



Corporate Business Plan

2022–2026

Quarter 1 Report

CONTENTS

- The purpose of this report 3**
- A shared vision for the future 4**
- Corporate Business Plan at a glance 5**
- Key priorities for 2022/23 13**
- Quarter highlights..... 16**
- Milestone reporting..... 19**
- 1. Community 19**
 - Outcome 1-1 Healthy and safe 20
 - Outcome 1-2 Inclusive and connected 26
 - Outcome 1-3 Active and social..... 32
 - Outcome 1-4 Artistic and creative 37
 - Outcome 1-5 Cultural and diverse..... 41
- 2. Environment..... 44**
 - Outcome 2-1 Managed and protected..... 45
 - Outcome 2-2 Clean and sustainable 50
 - Outcome 2-3 Responsible and efficient..... 53
 - Outcome 2-4 Resilient and prepared..... 56
- 3. Place 60**
 - Outcome 3-1 Connected And Convenient..... 61
 - Outcome 3-2 Well-Planned And Adaptable 65
 - Outcome 3-3 Attractive And Leafy 67
 - Outcome 3-4 Functional And Accessible..... 69
- 4. Economy 76**
 - Outcome 4-1 Prosperous and local..... 77
 - Outcome 4-2 Innovative and confident..... 82
 - Outcome 4-3 Appealing and welcoming..... 90
- 5. Leadership..... 92**
 - Outcome 5-1 Capable and effective 93
 - Outcome 5-2 Proactive and represented..... 97
 - Outcome 5-3 Engaged and informed 100
 - Outcome 5-4 Responsible and financially-sustainable 109

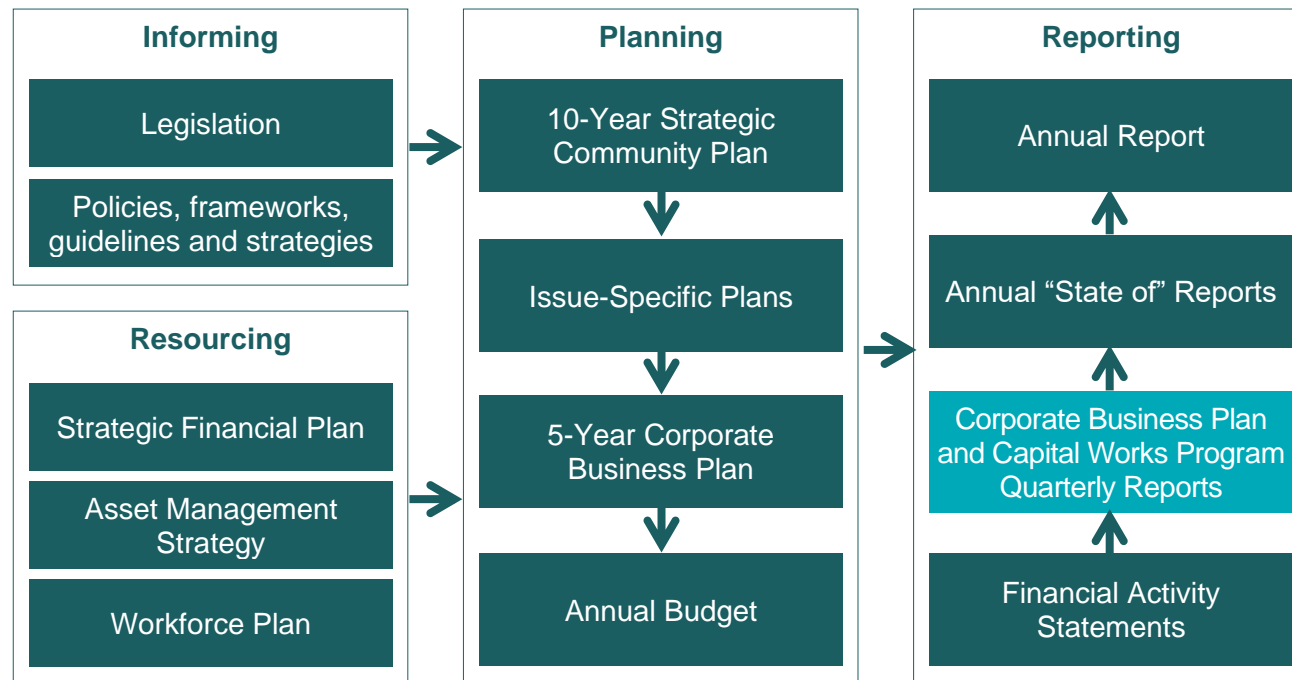
THE PURPOSE OF THIS REPORT

Corporate Business Plan Quarterly Reports are presented to the Council each quarter and are published on our website. The reports provide information on achievements and performance against the quarterly milestones outlined in our 5-Year Corporate Business Plan. This plan is our medium-term planning document which contains the services, projects and activities which have been developed in response to the vision, goals and outcomes of our 10-Year Strategic Community Plan: *Joondalup 2032*.

This report shows all of the listed non-capital projects and activities and indicates whether the project/activity is on time and on budget at the end of each quarter. A commentary is also provided on exactly what has been achieved. Note that reporting on our 5-Year Capital Works Program is undertaken through the Capital Works Program Quarterly Reports.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

Corporate Business Plan Quarterly Reports and Capital Works Program Quarterly Reports sit within an Integrated Planning and Reporting Framework which builds in Informing, Resourcing, Planning and Reporting requirements to ensure transparency and evidence of planned achievements.



A SHARED VISION FOR THE FUTURE

Our 10-Year Strategic Community Plan, *Joondalup 2032*, outlines our commitment to achieving a shared vision for the future which is operationalised through the 5-Year Corporate Business Plan:

The City in 2032 has a strong focus on sustainability, liveability, active lifestyles and friendly social interactions. We have a healthy environment, with protected bushland, marine ecosystems and accessible parks and green spaces. We are an environmentally-aware and socially-responsible City. We are a vibrant place where people want to live, work and play, and where people can find everything they need locally.

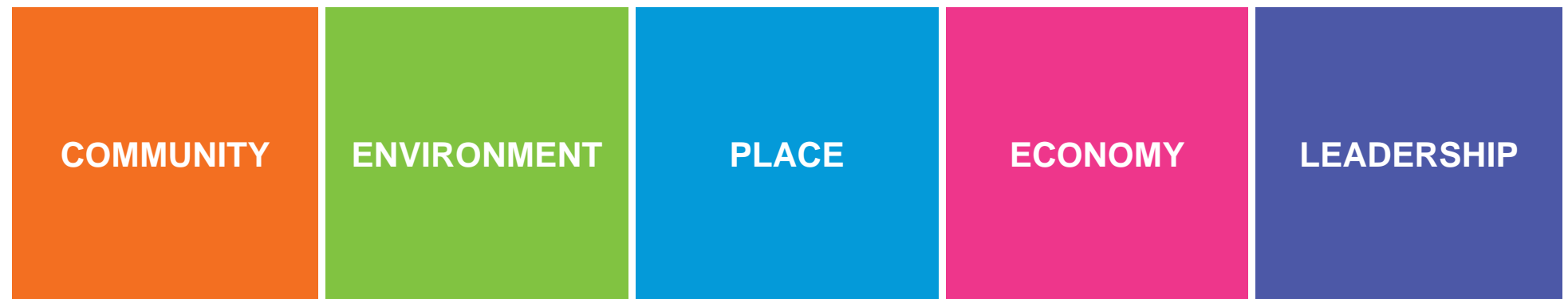
The City in 2032 caters for every stage of life. People feel welcome here and have a clear sense of belonging. We live in high-quality housing in attractive neighbourhoods which have excellent transport linkages and connectivity. We are multi-generational and multicultural; a place where everyone feels connected and safe.

We celebrate and adopt technology and innovation. We are a hub for education and state-of-the-art health facilities, and we are an active advocate for health and other community services. The City in 2032 is internationally connected — we are a global-facing city, with local amenity, and a powerful sense of community.

A GLOBAL CITY: BOLD, CREATIVE AND PROSPEROUS

KEY THEMES

The 5-Year Corporate Business Plan is separated in to the five key themes of *Joondalup 2032*. These key themes each include an overarching goal and a series of outcomes which reflect the feedback you gave us through the Shaping Your Local Community consultation initiative.



CORPORATE BUSINESS PLAN AT A GLANCE

Our Corporate Business Plan outlines the services, plans, strategies and frameworks, capital works programs, projects and activities, and key priorities for 2022/23 under each of the goals and outcomes of our 10-Year Strategic Community Plan — *Joondalup 2032*. Below is our Corporate Business Plan at a glance which shows these listed in summary.

SERVICES

The following shows how the services we deliver are aligned to the key themes of *Joondalup 2032*. Further details, including the full costings, are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Community development • Community safety, compliance and education • Cultural events, visual arts and arts development • Environmental health 	<ul style="list-style-type: none"> • Immunisation programs • Leisure centre • Library services • Youth services
ENVIRONMENT	<ul style="list-style-type: none"> • Environment organisational management • Emergency management • Environmental planning and development 	<ul style="list-style-type: none"> • Litter collection • Technical and consultancy services • Waste management
PLACE	<ul style="list-style-type: none"> • Building and planning compliance • Building approvals • Building design and construction works • Building maintenance • Civil design and construction • Commercial parking activities • Engineering maintenance programs • Landscape design and capital works programs 	<ul style="list-style-type: none"> • Leisure planning • Electrical and lighting engineering • Major City project delivery • Parks maintenance programs • Planning approvals, urban design and policy • Property management • Recreation services • Transport and road engineering
ECONOMY	<ul style="list-style-type: none"> • Economic development 	

LEADERSHIP

- Audit, risk and executive services
- Communications and stakeholder relations
- Customer service
- Financial accounting
- Fleet management and mechanical workshop
- Funds management
- Governance support
- Grants management
- Human resources
- Information technology
- Management accounting
- Organisational development
- Organisational management
- Policy and planning
- Purchasing and contracts
- Rates levying
- Recordkeeping and freedom of information
- Strategic infrastructure asset management including capital works programming

