member Mr Rainer Repke Community Representative Community Representative Mr John Agnew Acting Superintendent Phil Birch Community Representative Mr Michael Ryan Community Representative Mr Joe Kelly Community Representative Mr Wesley Buzza Community Representative Mr Kevin Burke Community Representative Mr Dominic Wood Community Representative

Officers:

Mr Mike Tidy Director Corporate Services

Mr Malcolm Jenkinson Manager Rangers, Parking and Community Safety

Ms Rose Garlick Governance Officer

DECLARATION OF OPENING

The Presiding Person declared the meeting open at 7.02 pm.

APOLOGIES/LEAVE OF ABSENCE

Nil.

Report on the procedure for the Community Safety and Crime Prevention Working Group

The Presiding Person requested the Director Corporate Services to report on the procedure for the Community Safety and Crime Prevention Working Group (CSCPWG) and the absence of a quorum at the last meeting of the CSCPWG held on the 23 March 2011.

The Director Corporate Services advised that although the CSCPWG was not a committee, it has been determined that it is appropriate that the Working Group should in consideration of Items, take votes and consider a recommendation in relation to each Item. To date, notes and matters raised during CSCPWG discussions have been taken and directed to the relevant City officers for consideration and information.

The Director Corporate Services advised that this Agenda differs to the previous Agenda, as there is a recommendation in relation to each Item and it is expected that the recommendation be voted on. There will be a formal recording of resolutions at this meeting and voting will be required by a show of hands.

The Director Corporate Services advised that at the meeting held on the 23 March 2011, there was an absence of a quorum and a formal recording of that meeting was not taken. Therefore, the Minutes of the meeting of 4 November 2010 will now need to be confirmed by CSCPWG.

CONFIRMATION OF MINUTES

MINUTES OF THE COMMUNITY SAFETY AND CRIME PREVENTION WORKING GROUP HELD ON 4 NOVEMBER 2010

MOVED Mr Ryan, SECONDED Mr Burke that the Minutes of the Meeting of the Community Safety and Crime Prevention Working Group held on 4 November 2010 be confirmed as a true and correct record.

The Motion was Put and

CARRIED (10/0)

In favour of the Motion: Crs Amphlett, Hamilton-Prime, Mr Repke, Mr Agnew, Superintendent Birch, Mr Ryan, Mr Kelly, Mr Buzza, Mr Burke and Mr Wood.

ANNOUNCEMENTS BY THE PRESIDING PERSON WITHOUT DISCUSSION

The Presiding Person advised that as previously stated by the Director Corporate Services formal resolutions will be recorded and voting will take place at the end of each Item.

The Director Corporate Services advised that there will be a short tour of the CCTV facilities at the end of the meeting.

REPORTS

ITEM 1 COMBINED ACTIONS OF THE WA POLICE, THE

CITY OF JOONDALUP AND MAIN ROADS IN

ADDRESSING HOON BEHAVIOUR

WARD: All

RESPONSIBLE

Mr Mike Tidy, Director Corporate Services

DIRECTOR:

FILE NUMBER: 79544, 75521, 66581

ATTACHMENTS: Attachment 1 Notes from discussions held on 23 March 2011

PURPOSE

To provide the Community Safety and Crime Prevention Working Group with information on Hooning and the combined actions of the WA Police (enforcement), the City (community road safety programs, traffic calming treatments) and Main Roads (Speed Cushion Program) in addressing Hoon behaviour.

BACKGROUND

'Hooning' (referred to here as hoon driver behaviour) has been collectively defined as the act of using a vehicle in an irresponsible and dangerous manner in public places. There are many forms of hoon driver behaviour including illegal street racing, burnouts, cruising and drifting.

The WA Police Authority is the responsible authority to address hoon driver behaviour under the *Road Traffic Act 1974* and the City advises its residents to report these incidences to the WA Police. The communication process between the WA Police and the City in relation to issues of hoon driver behaviour is limited and can lead to confusion on the part of residents due to mixed messages about where appropriate responsibilities lie.

The City budgets each year through its capital works program to address agreed traffic calming issues. Promotion and community participation is funded under general administrative budgets.

DETAILS

The City receives community requests, in the form of petitions, for the installation of traffic calming treatments to resolve hoon driver behaviour. Approximately eight out of ten traffic complaints received by the City relate to hoon driver behaviour.

Additionally, the City's mobile community security service City Watch, receives calls regarding hoon behaviour. During the 2009/10 financial year City Watch received 11 complaints of hoon behaviour.

	City Watch	Infrastructure Management Services
Hoon Driver complaints received 2009/10	11	225 (estimated)

The common community perception to a solution for hoon related driving is to install traffic calming treatments such as speed humps and that these will stop the instances from occurring. Twenty one new or revised traffic treatments were completed in 2009/10, of which all were designed with traffic calming measures to assist administering safer traffic flow, however, these treatments were not related to specific hoon activity.

