Responsible Directorate: Planning and Community Development

Objectives:

- To encourage good quality, well managed short-term accommodation for use by visitors that does not compromise the amenity of residential areas or nearby residents.
- To provide guidance and development provisions for operators seeking to establish short-term accommodation within the City of Joondalup.
- To establish a clear framework for the assessment and determination of applications for short-term accommodation.

1. Authority:

This Policy has been prepared in accordance with Schedule 2, Part 2 of the deemed provisions of the Planning and Development (Local Planning Schemes) Regulations 2015 which allows the local government to prepare local planning policies relating to planning and development within the Scheme area.

2. Application:

This policy applies to all ‘Bed & Breakfast’, ‘Holiday House’, ‘Holiday Accommodation’ and ‘Serviced Apartment’ land uses in all zones.

3. Definitions:

“Bed & Breakfast” as defined by Local Planning Scheme No. 3 means a dwelling –

(a) used by a resident of the dwelling to provide short-term accommodation, including breakfast, on a commercial basis for not more than four (4) adult persons or one family; and

(b) containing not more than two (2) guest bedrooms.

“Dwelling” as defined by the Residential Design Codes means a building or portion of a building being used, adapted, or designed or intended to be used for the purpose of human habitation on
a permanent basis by a single person, a single family, or no more than six persons who do not
comprise a single family.

“Holiday House” as defined by Local Planning Scheme No. 3 means a single dwelling on one lot
used to provide short-term accommodation but does not include a bed and breakfast.

“Holiday Accommodation” as defined by Local Planning Scheme No. 3 means two (2) or more
dwellings on one lot used to provide short term accommodation for persons other than the owner
of the lot.

“R-Codes” means the Residential Design Codes.

“Serviced Apartment” as defined by Local Planning Scheme No. 3 means a group of units or
apartments providing –

(a) self-contained short stay accommodation for guests; and
(b) any associated reception or recreational facilities.

“Short-term Accommodation” as defined by Local Planning Scheme No. 3 means temporary
accommodation provided either continuously or from time to time with no guest accommodated
for periods totalling more than three (3) months in any 12 month period.

4. Statement:

The City of Joondalup supports diversity of accommodation types to facilitate tourism and other
activities within its district. In considering applications for short-term accommodation, the City will
take into consideration the siting, design and management of the short-term accommodation to
ensure such accommodations are compatible with, and avoid adverse impacts on, the amenity of
adjoining and surrounding areas.

5. Details:

5.1 General requirements for all short-term accommodation:

5.1.1 Car Parking Standards:

a. Car parking bays are to be provided in accordance with the following table:

<table>
<thead>
<tr>
<th>Use Class</th>
<th>Number of on-site parking bays</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bed &amp; Breakfast</td>
<td>One car parking bay per guest bedroom. In addition, car parking for permanent residents is to be in accordance with the R-Codes.</td>
</tr>
<tr>
<td>Holiday House</td>
<td>In accordance with the R-Codes clause 5.3.3 Location B requirements.</td>
</tr>
<tr>
<td>Holiday Accommodation</td>
<td>In accordance with the R-Codes clause 5.3.3 Location B requirements.</td>
</tr>
<tr>
<td>Serviced Apartment</td>
<td>In accordance with the R-Codes clause 5.3.3 or 6.3.3 Location B requirements.</td>
</tr>
</tbody>
</table>

5.1.2 Car Parking Location and Design:

a. Car park access and design is to be in accordance with the following requirements:
5.1.2 Management plan:

a. A management plan is required to be submitted at the time of lodging an application for development approval for short-term accommodation. The requirement for the operation of the short-term accommodation in accordance with the management plan will be included as a condition of any development approval issued.

b. The management plan is to include, but not be limited to the following matters:

i. a code of conduct detailing the expected behaviour and obligations of guests. The code of conduct shall be displayed in a prominent position within the premises;

ii. the management of complaints, in the form of a Complaints Management Procedure (which must include the provision of the short-term accommodation owners/managing agents contact telephone number for adjoining neighbours);

iii. control of anti-social behaviour and the potential conflict between guests and permanent residents of the area, detailing the expected behaviour of guests and control of noise;

iv. details regarding guest check-in and check-out procedures;

v. management of car parking;

vi. details regarding waste management which must include specifying the expectations on guests with regard to general rubbish and bin collection (if applicable);

vii. compliance with Strata By-Laws (if applicable) in the form of a Statement of Compliance.