PLANS, STRATEGIES AND FRAMEWORKS

The following shows how our plans, strategies and frameworks align to the key themes of *Joondalup 2032*. Detailed descriptions of the documents are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Access and Inclusion Plan 2021/22–2023/24 • Age-Friendly Plan 2018/19–2022/23 • Cultural Plan 2021–2025 	<ul style="list-style-type: none"> • Place Activation Strategy 2022 • Regional Homelessness Plan 2022/23–2025/26
ENVIRONMENT	<ul style="list-style-type: none"> • Bushfire Risk Management Plan 2018–2023 • City of Joondalup Local Emergency Management Arrangements • City Water Plan 2016–2021 • Climate Change Strategy 2014–2019 • Coastal Infrastructure Adaptation Plan 2018–2026 	<ul style="list-style-type: none"> • Environment Plan 2014–2019 • Natural Area Management Plans • Waste Management Plan 2016–2021 • Weed Management Plan 2016 • Yellagonga Integrated Catchment Management Plan 2021–2026
PLACE	<ul style="list-style-type: none"> • Asset Management Strategy 2014–2024 • Bike Plan 2016–2021 • Local Planning Scheme No 3 	<ul style="list-style-type: none"> • Local Planning Strategy • Outdoor Youth Recreation Strategy 2021 • Property Management Framework
ECONOMY	<ul style="list-style-type: none"> • Destination Joondalup 2021–2027 • Expanding Horizons: An Economic Development Strategy for a Global City (2012) • International Economic Development Activities Plan (2017) 	<ul style="list-style-type: none"> • Joondalup City Centre Place Activation Plan 2022 • Joondalup: Digital City (2012)
LEADERSHIP	<ul style="list-style-type: none"> • 10-Year Strategic Financial Plan • Governance Framework 2021 • Risk Management Framework 	<ul style="list-style-type: none"> • Strategic Position Statements • Workforce Plan 2018–2022

CAPITAL WORKS PROGRAMS

The following shows how the programs from our 5-Year Capital Works Program align to the key themes of *Joondalup 2032*. Sub-program expenditure and revenue are shown under each key theme section of this plan.

COMMUNITY	Nil	
ENVIRONMENT	<ul style="list-style-type: none"> • Parks and landscaping programs <ul style="list-style-type: none"> · Foreshore and natural areas program 	
PLACE	<ul style="list-style-type: none"> • Traffic management program <ul style="list-style-type: none"> · Local road traffic management program · Blackspot projects · Parking facilities program • Civil construction programs <ul style="list-style-type: none"> · Major road construction program · New paths program · Path replacement program · Road preservation and resurfacing program · Stormwater drainage program · Lighting program 	<ul style="list-style-type: none"> • Facilities program <ul style="list-style-type: none"> · Building construction works program · Major projects program • Parks and landscaping programs <ul style="list-style-type: none"> · Parks development program · Parks equipment program · Streetscape enhancement program
ECONOMY	Nil	
LEADERSHIP	Nil	

KEY CAPITAL WORKS PROJECTS

Capital works projects are those listed in our 5-Year Capital Works Program. The following lists the key capital works projects for 2022/23. Note only those capital works projects with reportable actions for 2022/23 have been considered as key capital works projects for this year. These are aligned to the key themes of *Joondalup 2032*. Planned completion dates and total project budgets are provided under each key theme section of this plan.

COMMUNITY	<ul style="list-style-type: none"> • Craigie Leisure Centre upgrades — phase 1 	<ul style="list-style-type: none"> • Sorrento Surf Life Saving Club redevelopment
ENVIRONMENT	<ul style="list-style-type: none"> • Hillarys cycle network expansion 	
PLACE	<ul style="list-style-type: none"> • Joondalup Drive/Hodges Drive intersection upgrade • Multi-storey car park business case (104 McLarty Avenue) • Ocean Reef Park landscape master planning • Killen Park and Sycamore Park amenity upgrade • Wentworth Park, Fraser Park and Byrne Park revitalisation • Ocean Reef Park toilets and changerooms • Sorrento Football Club changerooms • Chichester Park Clubroom redevelopment • Percy Doyle Football/Tee Ball Clubrooms 	<ul style="list-style-type: none"> • Greenwood Scout Hall refurbishment • Christchurch Park changeroom refurbishment • Burns Beach food and beverage facility • Burns Beach Coastal Node redevelopment • Ocean Reef Park landscape master planning • Killen Park and Sycamore Park amenity upgrade • Wentworth Park, Fraser Park and Byrne Park revitalisation
ECONOMY	Nil	
LEADERSHIP	Nil	

NON-CAPITAL PROJECTS AND ACTIVITIES

The following shows how our non-capital projects and activities align to the key themes of *Joondalup 2032*. These include projects and activities that will not result in capital expenditure or are not yet ready to be included in the 5-Year Capital Works Program. Detailed descriptions of, and quarterly milestones for the projects and activities are provided under each key theme section of this plan.

<p>COMMUNITY</p>	<ul style="list-style-type: none"> • Public Health Plan • Community Safety Plan • Local Laws • WA Dog Amendment (Stop Puppy Farming) Bill 2021 • Review of WA Cat Act 2011 • CCTV memorandum of understanding with Western Australia Police Force • Edgewater Quarry site contamination • Community programs, activities and events • Youth programs, activities and events • Age-Friendly Plan • Community Funding Program • Access and Inclusion Plan • Regional Homelessness Plan • Joondalup Community and Libraries Strategy 	<ul style="list-style-type: none"> • Lifelong Learning Literacy Development program • Lifelong Learning Information Literacy program • Lifelong Learning Digital Literacy program • Clubs in-focus professional development program • Place Activation Strategy • Cultural Plan • Public Art Masterplan and Strategy • Visual arts program • 25-Year Invitation Art Prize Retrospective Showcase • Cultural events program • Joondalup Performing Arts and Cultural Facility • Reconciliation Action Plan • NAIDOC Week • Citizenship ceremonies • Civic functions
<p>ENVIRONMENT</p>	<ul style="list-style-type: none"> • Environment Plan • Weed Management Plan • Natural area management plans • Yellagonga Integrated Catchment Management Plan • Waste Management Plan • Bulk hard waste review • Community waste education • Environmental education program 	<ul style="list-style-type: none"> • City Water Plan 2016–2021 • Waterwise Council Program • Corporate waste reduction • Environmental performance reporting • Climate Change Strategy • Bushfire Risk Management Plan • Coastal Infrastructure Adaptation Plan • Coastal Hazard Risk Management and Adaptation Plan

<p>PLACE</p>	<ul style="list-style-type: none"> • Integrated Transport Strategy • Bike Plan • Outdoor Youth Recreation Strategy • Integrated parking management system • Road safety education • Local Planning Strategy review • Local Planning Scheme No 3 review • Local planning policies (relating to residential development) review • State planning reform • Public Open Space Framework • Active reserve and community facility review • Leafy City program • Woodvale skate facility business case • Urban bike trails business case 	<ul style="list-style-type: none"> • Land optimisation • Property Management Framework • Property Management Framework and Facility Hire Subsidy Policy review • Heathridge Park Masterplan • Ocean Reef Marina • Warwick community facilities • Woodvale Library and Community Hub • Pinnaroo Point food and beverage facility • Neil Hawkins Park food and beverage facility • Joondalup City Centre Development — Boas Place • Duffy House land transfer and commercial expression of interest • Works Operation Centre tenure arrangements
<p>ECONOMY</p>	<ul style="list-style-type: none"> • Economic Development Strategy • Business engagement • Business forums • Business capacity and support • International Economic Development Activities Plan • Digital City Plan • Joint Economic Development Initiative 	<ul style="list-style-type: none"> • Business cluster formation • Regional collaboration • Business innovation and creativity • Destination City Plan • Event attraction • Joondalup City Centre Place Activation Plan

LEADERSHIP

- Elected Member attraction
- Local government elections
- Elected Member induction program
- Elected Member strategic development session
- Elected Member training
- Elected Member Entitlements Policy review
- Governance Framework review
- Codes of Conduct review
- Delegated Authority Manual review
- Policy development and review
- Core system replacement project
- Strategic Position Statements
- Advocacy Framework
- Submissions to State and Federal Governments
- Community consultation
- Strategic Community Reference Group
- Customer satisfaction survey
- E-petitions system
- Live video streaming of Council meetings
- City publications
- City electronic communications
- Website upgrade
- Customer service centralisation
- 10-Year Strategic Financial Plan
- 5-Year Corporate Business Plan
- Annual Report
- Compliance Audit Return
- Integrity and Conduct Annual Collection
- Australasian Local Government Performance Excellence Program
- State of the City reporting
- Audit and Risk Committee

KEY PRIORITIES FOR 2022/23

The following non-capital projects and activities are those we have identified as key priorities for 2022/23. The quarterly milestones for these projects and activities are provided under each key theme section of this plan.

COMMUNITY	<p>Public Art Masterplan and Strategy A new masterplan and strategy to define the principles and priorities for public art in the City and guide resources and funding towards relevant public art projects that enhance the City’s built environment, distinctive natural assets, significant Indigenous sites, historic locations and key destinations.</p>
	<p>Reconciliation Action Plan A new plan which will set out the City’s commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.</p>
ENVIRONMENT	<p>Environment Plan A plan which outlines the City’s commitment to conserving, enhancing and rehabilitating the City of Joondalup’s natural assets to ensure the long-term protection of the environment for future generations.</p>
	<p>Climate Change Strategy A strategy which guides the City’s planning for the future impacts of climate change across a range of areas relevant to local government, including infrastructure, health services, water management, emergency management, and the natural environment.</p>
	<p>Coastal Hazard Risk Management and Adaptation Plan A plan developed under State Planning Policy 2.6 which identifies areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan provides recommendations and actions for how the City can respond and adapt to these hazards.</p>

PLACE	<p>Integrated Transport Strategy A new strategy to guide multi-modal transport planning and inform strategic policy, advocacy and infrastructure decisions in the City over the next 20–30 years.</p>
	<p>Local Planning Strategy review A review of the City’s Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.</p>
	<p>Public Open Space Framework A new framework which will classify the City’s public open spaces according to primary function and manner of use, and guide the allocation of infrastructure assets.</p>
	<p>Ocean Reef Marina Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.</p>
	<p>Pinnaroo Point food and beverage facility Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Pinnaroo Point, Hillarys.</p>
	<p>Joondalup City Centre Development — Boas Place Investigations into future opportunities for the development of Boas Place in the Joondalup City Centre to incorporate a variety of land uses.</p>
ECONOMY	<p>Economic Development Strategy A strategy to guide economic development activities within the City by providing support to local business, stimulating investment, and driving economic growth.</p>
	<p>Digital City Plan A plan that outlines the digital future we could achieve through a set of strategies and actions. The plan addresses key priority actions, including delivering capacity-building programs for local businesses and potential for establishing virtual and physical spaces that create opportunities for start-ups.</p>
	<p>Destination City Plan A plan to attract more visitors to the region, increase the City’s share of Perth’s and Western Australia’s key markets, and grow the visitor economy.</p>
	<p>Event attraction Attract and support significant events that are unique to Joondalup to enhance its image as an attractive destination for visitors, tourists and business.</p>

LEADERSHIP**Core system replacement project**

A core information technology solution for the City which would include a customer relationship management system, online customer portal, finance, and asset management system.

