

COMMUNITY ENGAGEMENT OUTCOMES REPORT

Sports Floodlighting Upgrade — Windermere Park, Joondalup

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OVERVIEW

The community was invited to provide feedback from 3 April 2018 to 2 May 2018 on a proposal to upgrade the sports floodlighting at Windermere Park, Joondalup to meet the *Australian Standards* for Football (All Codes) Amateur Competition (AS25060.2.3) and the Control of Obtrusive Effects of Outdoor Lighting (AS4282).

Feedback was sought by way of a Comment Form to determine the overall level of community support for the proposal.

The City collected a total of 12 valid responses throughout the 29-day advertised engagement period. 10 of these came from stakeholders who had been *directly* engaged by the City, indicating a response rate of 3.5%. These included responses from representatives of the 4 park user groups:

- Joondalup Kinross Junior Football Club
- Joondalup Kinross Cricket Club and Joondalup Kinross Junior Cricket Club (joint response)
- ECU Jets Amateur Football Club

Respondents were asked to indicate their overall level of support for upgrading the sports floodlighting on a five-point scale from "strongly support" to "strongly oppose". 10 respondents indicated that they either "support" or "strongly support" the proposal, with 9 respondents indicating *strong* support.

The 2 respondents who opposed the proposal stated their primary concerns as being the cost of floodlighting to the City and ratepayers, and the potential for light pollution into nearby homes. Additional comments from other respondents included the belief that floodlighting upgrades support local clubs and families, and requests that the City ensure the floodlighting is switched off by 9.30 pm.

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STAKEHOLDERS

A total of 288 stakeholders were *directly* engaged by the City. Stakeholders identified included:

- Local residents and landowners within a 200 metres radius of Windermere Park = 284
- Park user groups = 4:
 - · Joondalup Kinross Junior Football Club
 - · Joondalup Kinross Cricket Club
 - · Joondalup Kinross Junior Cricket Club
 - ECU Jets Amateur Football Club

Additional stakeholders, including park visitors and interested residents and landowners living further than 200 metres away from the park, were also *indirectly* engaged by the City via the engagement materials described below.

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ENGAGEMENT MATERIALS

Local residents and landowners within a 200 metres radius of Windermere Park were sent information packs through the post containing a cover letter and Frequently Asked Questions document. These stakeholders were directed via the cover letter to the City's website to complete the online Comment Form. They were also advised that hard-copy Comment Forms were available on request.

The 4 park user groups were telephoned by City staff advising them of the engagement and directing them to the City's website to complete the online Comment Form. These stakeholders were also sent a reminder follow-up email directing them to the City's website.

Cover letters to local residents and landowners within a 200 metres radius of Windermere Park and reminder email to park user groups (see Appendix 1–2 for full):

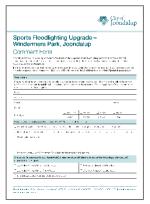




Frequently Asked Questions documents (see Appendix 3 for full):



Hard-copy and online Comment Forms (see Appendix 4–5 for full):





 In addition to directly contacting identified stakeholders via post, telephone and email, the City advertised the engagement to other community members via the following means:

- Webpage linked through the "Community Engagement" section of the City's website visible 3 April 2018 to 2 May 2018
- Signage erected at 3 locations around the perimeter of Windermere Park 3 April 2018 to 2 May 2018

Community engagement webpage on the City's website (see Appendix 6 for full):



Signage erected at Windermere Park (see Appendix 7 for full):



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RESPONSE RATE

The City collected a total of 12 valid responses throughout the 29-day advertised engagement period. Responses that were considered valid include all those which contained contact details enabling identification, and were submitted within the advertised engagement period. Where multiple Comment Forms were received from the same respondent these were combined into one response.

Of the 12 respondents, all completed the Comment Form online. Further, a representative of all of the Windermere Park user groups provided feedback, including:

- Joondalup Kinross Junior Football Club
- Joondalup Kinross Cricket Club and Joondalup Kinross Junior Cricket Club (joint response)
- ECU Jets Amateur Football Club

Of the 284 residents and landowners within a 200 metres radius of Windermere Park, 7 submitted feedback. An additional 2 community members, who were not directly engaged, also submitted feedback. These data are shown in the tables below.

