

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

SCHEDULE OF ITEMS

LUMP SUM PRICE OFFERED

Item	Description
1	Provision of cleaning services for Craigie Leisure Centre – Options 1, 2 and 3
2	Provision of cleaning services for Duncraig Leisure Centre

SCHEDULE OF ADDITIONAL RATES

Item	Description	Unit
1	Cleaner (Monday to Friday)	Hour
2	Cleaner (Saturday)	Hour
3	Cleaner (Sunday)	Hour
4	Supervisor (Monday to Friday)	Hour
5	Supervisor (Saturday)	Hour
6	Supervisor (Sunday)	Hour
7	Carpet Shampoo	m ²
8	Window cleaning	Hour
9	Floor tiles cleaning – chemically treated	m ²
10	Emergency Cleaning (8.00am to 5.00 p.m.)	Hour
11	Emergency Cleaning (5.00pm to 8.00 a.m.)	Hour

Tenderer & Description of Response	Is it Compliant? Yes or No	Comment Against Criteria				Evaluation Score	Estimated Contract Value	Rank
		Capacity	Demonstrated experience in providing similar services	Demonstrated understanding of the required tasks	Social and economic effects on the local community			
TJS Services Group Pty Limited trading as TJS Facility Services	Yes	It has been operating in the cleaning industry for over 20 years. It has over 600 full-time and over 1,000 part-time and casual employees. Its site-specific service delivery structure and details of key personnel in WA including their current role, experience and qualifications were provided. All equipment listed meets the City's requirements. It stated backup support will be sourced from its pool of resources working across its WA contracts and a client service manager available or contactable 24/7 for emergency requirements. It operates with a quality management system accredited to ISO9001 and a safety management system to AS4801. Copies of its safety management plan and statistics were provided.	It has extensive experience providing similar cleaning services for various local governments. Numerous examples of works were provided and these included current cleaning services for Lords Recreation Centre for the City of Subiaco, Cockburn Aquatic and Recreation Centre (ARC) for the City of Cockburn and recreation/leisure centre and office for the City of Melville. Other examples included cleaning services for fitness, recreation/aquatic centres for Next Generation – Kings Park (WA), Leisure Fit Booragoon and Leisure Fit Melville and Doone Kennedy Hobart Aquatic Centre. It is the City's incumbent supplier for cleaning services to Craigie and Duncraig leisure centres.	It demonstrated a thorough understanding and appreciation of the City's requirements. Its proposed methodology or approach is based on people, processes and systems. For service delivery, it will utilise experienced, locally based cleaners and provide close supervision and frequent auditing of the services. Its personnel will be supported with proven processes or procedures and a contract management plan including checklist for each area to clean and program with focus on hard floor tiles will be developed specifically for the City's facilities.	Its WA office is located in Innaloo. Its operational reach extends throughout metropolitan centres to regional and remote areas at over 3,000 sites across Australia. It indicated the company employs approximately 50 staff in the Joondalup region.	74.3%	\$1,026,128 (option 1) assuming no change in historical usage	1
All requirements have been met.							\$1,150,257 (option 2) assuming no change in historical usage \$1,246,458 (option 3) assuming no change in historical usage	

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

Tenderer & Description of Response	Is it Compliant? Yes or No	Comment Against Criteria				Evaluation Score	Estimated Contract Value	Rank
		Capacity	Demonstrated experience in providing similar services	Demonstrated understanding of the required tasks	Social and economic effects on the local community			
Quayclean Australia Pty Ltd (Quayclean)	Yes	It has been operating for over 15 years and employs over 900 permanent, part-time and casual staff across Australia. An organisational structure and details of key personnel including their roles & experience were provided. Details of cleaning staff were not provided, it proposed 4 fulltime employees including venue manager, site supervisor & client liaison dedicated to the Contract. All equipment listed is adequate. It operates a 24/7 help desk with access to a pool of casual staff and has the ability to provide additional personnel. It has a quality management system accredited to ISO9001 and a safety management system to AS4801. A copy of its safety procedures available upon request. Its safety statistics were provided.	It demonstrated experience providing similar services to various clients with focus on aquatic, sports and leisure facilities. Examples of works included day to day, evening and event cleaning services to HBF Stadium at Mount Claremont and HBF Arena at Joondalup (duration 2015 to 2020) for VenuesWest. Other examples were day to day and overnight turnaround cleaning services (contract period 2011 to 2021) to SA Aquatic & Leisure Centre for YMCA and Sydney Olympic Park Aquatic Centre for Sydney Olympic Park Authority.	It demonstrated a sound understanding of the required tasks. Its Submission highlighted challenges on floor and tiles cleaning and provided a number of examples of managing surfaces. A work structure example was supplied. It proposed all its staff will be inducted onsite, according to site protocols, with safety and security processes included in its day to day operating procedures.	It is a national company and its WA office is based in Mount Claremont. It stated the company's preferred recruitment process is to employ locally.	65.1%	\$1,089,637 (option 1) assuming no change in historical usage	2
All requirements have been met.							\$1,167,019 (option 2) assuming no change in historical usage \$1,200,837 (option 3) assuming no change in historical usage	

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

Tenderer & Description of Response	Is it Compliant? Yes or No	Comment Against Criteria				Evaluation Score	Estimated Contract Value	Rank
		Capacity	Demonstrated experience in providing similar services	Demonstrated understanding of the required tasks	Social and economic effects on the local community			
Academy Services (WA) Pty Ltd	Yes	It was established in 1979 and has been providing commercial cleaning and facility services to 3,000 client sites. It has a pool of over 750 full-time employees nationally and over 200 in WA. A contract management structure and details of key personnel including their individual roles and responsibilities were provided. It did not include a regional manager. It indicated it is available 24/7 and has the ability to provide additional personnel as it has staff contingency plans in place. A detailed list of specialised equipment that will be used was supplied. It operates with a quality management system accredited to ISO9001 and has a safety policy in place. Its Submission included copies of the company's safety management plan and statistics.	It has been undertaking cleaning services for various organisations nationally including WA local governments. Examples of works were provided, though the works carried out in WA were on a smaller scale to the City's requirements, and these were for cleaning services to Aqualife for the Town of Victoria Park (2016 and ongoing) and Loftus Recreation Centre, Leederville (2014 to 2015). It has in the past provided general cleaning services to the City's leisure centres (2007 to 2014). All other examples of works were for services undertaken in NSW and SA.	It demonstrated its understanding of the City's requirements. It proposed to carry out implementation and management of services from the company's documented processes for allocation of personnel to managing daily tasks, assigning responsibility and developing a system for verification of results.	It has offices in every major capital city in Australia and its WA office is located in Balcatta. It indicated the company, by recruiting local people, can create jobs and career opportunities in the community.	61.8%	\$1,024,721 (*option 1) assuming no change in historical usage	3
All requirements have been met.							\$1,006,633 (*option 2) assuming no change in historical usage \$1,148,953 (*option 3) assuming no change in historical usage * Price offered per calendar month or per year does not correspond with the hours per week or hourly rate submitted.	

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

[illegible]

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

[illegible]

TENDER 029/17 PROVISION OF CLEANING SERVICES FOR LEISURE CENTRES

[illegible]