

TENDER 016/17 RESPONSE TO ALARM ACTIVATIONS AND MONITORING, REPAIRS,
MAINTENANCE AND INSTALLATION OF SECURITY SYSTEMS TO A VALUE OF LESS THAN \$30,000

**SCHEDULE OF BUILDINGS – MONITORING OF SECURITY SYSTEMS INCLUDING DURESS
ALARMS & PREVENTATIVE MAINTENANCE OF SECURITY SYSTEMS INCLUDING CCTV ONCE
EVERY 12 MONTHS**

Building Number	Building Name / Location
B2001	Admiral Park Clubrooms, 1/65 Admiral Grove, Heathridge
B2003	Beaumaris Community Centre, 66 Constellation Drive, Ocean Reef
B2168	Bramston Park Clubrooms, Bramston Vista, Burns Beach
B2024	Carine Child Health Centre, 487 Beach Road, Duncraig
B2019	Connolly Community Centre, 5 Glenelg Place, Connolly
B2021	Craigie Leisure Centre, 751 Whitfords Avenue, Craigie
B2159	Currambine Community Centre, Delamere Avenue, Currambine
B2027	Duncraig Community Hall, 47 Beddi Road, Duncraig
B2028	Duncraig Leisure Centre, 2/40 Warwick Road, Duncraig
B2030	Duncraig Library, 40 Warwick Road, Duncraig
B2036	Fleur Freame Pavilion, 11 McDonald Avenue, Padbury
B2038	Forrest Park Clubrooms, 47 Forrest Road, Padbury
B2146	Gibson Park Community Centre, 138 Gibson Avenue, Padbury
B2046	Heathridge Leisure Centre, 16 Sail Terrace, Heathridge
B2047	Heathridge Park Clubrooms, 16 Sail Terrace, Heathridge
B2147	Hillarys Customer Service, 1/15 Banks Avenue, Hillarys
B2056	Joondalup Administration Centre, 90 Boas Avenue, Joondalup
B2165	Joondalup Art Gallery, 4/48 Central Walk, Joondalup
B2058	Joondalup Civic Chambers, 102 Boas Avenue, Joondalup
B2059	Joondalup Library, 102 Boas Avenue, Joondalup
B2065	Kingsley Memorial Clubrooms, 72 Kingsley Drive, Kingsley
B2072	MacNaughton Park Clubrooms, 9 MacNaughton Crescent, Kinross
B2080	Mildenhall / Duncraig Senior Citizen Centre, 49 Beddi Road, Duncraig
B2081	Mirror Park Toilets / Change rooms, Ocean Reef Road, Ocean Reef
B2087	Mullaloo SLSC / Tom Simpson Park, 11 Oceanside Promenade, Mullaloo
B2118	Timberlane Park Hall, 17 Althaea Way, Woodvale
B2109	Seacrest Park Community Sporting Facility, 93 Seacrest Drive, Sorrento
B2126	Whitfords Library, 1/15 Banks Avenue, Hillarys
B2128	Whitfords Senior Citizens Centre
B2131	Winton Road Depot, 17 Winton Road, Joondalup
B2133	Woodvale Library, 5 Trappers Drive, Woodvale
B2135	Works Operation Centre, 922 Ocean Reef Road, Craigie

SCHEDULE OF ITEMS – ADDITIONAL MAINTENANCE AND INSTALLATION SERVICES

Item	Description
A	Servicing, Repairs, System Changes and Improvement
1	Preventative Maintenance Servicing Rate (Carried Out During Normal Working Hours Only)
2	Equipment Installation rate (Carried Out During Normal Working Hours Only)
3	Equipment Installation rate (After hours)
4	Equipment Installation rate (Saturday)
5	Equipment Installation rate (Sunday)
6	Equipment Installation rate (Public Holidays)
7	Normal Hours Repair Rate (7:00 a.m. to 5:00 p.m., Monday to Friday)
8	After Hours Repair rate
9	Repair rate Saturday
10	Repair rate Sunday
11	Repair rate Public Holidays
12	Forcefield Software programming (Carried Out During Normal Working Hours Only)
13	Forcefield Software programming After hours
B	Call Out
14	Normal Hours (Weekdays)
15	Min Call out in hours (Weekdays)
16	After Hours (Weekdays)
17	Normal Hours (Saturdays)
18	Min Call out in hours (Saturdays)
19	After Hours (Saturdays)
20	Normal Hours (Sundays & Public holidays)
21	Min Call out in hours (Sundays & Public holidays)
22	After Hours (Sundays & Public holidays)
D	Mark-Up
23	Mark-Up Applied to all Materials Supplied
24	Mark-Up Applied to all Sub Contractors Works
E	Equipment
25	DGP - to Suit Challenger Version No 10
26	PIR
27	Reed Switches
28	Backup Batteries
29	Swipe Card Reader
30	Key Pad - 8 Area RAS
31	Key Pad - 16 Area RAS