Advocacy Framework

A framework that provides a strategic approach to advocacy activities to ensure evidenced-based decision making, greater stakeholder engagement, and the development of processes to maximise opportunities for support and investment into the City.

Customer service centralisation

A project to centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point of contact resolution.

10-Year Strategic Financial Plan

A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.

QUARTER HIGHLIGHTS

COMMUNITY

Australian Business Awards 2022

The City was selected as an ABA100® Winner for Comms Excellence in the Australian Business Awards 2022 for the Valentine’s Day communication campaign. The restructure of the Rangers, Community Safety and Parking Team to Community Safety resulted in a cultural change from a strict law enforcement approach towards a greater emphasis on educating and informing the community. 15 field officers were recruited with a focus on customer service experience to replace the traditional rangers and parking inspector roles.

During a trial at Christmas time, around local primary schools and on a more public launch on Valentine’s Day, Field Officers delivered a new love themed style of caution around the Joondalup City Centre, featuring a quirky poem, a social media hashtag, a pay it forward message, and importantly, no fine. The promotion coincided with a strategically targeted media campaign resulting in talkback radio coverage, a feature on Channel 7 news, and features in Perth Now online. The City received an advertising space rate or unpaid media of almost \$50,000, 446 likes, comments, and shares. The LinkedIn posts resulted in a combination of 533 likes, comments, and shares with eastern states local governments tagged in comments.

NAIDOC Week

The 2022 NAIDOC Week was held nationally from 3–10 July 2022 and the theme was *Get Up! Stand Up! Show Up!* The delivered events to recognise the history, culture, and achievements of Aboriginal Torres Strait Islander peoples. On 4 July 2022, the City provided cultural immersion activities, led by Sharon Wood-Kenney of South West kinships, including a flag-raising ceremony. The City also ran a month-long program of events, including an exhibition of the City’s most recent acquisitions of Indigenous paintings; a talk by Christopher Pease, a leading Noongar-Minang artist; BILYA KAATIJIN (which means “Fresh Water Knowledge” in Noongar) presented by Yirra Yaakin Theatre Company; a cultural walk at Lake Joondalup, a traditional art activity, and yarning session with Justin Martin about the Nyungar six seasons, art, tools, language, Nyungar people, and local history; Sunday Serenades with Gina Williams and Guy Ghouse featuring ancient language and contemporary music; a walk around Lake Goollelal with Olman Walley; and Wundabaa Gaay-Galgaa (Ghost Stories) by Kalyakoorl Collective.

ENVIRONMENT

Saving our Snake-Necked Turtles Program

Southwestern snake-necked turtles (*Chelodina colliei*) are semi-aquatic freshwater turtles found in wetlands across Western Australia's south west, with population numbers declining due to major threats, including predation from feral animals. In partnership, the Cities of Joondalup and Wanneroo and the Department of Biodiversity, Conservation and Attractions commenced the Saving our Snake-Necked Turtles Program in July 2022, which included the Yellagonga Regional Park's wetlands in the Turtle Tracker Program. 14 local governments participated in the program in Western Australia, which will gather information and aid in the protection of this species. The program spans a 3-year period from 2022/23–2024/25 and will include:

- Community information sessions to raise awareness of the southwestern snake-necked turtles, their key threats and how to report turtle sightings via TurtleSAT.
- Installation of signage in strategic locations to raise awareness of the southwestern snake-necked turtles, their key threats, and how to report turtle sightings via TurtleSAT.
- In years 2 and 3 of the program, involve and train community members to participate in the Turtle Tracker Program, to aid in the protection of the species.

The program will help raise awareness and conserve declining southwestern snake-necked turtle populations, with Murdoch University's Harry Butler Institute researchers and citizen scientists having a major role.

PLACE

Ocean Reef Marina

On 11 August 2022, the State Government announced the near completion of construction of 2 new breakwaters at the entrance to Ocean Reef Marina. Both breakwaters have been built to their full length of 1.18 kilometres, with the northern breakwater now at its final height of about 18.5 metres from the ocean floor. The breakwaters protect the marina, allowing for the next stage of works to commence, including dredging to create adequate water depths for vessel navigation and storage, and landside clearing to provide fill for land reclamation and enable the commencement of future earth works. Work on the \$62 million sea walls began in February 2021. The walls comprise about 650,000 tonnes of limestone and another 300,000 tonnes of granite. The breakwater works created 56 jobs.

ECONOMY

Investment and trade mission

The Deputy Mayor Christine Hamilton-Prime represented the City as part of an investment and trade delegation led by the State Government. The mission was held in India from 12–19 July 2022 and included delegates from Edith Cowan University, North Metro TAFE, and the College of Electrical Training. India is a key market for Joondalup in international education, tourism, technology, and innovation, and the trip was an opportunity to announce the Joondalup Innovation Challenge’s first global partners — WeSchool and Amity University, which are based in Mumbai.

LEADERSHIP

Australasian Reporting Awards 2022

The City received a Gold Award for the 2020/21 Annual Report at the Australasian Reporting Awards for the fourth consecutive year. The awards were announced at the Australasian Reporting Awards presentation in Sydney on 18 July 2022. The City achieved the Gold Award for overall excellence in annual reporting with high quality coverage of most aspects of the Australasian Reporting Awards criteria, full disclosure of key aspects of the City’s core business. The report is considered to be a model for other peer reports and reports in the industry sector.

Annual reports are a legislative requirement of the *Western Australia Local Government Act 1995* and an essential tool to inform the community and stakeholders about our programs and services, and achievements and performance against the Strategic Community Plan. Achievement of a Gold Award recognises the City’s commitment to open and accountable reporting of core business and governance practices to our stakeholders and our community.

1. COMMUNITY

OUR GOAL

We have a vibrant cultural scene, and our community is friendly, welcoming, caring and supportive. We are prepared for emergencies and feel strong and resilient. We encourage and support local organisations and community-led activities, and feel connected and safe in our neighbourhoods.

YOUR OUTCOMES

1-1 Healthy and safe

You feel healthy and safe in your local community.

1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.



1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Outcome 1-1 Healthy and safe

You feel healthy and safe in your local community.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Public Health Plan	A new plan to respond to local health risks and establish objectives and policy priorities for the promotion and protection of public health in the City. Development of a new public health plan is a requirement under Stage 5 implementation of the <i>WA Public Health Act 2016</i> .	
Q1		
Q2		
Q3		
Q4	Undertake background research and analysis to inform development of a new Public Health Plan 2023–2027.	

MILESTONE	COMMENT	STATUS
Community Safety Plan		
A new plan to address community safety initiatives across the City, including parking management, animal management, CCTV, graffiti removal and community amenity.		
Q1		
Q2	Commence development of a draft Community Safety Plan 2023–2027.	
Q3	Progress development of the draft Community Safety Plan 2023–2027. Undertake community consultation to inform development of the draft Community Safety Plan 2023–2027.	
Q4	Present the draft Community Safety Plan 2023–2027 to Council seeking endorsement.	
Local Laws		
Local laws are made under the <i>Local Government Act 1995</i> to cover matters considered necessary for the good government of the City. Local laws are reviewed every 8 years in accordance with the Act.		
Q1	Present the <i>Amendment Local Law 2021</i> to Council seeking endorsement following community consultation.	Presented a report on the <i>Amendment Local Law 2021</i> to Council at the 16 August 2022 Council Meeting for adoption (CJ124-08/22 refers). Council resolved to refer the item back to the Policy Committee for further consideration and for each local law to be considered separately. ✓
Q2	Commence a review of the <i>Animals Local Law 1999</i> with regard to additional measures being incorporated for the control of cats.	
Q3	Progress the amendment process for the <i>Animals Local Law 1999</i> , if required.	
Q4	Progress the amendment process for the <i>Animals Local Law 1999</i> , if required.	

MILESTONE	COMMENT	STATUS
<p>WA Dog Amendment (Stop Puppy Farming) Bill 2021 An amendment to the <i>Dog Act 1976</i> which is intended to prevent unregistered dog breeders from establishing puppy farms. The Bill gives local governments the responsibility to manage and inspect registered breeders, oversee changes from pet shops to adoption centres, and provide input into a centralised State-based data repository for dog registrations.</p>		
Q1		
<p>Q2 Review any changes to City services required by the new amendment to the <i>Dog Act 1976</i>.</p> <p>Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.</p>		
<p>Q3 Commence implementation of any changes to City services required by the new amendment to the <i>Dog Act 1976</i>.</p> <p>Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.</p>		
<p>Q4 Commence implementation of any changes to City services required by the new amendment to the <i>Dog Act 1976</i>.</p> <p>Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of dog data.</p>		

MILESTONE	COMMENT	STATUS
Review of WA Cat Act 2011 A statutory review of the <i>Cat Act 2011</i> which is likely to bring about changes to the way local governments manage cats, particularly in relation to nuisance issues.		
Q1		
Q2 Review any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> . Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.		
Q3 Commence implementation of any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> . Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.		
Q4 Commence implementation of any changes to City services required by the new amendments to the <i>WA Cat Act 2011</i> . Participate in a working group with the Western Australian Local Government Association to collaborate on the implementation of the new amendment and progress a regional response to the management of cat data.		