Responses received by type of Survey Form:	N	%
Online Survey Forms	12	100.0%
Hard-copy Survey Forms	0	0.0%
Total responses	12	100.0%

	Forms sent	Forms received	Response rate
Responses received by stakeholder type:	N	N*	%
Local residents and landowners within a 200 metres radius of Windermere Park	284	7	2.5%
Windermere Park user groups	4	3	75.0%
Joondalup Kinross Junior Football Club	1	1	100.0%
Joondalup Kinross Cricket Club	1	1	100.0%
Joondalup Kinross Junior Cricket Club	1	1	100.0%
ECU Jets Amateur Football Club	1	1	100.0%
Other community members (engaged indirectly)		2	
Total response rate (engagement directly)	288	10	3.5%

^{*}Numbers may not add up to total, as respondents can represent more than 1 stakeholder type.

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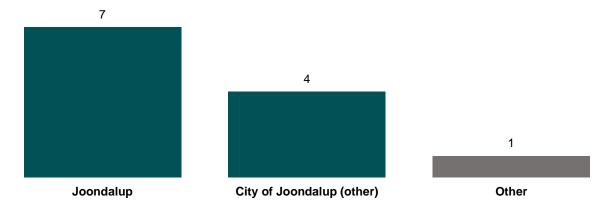
DEMOGRAPHICS

Respondent address

Respondents were asked to provide their contact address and the majority of respondents (11) were residents of the City of Joondalup, with 7 residing in the suburb of Joondalup. These data are shown in the table and chart below.

Responses received by suburb:	N	%
City of Joondalup	11	91.7%
Currambine	1	8.3%
Duncraig	1	8.3%
Iluka	1	8.3%
Joondalup	7	58.3%
Ocean Reef	1	8.3%
Other	1	8.3%
Total responses	12	100.0%

Responses received by suburb:



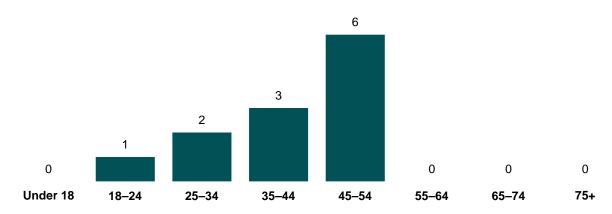
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Respondent age

Respondents were asked to provide their age and half of the respondents were between the ages of 45–54 years. The other respondents were aged between 18 and 44 years. These data are shown in the table and chart below.

Responses received by age:	N	%
Under 18 years	0	0.0%
18–24 years	1	8.3%
25–34 years	2	16.7%
35–44 years	3	25.0%
45–54 years	6	50.0%
55–64 years	0	0.0%
65–74 years	0	0.0%
75+ years	0	0.0%
Total responses	12	100.0%

Responses received by age:



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Respondent park usage type

Respondents were asked how they used Windermere Park with the following options:

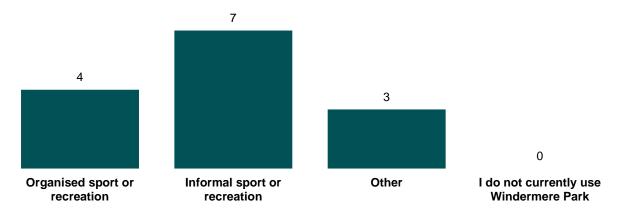
- Organised sport or recreation (eg hire the playing field or clubroom as part of an organised sporting club)
- Informal sport or recreation (eg dog walking, picnicking, children's play equipment, non-organised sporting activities)
- Other (please describe)
- I do not currently use Windermere Park, but I am interested in this project

The majority of respondents (7) selected "informal sport or recreation", and 4 respondents selected participating in "organised sport or recreation". 3 respondents selected "other", with 2 describing "informal sport or recreation activities" (dog walking, children's play equipment), and 1 describing their close proximity to the Windermere Park. The data are shown in the table and chart below.

Responses received by type of park use:	N*	%
Organised sport or recreation	4	33.3%
Informal sport or recreation	7	58.3%
Other	3	25.0%
I do not currently use Windermere Park	0	0.0%
Total responses	12	100.0%

^{*}Numbers may not add up to total, as respondents can represent more than 1 park usage type.