SCHEDULE OF ITEMS – ALARM RESPONSES AND ASSOCIATED SERVICES

Item	Description
1	Security patrol attendance including first hour on site
2	Additional time on site in excess of first hour to be charged per minute
3	Static Guard after hours. per hour
4	Static Guard normal hours. per hour 7am to 5 pm
5	Min charge in hours
6	Static Guard Saturday per hour
7	Min charge in hours
8	Static Guard Sunday per hour
9	Min charge in hours
10	Static Guard Public Holiday per hour
11	Min charge in hours

SUMMARY OF TENDER SUBMISSIONS

Respondent & Description of Response	Is it Compliant? Yes or No	Comment Against Criteria				Evaluation Score	Estimated Contract Price (GST Exclusive)	Price Rank
		Demonstrated experiencing providing similar services	Demonstrated understanding of the required tasks	Capacity	Social and economic effects on the local community			
Protection 1 Pty Ltd All requirements have been met.	Yes	It demonstrated extensive experience providing similar services to local governments and private organisations. It is currently providing CCTV, alarm & access control maintenance and installation services to the City of Stirling (since 2014), preventative maintenance and new installations for access control, CCTV, and static guards services to BP Australia (since 2008), Grade A1 monitoring services, CCTV, electronic security, preventative maintenance, service and new installations to 60 stores of the Star Retail Group - Red Dot and Living Emporium (Thingz) since 2003. It also provided CCTV surveillance upgrades, new installations and preventative maintenance works for ECU Student Villages, Australia Post, The Satterley Group, Storage King, CJD Transport, Solahart Industries, Thomas Werrett Shopping Centres, Betts Group, and Cleanaway. Protection 1 and X-Men (as a sub-contractor of Protection 1) are the City's current service provider for monitoring and maintenance of security systems and alarm response services respectively.	It demonstrated a thorough understanding of the required tasks. It submitted a comprehensive response and provided an outline of its approach to undertake the work. Detailed work processes and structures were provided for preventative maintenance, monitoring, service and installations and repair works. The submission also outlined the process the company will follow for alarm activations through its sub-contractor X-Men Security Service and confirmed that it will adhere to the 20-minute response time as per the City requirement.	It has been in operation for the past 17 years. It currently employs 15 full time employees. The organisational chart of the company was provided. The company proposed a five-person team for this contract with details of experience, qualifications and licence numbers of all the members of this team. All key personnel are appropriately licensed technicians and two are TECOM and Forcefield security solutions expert. It will sub-contract the alarm response service to X-Men Security Service. Protection 1 operates with an Australian Security Industry Association Limited (ASIAL) Grade A1 monitoring control room and has a fleet of fully equipped vehicles with all the necessary tools. It has access to back up technicians and a 24-hour attended control room. The company operates with its own quality management system. Copies of its safety management policy, procedures and safety statistics were provided.	It is located in Malaga. The company employs local residents, supports local businesses and provides annual donations toward charitable organisations including the starlight foundation, surf life clubs WA, local sports clubs, the Lord Mayors distress relief fund and club fundraising drives.	74.5%	\$504,810	1

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		Demonstrated experiencing providing similar services	Demonstrated understanding of the required tasks	Capacity	Social and economic effects on the local community			
<p>CTI Security Systems Pty Ltd t/as Securus</p> <p>All requirements have been met.</p>	Yes	<p>The company demonstrated experience providing similar maintenance, monitoring and repair services to local governments and private organisations. It is currently providing repairs, maintenance, monitoring and guard services to the City of Vincent (since 2014) and MercyCare (since 2004) and maintenance and monitoring services at the Northam site of Department of Agriculture. Wilson Security is its sub-contractor for alarm response services in all these contracts.</p>	<p>It demonstrated some understanding of the required tasks. The methodology provided a detailed response to monitoring, preventative maintenance, security device testing and installation but no response was supplied for the alarm activation and response services.</p>	<p>CTI Security is a division of CTI Logistics Limited which has been operating in Western Australia since 1974. The CTI Security Division comprises of Securus for installation, service and maintenance and ARM Security for Monitoring. Securus has 28 staff. The organisational chart of the company was provided with details of 14 staff. It stated that that the company run a fleet of service vehicles each equipped with full suite of test equipment and GPS location devices but the list of specialised equipment was not supplied. The company has the ability to provide additional personnel but did not specifically provide after-hours contact details. It will sub-contract the alarm response services to Perth Security Services and Wilson Security. The company operates with its own quality management system. Copies of its detailed safety management policy, procedures and safety statistics were provided.</p>	<p>It is located in West Perth.</p> <p>This criterion was not specifically addressed.</p>	48%	\$569,762	NA

