### **SCHEDULE OF ITEMS**

		Unit of Measure				
Item	Description	*minutes required to clean (includes travel allowance)				
1.	Admiral Park Clubrooms outside Public Toilets only	Minutes				
2.	Barridale Park Toilets/Changerooms	Minutes				
3.	Beldon Park Toilets/Changerooms	Minutes				
4.	Belrose Park Toilets/Changerooms	Minutes				
5.	Blackall Park Toilets/Changerooms	Minutes				
6.	Blackboy Park Toilets/Changerooms	Minutes				
7.	Blackboy Park Tennis Amenity	Minutes				
8.	Bramston Park Clubrooms UAT only	Minutes				
9.	Bridgewater Park Toilets/Changerooms	Minutes				
10.	Burns Beach Toilets/Changerooms	Minutes				
11.	Camberwarra Park Toilets/Changerooms Minutes  Caladonia Park Toilets/Changerooms Minutes					
12.	Caledonia Park Toilets/Changerooms	Minutes				
13.	Central Park Toilets/Changerooms	Minutes				
14.	Charonia Park Toilets/Changerooms	Minutes				
15.	Chichester Park Public UAT only	Minutes				
16.	Christchurch Park Toilets/Changerooms	Minutes				
17.	Delamere Park Toilets	Minutes				
18.	Emerald Park Community Centre outside Public Toilets only	Minutes				
19.	Ellersdale Park Public Toilets only	Minutes				
20.	Falkland Park Toilets	Minutes				
21.	Fleur Freame Pavilion outside Public Toilets only	Minutes				
22.	Flinders Park public UAT only	Minutes				
23.	Glengarry Park Toilets/Changerooms	Minutes				
24.	Glengarry Park Tennis Amenity	Minutes				
25.	Harbourview Park Toilets/Changerooms	Minutes				
26.	Hawker Park Toilets/Changerooms	Minutes				
27.	Hillarys Animal Beach Toilets/Changerooms	Minutes				
28.	Hillarys North Beach Toilets/Changerooms	Minutes				

		Unit of Measure
Item	Description	*minutes required to clean (includes travel allowance)
29.	Hillarys Park Toilets/Changerooms	Minutes
30.	Iluka Foreshore Toilets/Changerooms	Minutes
31.	James Cook Park Toilets	Minutes
32.	James Cook Park Tennis Amenity	Minutes
33.	Juniper Park Toilets/Changerooms	Minutes
34.	Keywest Mullaloo Foreshore Toilets/Changerooms	Minutes
35.	Kingsley Memorial Park Clubrooms Public UAT only	Minutes
36.	Korella Park Toilets/Changerooms	Minutes
37.	Lexcen Park Toilets/Changerooms	Minutes
38.	Marri Park Toilets/Changerooms	Minutes
39.	Marmion Foreshore Toilets/Changerooms	Minutes
40.	Mawson Park Toilets/Changerooms	Minutes
41.	Melene Park Toilets/Changerooms	Minutes
42.	Mirror Park Toilets/Changerooms	Minutes
43.	Moolanda Park Toilets/Changerooms	Minutes
44.	Mullaloo North Toilets/Changerooms	Minutes
45.	Mullaloo South Toilets/Changerooms	Minutes
46.	Neil Hawkins Park Toilets/Changerooms	Minutes
47.	Ocean Reef Boat Ramp Toilets/Changerooms	Minutes
48.	Ocean Reef Park Toilets/Changerooms	Minutes
49.	Otago Park Toilets/Changerooms	Minutes
50.	Penistone Park Sporting Facility Outside Public UAT only	Minutes
51.	Pinnaroo Foreshore Toilets/Changerooms	Minutes
52.	Prince Regent Park Toilets/Changerooms	Minutes
53.	Reid Promenade Exeloo Toilets	Minutes
54.	Robin Park Toilets/Changerooms	Minutes
55.	Santiago Park Toilets	Minutes
56.	Shepherds Bush UAT	Minutes
57.	Sorrento Football Club public UAT only	Minutes
58.	Sorrento North Toilets/Changerooms	Minutes