While traffic calming treatments can reduce the 85th percentile traffic speeds, there is no certainty that they can also modify hoon driver behaviour as well. Hoon driver behaviour, like all other driver behaviour problems, is a multi-faceted issue which must be addressed through a variety of strategies (Lonero & Clinton, 1997). In some cases, the installation of speed humps as a traffic calming measure actually increases complaints because of the "bump" noises and the braking and accelerating behaviour of drivers associated with the humps.

The WA Police Authority is the primary responsible authority to enforce compliance with urban speed limits and road rules as defined in the *Road Traffic Code 2000*. The City, in its responses to community complaints about hoon driver behaviour, encourages members of the community to contact the WA Police as soon as these incidents occur.

The WA Police have developed a Traffic Policing Strategy 2008-2010 which encompasses two main themes and nine priority areas which include anti-social driver behaviour (hoon driver behaviour). In reference to hoon driver behaviour, the strategy aims "to reduce the incidence of anti-social driving behaviour and increase community perception of safety".

In accordance with the Traffic Policing Strategy 2008-2010, districts of the WA Police are primarily accountable for traffic enforcement. The Police are responsible for developing action plans that address local traffic matters, in line with the WA Police Strategic Plan 2007-2010, WA Police Traffic Policing Strategy 2008-2010 and WA Police Annual Business Plan.

The State Government recently amended the Road Traffic Act 1974 to address concerns over hoon driver behaviour (the Road Traffic Amendment (Impounding and Confiscation of Vehicles) Act 2004).

This amendment allows WA Police to impound vehicles that are driven:

- recklessly or dangerously with accompanying circumstances such as doing a burnout or racing another vehicle; or
- at a speed equal to or greater than 45km/h over the posted speed limit.

Issues and options considered

As detailed above, the installation of traffic calming measures can in some cases be effective, however, there are other approaches which could also greatly assist in improving road safety and the reduction in hoon driver behaviour. The City has researched, developed and is delivering a number of programs in the areas of driver and community education.

SpeedWatch

To support the WA Police, the City has developed the 'Community Speedwatch' program to help the community to report hoon driver behaviour. The 'Community SpeedWatch' program was originally launched in 2002 and recently re-launched in March 2009. The program provides a simple and effective means for residents to record hoon driver behaviour and forward this information to the City. Once the City has received the information, it is then forwarded to the WA Police (North West Metropolitan Traffic Police).

Community Safe Speed Promise

The City considers educational and community development strategies to be important in addressing anti-social driving behaviour. Hoon driver behaviour is addressed through various initiatives in the City's road safety program. The City is running the 'Community Safe Speed Promise' program with the City of Stirling. The program aims to obtain the community's promise to abide by the posted speed limit. The committed community members are given a bumper/window sticker to display on their vehicle(s) to provide a reminder as they drive and to act as role models for other drivers. The program aims to reinforce positive driving behaviours on local roads. The City also runs the 'Please Slow Down Consider Our Kids' Bin Sticker program. The program involves community members placing the bin sticker on the side of their bin which faces oncoming traffic. On rubbish collection days, the bin sticker acts as a visual cue for motorists to slow down and to be aware of children.

Safe Systems Framework

The City has drafted a Road Safety Action Plan (to be considered by the Council at its March 2011 meeting) which follows the WA State Government Strategy 'Towards Zero 2008-2020'. Both the WA State Government Road Safety Strategy and the City's Road Safety Plan is supported by the new Safe Systems Framework. The Safe Systems framework is multifaceted and has four cornerstones which help to focus strategies. These cornerstones include: 'Safe Roads and Roadsides', 'Safe Road User Behaviour', 'Safe Vehicles' and 'Safe Speeds'. The Safe Systems Framework is evidenced-based and a holistic approach to improving road safety for the community at large.

Community Participation and Awareness

The City encourages the community to participate in the road safety programs and supports a shared responsibility for driving behaviour. An increased awareness of road safety issues, such as hoon driver behaviour can be achieved through an increased participation in the City's road safety programs. As shown through research (Nilsen, 2006 and Ife, 2002), the City acknowledges that educational and community development strategies are a long-term commitment.

Main Roads WA

Main Roads WA is also making a contribution towards addressing hoon driver behaviour with the launch of its Anti-Hoon Speed Cushion Program in March 2009. The funding for this program is provided through the Office of Crime Prevention and works similarly to the Blackspot Program (two thirds funding through the program matched by one third contribution from the City). The program was launched using Duffy Terrace, Woodvale, as the pilot project. Preliminary results have shown that speeds have reduced due to the installation of the speed cushions, however, residents have complained about associated noise and the subsequent 'queuing' occurring near St Luke's Catholic Primary School. In addition, people who previously used Duffy Terrace prior to the installation of the speed cushions are now utilising alternative routes. The City will consider these issues when applying for further submissions to this program.

Risk Management considerations

As identified above there are many facets to addressing hoon driver behaviour and there is rarely a single definitive solution. There is a risk that the community will focus narrowly on what they perceive to be easy solutions such as simply installing traffic treatments. Agreeing to such solutions without considering all of the options can potentially have wider ramifications for traffic flow and other resident amenity issues such as noise, emergency services access and the like. The City needs to canvass all options widely with affected residents when addressing hoon driver behaviour.

