Department of **Communities**
Department of **Health**

GOVERNMENT OF
WESTERN AUSTRALIA

Community Service Support Referral Pathway for COVID Positive People

For the most up to date information on COVID-19 refer to:
COVID-19 (coronavirus) (healthywa.wa.gov.au)
General Enquires Call 13COVID (132 68 43)

To Request Emergency Accommodation or Welfare Assistance to Isolate
Emergency Welfare Assistance is to meet immediate, basic and essential needs when there are no existing supports/services available (subject to eligibility – see below)
Call 13COVID (13 268 43) Option 5, Option 2 – Emergency Welfare Support

To Register a Positive Rapid Antigen Test
Online: Rapid antigen test (RAT) (healthywa.wa.gov.au)
or Call 13COVID (13 268 43)

To Register for WA COVID Care at Home
Online: WA COVID Care at Home (healthywa.wa.gov.au)
COVID Care at Home (for COVID positive people at increased risk of hospitalisation)

Communities will conduct a welfare assessment to determine the individual's needs and capacity to self-manage.

To be eligible for emergency welfare services a person must:
- be currently located in Western Australia, and
- require emergency welfare support within the following Welfare Domains.

Welfare Domains – To meet immediate, basic and essential needs while isolating:

Emergency Accommodation	Requests for emergency accommodation are subject to an assessment based on public health infection control principles
Emergency Food	Includes essential food items * Excludes alcohol and tobacco
Emergency Clothing & Personal Requisites	Basic essential clothing, toiletries and baby-care items
Personal Support Services	Continuity of existing care remains the responsibility of the provider Includes general information to assist people to access necessary supports or self-support * Excludes psychosocial, medical or clinical support