		Unit of Measure
Item	Description	*minutes required to clean (includes travel allowance)
59.	Sorrento South Toilets/Changerooms	Minutes
60.	Timberlane Park public UAT only	Minutes
61.	Warwick Hockey public UAT only	Minutes
62.	Whitfords Nodes Park Toilets/Changerooms	Minutes
63.	Windemere Park Toilets	Minutes

### SCHEDULE OF RATES AND SCHEDULE OF ADDITIONAL RATES

Item	Description	UOM
1	Labour rates	
1.1	Cleaner (Monday to Friday)	Hour
1.2	Cleaner (Saturday)	Hour
1.3	Cleaner (Sunday)	Hour
1.4	Cleaner (Public Holiday)	Hour
1.5	Supervisor (Monday to Friday)	Hour
1.6	Supervisor (Saturday)	Hour
1.7	Supervisor (Sunday)	Hour
1.8	Supervisor (Public Holiday)	Hour
1.9	Cleaner (Emergency 8.00am to 4.59pm)	Hour
1.10	Cleaner (Emergency 5.00pm to 7.59am)	Hour
2	Sanitary Services Rates	
2.1	Supply and Service Sanitary Bins 22L	Each
2.2	Supply and Service Incontinence/Nappy Disposal Unit Standard 48L	Each
2.3	Unscheduled materials % Mark-up	%
3	Additional Rates	
3.1	Window Cleaning	Hour
3.2	High Pressure Cleaning	m²
3.3	High Level Pressure Cleaning	m <sup>2</sup>

#### SUMMARY OF REQUEST FOR TENDER SUBMISSIONS

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
OCE Corporate Cleaning All requirements have not been met.	Partially Compliant	The company demonstrated extensive experience citing five current contracts it has in place for cleaning local government facilities including public washrooms and toilet facilities (many coastal) for the Cities of Mandurah from 2019 (\$7m), Kalamunda from 2017, Claremont from 2017, Gosnells from 2020 and Rockingham from 2017 (\$1.6m p.a.). It also separately identified key City public toilet / changeroom facilities and compared these against similar facilities serviced under its existing contracts to demonstrate ability to undertake cleaning activities across numerous sites and geographical locations concurrently. Aspects such as usage, numbers of buildings, structure type, site location and frequencies for these examples were comparable with the City's requirements. References were noted for three local governments.	OCE Corporate Cleaning demonstrated a sound understanding of the required tasks. The company proposed the use of WhatsApp for reporting issues, and log books to record on-site communication. It has GPS tracking enabled using geofencing which will record cleaner's time spent on site and smart sheet tools for daily reporting. Its four week timeline for transition included a comprehensive list of tasks. Ability to respond to the City's turnaround times for emergencies was confirmed. A cleaning time and route plan, supported by google map images, was submitted for three teams to illustrate when each facility will be cleaned, how often, and the number of cleaners assigned to complete the tasks. A total number of hours was calculated for each person per shift. The total number of staff allocated to the City's contract including supervisors and two relief cleaners was noted. A list of chemicals to be used, accompanied by material safety data sheets, was submitted.	OCE Corporate Cleaning was established in 1991. The company currently has 200 personnel. An organisational chart and details of key personnel including their roles and experience were provided. An extensive list of specialised equipment for carrying out the services, including numbers of commercial vehicles, was provided, with most being unnecessary for the scope of works. It operates a 24/7 helpdesk number and has a contingency plan in place whereby relief cleaners are on standby to attend to emergency requirements.  The company has not selected any subcontractors for sanitary services. It was not evident from the submission whether these services would be conducted in-house.	The company is based in Wangara and has an office located in Joondalup. It employs staff who live within the City's boundaries.	67.7%	\$796,880	1

