Joondalup Council approved grants of $20,000 to the ECU Joondalup Soccer Club and Stirling Senators Basketball Club (based at Warwick Leisure Centre) through its 2014-15 Sports Development Program.


The Council approved the release of the City’s Community Development Plan 2015-2020 for public comment. The consultation period runs until 11 December.

The Council has endorsed the release of the draft Yellagonga Integrated Catchment Management Plan 2014-2019 for a period of community consultation until 16 December 2014. Visit joondalup.wa.gov.au and have your say online.

Satisfaction Guaranteed

Overall community satisfaction with the City of Joondalup remains high at 87.8 per cent, according to the results of an independent customer satisfaction survey.

The survey is undertaken each year to measure the perceptions and level of satisfaction residents have with the facilities and services provided by the City.

Key findings of the 2013-14 Customer Service Satisfaction Survey included:

- 97 per cent of residents were satisfied with their weekly rubbish collection service
- 95.6 per cent of residents were satisfied with the City’s Libraries
- 92.7 per cent of residents were satisfied with the services provided to them by the City
- 92.4 per cent of residents were satisfied with parks and open spaces
- 90 per cent of residents were satisfied with the City’s graffiti removal services.

A separate survey was also conducted with ratepayers who dealt with the City’s Building and Planning Department during 2013-14. It found significant improvements in satisfaction levels relating to building applications (90.5 per cent, up from 79 per cent) and planning applications (91.3 per cent, up from 72 per cent).

Stay Informed

The City holds a range of events and programs throughout the year. Stay informed by following the City on Facebook, Twitter, LinkedIn or Youtube.

joondalup.wa.gov.au

/cityofjoondalup
@city_joondalup
/cityofjoondalup
/city-of-joondalup
Welcome to the Summer edition of City News, a quarterly newsletter designed to raise awareness in the community of the more than 200 City services and programs available to local ratepayers.

It’s an exciting time for Joondalup and nowhere more so than in the City Centre. Joondalup City Centre is now home to the refurbished Ocean Reef Centre following extensive upgrades to Lakeside Joondalup Shopping Centre.

The $300 million expansion includes a new two-level, 2,000 square metre department store which will further strengthen Joondalup’s vitality and vibrancy, while playing a crucial role in the continued economic development of the City Centre by increasing the number of visitors, customer employment opportunities and businesses to the area.

For two decades, Lakeside’s shopping precinct has evolved and grown with our community. At nearby Reid Promenade, visitors would have noticed a large crane dominating the City skyline as Joondalup’s multi-storey car park – one of the largest construction projects ever undertaken by the City – takes shape.

Like the City’s horizon itself, Joondalup’s reputation as a benchmark local government continues to scale new heights.

In October, the City was named the 2014 Local Government of the Year by the Australian Institute of Building Surveyors (AIBS) for excellence in leadership, innovation, customer service, best practice and professionalism.

This external recognition comes on the back of positive feedback from our own community in the 2013-14 annual Customer Service Satisfaction Survey.

At the same time, the City’s WaterRepealability 2013-2018 five-year plan designed to encourage and enable safe and accessible stormwater improvements for people to walk and cycle within our City, won a 2014 Department of Transport TravelSmart Award.

This survey, undertaken each year to measure the perceptions and level of satisfaction residents have with the facilities and services provided by our City, also indicated strong community support for the City’s vast range of free events, festivals and cultural activities.

It was therefore little surprise to see such big crowds at the opening events on the 2014-15 summer events calendar, with more than 7,000 people attending the 2014 Little Feet Festival at the Music in the Park Concert at Mawson Park.

Philips attracting a crowd in excess of 5,000 people. Hundreds have already visited the pop-up Twilight Markets in Central Walk, Joondalup.

Having such an inclusive, engaged and connected community is one of the key reasons Joondalup is recognised at both a local and international level.

I wish to thank all ratepayers for their support in making Joondalup such a great place to live.