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<p>Satellite Security Services Pty Ltd</p> <p>All requirements have been met.</p>	Yes	<p>The company demonstrated experience in providing security monitoring, repairs, maintenance and CCTV installation services to local governments. It is currently providing security services to the City of Cockburn (since 1993) and the Shire of East Pilbara (since 2009), monitoring, repairs and call outs to the Cities of Melville (since 1997), Fremantle (since 2002) and Kwinana (since 1996). The company currently manages the security of Perth Mint which has Forcefield security solutions.</p>	<p>Satellite Security Services demonstrated some understanding of the required tasks. It provided an outline of the process in carrying out the services for the City. Its methodology addressed site works, work orders, emergency works, reporting process and computer systems for preventative maintenance, monitoring, service and installations and repair works. It did not submit any response for alarm activation and response services and did not confirm that it will adhere to the 20-minute response time as per the City requirement.</p>	<p>Satellite Security Services commenced operation in 1989. The company is located in Kardinya with unknown number of employees. Its Submission did not include a structure of key personnel (12 in total) were provided. A list of specialised equipment with images was provided and the company has a fleet of eight service vehicles. The company offers 24-hour monitoring service from its monitoring centre but its ability to provide additional personnel and resources was not specifically addressed. It will sub-contract the alarm response service to X-Men Security Service. The company operates with its own quality management system. Copies of its safety management policy, procedures and safety statistics were provided.</p>	<p>The company is located in Kardinya.</p> <p>Satellite Security Services did not provide a specific response.</p>	47.9%	\$516,395	NA

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<p>Securex Pty Ltd t/as Securex Security Systems and Services</p> <p>All requirements have been met.</p>	Yes	<p>It demonstrated experience in providing similar services to state and local government organisations. It is currently providing security monitoring and maintenance services to the City of Subiaco (since 2007), various schools of Department of Education (since 1990) and the Shire of Broome (since 2000). The company also provided service installation, maintenance and monitoring of security, access control and CCTV services to Western Australia Police, Department of Transport WA, Department of Fisheries WA, Parliament House, Department of Justice WA, Department of Premier and Cabinet WA, Italian Consulate and TAFE WA.</p>	<p>The company did not demonstrate an understanding of the requirements. No methodology or outline of the process in carrying out the services were provided. The company stated that it would arrange a precontract commencement meeting to discuss in detail its methodology and determine a timeframe to suit and establish administration and authorisation protocols.</p>	<p>It has been in operation for the past 30 years and has 16 fulltime employees. Qualifications and experience of its four-key staff was provided with the staff list and licence details of all staff of the company. It stated that the company has eleven vehicles with GPS tracking but no list of specialised equipment was supplied. An after hours contact number was provided but its ability to provide additional personnel and resources was not addressed. Copies of its safety management policy, procedures and safety statistics were provided.</p>	<p>It is based in Landsdale</p> <p>The company supports local businesses and offered to provide monitoring services to the Kingsley Memorial Clubrooms at no charge.</p>	43.3%	\$581,910	NA

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Fortitude Security Services Pty Ltd All requirements have been met.	Yes	It did not submit a response to demonstrate its experience in providing similar services limiting its submission to supplying three referee contact details.	The company did not demonstrate sufficient understanding of the required tasks. A brief and generic methodology was provided without specifically addressing the requirements of the City.	It has been operating in the industry since 2008. The company employs 60 full time and 30 part-time staff. The structure of the business was provided supported by the qualifications and experiences of four key personnel. A brief list of equipment was supplied. Its Operations Manager and Operations Supervisor were designated as the afterhours contacts but the ability to provide additional personnel and resources was not addressed. Copies of its safety management policy and procedures were provided but safety statistics were not supplied.	The company is located in Cockburn Central. This criterion was not specifically addressed.	35%	\$606,991	NA