Responses received by type of park use:



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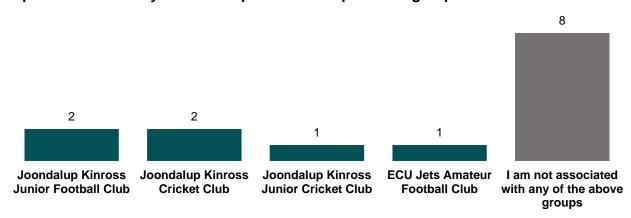
Respondent membership/affiliation to park user groups

Respondents were asked to identify whether they were a member of, or affiliated with, any of the Windermere Park user groups. 4 respondents identified themselves as members/affiliates of one or more park user group. These data are shown in the table and chart below.

Responses received by membership/affiliation to park user groups:	N*	%
Joondalup Kinross Junior Football Club	2	16.7%
Joondalup Kinross Cricket Club	2	16.7%
Joondalup Kinross Junior Cricket Club	1	8.3%
ECU Jets Amateur Football Club	1	8.3%
I am not associated with any of the above groups	8	66.7%
Total responses	12	100.0%

^{*}Numbers may not add up to total, as respondents may be a member/affiliate of more than 1 park user group.

Responses received by membership/affiliation to park user groups:



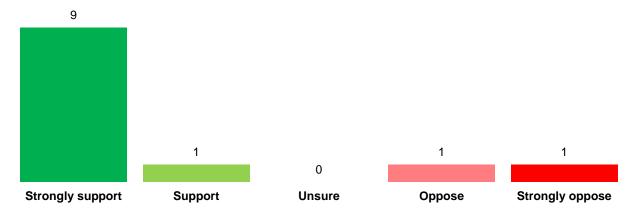
COMMENT FORM QUESTIONS

QUESTION: "The City is proposing to upgrade the sports floodlighting at Windermere Park, Joondalup to meet the *Australian Standards for Football (All Codes) Amateur Competition* (AS25060.2.3) and the *Control of Obtrusive Effects of Outdoor Lighting* (AS4282). Please indicate your level of support for this proposal."

Respondents were asked to indicate their level of support for upgrading the floodlighting at Windermere Park on a five-point scale from "strongly support" to "strongly oppose". The majority of respondents (10) indicated that they either "support" or "strongly support" the proposal. 2 respondents indicated that they were either "opposed" or "strongly opposed". These data are shown in the table and chart below.

The City is proposing to upgrade the sports floodlighting at Windermere Park, Joondalup to meet the <i>Australian Standards for Football (All Codes) Amateur Competition</i> (AS25060.2.3) and the <i>Control of Obtrusive Effects of Outdoor Lighting</i> (AS4282). Please indicate your level of support for this proposal:	N	%
Strongly support	9	75.0%
Support	1	8.3%
Unsure	0	0.0%
Oppose	1	8.3%
Strongly oppose	1	8.3%
Total responses	12	100.0%

The City is proposing to upgrade the sports floodlighting at Windermere Park, Joondalup to meet the *Australian Standards for Football (All Codes) Amateur Competition* (AS25060.2.3) and the *Control of Obtrusive Effects of Outdoor Lighting* (AS4282). Please indicate your level of support for this proposal:



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QUESTION: "If you oppose the upgrade of the sports floodlighting at Windermere Park, please explain why"

Respondents who "oppose" or "strongly oppose" the upgrading of floodlighting at Windermere Park were asked to explain why. There were 2 respondents who provided feedback and their primary concerns included: the cost of floodlighting to the City and ratepayers, and the potential for light pollution into nearby homes. Verbatim comments have been randomised and are provided in the table below.

Verbatim responses* — If you oppose the upgrade of the sports floodlighting at Windermere Park, please explain why (N = 3):

From viewing the park, the current lights appear sufficient. The park is lit enough for sporting to occur with no issues. The current lights are not obtrusive to the houses surrounding the park as they are enclosed by the trees circling the park so that the light is mostly contained to the park. If the lights are increased to a height of 30m, they will sit above the level of the trees so that the light will extend beyond the park to neighbouring houses. Given that sporting activities take place in the park on most week nights until late in the evening, the height of the proposed lights, combined with modern LED lighting, will create a disturbance to neighbouring houses.

