SCHEDULE OF ITEMS

Item	Description	Unit of Measure
1	Graffiti Paint Out (normal hours)	m ²
2	Graffiti Paint Out (after hours, weekends and public holidays)	m²
3	Graffiti Removal – Chemical (normal hours)	m^2
4	Graffiti Removal – Chemical (after hours, weekends and public holidays)	m²
5	Graffiti Removal – High Pressure Water (normal hours)	m²
6	Graffiti Removal – High Pressure Water (after hours, weekends and public holidays)	m²
7	Graffiti Removal – Steam (normal hours)	m ²
8	Graffiti Removal – Steam (after hours, weekends and public holidays)	m²
9	Graffiti Removal – Venturi Pick-up (normal hours)	m²
10	Graffiti Removal – Venturi Pick-up (after hours, weekends and public holidays)	m²
11	Graffiti Removal – Heritage (normal hours)	m²
12	Graffiti Removal – Heritage (after hours, weekends and public holidays)	m²
13	Graffiti Removal – Abrasive Blast (normal hours)	m²
14	Graffiti Removal – Abrasive Blast (after hours, weekends and public holidays)	m²
15	Graffiti Damage Inspection	Per Hour
16	Sticker Removal (normal hours)	m²
17	Sticker Removal (after hours, weekends and public holidays)	m²
18	Specialised Equipment Hire (Percentage Mark-up)	%

SUMMARY OF TENDER SUBMISSIONS

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Capacity	Demonstrated experience providing similar services	Demonstrated understanding of the required tasks	Social and economic effects on the local community	Evaluation Score	Estimated Contract Price	Rank
Graffiti Systems Australia All requirements have been met.	Yes	It was established in 1994 and has five management staff, 20 operators and administration staff. A staff chart was provided and supported by the details of the supervisor/team leader and general skills, qualifications and experience of graffiti operators. A list of equipment was provided. Afterhours contact will be supplied upon award. It has sufficient internal capacity for additional resources. A safety policy, JSAs and safe work method statements were provided. It has had no safety incidents in the past 2 years. It is able to meet the City's specified timeframes for graffiti removal.	Graffiti Systems Australia demonstrated extensive experience completing graffiti removal services for a number of local governments and as a subcontractor for Downer Mouchel for Main Roads. Current local government clients are the Cities of Subiaco and Melville and they are the City's current contractor. An extensive list of other clients and projects completed was also supplied to support their experience. The nominated referees are: City of Melville, City of Subiaco and Main Roads.	Graffiti Systems Australia demonstrated a comprehensive understanding of the requirements. The methodology addressed the hours of operation, office procedures, a work process for each type of graffiti removal, colour matching and heritage removal.	It is located in Welshpool. The company purchases all paint, chemicals and coatings locally and a number of removers are manufactured locally. It offers training/support from experienced staff.	66.7%	\$455,702	1

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Tenderer & Description of Response		Capacity	Demonstrated experience providing similar services	Demonstrated understanding of the required tasks	Social and economic effects on the local community	Evaluation Score	Estimated Contract Price	Rank
Kleenit Pty Ltd (Conforming Offer) All requirements have been met.	Yes	Kleenit Pty Ltd was established in 1987 and has 8 administration staff and 30 mobile operators in WA. The structure of the business was described and supported by the details of four staff. Information was supplied on the company's scheduling system (SimTRAC) and its high pressure spray units. The company can meet the specified City's timeframes. An after-hours contact was supplied. Additional resources can be sourced inhouse. The company operates a certified AS/NZS 4801 safety system and has had no safety incidents in the past two years.	Kleenit Pty Ltd demonstrated experience undertaking similar graffiti removal services to the City of Stirling (2011-December 2016), City of Cockburn (December 2013-2016), Building Management and Works (July 2014-June 2019), Western Power (July 2011-June 2016) and the Public Transport Authority (January 2011-January 2021). The nominated referees are: City of Stirling, City of Cockburn and Public Transport Authority.	Kleenit Pty Ltd demonstrated a comprehensive understanding of the requirements. The response provided a methodology for each type of graffiti removal process and addressed general requirements such as work sequencing, completion timeframes, supply of documentation, reporting, traffic management and customer interaction.	It is located in Kewdale. The company employs local residents and some of its staff supports local sporting groups.	62.2%	\$382,607	2