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Total Score Compara Price	Estimated Total Comparative Price	Rank
Bellrock Cleaning Services Pty Ltd  All requirements have not been met.	Partially Compliant	The company demonstrated extensive experience in providing similar services with comparable services noted for the Cities of Fremantle between 2018-2021 (\$450k p.a.), Joondalup from 2018, Swan from 2017 (\$1.36m p.a.), Busselton from 2012, South Perth from 2013 (\$468k p.a.) and Belmont from 2015. All of these contracts included the supply of cleaning services to various Council owned facilities including public toilets. Challenges that arose during the contracts such as vagrancy and disorderly conduct, vandalism and remote sites, and how they were managed, were included. Geographical maps, numbers of buildings and size of areas covered were included. Ability to service the contracts was noted with examples provided for how it mobilises cleaners across various buildings to enable cleaning to be conducted simultaneously before and after hours.	The company demonstrated a thorough understanding of the required tasks. It identified all key elements of the services to be provided and an explanation for how it will undertake each task including emergency cleaning processes with timelines which accord to the City's expectations. A list of the chemicals it proposes to use was included. A matrix showing the staff numbers for each day comprising sufficient cleaning staff, one supervisor, one team leader and one contract manager was sighted, supported by a staffing roster depicting each of the City's facilities and the required servicing times and days. It uses a performance management system that enables communication and time and attendance with a GPS interface to verify staff location and time spent on site. Samples of timesheets, an audit inspection overview, and performance summary reports were submitted. Nappy and sanitary waste bin specifications comply with the City's requirements.	It has been operating since 2010 and employs over 150 cleaners. It will subcontract the sanitary services component of the scope of works to Hygiene Concepts, a company with 24 years' experience. It submitted an organisation structure showing the key personnel, and a summary of their proposed role, years of experience, and qualifications. It has nominated a relief supervisor for additional support. A list of specialised equipment was noted for use on each of the sites with photos and description of use included. Most of the equipment was not relevant for this contract. Details for emergency contact was not specifically addressed, with contact details provided for the General Manager only. The company is available 24 hours a day, 7 days a week.	The company is based in Malaga with a head office in Victoria. It will use hardware facilities in the City of Joondalup and has senior management who live within the City's boundaries.	64.8%	\$651,980	2

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
Brightmark Group Pty Ltd  All requirements have not been met.	Partially Compliant	The company demonstrated substantial experience in providing similar services with ten examples provided (nine for local government). Service commitments including nappy bin supply and servicing, regular and periodical cleaning, and the requirement to service multiple buildings several times per day were noted. Ability to manage and coordinate work sites, sometimes in remote locations, in a timely manner was evidenced. Whilst challenges and outcomes were noted, dates and periods for all contracts were not provided. Contracts held similar to the City's include cleaning of public toilets and change rooms for the Shires of Augusta-Margaret River (five year contract), Serpentine-Jarrahdale from 2019 (26 buildings), Cities of Gosnells from 2004 (36 sites), Melville (45 sites), Mandurah (46 sites up to six times daily). References were provided.	The company demonstrated a general understanding of the required tasks. It provided the benefits to the City of a 24/7 support helpdesk supported by a nominated supervisor for direct contact and stated that it will use the application it has developed to monitor staff attendance by installing a barcode reader at each site for staff to record attendance via site-specific QR codes.  Details for its transition management and methodology were sighted which included a smart sheet tool which will be used to report any maintenance issues or vandalism and to measure progress against key performance indicators. Run charts were submitted for five teams highlighting facilities that will be serviced based upon the City's cleaning schedule. The number of cleaning staff allocated to each team was not sighted with the company intending to employ staff from local areas to enable quick response times in emergency situations. It provided a list of the products it proposes to use for the City's contract.	Brightmark Group Pty Ltd has been established for 20 years. It employs 91 staff and 40 casual staff. An organisation structure was submitted showing managerial and supervisory staff, and high level information was provided for the five key personnel appointed to the City's contract to demonstrate relevant industry experience and their proposed role. A back up site supervisor has been assigned however the number of cleaning staff allocated has not been addressed. The company will guarantee a one-hour response time upon receiving a job request with the supervisor being available 24/7. Its specialised equipment included numerous items which were not appropriate for the scope of works. It will use a supplier in Malaga for the supply of sanitary and nappy bins.	The company is located in Claremont and employs casual staff who reside within the City of Joondalup.	55.3%	\$694,215	3