I disagree with the update of the floodlight update as they are working ok at the moment. Why fix something that isn't broken. There are not that many people over there at night once the football is over. You should be spending taxpayers' money on better things.

*Note: Words that may identify respondents or contain offensive language have been removed and replaced with square brackets, ie [- - -]. Minor alterations have been to spelling/grammar to enhance readability.

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QUESTION: "Do you have any (further) comments about the proposed upgrade to the sports floodlighting at Windermere Park?"

Respondents were asked if they had any (further) comments about the proposed upgrading of floodlighting at Windermere Park. 10 respondents provided feedback, common themes included:

- belief that floodlighting upgrades support local clubs and families
- · concern about light pollution into nearby homes
- request that the City ensure the floodlighting is switched off by 9.30 pm
- belief that floodlighting upgrades are expensive and unnecessary

Verbatim comments have been randomised and are provided in the table below.

Verbatim responses* — Do you have any (further) comments about the proposed upgrade to the sports floodlighting at Windermere Park (N = 10):

It's a great idea — supports local sport clubs.

The Joondalup Kinross Cricket Club (Junior and Senior divisions) fully supports the upgrade of the lighting at Windemere Park and look forward to utilising the lights to enhance our training programs and increase the participation of our members and their families.

You're wasting my hard-earned money on hairbrained ideas to keep the football and cricket players happy and made the park a lead on dogs park. Most people stay away from the park now because of it. Just to keep your footy and cricket mates happy. Everyone who takes their dogs over there knows it should bring back bulk collection. You give people a tiny skip to put their rubbish in and expect people to make do. Most of you people in the Council don't know what you are doing. You couldn't organise a [- - -].

As I live [- - -] from the park and current lighting directly impacts my [- - -] please ensure new lights deliver on reducing the lateral light impacts to current as per outlined on FAQ sheet. Also, please ensure lights are automatically switched off at 9.30 pm, so impacts on residents, such as myself, are minimised. Not having the lights switched off automatically encourages people to hang around the park causing disturbances to the neighbours.

Will be very beneficial for the ECU Jets Sports Club. We use the ground for AFL and can now have later fixtures, avoiding congestion with the Junior Football club and its growth. We are planning on having two teams in the very near future so this will assist us a lot.

Please just do it. It needs an update. Would be great to see at least one of the lighting plants on during each evening too...

This is a fantastic opportunity to improve the current lighting standards at Windermere Park to allow participants of all ages the opportunity to enjoy playing AFL under lights in a safe and fun environment. It will also provide a safer training venue with the higher towers that will provide more direct and concentrated lighting of the playing surface. Working in the infrastructure industry, I'm also aware that the proposed luminaries will significantly reduce any lighting spill onto nearby roads and residencies.

Happy for upgraded floodlighting to go ahead if it does reduce current light spill onto my property as stated on the Frequently Asked Questions form. Also, the latest time being 9.30 pm for training, as the noise tends to carry some distance.

A welcome upgrade.

Absolutely love the idea of the upgrade. I would add, if possible, to install one of those outside GYMs so some of the public can exercise on the outdoor Gym. I strongly believe many will find it very useful and inviting for the continuation of improving the public's health with easy access to the outdoor Gym.

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^{*}Note: Words that may identify respondents (excluding park user groups) or contain offensive language have been removed and replaced with square brackets, ie [- - -]. Minor alterations have been to spelling/grammar to enhance readability.

APPENDIX 1 — Cover letters to local residents and landowners within a 200 metres radius of Windermere Park



Enquiries:

3 April 2018

Phone: 9400 4090

Our Ref: Leisure Planning

Your Ref: 09514 A Global City: Bold | Creative | Prosperous

John Citizen Address Line 1 Address Line 2

Dear Mr Citizen

WINDERMERE PARK, JOONDALUP — PROPOSED SPORTS FLOODLIGHTING **UPGRADE**

The City of Joondalup is proposing to improve the sports floodlighting infrastructure at Windermere Park, Joondalup to enable local sporting clubs to train and play matches in a safe and accessible manner.