MILESTONE	COMMENT	STATUS
CCTV memorandum of understanding with Western Australia Police Force Development of a memorandum of understanding with Western Australia Police Force to establish an operating model for access to the City's CCTV data.		
Q1 Engage with relevant stakeholders to develop a memorandum of understanding with Western Australia Police Force to establish an operating model for access to the City's CCTV data.	A meeting was held with representatives of the Western Australia Police Force to develop a memorandum of understanding for the provision of CCTV data.	✓
Q2 Progress the development of a memorandum of understanding with Western Australia Police Force.		
Q3 Finalise the development of a memorandum of understanding with Western Australia Police Force and present to Council.		
Commence implementation of the memorandum of understanding with Western Australia Police Force.		
Q4		

MILESTONE	COMMENT	STATUS
Edgewater Quarry site contamination Management of potential ground and water contamination at the Edgewater Quarry site in response to a notice from the WA Department of Water and Environmental Regulation.		
Q1 Liaise with an external consultant to finalise a draft site management plan for contamination at Edgewater Quarry.	Received the draft site management plan from the external consultant and forwarded it to the WA Department of Water and Environmental Regulation for consideration.	✓
Q2 Liaise with an external consultant to finalise a draft site management plan for contamination at Edgewater Quarry. Present the draft site management plan for contamination at Edgewater Quarry to the WA Department of Water and Environmental Regulation seeking approval.		
Q3 Present the approved site management plan for contamination at Edgewater Quarry to Elected Members. Commence implementation of the site management plan for contamination at Edgewater Quarry.		
Q4		

Outcome 1-2 Inclusive and connected

You enjoy local services and programs that cater for different ages, abilities and backgrounds.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Community programs, activities and events		
Programs, activities and events which contribute towards building a strong, resilient, and connected community through coordination, capacity building, collaboration, and advocacy.		
Q1	Deliver scheduled events as part of the Communities in-focus program for the quarter.	✓
	Promote the Meet-Your-Neighbour Project and assist interested residents to participate.	✓
	Deliver the Community Transport Service.	✓
Q2	Deliver scheduled events as part of the Communities in-focus program for the quarter.	
	Deliver the Community Transport Service.	
Q3	Deliver scheduled events as part of the Communities in-focus program for the quarter.	
	Promote the Meet-Your-Neighbour Project and assist interested residents to participate.	
	Deliver the Community Transport Service.	
Q4	Deliver scheduled events as part of the Communities in-focus program for the quarter.	
	Deliver the Community Transport Service.	

MILESTONE	COMMENT	STATUS
Youth programs, activities and events Programs, activities and events designed specifically for young people to help them engage with their peers in a safe and supportive environment.		
Q1 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> • Youth Forum 2022 	Delivered the Youth Forum on 16 August 2022 in conjunction with the daytime Council Meeting. The report from this forum was received and will be used to guide the future direction of the Youth Services program. Delivered the Defeat the Beat youth music event on 12 July 2022, at the True North Church in Mullaloo. This event was rescheduled to this quarter due to COVID-19. Over 110 young people attended to see <i>Hey So Hungry</i> take out the top prize.	✓
Deliver scheduled programs and activities for young people.	Delivered 192 youth program sessions in the quarter, with 2,323 young people participating in the following: <ul style="list-style-type: none"> • Anchors Friday night drop-in • Anchors MA15+ • Youth event series • Music Edge • Freestyle Edge • Youth Truck • Outreach community youth engagement 	✓
Q2 Deliver scheduled programs and activities for young people.		
Q3 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> • Summer Sessions • BMX, Skate and Scooter series • Defeat the Beat 		
Deliver scheduled programs and activities for young people.		
Q4 Deliver scheduled program of youth events for the quarter, including: <ul style="list-style-type: none"> • City of Joondalup Youth Awards 		
Deliver scheduled programs and activities for young people.		

MILESTONE	COMMENT	STATUS
Age-Friendly Plan A plan which articulates the City's commitment to fostering active ageing environments, where opportunities for health, wellbeing, security and participation are maximised to achieve optimal quality of life.		
Q1 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter.	The following actions from the Age Friendly Plan 2018/19–2022/23 were implemented in the quarter: <ul style="list-style-type: none"> • Organised Get on Board public transport tour which is scheduled for Seniors Week (7 November 2022). • Commenced Getting Around Town campaign. • Continued A Walk in the Park campaign. 	✓
Q2 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter. Undertake a review of the Age-Friendly Plan 2018/19–2022/23 to inform development of a new Age-Friendly Plan. Commence development of a new Age-Friendly Plan.		
Q3 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter. Finalise development of the draft Age-Friendly Plan.		
Q4 Implement scheduled actions from the Age-Friendly Plan 2018/19–2022/23 for the quarter. Present the draft Age-Friendly Plan to Council seeking endorsement.		

MILESTONE	COMMENT	STATUS
Community Funding Program A funding program consisting of 2 rounds intended for the delivery of community-initiated projects, programs and events that benefit of the City of Joondalup community.		
Q1 Advertise round 1 of the Community Funding Program and open the program for submissions.	Advertised round 1 of the Community Funding Program during July 2022 via the City's eNewsletters and social media. Provided workshops for prospective applicants on 28 July 2022 and 5 August 2022.	✓
Evaluate the submissions received and determine the preferred recipients.	The assessment panel met on 7 September 2022. Recommendations for small grants were provided to the Chief Executive Officer for consideration, with large grant recommendations to be considered by Council at the 15 November 2022 Council Meeting.	✓
Q2 Issue the funding agreements and payments for successful round 1 applicants.		
Q3 Advertise round 2 of the Community Funding Program and open the program for submissions. Evaluate the submissions received and determine the preferred recipients.		
Q4 Issue the funding agreements and payments for successful round 2 applicants.		



MILESTONE	COMMENT	STATUS
Access and Inclusion Plan A plan which contributes towards the creation of accessible and inclusive communities through the provision and improvement of services, events, processes, and spaces for the community.		
Q1 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.	The following actions from the Access and Inclusion Plan 2021/22–2023/24 were implemented in the quarter: <ul style="list-style-type: none"> Commenced investigations into a priority location for coastal access upgrades, including access audits of beaches, liaison with appropriate internal stakeholders, and liaison with the Beach Access Working Group. 	✓
Q2 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.		
Q3 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter.		
Q4 Implement scheduled actions from the Access and Inclusion Plan 2021/22–2023/24 for the quarter. Present an annual progress report to Elected Members and the Department of Communities.		


MILESTONE	COMMENT	STATUS
Regional Homelessness Plan A joint plan with the City of Wanneroo which includes a series of actions that demonstrate the Cities' commitment to ensuring that people at-risk of experiencing homelessness have the optimum opportunity to improve their circumstances.		
Q1 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter	The following actions from the Regional Homelessness Plan 2022/23–2025/26 were implemented in the quarter: <ul style="list-style-type: none"> • Received 50 reports of people experiencing homelessness with 20 referrals made to the community outreach teams <i>Heart on the Streets</i> and <i>No Limits Perth</i>. • Commenced preparation of a new edition of the Homelessness and Hardship Directory. • Held a meeting with the Joondalup Wanneroo Ending Homelessness Group on 31 August 2022. 	✓
Q2 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.		
Q3 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.		
Q4 Implement scheduled actions from the Regional Homelessness Plan 2022/23–2025/26 for the quarter.		

Outcome 1-3 Active and social

You enjoy quality local activities and programs for sport, learning and recreation.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Joondalup Community and Libraries Strategy		
A new strategy for the integrated delivery of City programs and infrastructure that support community connections and lifelong learning and literacy.		
Q1 Appoint an external consultant to develop a new Joondalup Community and Libraries Strategy.	An external consultant was not appointed in the quarter. A new approach to developing the strategy is being investigated and it is anticipated that an external consultant will be engaged in quarter 2.	
Q2 Liaise with the external consultant to undertake background research and analysis to inform development of the new Joondalup Community and Libraries Strategy.		
Q3 Liaise with the external consultant to undertake community consultation to inform development of the new Joondalup Community and Libraries Strategy.		
Q4 Commence development of the draft Joondalup Community and Libraries Strategy.		

MILESTONE	COMMENT	STATUS
Lifelong Learning Literacy Development program Programs, events and activities designed to support literacy and promote lifelong learning opportunities in the community (eg Story Time, Better Beginnings).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 251 program sessions with 9,802 attendees at: <ul style="list-style-type: none"> · Story time with Premier Hon Mark McGowan MLA and Caitlyn Collins MLA · Baby rhyme time · Toddler time · Children’s book week program <i>Dreaming with Eyes Open</i> · Family history and genealogy · Writers’ group · English and French conversation groups · Book clubs. • Meet the author series: <ul style="list-style-type: none"> · Dave Warner presented at the Woodvale Library with 70 attendees · Holden Sheppard launched his book <i>The Brink</i> at Joondalup Library, with more than 50 attendees · Held the first 150+ event at St Stephen’s School with Danielle Laidley in conversation with Craig Silvey on <i>Don’t Look Away, A Memoir of Identity and Acceptance</i>. 	✓
Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.		
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.		
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Literacy Development program for the quarter.		

MILESTONE	COMMENT	STATUS
Lifelong Learning Information Literacy program Programs, events and activities designed to provide information to support information literacy and promote lifelong learning opportunities in the community (eg Discovery Sessions, Community Outreach, School Connections).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 272 program sessions with 3,716 attendees: <ul style="list-style-type: none"> · Discovery sessions · Brain games · Chess · Mah-jong · Knitting and crochet groups · School holiday programs · Lego club. • Presented 58 sessions to 1,118 attendees from parent groups, City staff, community groups, education and child health centres. • Held a stall at the Edith Cowan University Open Day. • Commenced civic tours. • Delivered Showcase in Pixels. • Provided the Joondalup Library 25th birthday celebrations. 	✓
Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.		
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.		
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Information Literacy program for the quarter.		