COMMENT

Hoon driver behaviour is a multi-faceted behavioural issue which requires various strategies to address it. This includes enforcement from the WA Police, education methods and traffic calming treatments from the City and the Main Roads WA speed cushion program. There is no single, quick fix solution to addressing hoon driver behaviour.

There are opportunities for the City to address the perception that hoon driver behaviour can be dealt with through traffic calming treatments alone and the dissatisfaction and confusion caused when there are mixed messages to the community about the various responsibilities for dealing with hoon driver behaviour.

In summary, through the combined actions of the WA Police (enforcement), the City (community road safety programs, traffic calming treatments) and Main Roads (Speed Cushion Program) hoon behaviour is being addressed.

VOTING REQUIREMENTS

Simple Majority

The Director Corporate Services provided an overview on this Item and advised that at its March meeting, Council approved the City of Joondalup Road Safety Action Plan 2011-2015 (Report CJ047-03/11 refers).

Discussion took place in relation to the following:

- Challenges faced by the Police and the City in relation to hoon behaviour, together with the complexity of actions required to resolve these behaviours.
- The importance of ensuring increased community awareness of steps to take in relation to hoon behaviour; and
- The potential impact of the introduction of the hoon behaviour law.

OFFICER'S RECOMMENDATION: That the Community Safety and Crime Prevention Working Group NOTES the Report on Combined Actions of the WA Police, the City of Joondalup and Main Roads in Addressing Hoon Behaviour.

MOVED Mr Wood, SECONDED Mr Agnew that the Community Safety and Crime Prevention Working Group:

- 1 NOTES the Report on Combined Actions of the WA Police, the City of Joondalup and Main Roads in Addressing Hoon Behaviour;
- 2 REQUESTS that the City review current Community Safety and Crime Prevention marketing material with particular consideration to hoon behaviour.

The Motion was Put and

CARRIED (10/0)

In favour of the Motion: Crs Amphlett, Hamilton-Prime, Mr Repke, Mr Agnew, Superintendent Birch, Mr Ryan, Mr Kelly, Mr Buzza, Mr Burke, and Mr Wood.

Appendix 1 refers

To access this attachment on electronic document, click here: Attach1agnCSCPWG200711.doc

ITEM 2 DRAFT ALCOHOL MANAGEMENT POLICY AND

PLAN

WARD: All

RESPONSIBLE DIRECTOR:

Mr Garry Hunt, Chief Executive Officer

FILE NUMBER: 63511, 79544, 66581

ATTACHMENTS: Attachment 1 Draft Alcohol Management Policy

Attachment 2 Draft Alcohol Management Plan

Attachment 3 Notes from discussions held on 23 March 2011

PURPOSE

To provide the Community Safety and Crime Prevention Working Group with the draft Alcohol Management Policy and Plan, seeking input prior to presenting to the Policy Committee and Council for endorsement.

EXECUTIVE SUMMARY

The City of Joondalup acknowledges the rights of its residents, ratepayers and visitors to purchase and consume alcohol whilst spending leisure time in its environs. At the same time, the City recognises that it has a role to play in the responsible availability and consumption of alcohol in the community.

The draft Alcohol Management Policy and Plan has been developed with the purpose of addressing alcohol-related issues and reduce alcohol related harm in the community. The Plan, which should be read in conjunction with the Policy, sets out a series of strategies intended to address priority needs associated with alcohol and focuses on the following –

- The City's involvement in the allocation of Liquor Licences, which is the role of the Department of Racing, Gaming and Liquor.
- Alcohol and City-owned land property and facilities.
- Responding to community concerns.
- Community education.
- Designing out alcohol-related crime.

It is envisaged that strategies will be implemented utilising a whole-of-organisation approach.

BACKGROUND

In June 2009 and in response to an invitation from WALGA, the City agreed to participate in a pilot program with 11 other local governments in the development of Alcohol Management Policies and Plans.

Under direction of the CEO, a City Project Group was designated the task of developing Terms of Reference, identification of alcohol-related issues, collection of alcohol-related incident data, and the development of an alcohol profile for the City. A draft Policy and Plan were finalised in November 2010.

DETAILS

Legislation/Strategic Plan/Policy Implications:

Participation in the Western Australian Local Government Authority (WALGA) Pilot Program required the development of a Council Policy and Plan on Alcohol Management. These draft documents will be listed for consideration by Council at a future meeting.

Risk Management considerations:

It is considered good risk management practice to implement a draft Policy and Plan associated with the use/misuse of alcohol in the community.

Financial/Budget Implications:

There may be some costs associated with the implementation of an Alcohol Management Plan, once developed. When identified, these costs will be listed within the associated report for consideration by Council.

Consultation:

The City was represented at regular meetings at WALGA with the other local government participants in the pilot program. This ensured that the City kept up to date with trends and issues associated with alcohol management at a community level and the responses and actions of other local governments.

Local liquor license holders were invited to attend a meeting with the City to discuss and have input into the proposed Policy and Plan.

COMMENT

The City considers that it is able to effectively respond effectively to alcohol-related issues in the community through a combination of well-developed processes and maintenance programs. The draft Alcohol Management Policy and Plan serves to bring initiatives together in one statement in order to provide a common understanding of the commitment to the well-being of the community in relation to alcohol availability and use.