The project includes the upgrade of the existing four sports floodlights. The new floodlights will be designed and constructed to meet the Australian Standards for football (all codes) up to amateur competition standard (AS2560.2.3) and the control of obtrusive effects of outdoor lighting (AS4282).

The City is seeking feedback from the community to determine the level of support for the project.

To provide feedback, please complete the online comment form available on the community engagement section of the City's website at joondalup.wa.gov.au. It is recommended that you read the enclosed frequently asked questions document prior to providing feedback.

For further information or to request a hard copy comment form, contact the City's Leisure Planning team on 9400 4090 or via email on info@joondalup.wa.gov.au. Alternatively, a hard copy comment form can be requested by contacting the City.

SUBMISSIONS ACCEPTED: Tuesday 3 April 2018 to Wednesday 2 May 2018.

Yours sincerely

MIKE SMITH

Manager Leisure and Cultural Services

Frequently asked questions Attachment

City of Joondalup | Boas Avenue Joondalup WA 6027 | PO Box 21 Joondalup WA 6919 | T: 9400 4000 | F: 9300 1383 al Relay Service | TTY/voice calls: 13 36 77 | Speak and Listen: 1300 555 727 | Translating and Interpreting Service: 13 14 50 joondalup.wa.gov.au

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APPENDIX 2 — Reminder email to park user groups

From:

Sent: Thursday, 26 April 2018 2:46 PM

To:

Windermere Park Joondalup - Proposed Sports Floodlighting Upgarde Subject:

Attachments: 9896 Windermere Park Consultation FAQ (003).pdf

Good afternoon

Your club hires Windermere Park during the winter season, the floodlighting upgrade consultation will close on Wednesday 2 May 2018. My we ask that your club as a park user submit a comment prior to the closing date. The City of Joondalup is proposing to improve the sports floodlighting infrastructure at Windermere Park, Joondalup to enable local sporting clubs to train and play matches in a safe and accessible manner.

The project includes the upgrade of the existing four sports floodlights. The new floodlights will be designed and constructed to meet the Australian Standards for football (all codes) up to amateur competition standard (AS2560.2.3) and the control of obtrusive effects of outdoor lighting (AS4282).

To provide feedback, please complete the online comment form available on the community engagement section of the City's website at joondalup.wa.gov.au. It is recommended that you read the attached frequently asked questions document prior to providing feedback.

For further information or to request a hard copy comment form, contact the City's Leisure Planning team on 9400 4090 or via email on info@joondalup.wa.gov.au. Alternatively, a hard copy comment form can be requested by contacting the City.

Regards

Leisure Planning Project Officer City of Joondalup

P: +61 08 9400 4090 F: +61 8 9300 1383

Follow:









The information contained in this communication may be confidential or commercially sensitive. If you are not the intended recipient you must not copy this communication, disclose its contents to any other party, or take any action in reliance on it. Please delete and destroy all copies and immediately notify the sender on 9400 4090, or by reply message.

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APPENDIX 3 — Frequently Asked Questions (page 1)



Sports Floodlighting Upgrade – Windermere Park, Joondalup Frequently Asked Questions

1. What is the purpose of the community engagement?

To seek feedback from local residents, the community and park users about the proposed sports floodlighting upgrade project at Windermere Park, Joondalup.

2. Why is the City proposing to upgrade the floodlighting at Windermere Park?

Windermere Park is a local active park that is currently utilised by a number of local junior and senior sporting clubs during the summer and winter sporting seasons.

The current sports floodlighting at Windermere Park have been installed and upgraded by one of the local clubs on an ad hoc basis and currently only meet the *Australian Standards for Football (All Codes) Amateur Training.* The current infrastructure is based on 20 metre high floodlighting poles and uses older style luminaires.

In 2017, Council endorsed a refurbishment project for the Windermere Park Clubroom. As a result of a financial contribution by one of the local sporting clubs, as well as a contribution from the State Government, the City is also proposing to upgrade the sports floodlighting at Windermere Park.

3. What works are being proposed as part of the upgrade?

The proposed upgrade will replace the four 20 metre floodlight towers with four new 30 metre floodlight towers.