May God bless you and your family this Christmas bringing love, peace and happiness for a prosperous New Year.

Mayor Troy Pickard

Your Council

**CENTRAL WARD**
Kalamunda | Beechboro | Beldon | Woodvale

<table>
<thead>
<tr>
<th>Cr Liam Gobber</th>
<th>Cr Geoff Amphlett JP</th>
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<tr>
<td><a href="mailto:lgobber@joondalup.wa.gov.au">lgobber@joondalup.wa.gov.au</a></td>
<td><a href="mailto:geoff.amphlett@joondalup.wa.gov.au">geoff.amphlett@joondalup.wa.gov.au</a></td>
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<td>Term Expires: October 2017</td>
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**NORTH WARD**
Joondalup | Burns Beach | Connolly | Currumbine | Kinross | Iluka

<table>
<thead>
<tr>
<th>Cr Kerry Hollywood</th>
<th>Cr Tom McLean JP</th>
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<tr>
<td><a href="mailto:kerry.hollywood@joondalup.wa.gov.au">kerry.hollywood@joondalup.wa.gov.au</a></td>
<td><a href="mailto:tom.mclean@joondalup.wa.gov.au">tom.mclean@joondalup.wa.gov.au</a></td>
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**SOUTH EAST WARD**
Ringwood | Greenwood

<table>
<thead>
<tr>
<th>Cr John Chester</th>
<th>Cr Brian Corr</th>
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<tr>
<td><a href="mailto:john.chester@joondalup.wa.gov.au">john.chester@joondalup.wa.gov.au</a></td>
<td><a href="mailto:brian.corr@joondalup.wa.gov.au">brian.corr@joondalup.wa.gov.au</a></td>
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**NORTH CENTRAL WARD**
Ocean Reef | Heathridge | Mullaloo | Edgewater

<table>
<thead>
<tr>
<th>Cr Philippa Taylor</th>
<th>Cr Sam Thomas</th>
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<tr>
<td><a href="mailto:philippa.taylor@joondalup.wa.gov.au">philippa.taylor@joondalup.wa.gov.au</a></td>
<td><a href="mailto:sam.thomas@joondalup.wa.gov.au">sam.thomas@joondalup.wa.gov.au</a></td>
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**SOUTH WEST WARD**
Padbury | Hillarys | Sorrento

<table>
<thead>
<tr>
<th>Cr Christine Hamilton-Prime</th>
<th>Cr Mike Norman</th>
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<tr>
<td><a href="mailto:christine.hamilton-prime@joondalup.wa.gov.au">christine.hamilton-prime@joondalup.wa.gov.au</a></td>
<td><a href="mailto:mike.norman@joondalup.wa.gov.au">mike.norman@joondalup.wa.gov.au</a></td>
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**SOUTH WARD**
Warwick | Duncraig | Marimon

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<tr>
<th>Cr Russ Fishwick JP</th>
<th>Cr Teresa Ritchie JP</th>
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<td><a href="mailto:russ.fishwick@joondalup.wa.gov.au">russ.fishwick@joondalup.wa.gov.au</a></td>
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What’s going on in your City