VOTING REQUIREMENTS

Simple Majority

The Director Corporate Services provided an overview on this item.

The Director Corporate Services advised that feedback from the previous meeting had been used to inform the Draft Alcohol Management Policy, which will now be referred to the Policy Committee for consideration.

Discussion took place in relation to the availability of alcohol from bulk liquor stores.

MOVED Mr Buzza, SECONDED Mr Ryan that the Community Safety AND Crime Prevention Working Group GIVES consideration to the Report titled Draft Alcohol Management Policy and Plan.

AMENDMENT MOVED Mr Repke that an additional Point 2 be added to the Motion to read:

"2 REQUESTS Council to redesign District Planning Scheme No2 to define that bulk liquor stores are 'X-Rated' as prohibited activity.

There being NO SECONDER, the Amendment

LAPSED

The Motion Moved by Mr Buzza and Seconded by Mr Ryan was Put and

CARRIED (10/0)

In favour of the Motion: Crs Amphlett, Hamilton-Prime, Mr Repke, Mr Agnew, Superintendent Birch, Mr Ryan, Mr Kelly, Mr Buzza, Mr Burke, and Mr Wood.

Appendix 2 refers

To access this attachment on electronic document, click here: Attach2agnCSCPWG200711.pdf

ITEM 3 VIDEO SURVEILLANCE IN PUBLIC AREAS

WARD: All

RESPONSIBLE

DIRECTOR:

Mr Mike Tidy, Director Corporate Services

FILE NUMBER: 09360, 101515, 79544

ATTACHMENTS: Attachment 1 Aerial photo' map – CCTV camera locations –

Joondalup City Centre

Attachment 2 Notes from discussions held on 23 March 2011

PURPOSE

To provide an overview of the City's operation of video surveillance in public areas (CCTV) to the Community Safety and Crime Prevention Working Group.

EXECUTIVE SUMMARY

At its meeting held on 4 November 2010, the Community Safety and Crime Prevention Working Group (CSCPWG) requested a report on the City's operation of CCTV in public areas.

In April 2009 the City commissioned its first video surveillance system in a public area that had been designed to help the City manage that area, assist the investigations of authorised agencies and deter criminal, suspicious and anti-social activity where possible. This system is located in the Joondalup City Centre and since its development two other systems have been implemented by the City in public spaces that it controls.

The following outcomes have been associated with the City's operation of CCTV in public areas from 1 April 2009 to 31 December 2010:

- Issuing of recorded video surveillance images to authorised investigative agencies on 56 occasions, including 34 times to the WA Police during 2010.
- Identification and reporting of abandoned shopping trolleys in 60 instances in the Joondalup City Centre during 2010.
- Reporting graffiti for removal on 34 occasions since April 2009.

A number of WA Police units, including the Liquor Enforcement Unit, the Major Crime Unit (Perth) and Vehicle Crash Investigations, have also been directly assisted with information and recorded images from the City's public areas video surveillance systems. The City's Community Safety Unit is working closely with other City service areas, including Waste Management and Environmental Health Services, to target video surveillance cameras where specific problems, such as illegal dumping and noise complaints, are occurring.

BACKGROUND

A \$150,000 grant was awarded by the Government of Australia for the development of CCTV in public areas in the Joondalup City Centre. This project resulted in the implementation of the City's first video surveillance system designed to assist the City to manage public areas. Since this system was commissioned the City has implemented overt video surveillance systems at Tom Simpson Park, Mullaloo and MacNaughton Park, Kinross with similar aims.

Recognising that the WA Police would be the principal investigative agency the City would be working with in relation to the use of CCTV, a Memorandum of Understanding was put in place in May 2009 with this agency to provide a framework for cooperation and information exchange.

DETAILS

The City's public areas CCTV are operated with a community safety focus and with the following aims:

- To provide a flexible, useful tool that supports the City's management of local areas.
- To deter.
- To capture and record high quality, useable images of criminal, anti-social and suspicious activity in progress.

- To assist with the management of factors that creates a fear of crime.
- To support the investigation of authorised enforcement agencies.

To ensure privacy and integrity issues related to CCTV in public areas were properly managed, ground rules were required to assist with video surveillance targeting. The City operates its public areas CCTV in line with the City Policy which has the following requirements:

- The systems focus on publicly accessed areas and the activities that take place in those areas only.
- To respect the privacy of community members and their right to conduct lawful activities.
- The City will not monitor the activities of an individual or group based solely on their appearance, race, age, gender or other distinguishing features.
- The City will use video surveillance in public areas in a fair and lawful way.
- The City will operate its systems to support the activities of authorised law enforcement and investigative agencies and will not make specific information or images available to other external parties.
- Recorded video surveillance images are retained by the City for a minimum of 30 days.

CCTV systems are now operating at the following City principal public area locations:

- The Joondalup City Centre in the areas bordered by Reid Promenade, McLarty Avenue, Davidson Terrace and then north-west corner of Central Park.
- Tom Simpson Park, Mullaloo.
- The southern area of MacNaughton Park, Kinross in the vicinity of the clubroom building and skate park.