MILESTONE	COMMENT	STATUS
Lifelong Learning Digital Literacy program Programs, events and activities designed to develop community confidence and support community connectedness (eg Keystrokes, CoderDojo, Ready Tech Go).		
Q1 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.	The following programs, activities and events were delivered in the quarter: <ul style="list-style-type: none"> • 87 program session, with 250 attendees: <ul style="list-style-type: none"> · CoderDojo · Ready Tech Go · Keystrokes · Online resources training • One-on-one assistance provided for: <ul style="list-style-type: none"> · Being safe online · Mobile phone tips · Organising photos · Libraries online platforms 	✓
Q2 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.		
Q3 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.		
Q4 Deliver scheduled programs, activities and events as part of the Lifelong Learning Digital Literacy program for the quarter.		
Clubs in-focus professional development program A professional development program to assist local club volunteers to perform their roles and ensure ongoing club sustainability and success.		
Q1 Deliver the Clubs in-focus professional development program to club volunteers.	Held the final sessions for the <i>Good to Great</i> strategic planning program in July 2022. Five clubs participated in the program to develop a strategic plan.	✓
Q2		
Q3 Deliver the Clubs in-focus professional development program to club volunteers.		
Q4		

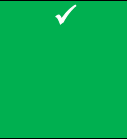
MILESTONE	COMMENT	STATUS
Place Activation Strategy		
A new strategy which establishes a framework for consistent delivery and support of placemaking across the City.		
Q1 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.	No actions were implemented from the Place Activation Strategy in the quarter. An assessment of resources is currently being undertaken and it is anticipated scheduled actions will be implemented in quarter 2.	✓
Q2 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.		
Q3 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.		
Q4 Implement scheduled actions from the Place Activation Strategy 2022 for the quarter.		

Outcome 1-4 Artistic and creative

You celebrate, support and participate in art and events in your local area.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Cultural Plan A plan which provides strategic direction for the City's arts and cultural activities over a 5-year period to ensure investment is directed towards the programming and infrastructure most valued by the community.		
Q1 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.	The following actions from the Cultural Plan 2021–2025 were implemented in the quarter: <ul style="list-style-type: none"> Drafted a consultancy scope specification for a cultural facility audit. The audit will be progressed in quarters 2 and 3. 	
Q2 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.		
Q3 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.		
Q4 Implement scheduled actions from the Cultural Plan 2021–2025 for the quarter.		

MILESTONE	COMMENT	STATUS
Public Art Masterplan and Strategy A new masterplan and strategy to define the principles and priorities for public art in the City and guide resources and funding towards relevant public art projects that enhance the City’s built environment, distinctive natural assets, significant Indigenous sites, historic locations and key destinations.		
Q1 Advertise a request for quotation for development of a new Public Art Masterplan and Strategy.	Advertising the request for quotation was delayed in this quarter as it was provided to Elected Members for feedback. The scope for consultancy will be developed in quarter 2 and a request for quotation will be advertised. The Art Developer’s Contribution Scheme was reviewed by Elected Members as part of the development of the Public Art Masterplan and Strategy in September 2022.	✓
Evaluate the quotations submitted and determine a preferred external consultant.	Quotations were not evaluated in the quarter as the request for quotation was not advertised. This will be progressed in quarter 2.	✓
Q2 Liaise with the external consultant to present the proposed objectives and themes for the draft Public Art Masterplan and Strategy 2023–2033 to the Strategic Community Reference Group for discussion and feedback.		
Q3 Liaise with the external consultant to undertake community consultation to inform development of the draft Public Art Masterplan and Strategy 2023–2033.		
Q4 Commence development of the draft Public Art Masterplan and Strategy 2023–2033.		



MILESTONE	COMMENT	STATUS
Visual arts program An annual program of visual art that provides the community with access to contemporary, quality artworks, supports local arts development, and promotes Joondalup as a vibrant cultural destination.		
Q1 Monitor for opportunities to initiate public art projects, as appropriate.	The following opportunities were delivered in the quarter: <ul style="list-style-type: none"> • Advertised expressions of interest for the next commission of the City’s art collection from 20 June–15 August 2022. The selection panel convened, and recommendations will be presented to the Policy Committee meeting on 31 October 2022. • Partnered with The Lester Prize, with a day trip to Westfield Whitford City to view the Invitation Art Prize. This was followed by a visit to the Art Gallery of Western Australia for a guided tour of The Lester Prize portraiture exhibition. • Commenced a tender process seeking respondents for a gallery space within the City. 	✓
Q2 Deliver the Invitation Art Prize exhibition. Coordinate the delivery of a mural arts project as part of the Mural Arts Program. Commission and display new artwork as part of the Inside-Out Billboard Project at the Joondalup Library. Monitor for opportunities to initiate public art projects, as appropriate.		
Q3 Deliver the Community Art Exhibition. Establish a gallery for hire by local arts groups. Monitor for opportunities to initiate public art projects, as appropriate.		
Q4 Deliver the Community Art Exhibition. Coordinate the delivery of a mural arts project as part of the Mural Arts Program. Commission and display new artwork as part of the Inside-Out Billboard Project at the Joondalup Library. Undertake a review of the visual arts program and develop the program for 2023/24. Monitor for opportunities to initiate public art projects, as appropriate.		


MILESTONE	COMMENT	STATUS
Cultural events program An annual program of community cultural events that build community spirit and cultural identity, and provide opportunities for community participation.		
Q1 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Sunday Serenades 	The following program of cultural events were delivered in the quarter: <ul style="list-style-type: none"> • Sunday Serenades: <ul style="list-style-type: none"> · Gina Williams and Guy Ghouse, 17 July 2022, 191 tickets sold · Golden Age Girls in Concert, 21 August 2022, 246 tickets sold · Bang Bang Betty and the H-Bombs, 18 September 2022, 276 tickets sold 	✓
Q2 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Little Feet Festival • Sunday Serenades • Music in the Park Concert 1. 		
Q3 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Music in the Park Concert 2 • Valentine’s Concert • Joondalup Festival • Music in the Park Concert 3. 		
Q4 Deliver scheduled program of cultural events for the quarter, including: <ul style="list-style-type: none"> • Joondalup Festival • Community Art Exhibition. 		
Undertake a review of the cultural events program for 2022/23 and develop the program for 2023/24.		

Outcome 1-5 Cultural and diverse

You understand, value and celebrate the City's unique Aboriginal and other diverse cultures and histories.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Reconciliation Action Plan		
A new plan which will set out the City's commitment to reconciliation with Aboriginal and Torres Strait Islander peoples.		
Q1 Progress the development of the draft Reconciliation Action Plan.	Held a planning meeting with the Chair of the Reconciliation Action Plan Community Reference Group. A meeting is scheduled to take place in quarter 2.	
Q2 Progress the development of the draft Reconciliation Action Plan.		
Q3 Progress the development of the draft Reconciliation Action Plan.		
Q4 Present the draft Reconciliation Action Plan to Council seeking endorsement.		

MILESTONE	COMMENT	STATUS
NAIDOC Week Events and programs to mark national NAIDOC Week which celebrates and recognises the history, culture and achievements of Aboriginal and Torres Strait Islander peoples.		
Q1 Deliver the NAIDOC Week Launch event as part of the civic functions program.	Held the NAIDOC Week Launch on 4 July 2022, with 300 attendees and an overall experience rating of 67%.	✓
Deliver NAIDOC Week events as part of the cultural events program.	The following NAIDOC Week events were delivered in the quarter as part of the cultural events program, with a total of 798 attendees: <ul style="list-style-type: none"> • In Conversation — 22 attendees • BILYA KAATIJIN — 190 attendees; overall experience rating of 94% • Yarning Session with Justin Martin — 32 attendees; overall experience of 100% • Art activity — 25 attendees • Cultural Walk at Lake Joondalup with Justin Martin — 24 attendees; overall experience of 100% • Sunday Serenades — 131 attendees • Walk Lake Goollelal with Olman Walley — 33 attendees; overall experience rating of 100% • Wundabaa Gaay-Galgaa — 41 attendees; overall experience rating of 100%. 	✓
Q2		
Q3		
Q4		
Citizenship ceremonies Ceremonies the City host on behalf of the Department of Home Affairs each month (or more often) where residents who are becoming new citizens make the Australian citizenship pledge of commitment.		
Q1 Deliver scheduled citizenship ceremonies for the quarter.	Delivered 3 citizenship ceremonies in the quarter, with 222 residents becoming Australian citizens.	✓
Q2 Deliver scheduled citizenship ceremonies for the quarter.		
Q3 Deliver scheduled citizenship ceremonies for the quarter.		
Q4 Deliver scheduled citizenship ceremonies for the quarter.		

MILESTONE	COMMENT	STATUS
Civic functions A series of events and corporate functions we deliver throughout the year to mark important dates, significant milestones and matters of civic interest.		
Q1 Deliver civic functions as required.	Delivered the following civic functions in the quarter: <ul style="list-style-type: none"> • NAIDOC Week flag-raising event • Burns Beach Coastal Path catch-up with the Burns Beach Residents Association • Queens Jubilee tree planting event • Appreciation functions for surf clubs and conservation groups. 	✓
Q2 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • Invitation Art Prize VIP Event • Remembrance Day Memorial Service Deliver other civic functions as required.		
Q3 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • Valentine’s Concert VIP Event • Joondalup Festival VIP Event • Community Art Exhibition VIP Event Deliver other civic functions as required.		
Q4 Deliver scheduled program of civic functions for the quarter, including: <ul style="list-style-type: none"> • ANZAC Day Dawn Service • Joondalup Dinner Deliver other civic functions as required.		

2. ENVIRONMENT

OUR GOAL

We have a beautiful natural environment which we care for and protect. We demonstrate best-practice in sustainability and environmental management. Our community is actively involved in conservation and sustainability initiatives and we share responsibility for preserving our natural assets for future generations.

YOUR OUTCOMES

2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.



2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Outcome 2-1 Managed and protected

You value and enjoy the biodiversity in local bushland, wetland and coastal areas.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Environment Plan A plan which outlines the City's commitment to conserving, enhancing and rehabilitating the City of Joondalup's natural assets to ensure the long-term protection of the environment for future generations.		
Q1 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.	The following actions from the Environment Plan 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> Delivered the Community Funding Program, which has a sustainable communities funding priority. 	✓
Commence development of a new Environment Strategy.	Commenced development of a new Environment Strategy with investigations into new key performance indicators.	✓
Q2 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter.		
Undertake an annual review of the Environment Plan 2014–2019 for 2021/22 and present key achievements to Elected Members.		
Present the proposed objectives and themes for the new Environment Strategy to the Strategic Community Reference Group for discussion and feedback.		
Progress development of the draft Environment Strategy.		