The new taller towers will allow the luminaires to be aimed more directly onto the principle playing area, therefore reducing light spill onto nearby roads and residences.

The current luminaires will also be replaced with newer more efficient luminaires.

The sports floodlights will be designed and constructed to meet the Australian Standard for Football (All Codes) Amateur Competition (AS2560.2.3) and the Control of Obtrusive Effects of Outdoor Lighting (AS4282).

4. How will the City manage the increased brightness levels of the floodlights?

When designing floodlight upgrades, the City's approach is to meet or exceed the Australian Standards with regard to minimising the impacts of obtrusive light. This includes consideration of design features such as horizontal positioning and floodlight types.

In circumstances where amenity issues are identified, increased design features will be employed to minimise potential adverse effects.

Similar floodlighting to the proposed is installed at Heathridge Park, Heathridge and Ocean Reef Park, Ocean Reef.

5. How will the floodlighting be managed?

The floodlighting would be managed as it is currently by the City. Floodlighting is operated in relation to bookings made for the park by sporting clubs, schools, community groups and individuals in accordance with the City's existing hiring process.

The latest the floodlighting is illuminated is up until 9.30pm.

6. When will the works take place?

It is proposed that works will be undertaken in late 2018.

7. Who is being engaged on this project?

The City is directly engaging the following stakeholders:

- local residents within a 200 metre radius of Windermere Park;
- · representatives from Joondalup Primary School;
- · representatives from current park user groups.

In addition, all information about the proposed floodlighting upgrade is available on the City's website. Anyone interested in the proposal can complete the comment form with responses limited to one per person.

8. When does the engagement period close?

The community engagement period is open between Tuesday 3 April 2018 and Wednesday 2 May 2018.

City of Joondalup | 90 Boas Avenue Joondalup WA 6027 | PO Box 21 Joondalup WA 6919 | T: 9400 4000 F: 9300 1383 | joondalup.wa.gov.au 9896 CREATED FEBRUARY 2018

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9. What happens next? The results of the community engagement will be collated and presented to Council seeking endorsement to progress to the next stage of the project - detailed design and tender. The summary of results of this engagement will be available for viewing on the community engagement section of the City's website at joondalup.wa.gov.au 10. Who do I contact for more information on the proposal? For further information, please call the City's Leisure Planning team on 9400 4090 or email info@joondalup.wa.gov.au

APPENDIX 4 — Hard-copy Comment Form (page 1)



Sports Floodlighting Upgrade – Windermere Park, Joondalup

Comment Form

The City of Joondalup is seeking community feedback on the proposed sports floodlighting upgrade at Windermere Park, Joondalup. This Comment Form can also be completed electronically via the Community Engagement section of the City's website at joondalup.wa.gov.au

It is recommended that you read the frequently asked questions document prior to providing feedback. If you have any questions about the proposal, please contact the City's Leisure Planning team on 9400 4090 or via email at info@joondalup.wa.gov.au

Please note that for your feedback to be vali confidential and will not be published in any form per person will be accepted.				
Name:				
Address:				
Suburb:				Postcode:
Email:				1
Law and	☐ under 18	□ 18-24	□ 25-34	□ 35-44
I am aged:	□ 45-54	□ 55-64	□ 65-74	□ 75+
How do you currently use Windermere Pa	ark? (Please tick all th	at apply)		
\square Organised sport or recreation (e.g. hire th	e playing field or club	room as part of a	an organised sp	orting club).
Informal sport or recreation (e.g. dog walk	king, picnicking, childr	ren's play equipn	nent, non-organ	ised sporting activities).
☐ Other – please describe:				
☐ I do not currently use Windermere Park, b	out I am interested in	this project.		
Are you (or is someone in your household (Please tick all that apply)	d) a member of, or a	ffiliated with an	y of the followi	ng clubs/groups?
☐ Joondalup Kinross Junior Football Club		☐ Joondalup H	(inross Cricket (Club
		☐ ECU Jets A	mateur Football	Club
☐ Joondalup Kinross Junior Cricket Club				

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(page 2)

