

City of Joondalup Facebook Page

Guidelines for Visitors and Users

The City of Joondalup encourages open discussion on its social media platforms but to ensure everyone has an opportunity to engage with the City, a few guidelines have been developed.

The City's Social Media platforms are designed to encourage and foster meaningful interaction and engagement with the local community, serving as a place for discussion, feedback, questions and an exchange of ideas.

The City's Facebook page also exists to provide information on City services, events, programs, initiatives and news.

Members of the local community who want to request works or maintenance should still contact the City on **9400 4255** or by emailing **info@joondalup.wa.gov.au**

The City does not accept responsibility for external comments on this page. They are not representative of the opinions or views of the City, nor does the City make any warranty to their accuracy.

When interacting with this page, the City requests that you:

- exercise courtesy;
- do not post your personal address or phone number;
- acknowledge that the City cannot check the accuracy of every post and does not take any responsibility for reliance on posts on this page; and
- adhere to Facebook Guidelines.

Posts may be deleted as determined at the City's absolute discretion if they contain:

- violent, obscene, profane, hateful, derogatory, racist or sexist language links or images;
- information that may compromise the safety or security of the public;
- any discussion or promotion of behaviour that is unlawful;
- comments that threaten or defame any person or organisation;
- solicitations, advertisements, endorsements or spam;
- encouragement or glamorisation of the use of alcohol, tobacco, or illegal drugs;
- multiple successive off-topic posts by a single user;
- repetitive posts copied and pasted or duplicated by single or multiple users;
- any other inappropriate content or comments as determined in City of Joondalup.

By "liking" this page you acknowledge the terms outlined in the City of Joondalup's Facebook Page - Guidelines for Visitors and Users. Users who do not comply with these guidelines will be blocked from the page at the discretion of the City.