

CCTV in Public Areas

Frequently Asked Questions

What is video surveillance in public areas used for?

These systems have been developed with the following aims:

- deterring criminal, anti-social and suspicious activities
- viewing and recording images of such activities in progress
- assisting with the management of factors that create a fear of crime
- supporting the investigations of authorised agencies, such as the WA Police, and providing them with images that can be used in prosecutions
- assisting the City with event coordination, emergency management, traffic monitoring and other activities in public areas.

What is a “Public Area”?

A Public Area is any location which has general public access including but not limited to, Leisure Centres, Libraries, community facilities, footpaths, roads, public access ways, reserves, vehicle parking areas and verges.

Will these systems be used for surveillance on private property?

No. They will focus only on publicly accessible areas and the activities that take place in those areas.

Will these systems affect the privacy of local residents and business operators?

Maintaining the privacy of private property owners and occupiers is a priority for the City when operating video surveillance. The cameras will not be looking into private property or business premises.

What will the images recorded by the system be used for?

The City will provide authorised agencies such as the WA Police with recorded surveillance images from public areas, if such images are requested. Images will also be used to direct City staff to areas that require attention—for example, for maintenance issues.

What will happen when suspicious activities are identified in areas covered by the system?

The WA Police will be advised by the City of criminal or suspicious activity that has been noted. When appropriate, City services will be used to assist with the incidents identified.

Can members of the public obtain copies of recorded images from the system?

Members of the general public will not have access to images retained in the systems unless such access is ordered by a legal ruling or via a Freedom of Information request.

Where can I get further information?

Contact the City on **9400 4000** or **info@joondalup.wa.gov.au** with any enquiries about the City’s use of CCTV in public areas. Requests for CCTV images can be made at **joondalup.wa.gov.au**

The City has received funding from the following sources to assist with video surveillance in public areas:

- the Government of Australia
- the Government of Western Australia.