The City has worked closely with the WA Police on the development and operation of its systems in public areas. A number of different units within the WA Police have contacted the City with enquiries about system targeting or with requests for copies of images to support their investigations. The WA Police units the City has worked with to date include:

- Warwick and Joondalup Police Stations.
- North West Metropolitan District (NWMD) Detectives at Warwick and Joondalup.
- NWMD Crime Team.
- NWMD Vehicle Crash Investigations.
- NWMD Liquor Enforcement Unit.
- Sexual Assault Investigation Unit (Perth).
- Major Crime Unit (Perth).
- Transport Division (Perth).

Enquiries and requests from the WA Police regarding the City's CCTV systems in public areas since April 2009 have related to reported incidents including assaults, thefts, damage (vandalism), damage (graffiti), robbery, burglary, damage (vehicle) and disorderly behaviour. Many of these requests have related to behaviour of patrons or staff from local licensed

premises such as taverns and night clubs. The City provided discs with copies of recorded images from its public areas systems from 1 April 2009 to 31 December 2010 to authorised investigative agencies on 56 occasions, including 34 times to the WA Police during 2010.

More recently the City has worked with the Australian Federal Police where this agency's investigations have covered areas within the control of the City. The City's Community Safety Unit has also assisted service areas within the City with video surveillance targeting problems at specific locations such as:

- Monitoring public rubbish bins for Waste Management to identify illegal dumping of office waste by commercial cleaners;
- Supporting Environmental Health Services in their investigations into noise complaints relating to commercial rubbish trucks;
- Reporting to WA Police on damage to street trees, signage and other assets in cooperation with Operations Services.

Video surveillance has emerged as a useful tool that is assisting the City to manage public areas under its control, especially in the Joondalup City Centre. The following outcomes have been noted from the use of these systems by the City from 1 April 2009 to 31 December 2010:

- Identification and reporting of abandoned shopping trolleys in 60 instances in the Joondalup City Centre during 2010. Many of these reports were for multiple trolleys.
- Reporting graffiti for removal on 34 occasions since April 2009.
- Identification of ten street lamps that were not operating and were reported for repair.

Issues and options considered:

Not Applicable.

Link to Strategic Plan:

Objective:

5.4: To work collaboratively with stakeholders to increase community safety and respond to emergencies effectively.

Strategy:

- 5.4.2 The City maintains an effective visual presence in local residential areas and business districts.
- 5.4.3 The City works in collaboration with other local governments and the State Government to enhance community safety.

Legislation – Statutory Provisions:

The City operates its video surveillance systems in public areas in line with the requirements of relevant State and Federal legislation including the following:

- Surveillance Devices Act (1998) Western Australia.
- Privacy Act (1988) Commonwealth of Australia.

Risk Management considerations:

The City's CCTV systems in public areas are located and operated with a community safety focus and should assist with the management of risk related issues in these areas. The development of a protocol, standard operating procedures, standardised forms and the logging of all incidents, enquiries and other activities related to the operation of these systems have all been instigated to minimise the risk of operating CCTV in public areas. Risks relating public areas CCTV activities are managed through the City's standard reporting and risk management processes.

Financial/Budget Implications:

The City has received funding and information from the following sources to assist with the development and implementation of CCTV in local areas:

- Grant funding of \$150,000 from the Government of Australia for the system in the Joondalup City Centre.
- Grant funding of \$100,000 from the Government of Western Australia for the system at Tom Simpson Park, Mullaloo.
- Grant funding of \$82,000 from the Government of Western Australia for the system at MacNaughton Park, Kinross.

Grant funding available to local governments for the development of CCTV in public areas is most often 'seed' type funding and is not ongoing beyond the initial project phase. The City, in most cases, provides resources for the ongoing operation, staffing, maintenance and repair of the systems it operates.

Operational Budget allocations are made in the City's Community Safety Budget for the operation, maintenance and repair of CCTV systems and for monitoring. The adopted budget amount for the 2010/11 year is \$17,400 for system maintenance and repair and \$80,000 for monitoring and management of the system.

All figures quoted in this report are exclusive of GST

Policy Implications:

Not Applicable.

Regional Significance:

The operation of CCTV in public areas as a community safety and crime deterrent tool is being rapidly adopted by a significant number of local governments in Western Australia. The City is well advanced in the operation and management of these systems in comparison with most other metropolitan area local governments. The City's neighbouring local governments are at similar stages to Joondalup with both the Cities of Wanneroo and Stirling deploying CCTV in a targeted way in some local reserves, major streetscapes and commercial areas.

Sustainability Implications:

Not Applicable.

Consultation:

Not Applicable.

COMMENT

The City's operation of CCTV in public areas is building strong relationships with agencies such as the WA Police with enquiries and requests showing a reasonable demand. It will be important for the City to make clear its role in the operation of these CCTV systems in assisting agencies such as the WA Police, without creating an expectation that it will take over enforcement or crime prevention activities that are outside its area of responsibility.