☐ Strongly support	☐ Support	□Unsure	☐ Oppose	⊐s	trongly oppose
If you oppose the up	grade of the sport	ts floodlighting at Win	dermere Park, pleas	e explain why:	
Do you have any furti	her comments ab	out the proposed upg	rade to the sports fl	oodlighting at Wir	ndermere Park?
Request to be inform	ed				
Community engageme					
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meeting. Please er City of Joondalup Co The Community Engage an ongoing basis about members can opt-out. If you are interested in joondalup.wa.gov.au I would like to be a	ouncil meetings. Informed via email wasure your email ad Immunity Engager Igement Network is at future strategic in at any time. Igioining the City of Jor tick the box beloaded to the City of dided	when this engagement of the state of the sta	will be presented at a by 'your details' section by members interested bondalup. Contact de	above. In being consulted ails are kept strictly, subscribe on the	d and engaged on y confidential and
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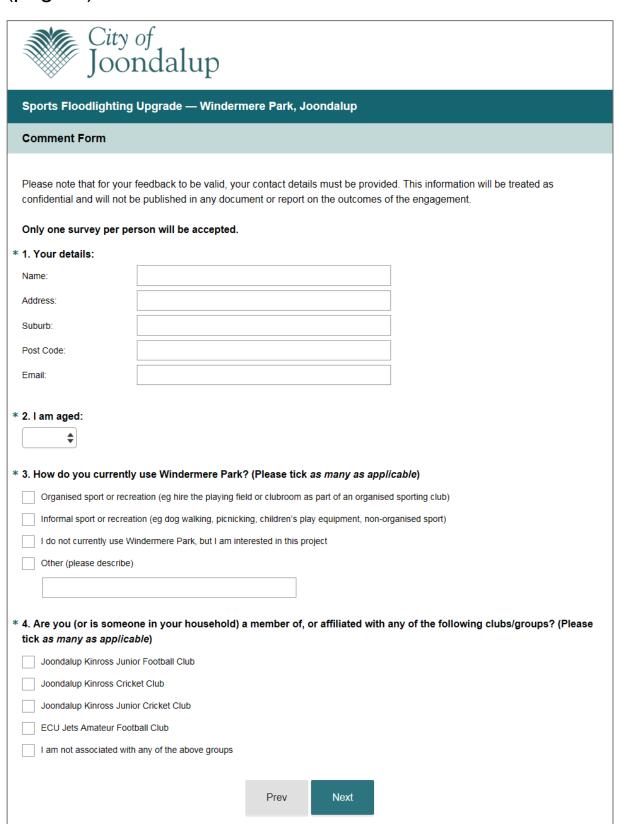
107223 20 | 29

APPENDIX 5 — Online Comment Form (page 1)



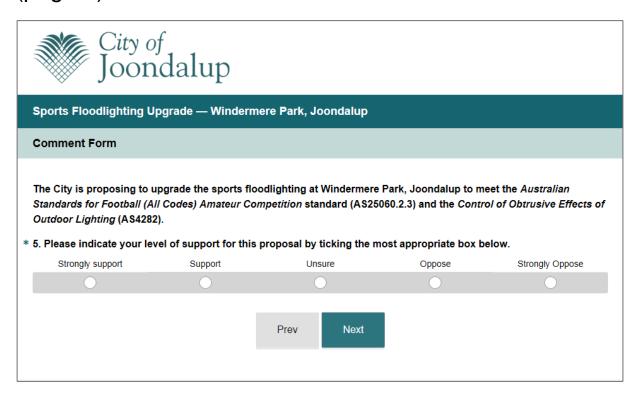
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(page 2)



107223 22 | 29

(page 3)



(page 4 — respondents who answered "Please indicate your level of support for this proposal" with "Oppose" or "Strongly oppose")



107223 23 | 29

(page 5A — respondents who answered "Please indicate your level of support for this proposal" with "Oppose" or "Strongly oppose")

City of Joondalup
Sports Floodlighting Upgrade — Windermere Park, Joondalup
Comment Form
7. Do you have any further comments about the proposed upgrade of sports floodlighting at Windermere Park:
Prev Next