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Total	Comparative	Rank
Iconic Property Services Pty Ltd  All requirements have not been met.	Partially Compliant	Iconic Property Services Pty Ltd demonstrated extensive experience in providing similar services. It provided details of 110 cleaning contracts (nine local government) it has undertaken and specific scopes of works for local government public toilet cleaning contracts being the Cities of Perth from 2016, and Wanneroo from 2018, and Shire of Peppermint Grove from 2019. Numbers of buildings to demonstrate capacity and capability of servicing numerous buildings concurrently were sighted. Components of each contract to highlight aspects comparable to the City's contract including servicing multiple facilities on different service frequencies, intricate scheduling, GPS tracking, and monitoring stock levels provided by a local government were all noted. References were provided.	Iconic Property Services Pty Ltd demonstrated some understanding of the City's requirements. The company submitted the list of chemicals it proposes to use accompanied by current material safety data sheets. A roster for four operatives and one client services manager depicting the total hours per day and per week assigned to the City's contract was submitted. The approach to how the facilities will be cleaned concurrently and methodology for how the facilities will be serviced to the timeframes stipulated within the tender documentation were not clear. The company has cleaning software to streamline cleaning operations enabling workflow automation and comprehensive data capture. The software records time and attendance using geofencing, and has features such as resource allocation, and task, inspection, and feedback management.	Iconic Property Services Pty Ltd commenced operation in 2014 and employs 400 staff, 71 being full-time. Basic information was provided for seven key personnel including their roles and responsibilities, with limited details included to demonstrate relevant contract experience. Specialised equipment was listed including whether it was owned or hired, the purpose, age, make and model, with most of the equipment not relevant to the scope of works. It has a dedicated account manager available 24/7 to manage any emergency cleaning attendance with support from a 24/7 help desk. Having a large workforce enables the company to have additional resources on hand to provide additional assistance. The company has not selected any sub-contractors within its submission with limited information provided for hygiene services.	The company is located in Mount Lawley, employs City of Joondalup residents and will be engaging a uniform supplier based in Currambine. It will support local initiatives alongside the City.	54.6%	\$802,018	4

			Comment Against Criteria					
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Comparative Price	Rank
Grace Rose Didier Cleaning Services  All requirements have been met	Yes	The company demonstrated some experience in providing similar services. It has been providing relief cleaning of beaches and park toilets for the City since October 2020 with other cleaning contracts noted for Mindarie Marina (since 2018) and Nissan Clarkson (since 2018). Elements comparable to the City's contract were noted however numbers and size of facilities, outcomes of contracts, and ability to provide cleaning services to multiple facilities concurrently were not referenced. References were provided.	The company demonstrated a general understanding of the required tasks and provided a summary plan of the approach to achieve contract objectives. It stated that it will divide the 63 buildings into five groups based upon geographical proximity and sizes to be serviced by a team of at least two staff. Each team will be provided with a roster and a list of buildings. A sample breakdown of a cleaning task for Mullaloo North beach toilet was sighted which covered all the key elements required by the City broken down into minutes comprising 57 minutes in total. Information to demonstrate how it will track cleaner's movements was omitted. It provided a list of chemicals to be used for the City's contract supported by material safety data sheets.	The company was established in 2018 with the two owners having seven years' experience. The company currently employs ten staff. A list of specialised equipment was noted however it was unclear how many of each item would be available for the City's contract. A contact was nominated for emergencies however the ability to provide additional resources was not specifically addressed. It will sub-contract the sanitary services component of the contract.	The business is located in Hocking and employs staff who live in Joondalup. It will use locally based suppliers such as Bunnings, Total Tools and fuel stations. It will support a local charity that provides support and assistance to people in need if successful.	53.9%	\$938,420	5