The technology relating to CCTV systems is constantly changing and it will be a challenge for the City to keep pace with this change and determine how and where its use fits with the City's role and needs. The choice of CCTV system and cameras, made by the City for community safety purposes, has been specific to the layout, conditions and issues relevant to the sites at which these systems have been installed. This has generally made these systems suitable by location and has resulted in ongoing interest from agencies such as the WA Police in what information these systems can provide.

VOTING REQUIREMENTS

Simple Majority

The Director Corporate Services provided an overview on this item.

Discussion took place in relation to the following:

- Graffiti-related occurrences and issues;
- Expansion of the CTV network;
- Supermarkets responsibilities in relation to shopping trolleys identified in CCTV cameras; and
- Public signage relating to the presence of CCTV surveillance.

MOVED Cr Hamilton-Prime, SECONDED Mr Kelly that the Community Safety and Crime Prevention Working Group NOTES the Report titled Video Surveillance in Public Areas.

The Motion was Put and

CARRIED (10/0)

In favour of the Motion: Crs Amphlett, Hamilton-Prime, Mr Repke, Mr Agnew, Superintendent Birch, Mr Ryan, Mr Kelly, Mr Buzza, Mr Burke, and Mr Wood.

Appendix 3 refers

To access this attachment on electronic document, click here: Attach3agnCSCPWG200711.pdf

ITEM 4 YOUTH PROGRAMS WITH COMMUNITY SAFETY

LINKS

WARD: All

RESPONSIBLE Mr Mike Tidy **DIRECTOR:** Corporate Services

FILE NUMBER: 07116, 39908, 02707, 100752, 17843, 79544

ATTACHMENTS: Nil.

PURPOSE

To provide an overview for the Community Safety and Crime Prevention Working Group of youth focused programs in which the City is involved that can have positive community safety outcomes and encourage good citizenship among local young people.

EXECUTIVE SUMMARY

The 2010/11 Work Plan for the Community Safety and Crime Prevention Working Group (Attachment 1 refers) identified five areas for the Working Group to examine. This Report addresses Items 2, 3 and 4 of the Work Plan.

The City is delivering or supporting a range of programs that have identified crime deterrent or community safety aims including the Constable Care Child Safety Project, Safety House and the Juvenile Justice Team Graffiti Referral Program. Links to crime deterrent outcomes can be clearly seen in the design and targeting of these programs even if the tangible crime reduction benefits are difficult to measure.

Some programs provided in the City's Youth and Community Services areas with recreation, art, entertainment and social outcomes as their main aims can also have indirect community safety or crime deterrent outcomes. Youth Outreach, Youth Liaison and other programs can help to discourage offending behaviour by providing information on choices, rights, consequences and opportunities to groups and individuals that can sometimes be involved in risky activities.

BACKGROUND

The development of the City's Community Safety and Crime Prevention Plan in 2009 listed for the first time the range of community safety programs in which the City has a coordinating or support role. The Plan included information about a number of initiatives that have as a priority community safety benefits for young people, such as the Constable Care Child Safety Project. It also gave information on initiatives such as the Youth Outreach Program which aims to directly benefit local youth but which can also have community safety outcomes for this group and the wider community.

Some long term programs such as Blue Light Events are coordinated by other agencies such as the WA Police, with the City filling a supporting or partnering role.

The City's own activities in community safety and youth services are becoming important, well established local government programs reaching many groups and areas within the City.

DETAILS

The City is coordinating or involved in a range of community safety programs that can have positive outcomes in diverting young people away from offending behaviour. Other programs in which the City is participating are aimed at preparing and educating young people to make decisions, sometimes unconsciously, that can help them avoid becoming involved in criminal activity. Rather than beginning with assumptions that all young people are or want to be involved in crime, these programs simply cover issues and situations that young people can be faced with which can have future employment, travel, criminal record and other implications.

Constable Care Child Safety Project

The Constable Care Child Safety Project is supported by the City and delivered through local primary schools by the Constable Care Child Safety Foundation. Visits to local schools are scheduled by the Foundation during which life skills and social values education shows and interactive drama are provided for the students.

These interactive shows can have a range of themes including respect for self, others and property, reducing graffiti, anti-bullying, manners and protective behaviours and aim to reinforce community values and personal safety messages among young people. These performances are delivered by professional actors and schools can nominate the themes that are most suitable to their needs.

During the 2009/10 financial year, the City's support for this program provided the following activities in local areas:

- Presentation of 67 educational performances to primary school children.
- Attendance of 9,495 local school children at Constable Care Life Skills programs within the City.
- Delivery of Life Skills presentations at 27 local primary schools.
- Provision of 695 City of Joondalup branded reward items (for example footballs, Frisbees) to school children for their active participation in the performances.

Constable Care also made appearances at both the Little Feet Festival and Joondalup Festival events in both 2009 and 2010.

Summary information for Constable Care activities within the City during 2010/11 has not yet been received from the Foundation. The City supported this program with an amount of \$22,922 in the 2009/10 financial year and \$25,902 in 2010/11 financial year.