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<thead>
<tr>
<th>Where</th>
<th>Work</th>
<th>Project Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grey Road, Padbury</td>
<td>New raised median islands, some with trees, were installed along Grey Road to enhance the existing red asphalt median. The median islands help to separate traffic flows with the aim of reducing traffic speeds.</td>
<td>Local Traffic Management Scheme</td>
</tr>
<tr>
<td>Hobsons Gate, Currambine</td>
<td>New road works were completed at Hobsons Gate, which were designed to stop road users turning right (incorrectly) when exiting the commercial precinct on the northern side of Hobsons Gate. This included a new right turn out of the commercial precinct on the southern side of Hobsons Gate.</td>
<td>Local Traffic Management Scheme</td>
</tr>
<tr>
<td>O’Leary Road, Padbury</td>
<td>The City has completed modifications to the intersection of O’Leary Road and Gibson Avenue to improve traffic movement adjacent to Padbury Catholic Primary School.</td>
<td>Local Traffic Management Scheme</td>
</tr>
<tr>
<td>Mawson Park, Hillarys</td>
<td>Formalised parking bays were installed next to Mawson Park on the verge areas along Mawson Crescent. ACROD disabled bays were included to enable people with disabilities easier access to the amenities at Mawson Park.</td>
<td>Parking Facilities</td>
</tr>
<tr>
<td>Hocking Road, Kingsley</td>
<td>A one metre wide flush red median with raised brick paved median island was constructed along Hocking Road between Lakeway Drive and Wanneroo Road. The new central median is aimed to moderate the speed environment and to separate traffic flows.</td>
<td>Local Traffic Management Scheme</td>
</tr>
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Did you know?

The City recently introduced free parking in the Joondalup City Centre on weekends. The City is continually looking at innovative ways to attract visitors and enhance the vibrancy of the City Centre to support local businesses. Shoppers and visitors can now use the on-street and off-street parking bays at no cost at any time over the weekend.
Councillor Philippa Taylor is the new Deputy Mayor of the City of Joondalup, replacing Councillor Liam Gobbert who filled the role for the past 12 months.

Councillor Taylor is a North Central Ward Councillor and will hold the position until after the 2015 Local Government Elections.

City urges park users not to feed wildlife

The City has installed several signs at local parks including Sir James McCusker Park in Iluka.

The City of Joondalup is urging park users not to feed wildlife to help prevent naturally occurring diseases around wetlands and water bodies.

Educational signs have been installed at Neil Hawkins Park in Joondalup, Sir James McCusker Park in Iluka, Wolinski Park in Mullaloo and Blue Lake Park in Joondalup.

These signs are also now in place at Broadbeach Park and Flinders Park in Hillarys.

The signs alert park users to the detrimental effect that feeding animals can have on the health of wildlife and waterways.

Feeding wildlife could also constitute an offence under the Local Government and Public Property Local Law, which carries a maximum penalty of $6,000.

Rangers are now issuing on the spot fines.

For further information visit the City’s Customer Service Centres, Libraries and Leisure Centre – Craigie.

Frequently Asked Questions

Can I make payments to the City online?

You can pay your animal registration renewals, infringements, rates, health payments and community facility hire bills at joondalup.wa.gov.au
The City’s Environmental Development team oversees the implementation of projects which work towards the sustainable use of natural resources, biodiversity conservation, energy and water efficiency.

Environmental initiatives for the community are delivered through the Think Green Environmental Education Program, which aims to raise awareness of key environmental issues within the City.

The City proudly hosts a number of free environmental events throughout the year such as night stalks, bush tucker tours, garden workshops and eco-home audits and has numerous environmental plans and publications.

The City is committed to conserving, enhancing and rehabilitating the City’s natural assets to ensure the long term protection of the environment for future generations and is home to a number of diverse natural areas including beautiful coastlines, wetlands and bushland areas.

To find out more about Environmental Development at the City and how you can get involved visit joondalup.wa.gov.au

City Opens Community Garden

Joondalup Mayor Troy Pickard was happy to display his gardening talents on Saturday 20 September before unveiling a plaque to officially open the Duncraig Edible Garden – the City’s first community garden.

Community gardens have become increasingly popular in urbanised communities in recent years, providing demonstrationsites for sustainable living and often becoming hubs for community members to meet and develop friendships and learn about environmental and sustainability matters.

Duncraig Edible Garden is located at the front entrance to Duncraig Library.
City of Joondalup and Perth Glory to develop MOU for new headquarters

Joondalup Council has endorsed a proposal for the City to enter into discussions with Perth Glory Football Club for the establishment of a training and administration facility at Percy Doyle Reserve in Duncraig.

