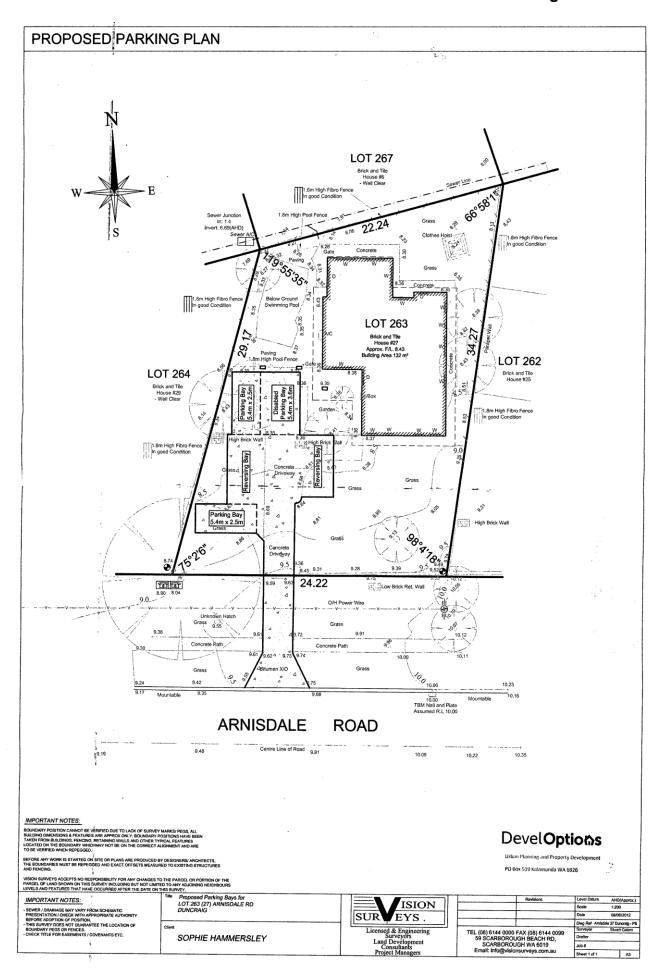
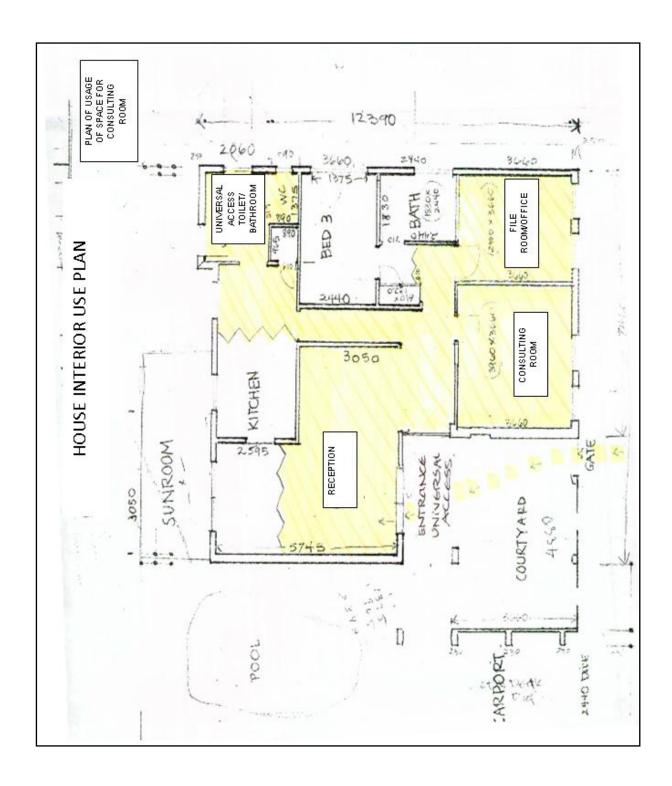


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# MANAGEMENT STATEMENT Medico Legal Consultancy Chris and Sophie Hammersley ATF Corvida Pty Ltd 27 Arnisdale Road, Duncraig WA 6025

### **Scope of the Management Statement**

This Management Statement is a requirement of a planning consent for the use and development of a Consulting Room at 27 Arnisdale Road, Duncraig.

The purpose of this Management Statement is to ensure that activities associated with the premises minimise noise and nuisance impacts on neighbouring residents, particularly between the hours of 10.00pm and 6.30am.

This Management Statement does not seek to directly control noise and other nuisance issues created outside the area and responsibility of the premises.

### **Hours of Operation**

The proposed use is for Medical Legal Consulting operated by a singular professional with visitation from 1 client at a time.

A client is likely to be visiting the site for on average 2-3 hours per appointment based on prearranged and scheduled time frames.

All activities (medical consulting, report writing and assessment of adult rehabilitation clients) will be arranged within business hours.

The consulting hours of operation are between the hours of 8:30am and 3:30pm Monday to Friday.

Most visitors to the site will arrive in their own vehicle with parking available on-site.

### **Complaint Mechanism**

The consulting room will be managed by the business operator who will be contactable by the local residents. Full contact details will be provided to all neighbours.

The consulting room operator will address and respond to complaints relating to noise, parking or any unreasonable behaviour or activities. In the event of any complaints (whether unreasonable or otherwise), these will be logged by the business operator and made available to the City of Joondalup upon request.

## **Noise Mitigation**

The facility will incorporate car parking to accommodate vehicles. The car parking is not anticipated to be used to its full capacity. The car park will be easily accessed from the road and will maintain street appeal, security and privacy for the clients and local residents.

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The Business operator will instruct all visitors to use the on-site car parking and not to park on the street.

### Responsibilities of the Business Operator / Manager

To help to achieve the purpose of this plan on-site management will ensure that:

- The rules and responsibilities of the premises will be instructed to all visitors and a written copy shall be posted in the business reception area for visitors' knowledge.
- > The car parking associated with the operation will be managed and controlled in a manner that causes minimal disruption to neighbouring residents.
- The visitor is allocated one car park space for his/her exclusive use during the time of attendance.
- ➤ A copy of the Management Statement is provided to neighbouring residential properties.
- > The contact details of the business operator will be provided to the neighbouring residential properties and the City of Joondalup to help resolve any noise and or nuisance issues that may arise. The business operator shall be available at all times during operating hours.
- A written register be kept of all complaints received, including details of the time, date, person's name and contact information along with the nature of the complaint. The register is to be made available to the City of Joondalup on request.

### Rules and Responsibilities of Visitors

All visitors of the premises will abide by the following rules and responsibilities:

- Noise is to be kept to a minimum for the benefit of the neighbours.
- Car parking will be contained on-site
- No parking on the road or verge
- During the hours of 10:00pm and 6:30am loading and unloading of commercial vehicles is not permitted.
- The business operation does not use any commercial vehicles

# Responsibilities of Neighbours

Any neighbour who makes a complaint to the business will provide their contact details (including their name and their postal address and/or email address and/or phone number) in addition to any detail regarding the nature of the complaint.

### Review

This Management Statement will be reviewed annually. Any changes will be to the agreement of the land owner and the City of Joondalup (Manager Planning).