Safety House

The Safety House Association of WA works with Parents and Citizens' (P & C) Committees at primary schools to provide students with information on personal safety while travelling to school and on the locations of Safety Houses around a school. Safety House aims to be a positive preventative measure which provides a familiar location and assistance to children in distress. The program can also be an ongoing deterrent to suspicious activity that may target children.

The program makes use of distinctive yellow signs on the house letterbox or shop window of Safety Houses which have been thoroughly checked and designated as a safe place for children requiring assistance. Children can go to that house or shop if they feel unsafe on their way to and from school.

The Safety House program also provides personal safety education to primary school children through school shows and publications. These initiatives aim to provide children with the skills and confidence to better manage their personal safety.

Local schools with active Safety House programs become members of the Association which provides signage, information, newsletters, event assistance and program promotion. Themed Safety House performances can also be arranged at the school with many activities centered around Safety House week each year in August.

Across Western Australia the program is operating in 130 schools and has 2,650 registered Safety Houses which recorded the following usage rates during 2010:

Reasons given for Safety House use	Uses of Safety Houses in 2010
Use of phone requested to call parents	12
Injured/ill child needing minor attention	10
Reported bullying or abuse by other children	9
Lost child needing directions	8
Child needing some help of unspecified nature	8
Needing help with bicycle / skateboard issues	8
Serious reports requiring WA Police involvement	3
Heat distressed / needing drink	3
TOTALS	61

The City provided \$4,000 in direct financial support to the Safety House program in both the 2009/10 and 2010/11 financial years with these funds distributed by the Association to the P & C Committees of primary schools with active Safety House programs. There are currently 25 local primary schools participating in the Safety House program.

Blue Light Events

Blue Light Events (formerly 'discos') are organised by the Wanneroo/Joondalup Blue Light Association and are held on the first Saturday of each month at Heathridge Leisure Centre from 7.00 pm to 10.00 pm. These events are drug and alcohol free and are aimed at providing a safe, fun dance and social event for young people aged between 10 and 16 years. A WA Police Officer is involved at every event with features including low entry fees, no pass outs, parent/guardian post event pick-up and no smoking, aimed at providing easy access and a safe environment for attendees.

The Wanneroo/Joondalup Blue Light Association has also arranged other events and opportunities for young people including a 'Sunday Funday' event in May 2011 at Heathridge Leisure Centre with a range of entertainment and physical activities and has discussed opportunities for team building camps with the City. The Blue Light Association in Western Australia is closely linked to the Police and Community Youth Centres operated by the WA Police and is dependent upon community volunteers for Blue Light Event set up and staffing.

The City supports the activities of the Wanneroo/Joondalup Blue Light Association in a number of ways including free use of the Heathridge Leisure Centre for their events, promotional and volunteer staffing assistance and with attendance of the City's Youth Outreach Team at certain events.

Juvenile Justice Team Graffiti Referral Program

In 2009 the state government's Office of Crime Prevention invited the City to take part in a six month pilot project in which suitable juvenile graffiti offenders could be referred by a Juvenile Justice Team (JJT) to complete the supervised paint out of graffiti in local areas. The City had already built a relationship with the JJT operated by the North Metropolitan Youth Justice Services through individual JJT hearings in which the City participated as the 'victim' of a crime (for example graffiti damage to bus shelter) to outline the impact of the offence on the community. It was clear from this cooperation the JJT needed additional referral options for low level graffiti offenders.

The JJT Graffiti Referral Program was designed as a restorative justice initiative that provides occupational safety, site set up, graffiti paint out and task completion training to participating offenders and can give them information on training, careers and other options to deter offending behaviour. The City's role in this program is to provide information on suitable sites with graffiti requiring paint out to the supervising contractor who manages the juvenile offenders throughout their activities on site. This program must maintain suitable levels of safety and anonymity for the juvenile offenders.

From July 2010 to June 2011 this program resulted in 470 hours and 5,354m² of graffiti paint out by juvenile offenders and saved the City approximately \$9,400 in graffiti paint out costs. This program was also expanded to include the paint out of graffiti on assets controlled by the Water Corporation and Telstra in local areas and has been funded by the Government of Western Australia until June 2012.

Other Programs

Programs, services and events delivered through the City's Youth Services area have the primary aims of providing recreation, art, entertainment and social outcomes for local young people. Some of these programs can also provide community safety benefits to young people or divert specific at risk individuals or groups away from offending behaviour.

Youth Outreach Program

Youth Outreach Workers interact with local young people in spaces that they frequent and are comfortable in. The workers will engage with young people in 'youth spaces' to build positive relationships and provide information, advocacy, support and a referral service. Workers are also able to provide mediation between young people and the general community, young people and authorities, and young people themselves.

Youth Outreach Workers have gotten specific groups and individuals at risk of becoming involved in graffiti, drinking in public, drug use or other risky activities that can impact on the wider community involved in projects in their areas of interest with positive personal safety and crime deterrent results.

Youth Liaison Program

This program works in partnership with local businesses that are experiencing issues and/or concerns with the behaviour of young people who access their shopping centres. The City, through funds supplied by the business, is able to provide a service that is designed specifically to address the concerns raised. The program aims to increase young people's acceptance in the community as legitimate users of public space, as well as to reduce the levels of anti social behaviour and vandalism caused by young people. This program is currently in operation at Lakeside Shopping Centre on Thursday evenings.