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
B.I.C. Services Pty Ltd  All requirements have not been met.	Partially Compliant	The company demonstrated good experience in providing cleaning services. It has been performing periodical and emergency cleaning to 20 properties for the City of Bunbury since 2020 (\$300k p.a.). Elements of cleaning services provided included washroom cleaning. Other examples of cleaning contracts were noted, predominantly performed within retail precincts and office buildings in New South Wales, with three contracts noted in WA for Charter Hall at Raine Square (55,000m²), Dexus at 240 St Georges Terrace (46,000m²) and Kings Square (35,000m²). The latter contracts included aspects such as common area and tenant cleaning, housekeeping, external cleaning, window cleaning, hygiene and towel service. References were noted.	The company demonstrated basic understanding of the required tasks. It provided a sample service level agreement for washroom and toilets and provided a general overview for how it will deliver the scope of works including how it will develop and resource contract labour rosters, employ team members, and deliver training to staff. Its service delivery team was sighted, headed by a WA State Manager, and details for its transition were noted comprising standard tasks over a timeline of four to six weeks. Whilst it provided a list of its chemicals, no supporting material safety data sheets were sighted. There was limited information provided for how it will approach the scope of works including how many cleaners will be engaged, how it will group the buildings, and how rosters will be scheduled to ensure the tasks are performed according to the City's frequencies and timeframes. The company operates real time GPS monitoring and reporting using a workforce management tool.	The company was established in 1989 and employs 2,500 staff nationally. Details for the WA state manager were noted showing 20 years' experience in senior management roles, however details of qualifications and contacts worked on were omitted to demonstrate relevant industry and comparable experience. Nominated cleaning supervisory staff and numbers of cleaners assigned to the City's contract were lacking. Specialised equipment comprising all-purpose cleaners, pressure cleaners and interactive customer experience platform barcode system (QR code) were noted. It has a pool of permanent rotational relief staff which can be called upon for unforeseen scenarios and has a 24/7 helpdesk service. Contact details for key personnel in the event of an emergency were not sighted. It will sub-contract sanitary services.	The company is located in Perth and stated that it will employ residents within the City of Joondalup for the contract.	47.3%	\$926,327	6

		Comment Against Criteria						
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
Dunbar Services (WA) Pty Ltd  All requirements have not been met.	Partially Compliant	The company demonstrated reasonable experience in providing similar services. Brief information was provided for 11 contracts (one local government). Whilst it has undertaken cleaning for the City of Stirling between 2019-2021 (\$65k p.a.) this was predominantly high level cleaning, kitchen, and toilet exhaust system cleaning and general cleaning. Its experience with sanitisation was noted at Royal Perth Hospital Research Foundation (\$150k p.a.) from 2020 to 2021 whereby it was on site five days per week and performed services throughout all levels with a singular cleaner in the morning and two in the afternoon. Specific experience cleaning public toilets was not evidenced with ability to service numerous sites across a large geographical location for its clients not apparent. References were provided.	The company did not demonstrate sufficient understanding of the required tasks providing a few statements for how it will have a dedicated Contracts Manager and Supervisor for the contract, and additional cleaning technicians who are inducted and familiar with the sites. Details for transition, numbers of cleaners, and how it will schedule the facilities to ensure that they are cleaned according to the City's specifications were lacking, and the ability to record cleaner's time spent on site using GPS technology was not acknowledged. It will sub-contract the hygiene services component of the contract and submitted the list of chemicals it proposes to use on the City's contract with associated material safety data sheets.	The company was established in Tasmania in 1998 with its Perth office opening in 2001. It has 70 staff including 40 full-time staff and submitted its organisation structure. It was not clear how many staff are based in WA. A summary of the key personnel was noted including qualifications, training, length of service in the company and number of years industry experience. It will have additional cleaning technicians who are inducted and are familiar with the sites to ensure the scope of works is maintained. An extensive list of its specialised equipment was sighted which was mostly superfluous to the requirements of the City's contract. After hours emergency contact information was provided for three personnel.	The company is located in Landsdale. Two directors are City of Joondalup residents. The company also employs numerous residents. It supports Sorrento Saints Netball, and Surf Life Saving.	35%	\$1,701,381	7