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter. Progress development of the draft Environment Strategy.		
Q4 Implement scheduled actions from the Environment Plan 2014–2019 for the quarter. Present the draft Environment Strategy to Elected Members seeking endorsement for community consultation.		
Weed Management Plan A plan which details an integrated weed management approach which prevents, monitors and controls the spread of weeds within the City of Joondalup.		
Q1 Implement scheduled actions from the Weed Management Plan 2016 for the quarter.	The following actions from the Weed Management Plan 2016 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced the City’s non-chemical treatment for the control of weeds in nominated locations including the use of steam and hot water control. • Participated in the Local Government Herbicide Use and Integrated Weed Management Working Group and involvement in their local government weed management promotional video. • Promoted the Spring has Sprung weed management campaign to encourage residents to control weeds on private property and remove weeds before they seed and spread. 	✓
Undertake community consultation on the draft Weed Management Plan 2022–2032.	Community consultation on the draft Weed Management Plan is scheduled to commence in quarter 2 following Council endorsement of the draft plan.	✓
Q2 Implement scheduled actions from the Weed Management Plan 2016 for the quarter. Undertake an annual review of the Weed Management Plan 2016 for 2021/22 and present key achievements to Elected Members Present the draft Weed Management Plan 2022–2032 to Council seeking endorsement. Commence implementation of the Weed Management Plan 2022–2032.		
Q3 Implement scheduled actions from the Weed Management Plan 2022–2032 for the quarter.		

MILESTONE	COMMENT	STATUS
Q4 Implement scheduled actions from the Weed Management Plan 2022–2032 for the quarter.		
Natural area management plans A set of plans for protecting and enhancing biodiversity values across a number of sites, including Central Park, Craigie Bushland, Hepburn Heights Conservation Area, Hillarys–Kallaroo Foreshore Reserve, Lilburne Park, Marmion Foreshore Reserve, Mullaloo Foreshore Reserve, Ocean Reef Foreshore Reserve, Shepherds Bush Reserve, Sorrento Foreshore Reserve, and Warwick Open Space Bushland.		
Q1 Implement scheduled actions from the natural area management plans for the quarter.	The following ongoing actions were delivered in the quarter: <ul style="list-style-type: none"> • Completed selective herbicide control of introduced grassy weeds, with 120 hectares of grass weeds sprayed. • Commenced work on firebreak maintenance, including breaks being brush cut and herbicide applied. • Applied herbicide to bulbous weeds in a number of reserves, which will continue in quarter 2. 	✓
Commence preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the natural area management plans.	Conducted flora surveys and vegetation condition assessments in Lilburne Park (Duncraig) and Mullaloo Foreshore Reserve (Mullaloo).	✓
Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.	Drafted the Iluka–Burns Beach Foreshore Reserve Management Plan, to be progressed in quarter 2 or quarter 3.	✓
Q2 Implement scheduled actions from the natural area management plans for the quarter.		
Progress preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the Natural Area Management Plans.		
Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.		
Undertake an annual review of the Natural Area Management Plans for 2021/22 and present key achievements to Elected Members.		



MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the natural area management plans for the quarter. Progress preparation of ecological surveys in Mullaloo Foreshore Reserve and Lilburne Park to inform updates to the Natural Area Management Plans. Progress development of the draft Iluka–Burns Beach Foreshore Reserve Management Plan.		
Q4 Implement scheduled actions from the natural area management plans for the quarter. Present the draft Iluka–Burns Beach Foreshore Reserve Management Plan to Elected Members seeking endorsement for community consultation.		



MILESTONE	COMMENT	STATUS
Yellagonga Integrated Catchment Management Plan A joint plan with the City of Wanneroo which provides a holistic and long-term strategic framework to improve catchment health and protect the diverse values of Yellagonga Regional Park.		
Q1 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.	The following actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Conducted water quality monitoring in Yellagonga Regional Park by Edith Cowan University. • Commenced the Saving our Snake-necked Turtles project in partnership with the WA Department of Biodiversity, Conservation and Attractions and the City of Wanneroo. • Commenced the annual review of the Yellagonga Integrated Catchment Management Plan. 	✓
Q2 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.		
Undertake an annual review of the Yellagonga Integrated Catchment Management Plan for 2021–2026, in partnership with the City of Wanneroo, and present key achievements to Elected Members.		
Q3 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.		
Q4 Implement scheduled actions from the Yellagonga Integrated Catchment Management Plan for 2021–2026.		

Outcome 2-2 Clean and sustainable

You are supported to minimise waste and live sustainably in a clean environment.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Waste Management Plan		
A plan that guides the City's waste management to ensure increased diversion from landfill. The Plan focuses on improving the City's practices and providing the groundwork to inform the long-term planning for waste.		
Q1 Progress development of a new Waste Management Plan 2022–2027.	A preliminary review of the current Waste Management Plan has been undertaken.	
Q2 Finalise development of a new Waste Management Plan 2022–2027.		
Q3 Present the draft Waste Management Plan 2022–2027 to Elected Members seeking feedback.		
Q4 Present the draft Waste Management Plan 2022–2027 to Council seeking endorsement.		
Bulk hard waste review		
Review of current bulk waste service delivery and consideration of options.		
Q1 Present the outcomes of the bulk hard waste review to Elected Members seeking feedback.	The bulk hard waste review was presented to Elected Members in quarter 4 of 2021/22 and to Council in quarter 1 of 2022/23 (CJ131-08/22 refers).	
Q2		
Q3		
Q4		



MILESTONE	COMMENT	STATUS
Community waste education A program of activities and events the City supports to educate community members to reduce their waste to landfill, reduce waste contamination and influence behaviour change.		
Q1 Deliver scheduled activities and events as part of the waste education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Conducted a Dog Poo Awareness campaign including a children’s art competition. • Participated in Plastic Free July, including community workshops, a special section in the Libraries online catalogue, and staff awareness activities. • Provided a waste education stand at the Edith Cowan University Open Day on ways to reduce waste. • Delivered 22 school sessions by an external consultant. • Posted 18 social media items on waste education. • Commenced a monthly delivery of the Sustainability eNewsletter in July 2022. • Included waste education activities and events in the Libraries eNewsletter and the School Connections eNewsletters. 	✓
Q2 Deliver scheduled activities and events as part of the waste education program for the quarter.		
Q3 Deliver scheduled activities and events as part of the waste education program for the quarter.		
Q4 Deliver scheduled activities and events as part of the waste education program for the quarter.		

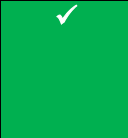
MILESTONE	COMMENT	STATUS
Environmental education program A program that delivers a range of environmental education initiatives for residents, schools, businesses and the broader community. The program encourages sustainability related to biodiversity, waste, water, transport and climate change.		
Q1 Deliver scheduled activities and events as part of the environmental education program for the quarter.	The following activities and events were delivered in the quarter: <ul style="list-style-type: none"> • Finalised the Environmental Education Program schedule for 2022/23. • Commenced planning for the delivery of a Waterwise Verge Rebate Program. 	✓
Q2 Deliver scheduled activities and events as part of the environmental education program for the quarter.		
Q3 Deliver scheduled activities and events as part of the environmental education program for the quarter.		
Q4 Deliver scheduled activities and events as part of the environmental education program for the quarter.		



Outcome 2-3 Responsible and efficient

You benefit from a responsible and efficient use of natural resources.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
City Water Plan 2016–2021 A plan that guides the sustainable management of the City’s water practices and provides strategic direction for the delivery of water conservation and water quality improvement initiatives within the City over a five-year period.		
Q1 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.	The following actions from the City Water Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> Engaged an external consultant to report on the City’s environmental performance. 	
Q2 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.		
Q3 Implement scheduled actions from the City Water Plan 2016–2021 for the quarter.		
Q4 Commence a review of the City Water Plan 2016–2021 in alignment with the draft Environment Strategy under the Waterwise Council Program.		

MILESTONE	COMMENT	STATUS
Waterwise Council Program		
A program run jointly by the WA Department of Water and Environmental Regulation and Water Corporation to support local governments to improve water efficiency and help create waterwise communities.		
Q1 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.	Promoted the City's smart control irrigation system through an Irrigation Australia publication and as a case study on the Water Corporation's website.	
Submit application to the WA Department of Water and Environmental Regulation and Water Corporation seeking re-accreditation under the Waterwise Council Program.	An application to the WA Department of Water and Environmental Regulation and the Water Corporation was not submitted in the quarter. This will be submitted in quarter 2.	
Q2 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.		
Q3 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.		
Q4 Implement planned initiatives and actions as part of the Waterwise Council Program for the quarter.		
Corporate waste reduction		
Activities and initiatives to reduce the amount of corporate waste the City generates.		
Q1		
Q2 Undertake a review the City's corporate waste and implement reduction and recovery targets.		
Q3		
Q4		

MILESTONE	COMMENT	STATUS
Environmental performance reporting		
A program of monitoring and reporting to record the City's corporate consumption of water, energy and greenhouse gas emissions.		
Q1 Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.	Collated and reviewed the environmental performance data for 2021/22 for use in the Annual Report and State of the Environment Report.	✓
Q2 Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.		
Q3 Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.		
Q4 Collate and review environmental performance data for 2021/22 and use to inform improvements in workforce practices.		

Outcome 2-4 Resilient and prepared

You understand and are prepared for the impacts of climate change and natural disasters.