5.1.3 Guest register:

a. A register of all persons occupying the short-term accommodation is required to be kept on the premises of the short-term accommodation or at such other place as agreed by the City, and shall be open to inspection on demand by an authorised City Officer.

b. The register shall:

i. show the name and address of every occupant staying within the accommodation and the unit occupied; and
ii. include the date of arrival and date of departure of the occupants of the accommodation.

5.1.4 Signage:

a. Any signage associated with short-term accommodation is to be in accordance with the City of Joondalup Signs Policy.

5.1.5 Application information

a. In addition to the management plan referred to above and the normal development application submission requirements, the following additional information is required to be submitted with an application for development approval for short-term accommodation:

i. justification as to how and why the proposed accommodation will be compatible with the adjoining area and is consistent with the objectives of this Policy.

5.1.6 Public consultation:

a. For proposals where the provisions of the ‘Residential’ zone apply, applications for new short-term accommodation, or applications where the existing use is proposed to be intensified, will be advertised for public comment for a period of 14 days by way of letters to adjoining and nearby landowners.

b. Where an application involves short-term accommodation in a strata title arrangement, the strata body will be consulted. Prior to submission, applicants are encouraged to seek clarification as to whether or not the operation of short-term accommodation is compliant with regulations governing ownership of the property i.e. provisions of the Strata Titles Act 1985 and associated by-laws.

5.2 Development requirements for a Bed & Breakfast

a. The owner/resident of the accommodation must reside on-site at all times while the ‘Bed & Breakfast’ is in operation.

b. Meals may only be provided for ‘Bed & Breakfast’ guests.

5.3 Development requirements for a Holiday House

a. Applications for development approval for a ‘Holiday House’ within an existing dwelling will be processed as a change of use.

b. Applications for development approval for a purpose built ‘Holiday House’ are required to meet the relevant single house requirements of the Residential Design Codes, the City of Joondalup Residential Development Local Planning Policy and any relevant structure plan or local planning policy.

5.4 Development requirements for Holiday Accommodation

a. Applications for development approval for ‘Holiday Accommodation’ within existing grouped or multiple dwelling developments will be processed as a change of use.
b. Applications for development approval for purpose built 'Holiday Accommodation' are required to meet the relevant grouped or multiple dwelling development requirements of the Residential Design Codes, the City of Joondalup *Residential Development Local Planning Policy* and any relevant structure plan or local planning policy.

c. Tandem car parking arrangements (one bay behind another) will only be considered where the bays are allocated to the same holiday accommodation unit.

### 5.5 Development requirements for Serviced Apartments

a. Applications for development approval for ‘Serviced Apartment’ within an existing grouped dwelling or multiple dwelling development will be processed as a change of use and are expected to provide dedicated reception facilities and may provide recreational facilities.

b. Applications for purpose built ‘Serviced Apartment’ shall be subject to the siting and design requirements applicable under the relevant local planning policy, and any relevant structure plan. If applicable, serviced apartments are required to be designed to separate short-term accommodation from permanent occupancy dwellings located on the same site or building.

c. Where a development involves a combination of permanent occupancy dwellings and serviced apartments, parking areas for permanent residents and their visitors shall be clearly separated and delineated from the parking area for the serviced apartments.

d. Tandem car parking arrangements (one bay behind another) will only be considered where the bays are allocated to the same serviced apartment.

e. If required, applications for purpose built ‘Serviced Apartment' must also demonstrate the sufficient provision of facilities for the loading/unloading of goods on the site.

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**Creation Date:** September 2011  
**Amendments:** CJ184-10/18  
**Related Documentation:** • *Local Planning Scheme No. 3*