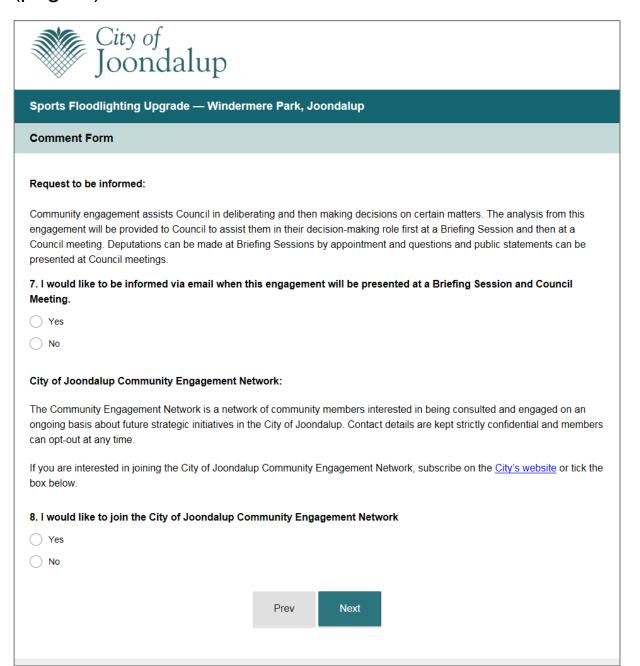
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(page 5B — respondents who answered "Please indicate your level of support for this proposal" with "Strongly support", "Support" or "Neutral")

City of Joondalup
Sports Floodlighting Upgrade — Windermere Park, Joondalup
Comment Form
6. Do you have any comments about the proposed upgrade of sports floodlighting at Windermere Park:
Prev Next

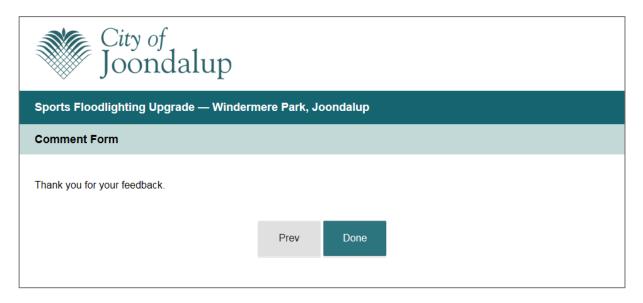
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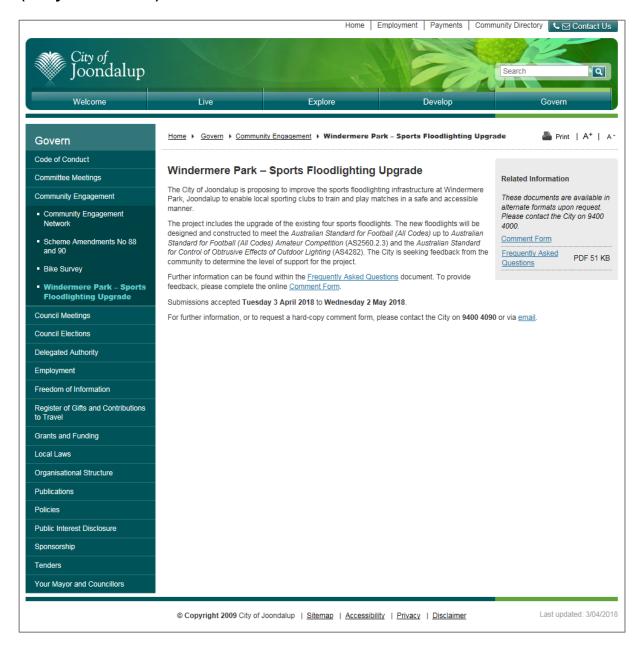
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(page 7)



107223 27 | 29

APPENDIX 6 — Community engagement webpage text (City website)



107223 28 | 29

APPENDIX 7 — Signage erected at Windermere Park



Windermere Park – Sports Floodlighting Upgrade

The City of Joondalup is seeking feedback on the proposal to upgrade the sports floodlighting at Windermere Park.

To provide feedback, please complete the online comment form located on the community engagement page of the City's website at joondalup.wa.gov.au

For further information on the project, please contact the City's Leisure Planning team on **9400 4090**.

Engagement closes Wednesday 2 May 2018.



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