Non-capital projects and activities

STATUS KEY	
Milestone complete	■
Milestone behind schedule	■
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Climate Change Strategy A strategy which guides the City's planning for the future impacts of climate change across a range of areas relevant to local government, including infrastructure, health services, water management, emergency management, and the natural environment.		
Q1 Implement scheduled actions from the Climate Change Strategy 2014–2019.	The following actions from the Climate Change Strategy 2014–2019 were implemented in the quarter: <ul style="list-style-type: none"> Confirmed the Power Purchase Agreement for the purchase of renewable energy. 	■
Present the draft Climate Change Plan 2022–2032 to Elected Members seeking endorsement for community consultation.	The draft Climate Change Plan was not presented to Elected Members in the quarter. Development of the plan has commenced and will continue in quarter 2. It is anticipated the draft plan will be provided to Elected Members seeking endorsement for community consultation in quarter 3.	■

MILESTONE	COMMENT	STATUS
Q2 Implement scheduled actions from the Climate Change Strategy 2014–2019.		
Undertake an annual review of the Climate Change Strategy 2014–2019 for 2021/22 and present key achievements to Elected Members.		
Undertake community consultation on the draft Climate Change Plan 2022–2032.		
Present the draft Climate Change Plan 2022–2032 to Council seeking endorsement.		
Commence implementation of the Climate Change Plan 2022–2032.		
Q3 Implement scheduled actions from the Climate Change Plan 2022–2032.		
Q4 Implement scheduled actions from the Climate Change Plan 2022–2032.		

MILESTONE	COMMENT	STATUS
Bushfire Risk Management Plan A plan which guides the City in providing a coordinated and efficient approach to the identification, assessment and treatment of assets exposed to bushfire-related risk within the City of Joondalup.		
Q1 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.	The following actions were implemented in the quarter: <ul style="list-style-type: none"> • Submitted a funding application for the Department of Fire and Emergency Services Mitigation Activity Fund Grants Program 2022/23 Round 2. • Completed hazard reduction burns by The Montessori School (Kingsley) and Pinnaroo Valley Memorial Park (Padbury). • Issued a Section 33 Notice to the Water Corporation for bushfire hazard reduction works to further protect the Beenyup wastewater treatment process bio-gas methane storage tank. • Conducted ongoing post-fire weed spraying within the three reserves that had unplanned bushfires — Warwick Open Space (Warwick), Shepherds Bush Reserve (Kingsley), and Alfreton Park (Duncraig). • Continued liaison with the Department of Fire and Emergency Services regarding firebreak improvements, fuel reduction works, and increasing the number of hazard reduction grass tree burns within City managed reserves. • Updated the Department of Fire and Emergency Services Bushfire Risk Management System regarding treatments completed and planned tenure blind. • Developed the City’s 2022/23 internal bushfire mitigation schedule. • Reviewed and updated all relevant documents ready for the bushfire season (notices, correspondence, brochure, website) for the Community Safety — Field Services team to progress. 	✓
Q2 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.		
Undertake an annual review of the Bushfire Risk Management Plan 2018–2023 and present key achievements to Elected Members.		
Q3 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.		
Q4 Implement scheduled actions from the Bushfire Risk Management Plan 2018–2023.		

MILESTONE	COMMENT	STATUS
Coastal Infrastructure Adaptation Plan		
A plan which guides the City’s response to the future impacts of climate change along the coastline. The plan aims to ensure the City is adequately prepared to adapt to current and future coastal hazards, and to ensure the risk to City of Joondalup infrastructure and assets is minimised.		
Q1 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.	The following actions from the Coastal Infrastructure Adaptation Plan 2018–2026 were implemented in the quarter: <ul style="list-style-type: none"> • Obtained funding and engaged contractors for the Sand Bypassing Program and Coastal Monitoring Program. 	✓
Q2 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.		
Q3 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.		
Q4 Implement scheduled actions from the Coastal Infrastructure Adaptation Plan 2018–2026.		
Coastal Hazard Risk Management and Adaptation Plan		
A plan developed under State Planning Policy 2.6 which identifies areas and assets that could potentially be impacted by coastal erosion and inundation hazards due to storm events and projected sea level rise. The plan provides recommendations and actions for how the City can respond and adapt to these hazards.		
Q1 Undertake community consultation on the draft Coastal Hazard Risk Management and Adaptation Plan.	Community consultation on the draft Coastal Hazard Risk Management and Adaptation Plan was not undertaken in the quarter as the draft plan has not been completed. Development of the draft plan will progress in quarter 2 and is scheduled to be provided to Elected Members seeking endorsement for community consultation in quarter 3.	✓
Q2 Present the draft Coastal Hazard Risk Management and Adaptation Plan to Council seeking endorsement.		
Commence implementation of the Coastal Hazard Risk Management and Adaptation Plan.		
Q3 Implement scheduled actions from the Coastal Hazard Risk Management and Adaptation Plan.		
Q4 Implement scheduled actions from the Coastal Hazard Risk Management and Adaptation Plan.		

3. PLACE

OUR GOAL

We have well-planned and attractive suburbs and streetscapes, supported by a range of integrated transport options. Our urban landscapes are connected, useable and accessible. A high standard of liveability is enjoyed by our community who can access quality facilities and public open spaces.

YOUR OUTCOMES

3-1 Connected and convenient

You have access to a range of interconnected transport options.

3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.



3-4 Functional and accessible


You have access to quality community facilities that are functional and adaptable.

Outcome 3-1 Connected and convenient

You have access to a range of interconnected transport options.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Integrated Transport Strategy A new strategy to guide multi-modal transport planning and inform strategic policy, advocacy and infrastructure decisions in the City over the next 20–30 years.		
Q1 Progress development of a draft Integrated Transport Strategy 2022–2032.	Completed the technical working document for the Integrated Transport Strategy and commenced development of the consolidated public document.	
Q2 Finalise development of a draft Integrated Transport Strategy 2022–2032.		
Q3 Present the draft Integrated Transport Strategy 2022–2032 to Elected Members seeking feedback.		
Q4 Present the draft Integrated Transport Strategy 2022–2032 to Council seeking endorsement.		

MILESTONE	COMMENT	STATUS
Bike Plan A plan which provides the long-term vision, strategic framework and projects we will implement to make bike riding a part of everyday life and move us towards becoming a bike-friendly city.		
Q1 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter.	The following actions from the Bike Plan 2016–2021 were implemented in the quarter: <ul style="list-style-type: none"> • Commenced liaison with the Public Transport Authority regarding potential funding for station access improvements for cyclists. • Progressed the design of the coastal bike pathway as part of the State Government’s election commitment. • Progressed the design of the Joondalup Drive shared pathway between Treetop Avenue and Wedgewood Drive (Edgewater). 	✓
Undertake a review of the Bike Plan 2016–2021.	A review of the Bike Plan commenced and is scheduled to be completed in quarter 2.	✓
Commence development of a new Bike Plan 2022–2032.	The development of a new Bike Plan commenced, with the development to be aligned with the outcomes and positions that will be adopted as part of the Integrated Transport Strategy.	✓
Q2 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter. Progress development of the draft Bike Plan 2022–2032.		
Q3 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter. Present the draft Bike Plan 2022–2032 to Elected Members seeking feedback.		
Q4 Implement scheduled actions from the Bike Plan 2016–2021 for the quarter. Present the draft Bike Plan 2022–2032 to Council seeking endorsement.		



MILESTONE	COMMENT	STATUS
Outdoor Youth Recreation Strategy		
A strategy that guides the future provision of facilities for outdoor youth recreation within the City of Joondalup.		
Q1 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.	Work continued on the preparation of a business case for a skate park at the Woodvale trotting track and a business case for urban bike trails.	✓
Q2 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.		
Q3 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.		
Q4 Implement scheduled actions from the Outdoor Youth Recreation Strategy 2021 for the quarter.		
Integrated parking management system		
A new centralised system to manage all parking-related activities, including the replacement of current parking ticket machines, incorporating pay-by-phone/plate technology, and providing an enhanced electronic system to manage parking permits.		
Q1 Advertise the tender for a new parking management system.	The tender for a new parking management system was not advertised in the quarter. The tender specification has been prepared and is scheduled to be advertised in quarter 2.	✓
Q2 Receive the tenders submitted for the new parking management system.		
Q3 Evaluate the tenders submitted for the new parking management system.		
Q4 Determine the preferred supplier for the new parking management system from the tenders submitted.		
Commence implementation of the new parking management system.		

MILESTONE	COMMENT	STATUS
Road safety education		
A program of activities and events the City supports to raise awareness about road safety issues and promote road safety messages.		
Q1 Deliver scheduled activities and events as part of the road safety education program for the quarter.	The following activities were delivered in the quarter: <ul style="list-style-type: none"> • Received a road safety grant in the quarter that will be used as bike vouchers at the Little Feet Festival in quarter 2. 	✓
Q2 Deliver scheduled activities and events as part of the road safety education program for the quarter.		
Q3 Deliver scheduled activities and events as part of the road safety education program for the quarter.		
Q4 Deliver scheduled activities and events as part of the road safety education program for the quarter.		

Outcome 3-2 Well-planned and adaptable

You enjoy well-designed, quality buildings and have access to diverse housing options in your neighbourhood.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼



MILESTONE	COMMENT	STATUS
Local Planning Strategy review		
A review of the City's Local Planning Strategy, including the Local Housing Strategy and Local Commercial Strategy, to ensure the ongoing applicability of the stated strategic direction for land use planning and development.		
Q1	Appoint an external consultant to manage the community consultation for phase 1 of the Local Planning Strategy review.	✓
	Present a draft Community Consultation Plan to Council seeking endorsement.	✓
Q2	Undertake community consultation on phase 1 of the Local Planning Strategy review.	
Q3	Use the outcomes from the community consultation to inform development of a technical scope for phase 2 of the Local Planning Strategy review.	
	Present the technical scope for phase 2 of the Local Planning Strategy review to Council seeking endorsement.	
Q4	Prepare a request for tender for a consultant team to undertake phase 2 of the Local Planning Strategy review.	


MILESTONE	COMMENT	STATUS
Local planning policies (relating to residential development) review		
A review of some of the City's local planning policies that relate to residential development, following implementation of the new Residential Design Codes by the Western Australian Planning Commission.		
Q1		
Q2 Commence a review of the City's local planning policies related to residential development (including the Residential Local Planning Policy, and the Development in Housing Opportunity Areas Local Planning Policy) to respond to the changes to the State Planning Framework following introduction of the Medium Density Code.		
Q3 Present the outcomes of the review of the City's local planning policies related to residential development to the Policy Committee seeking endorsement of Council.		
Q4		
State planning reform		
A program of major legislative, regulatory and policy changes to Western Australia's planning system.		
Q1 Implement actions resulting from the State planning reform process, as required.	As part of the State planning reform process, the City participated in the Department of Planning, Lands and Heritage Planning Reform Stakeholder Reference Groups on the following topics: <ul style="list-style-type: none"> • Consistent local planning schemes • Local planning policies • Consistent approach for the use and application of discretion. 	✓
Q2 Implement actions resulting from the State planning reform process, as required.		
Q3 Implement actions resulting from the State planning reform process, as required.		
Q4 Implement actions resulting from the State planning reform process, as required.		