Mobile Youth Service (Youth-Mobile)

The Youth-Mobile is run by qualified Youth Workers in a bus that has been fitted out with a kitchen, TV, video games, chairs, music and sports equipment. The Mobile Youth Service visits public space and engages young people in youth friendly activities such as video game competitions, mural art workshops, cooking and lots more. Youth Workers are also available on the bus to provide the young people with information, support and referral services if required.

Drop-in programs

In response to the changing needs of young people, drop-in programs previously located at community facilities including Heathridge Leisure Centre are now being offered at local high schools. Four schools in the City including Belridge and Greenwood have taken up the programs through which the City's qualified youth workers provide drop-in programs during lunch breaks. All programs take place in the school environment.

Drop-in is a supervised, yet mostly unstructured program for young people and provides numerous leisure/recreational activities. Qualified Youth Workers supervise the drop in and offer young people and their families information, support, advocacy and referral as required.

School Holiday Program

Anchors Youth Centre at Heathridge Leisure Centre provides a full time (8.30 am – 5.00 pm) Integrated School Holiday Program during school holidays. This program includes places for young people with special needs with carers who are employed to assist these young people. A variety of centre-based activities and excursions are offered at a subsidised rate.

Mentoring Program

The City's Youth Workers provide one on one support work to students from Warwick and Belridge Senior High Schools who have been referred to them by the Student Services team (school chaplain and school psychologist). The purpose of the program is for the Youth Workers to act as a positive role model and provide the students with information, support, referral and advocacy during school time.

Issues and options considered:

Not Applicable.

Legislation / Strategic Plan / Policy Implications:

Legislation Not Applicable.

Strategic Plan

Key Focus Area: Community Wellbeing

Objective: 5.4: To work collaboratively with stakeholders to increase

community safety and respond to emergencies effectively.

Strategy: 5.4.3 The City works in collaboration with other local governments

and the State Government to enhance community safety.

Risk Management considerations:

The development and delivery of programs for young people, which includes crime deterrent aims, creates a very real risk of linking this age range with offending behaviour. Avoiding the use of stereotypical images, formats and mediums in project design is critical in ensuring young people are treated fairly and positive public perceptions of these groups are encouraged. Poor choices in venue locations or design themes can, for example, result in a urban/mural art projects being criticised for supporting graffiti and 'skilling up' potential offenders.

Financial/Budget Implications:

Not Applicable.

Regional Significance:

Not Applicable.

Sustainability Implications:

Not Applicable.

Consultation:

Not Applicable.

COMMENT

Services, projects and events that can provide youth or community safety outcomes have been an increasing area of focus for local governments over the past two decades. Many of the youth initiatives local government delivers or facilitates can have community safety benefits and vice versa. The challenge for local government in providing such events or programs is in achieving the available crime deterrent or youth benefit for the community without enforcing stereotypes or perceived links that can portray all young people as being involved in criminal activity.

In delivering programs that aim for a youth and/or community safety benefit, it can be extremely difficult to measure the 'tangible' outcomes of the programs in terms of crime prevention or youth development. The nature of early intervention programs such as Constable Care mean that while a specific child exposed to graffiti deterrent, respect for others, personal safety and other messages through such a program may not become involved in offending behaviour, estimating the level of criminal activity they would have otherwise been responsible for if not for the Constable Care program is impossible.

VOTING REQUIREMENTS

Simple Majority

The Director Corporate Services provided an overview on this item.

Discussion took place in relation to the following:

- Relevant programs, such as Constable Care and Safety Houses, as well as Restorative and Juvenile Justice Programs.
- Early intervention, focussing on a younger part of the community, together with community, family environment and educating parents;
- Liaison with Council, Church and Community Groups; and
- · Accessing assistance and support.

OFFICER'S RECOMMENDATION: That the Community Safety and Crime Prevention Working Group NOTES the Report titled Youth Programs with Community Safety Links.

MOVED Mr Wood, SECONDED Mr Kelly that the Community Safety and Crime Prevention Working Group:

- 1 NOTES the Report titled Youth Programs with Community Safety Links;
- 2 REQUESTS that the City review current Community Safety and Crime Prevention marketing material with particular consideration to families with youth at risk.

The Motion was Put and

CARRIED (10/0)

In favour of the Motion: Crs Amphlett, Hamilton-Prime, Mr Repke, Mr Agnew, Superintendent Birch, Mr Ryan, Mr Kelly, Mr Buzza, Mr Burke, and Mr Wood.

CLOSURE

There being no further business, the Presiding Person declared the Meeting closed at 8.18 pm; the following Working Group Members being present at that time:

Cr Geoff Amphlett, JP
Cr Christine Hamilton-Prime
Mr Rainer Repke
Mr John Agnew
Acting Superintendent Phil Birch
Mr Michael Ryan
Mr Joe Kelly
Mr Wesley Buzza
Mr Kevin Burke
Mr Dominic Wood