Perth Glory FC does not currently have a single headquarters, with its National Premier League teams, National Youth Team, A-League and W-League sides all training and playing at various locations across the Perth metropolitan area.

The City has identified Percy Doyle as a site which could accommodate a Glory High Performance Centre as part of a redeveloped southern portion of the reserve, separate from Sorrento Football Club.

Over 40 sporting and community groups currently utilise Percy Doyle Reserve.

A Memorandum of Understanding will be established between the City and Perth Glory FC, which will include engagement with all relevant stakeholders directly impacted by the proposal.

Joondalup Council endorsed the City’s Coastal Foreshore Management Plan 2014-2024 at its October meeting, providing direction for the ongoing management of the City’s coastal natural areas over the next decade.

The City of Joondalup manages 206 hectares of bushland within coastal foreshore reserves, extending from Burns Beach to Marmion. The reserves are under existing environmental pressures which are expected to increase with the rise in population of the Swan Coastal Plain in future years.

The development and implementation of this plan will ensure that measures are taken to address these threats and provide strategies for the ongoing long-term management and protection of the City’s coastal environment, which is recognised internationally for its biodiversity values.

Did you know?

The City has two beach wheelchairs (Mullaloo and Hillarys) to provide access to the beach for children and adults with disabilities. The chairs can be easily pushed over the sand to the water’s edge. Bookings can be made on 9400 4268.

Joondalup Festival Accolade

The Joondalup Festival has been named Coates Hire Best Community Event in WA at the 2014 Australian Event Awards, held in Sydney on Tuesday 11 November.

The Award recognised a range of criteria including the extent of community engagement in the Festival, the positive social and cultural impact it had on the local community, effective communication and promotion of the event, and its overall quality.

The 2014 Festival was themed ‘Transport Yourself!’ and featured a world-class programme including the Big Top tent, the mini top Rastelli tent and the first Australian outing of the Eco Stage, a self-powered open air performance space featuring aerials, acrobatics and fire.
VALENTINE CONCERT 2015

The Perth Symphony Orchestra will be joined by world-class performers Silvie Paladino and David Hobson at the City of Joondalup’s 2015 Valentine’s Concert on Thursday 12 February at Joondalup Resort.

Tickets to ‘A Night on Broadway’ will be available on Saturday 17 January 2015.

The City acknowledges the support of Valentine’s Concert sponsors, Edith Cowan University, Joondalup Health Campus, the Community Newspaper Group, Channel 9 Perth and Healthway, promoting the Make Smoking History message.

For ticketing information visit joondalup.wa.gov.au or follow the City on social media.

Upcoming Events

DECEMBER

Music in the Park – Concert Two
Saturday 6 December 2014, 6.45pm
Santiago Park, Ocean Reef

Joondalup Twilight Markets
Friday 12 and 19 December 2014, 5.30pm - 9.00pm
Central Walk, Joondalup

City of Joondalup Hillarys – Triathlon #1
Sunday 14 December 2014, 6.00am
Whitford Nodes, Hillarys

Christmas Pool Party
Sunday 14 December 2014, 4.30pm
City of Joondalup Leisure Centre – Craigie

Heathridge Carols in the Park
Sunday 14 December 2014, 6.30pm
Heathridge Park, Heathridge

Kingsley Carols in the Park
Sunday 14 December 2014, 6.30pm
Kingsley Park, Kingsley

JANUARY

Music in the Park – Concert Three
Saturday 17 January 2015, 6.45pm
Penistone Park, Greenwood

FEBRUARY

Valentine’s Concert
Thursday 12 February 2015, 7.00pm
Joondalup Resort and Country Club, Connolly

MARCH

Joondalup Festival
Saturday 28 March 2015, 2.00pm - 10.00pm
Sunday 29 March 2015, 2.00pm - 9.00pm
Central Park, Joondalup

For all of the City’s events visit joondalup.wa.gov.au

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This document is available in alternate formats upon request.