Community Consultation – Removal of Toilet Facility at Mullaloo Beach North
Frequently Asked Questions

What is the purpose of the community consultation?
To seek feedback on whether the community uses and values the existing Key West Automated Toilet at Mullaloo Beach North, and whether they would prefer the City replace or decommission the facility.

Where is the existing Key West Automated Toilet located?
The existing toilet facility is located next to the car park at Mullaloo Beach North on Oceanside Promenade in Ocean Reef. A map showing the location can be found overleaf.

Why is the City proposing to remove the toilet facility?
The existing toilet facility was constructed in the late–1990s as a single toilet with an automated locking system. The facility is now presenting significant and ongoing maintenance issues for the City and is identified as having reached the end of its useful life.

Is the City proposing to remove the outdoor showers as part of the facility removal?
The existing toilet facility is co-located with outdoor showers and it is intended that the showers would be retained, regardless of whether the facility is replaced or not. However, the showers would potentially be repositioned depending on the option pursued.

Why would the City not just replace the facility?
When a facility reaches the end of its useful life, the City does not automatically replace it. The City takes into consideration whether the existing facility is being used by the community and whether replacing the facility is supported. This helps the City avoid replacing facilities unnecessarily at a cost to ratepayers.

If the City decides not to replace the facility, what type of infrastructure would be installed in its place?
The City would undertake suitable landscaping for the space. The design of this would be determined by the City and could include plant species, turf and/or paving.

If the facility is replaced, what type of facility would be installed in its place?
The City would undertake the design of a new facility if there is support for its replacement. It is likely that a new facility would include a universal access toilet and separate male and female ambulant toilets, in accordance with the City’s current levels of service.

How would the proposed works be funded?
A project would be considered as part of future Capital Works budgeting processes.

Who is being consulted on this proposal?
The City is directly consulting the following community stakeholders:
- Residents and ratepayers within a 200 metres radius of the existing toilet facility
- Community Engagement Network members residing in Mullaloo and Ocean Reef
- Mullaloo Surf Life Saving Club
- Surf Life Saving WA
- Department of Education (Swimming and Water Safety)
- Mullaloo Beach Community Group
- Joondalup Community Coast Care Forum
In addition, signage has been installed onsite at the existing toilet facility and all information is available on the City’s website. Anyone interested in the proposal can submit feedback via a Comment Form. Responses are limited to one per person, or one formal response per organisation.
How do I provide feedback on the proposal?
If you are interested in providing feedback, please complete the Online Comment Form available via the Community Consultation section of the City’s website joondalup.wa.gov.au. Hard-copy Comment Forms are also available upon request.

Who do I contact for further information?
For further information, please contact the City’s Infrastructure Services Customer Relations Team on 1300 369 972 or email info@joondalup.wa.gov.au

When is the community consultation period open?
The community consultation period is open from Thursday 19 December 2019 – Wednesday 22 January 2020.