	Comment Against Criteria							
Tenderer & Description of Response	Is it Compliant? Yes or No	Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
GJK Facility Services  All requirements have not been met.	Partially Compliant	The company demonstrated reasonable experience in providing similar services. It submitted an overview of the cleaning services it has performed for the Cities of Greater Geelong (since 2015), Melbourne (since 2015), and Port Phillip (since 2011) spanning council buildings, open space facilities, rotational cleaning of toilets and barbeques. It has also conducted cleaning and periodic services to a total of 36 open-air and enclosed carparks for the City of Perth (since 2015). The number of visits per day and cleaners assigned for each of these contracts were not sighted to ascertain similarity to the size and complexity of the City's contract. A contract with the City of Mandurah was noted however the scope of services was not included for comparison against the City's contract. References were noted.	The company did not demonstrate an understanding of the required tasks. It will use Kronos Workforce Central for human resource and workforce management, including time and attendance, however it was not clear how this software tracked cleaner's time spent on site. Whilst the Lighthouse Workforce Management system will be utilised to generate comprehensive reports, confirming that routine and periodical cleans have been completed, an explanation was not provided for how the company will approach the scheduling of cleaning activities to meet the timeframes and frequencies stipulated within the specification. The number of cleaning staff to be assigned to the City's contract was not noted. It provided a list of the chemicals it will use and associated material safety data sheets.	The company was established in 1985 and employs 3,000 full-time employees. Its organisation structure depicted the executive team. It has assigned three key personnel, a regional operations manager, operations manager and customer service manager, with appropriate qualifications and industry experience, to the City's contract. Details for cleaning operatives / supervisory staff were omitted. Limited information was provided for the specialised equipment it will use for the City's contract. It did not specifically address the ability to provide additional personnel and resources, or emergency after hour contact information, stating that it has a flat and agile management structure which allows issues to be addressed quickly via key executive staff who are contactable 24/7. It operates a pager message system as a back-up for emergencies.	The company is registered in Victoria, operates in all Australian states and territories, and has a WA office located in Subiaco. It employs residents who work on other contracts held and will source local suppliers in Joondalup if successful.	29.7%	\$850,115	8

	Is it Compliant? Yes or No	Comment Against Criteria						
Tenderer & Description of Response		Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
GKJ Indigenous Solutions  All requirements have been met	Yes	GJK Indigenous Solutions demonstrated experience in providing similar services. It submitted very brief details for eight contracts being commercial cleaning for Shell Australia from 2019 (\$1.1m p.a.), Civmec Construction and Engineering from 2017 (\$800k p.a.), BGIS from 2021 for BAE Systems (\$1.5m p.a.), BGIS from 2018 for NSW Department of Defence (\$3.5m), JLL for 360 government facilities in Queensland from 2019 (\$4.5m p.a.), The National Art School Facilities from 2019 (\$600k p.a.), Ability Options from 2019 (\$500k p.a.), and NSW Department of Family and Community Services from 2018 (\$300k p.a.). Teams allocated to each contract and frequency of services supplied were not noted to compare against the City's contract. Outcomes of contract were not addressed. References were noted.	The company did not demonstrate an understanding of the tasks. It provided limited information for its transition plan with eight key milestones identified and no timelines allotted. Whilst it proposes to deploy UVC disinfection lamp units as part of its service offering, numbers of cleaners allocated to the City's contract to ensure facilities are cleaned to comply with the City's specifications, and an explanation for how cleaners will rotate around the facilities, was not provided. A master cleaning schedule and weekly rosters will be developed as part of the service delivery once awarded. It stated it will have systems, procedures and resources in place to provide for any ad-hoc emergency cleaning but did not confirm that the turnaround times stipulated in the tender document will be met. Chemicals to be used were noted. A workforce management system will be deployed to ensure accurate reporting of inspection results, maintenance issues, and daily activities.	The company was registered in NSW in 2017 and has 350 permanent employees. Resumes were noted for four key executive personnel highlighting relevant industry experience and qualifications. It has not nominated a supplier for hygiene services as the sub-contractor has yet to be appointed. It's specialised equipment to be used on the contract comprised only vans with pressure washers. It has a 24/7 customer service helpdesk and stated that it has existing operations in WA that can be called upon for emergencies.	GJK Indigenous Solutions was registered in NSW and has offices in Subiaco. It will employ Joondalup community members as employees for this contract and will sponsor a Joondalup community event annually.	29.7%	\$887,799	8

	Is it Compliant? Yes or No	Comment Against Criteria						
Tenderer & Description of Response		Demonstrated Experience in Providing Similar Services	Demonstrated Understanding of the Required Tasks	Capacity	Social and economic effects on the local community	Evaluation Score	Estimated Total Comparative Price	Rank
The Mother Theresa Cleaning Services All requirements were not met	No	not include pricing for all item under the contract as reque City of Joondalup commun	lother Theresa Cleaning Services ns under the schedule of rates, and ested. Furthermore, it was noted the lity facilities, libraries and child heard-alone public toilets and cleaning	d did not submit the number on the offer submitted was foulth centres, and not for the pro-	f cleaning minutes re r the provision of cle ovision of cleaning a	equired to clean eaning and wash nd washroom hy	all of the buildings s room hygiene servi ygiene services for t	serviced ces for