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The Pressure King All requirements have been met.	Yes	It was established in 1999 and has nine staff in total: three full-time, 2 part-time and 4 casuals. The structure of the organisation was supplied and supported by a description of the skills, qualifications, experience and role of all staff. A list of equipment to be used was supplied. The organisation confirmed its ability to meet the City's specified work timeframes. An after-hours contact was provided and gave a breakdown of staff allocation to graffiti removal. A brief safety policy was provided with a list of procedures the company has in place and stated it has had no safety incidents since inception.	It has experience performing similar services to local government and was a subcontractor to Transfield Maintenance for graffiti removal from Telstra exchange buildings and control boxes. It has current contracts in place with the Town of Victoria Park and Cities of South Perth and Belmont. The contracts with the Town of Victoria Park and City of South Perth are significantly smaller in scale than the City's contract. The City of Belmont contract is similar in value, but includes other services. There was also minimal information on paint-out of graffiti, which is the predominant method of graffiti removal in the City.	It demonstrated an adequate understanding of the requirements. The methodology addressed: work sequence and priorities, graffiti removal times, materials and methods of removal, photographs of work, damage and signage. The response repeated the scope of work required and some additional information on removal methods utilised in the Belmont contract was also supplied.	It is located in Rossmoyne. It intends to use local suppliers where possible and one of its employees lives in the City. The organisation will also support community graffiti paint-out events held in conjunction with community groups, should the City have such an event.	55.3%	\$559,634	3

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Workzone Pty Ltd All requirements have been met.	Yes	Workzone Pty Ltd was established in 1996 and has seven management staff and 18 full-time and 5 casual field staff. A national structure of the business was supplied with details of seven key management and field staff. A list of vehicles and equipment was supplied. Quantities were only provided for the vehicles. The company is able to	workzone Pty Ltd demonstrated some experience performing graffiti removal services. Information was supplied on contracts with Sydney Trains, Department of Building, Management and Works, Metro Trains Melbourne, Public Transport Authority, City of Subiaco and City of Armadale. It has also performed	The company demonstrated a limited understanding of the requirements. The response was general in nature and addressed: record keeping, communication, working in restricted areas, cost, duty of care, capability and quality assurance principles. The response did not address any graffiti removal methods or	It has offices in Sydney, Melbourne, Perth, Newcastle and Brisbane. The WA office is located in Osborne Park. The response referenced labour and materials being sourced from Western Australia, not the City of Joondalup area.	44%	\$1,027,900	4
		comply with the City's specified response times. After-hours contact would be directed to the Operation Manager. The source of additional resources was not clearly identified. The company's safety policy, safe work methods and safety record were provided	graffiti removal and painting services for the Cities of Perth, Vincent and Canning. Three of the six clients had painting and other services identified as the focus of work. An additional list of major clients was also provided. Again painting was the focus of services provided.	work process specific to the City's contract.				

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All requirements have been met.	Yes	It has been in operation since 1994 and has 11 full-time and 10 part-time or casual staff. An organisational chart was supplied and supported by the details of four key staff. The skills of casual staff were also identified. A list of equipment was provided. The ability to meet the City's specified timeframes was not specifically addressed; however timeframes were referenced in other client information which could support their capabilities. The company's after-hours contact process was provided. Additional resources would be sourced in-house. The company's safety policy, procedures and safety record were not supplied.	FCT Surface Cleaning demonstrated experience undertaking graffiti removal services for a number of local and state government clients. These include: Town of Cambridge, Cities of Subiaco and Wanneroo, Programmed Facility Management, and the Department of Building Management and Works (BMW). The volume of work performed in these contracts was low to moderate and not similar in scale to the City's contract. The nominated referees are: BMW, Programmed Facility Management, Town of Cambridge and the Cities of Wanneroo and Subiaco.	The company did not provide a specific response to this criterion. A quality management procedure addressed: staff responsibilities, quality of materials and workmanship, vehicle inspections and servicing. The response did not address any graffiti removal methods or methodology specific to the City's requirements.	It is located in Osborne Park. No response was supplied for this criterion.	40.1%	\$571,055	5

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Hydro-Active Services Pty Ltd All requirements have been met.	Yes	It has been in operation for four years and employs 8 staff. A brief description of the company structure and experience of its director was provided. Skills were listed in general terms for the remainder of staff. Specific information about individual staff was not supplied. Information was supplied for some graffiti removal equipment. Quantities were not supplied. An afterhours contact and the ability to provide additional resources was not specifically addressed. A safety policy, accident/ incident form and safe work method statements were provided. The company has one safety incident in the past two years.	It did not demonstrate experience performing graffiti removal services for clients to a similar volume of work as the City's contract. The examples of work were for graffiti removal from private residences and businesses and it is a preferred supplier for Broadspectrum, a facilities management company. No information was provided on the volume of work or period and dates of contracts. The nominated referees are: Patterson Build Group, Broadspectrum Logistics and Facilities Management and Barclays Building Services.	The company demonstrated some understanding of the requirements. The response was brief and addressed: work scheduling, inspections, selection of removal method, photographic records, chemicals, barriers and signage and reporting. The response did not address a methodology for each type of graffiti removal method.	It is located in Yanchep. The company has registered painters and a qualified sign writer. It seeks new and improved methods of graffiti removal.	30.7%	Unable to be assessed	6