Outcome 3-3 Attractive and leafy

You have access to quality public open spaces and enjoy appealing streetscapes.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼



MILESTONE	COMMENT	STATUS
Public Open Space Framework		
A new framework which will classify the City's public open spaces according to primary function and manner of use, and guide the allocation of infrastructure assets.		
Q1 Present a draft Public Open Space Framework to Elected Members seeking feedback.	A draft Public Open Space Framework was not presented to Elected Members seeking feedback in this quarter. The draft framework is scheduled to be presented to Elected Members in November 2022.	
Q2 Present a draft Public Open Space Framework to Council seeking endorsement.		
Q3		
Q4		
Leafy City program		
A program to plant trees along residential streets with the aim of increasing leafy canopy cover to help mitigate the heat-island effect.		
Q1		
Q2		
Q3		
Q4 Deliver scheduled program of tree planting as part of the Leafy City program for the quarter.		

MILESTONE	COMMENT	STATUS
Woodvale skate facility business case		
A business case for the establishment of a new skate facility at the trotting track at Woodvale Drive, Woodvale.		
Q1 Present a business case for a new skate facility to Elected Members seeking a determination on whether to progress.	A business case was not presented to Elected Members in the quarter. Preparation of a business case progressed and is intended to be presented to Elected Members in October 2022 and Council at the 13 December 2022 Council Meeting.	✓
Q2		
Q3		
Q4		
Urban bike trails business case		
A business case for the establishment of a BMX/mountain bike hub and interconnected urban bike trails through Padbury, Mullaloo and Craigie.		
Q1 Commence preparation of a business case for urban bike trails.	Held a youth design workshop on 1 August 2022 to inform the preparation of a business case for urban bike trails.	✓
Q2 Progress preparation of the business case for urban bike trails.		
Q3 Present the business case for urban bike trails to Elected Members seeking a determination on whether to progress.		
Q4		

Outcome 3-4 Functional and accessible

You have access to quality community facilities that are functional and adaptable.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Land optimisation		
A periodic review of City freehold and managed Crown land to identify optimisation, potential rationalisation and acquisition opportunities.		
Q1 Progress the sale or lease of Lot 12223 (12) Blackwattle Parade, Padbury.	Engaged external expertise to review the documentation and process for the disposal of Lot 12223 (12) Blackwattle Parade (Padbury).	✓
Investigate identified opportunities for optimisation of City freehold and managed Crown land.	Progressed investigations to identify opportunities for optimisation of City freehold and managed Crown land.	✓
Progress actions for the disposal and acquisition of properties as endorsed by Council.	Identified vacant Crown land for the purpose of initiating potential acquisition negotiations with the relevant State Government departments.	✓
Q2 Investigate identified opportunities for optimisation of City freehold and managed Crown land.		
Progress actions for the disposal and acquisition of properties as endorsed by Council.		
Q3 Investigate identified opportunities for optimisation of City freehold and managed Crown land.		
Progress actions for the disposal and acquisition of properties as endorsed by Council.		

MILESTONE	COMMENT	STATUS
Q4 Investigate identified opportunities for optimisation of City freehold and managed Crown land. Progress actions for the disposal and acquisition of properties as endorsed by Council.		
Property Management Framework A framework that defines the classifications for which City-owned and managed property is held, establishes the categories and associated principles under which City-owned and managed property may be used and occupied, and promotes equitable, effective and sustainable management practices for the use and occupation of City-owned and managed property.		
Q1 Negotiate and implement new and expired lease and licence agreements.	No lease or licence agreements were completed in the quarter. Continued negotiations of 3 lease agreements and 4 licence agreements. Commenced negotiations of 9 licence agreements.	✓
Q2 Negotiate and implement new and expired lease and licence agreements.		
Q3 Negotiate and implement new and expired lease and licence agreements.		
Q4 Negotiate and implement new and expired lease and licence agreements.		
Property Management Framework and Facility Hire Subsidy Policy review A review of the City's Property Management Framework and Facility Hire Subsidy Policy to ensure the ongoing efficient management of the City's leased buildings and hireable venues.		
Q1 Finalise the review of the Facility Hire Subsidy Policy.	Finalised the review of the Facility Hire Subsidy Policy in the quarter.	✓
Present the outcomes of the review of the Facility Hire Subsidy Policy to Council seeking endorsement.	Presented the outcomes of the review of the Facility Hire Subsidy Policy to Council seeking endorsement of the revised Venue Hire Fees and Charges Policy at the 16 August 2022 Council Meeting (CJ139-08/22 refers). The revised policy will come into effect from 1 January 2024. The City is now working with hirers to inform and guide them through the implementation of the revised policy.	✓
Q2 Finalise the review of the Property Management Framework.		
Present the outcomes of the review of the Property Management Framework to Council seeking endorsement.		
Q3		
Q4		

MILESTONE	COMMENT	STATUS
Heathridge Park Masterplan A masterplan for Heathridge Park that includes the rationalisation of the existing outdated community facilities into a single new multi-purpose facility.		
Q1 Progress the development of updated concept plans and cost estimates for Heathridge Park Masterplan.	Completed a review of the concept plans and conducted discussions with key stakeholders.	✓
Q2 Finalise the development of updated concept plans and cost estimates for Heathridge Park Masterplan. Present the updated concept plans and cost estimates for the Heathridge Park Masterplan to Elected Members seeking feedback.		
Q3 Present the updated concept plans and cost estimates for the Heathridge Park Masterplan to Elected Members seeking a determination on whether to progress.		
Q4 Progress actions in relation to the Heathridge Masterplan as determined by Elected Members.		
Ocean Reef Marina Construction of a world-class waterfront precinct providing recreational, tourism, residential and boating facilities. This project is being managed by DevelopmentWA with support and contributions provided by the City.		
Q1 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.	Continued liaison with DevelopmentWA and other stakeholders to ensure progress towards the finalisation of the Development Agreement. Progressed activities on the development of the Marina as required.	✓
Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.	Provided technical feedback and guidance as required by DevelopmentWA.	✓
Explore development opportunities for land within the Marina that is owned or managed by the City.	Continued investigations into development opportunities as part of negotiations with DevelopmentWA and in accordance with the Development Agreement.	✓
Present reports to Elected Members on the progress and status of the Marina as required.	No reports were required in the quarter.	✓

MILESTONE	COMMENT	STATUS
<p>Q2 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.</p> <p>Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.</p> <p>Explore development opportunities for land within the Marina that is owned or managed by the City.</p> <p>Present reports to Elected Members on the progress and status of the Marina as required.</p>		
<p>Q3 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.</p> <p>Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.</p> <p>Explore development opportunities for land within the Marina that is owned or managed by the City.</p> <p>Present reports to Elected Members on the progress and status of the Marina as required.</p>		
<p>Q4 Provide support to DevelopmentWA and undertake agreed activities to progress the development of the Marina as per the Development Agreement.</p> <p>Provide feedback and technical guidance to progress the necessary approvals for the development of the Marina.</p> <p>Explore development opportunities for land within the Marina that is owned or managed by the City.</p> <p>Present reports to Elected Members on the progress and status of the Marina as required.</p>		

MILESTONE	COMMENT	STATUS
Pinnaroo Point food and beverage facility		
Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Pinnaroo Point, Hillarys.		
Q1 Finalise the leasing arrangements with the developer to build a food and beverage facility at Pinnaroo Point.	Milestone completed in quarter 4 of the previous year.	✓
Finalise the installation of utility services to the site at Pinnaroo Point.	Installation of utility services to the site not finalised in this quarter. Commenced the process for the installation of utility services to be completed in quarter 4.	✓
Monitor the facility development milestones in accordance with the developer's lease agreement.	Continued to engage with the developer to monitor progress against the facility development milestones.	✓
Q2 Monitor the facility development milestones in accordance with the developer's lease agreement.		
Q3 Monitor the facility development milestones in accordance with the developer's lease agreement.		
Q4 Monitor the facility development milestones in accordance with the developer's lease agreement.		
Neil Hawkins Park food and beverage facility		
Development of a new commercially-viable, high-quality and environmentally-sustainable food and beverage facility at Neil Hawkins Park, Joondalup.		
Q1 Investigate land tenure matters for the potential lease of land suitable for a food and beverage facility at Neil Hawkins Park.	Commenced a review of current land tenure to align with current use.	✓
Q2 Liaise with the WA Department of Planning, Lands and Heritage to resolve tenure issues for the site.		
Q3 Liaise with the WA Department of Planning, Lands and Heritage to resolve tenure issues for the site.		
Q4 Undertake initial investigations towards the development of a food and beverage facility at Neil Hawkins Park.		

MILESTONE	COMMENT	STATUS
Joondalup City Centre Development — Boas Place		
Investigations into future opportunities for the development of Boas Place in the Joondalup City Centre to incorporate a variety of land uses.		
Q1 Review the philosophy and parameters for the Joondalup City Centre Development — Boas Place project.	Commenced a visioning process to guide the review of the Boas Place philosophy and parameters.	✓
Q2 Present the outcomes of the review of the project philosophy and parameters to Elected Members seeking feedback.		
Q3 Progress actions in response to the updated project philosophy and parameters.		
Q4 Progress actions in response to the updated project philosophy and parameters.		
Duffy House land transfer and commercial expression of interest		
The transfer of land and assets associated with Duffy House from the State Government to the City of Joondalup and the progression of an expression of interest for a future commercial operator at the site.		
Q1 Progress negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House.	Held discussions with the Department of Planning, Lands and Heritage and the Department of Biodiversity, Conservation and Attractions to identify an appropriate land curtilage to support the future transfer of a portion of Lot 69 (108) Duffy Terrace (Woodvale) to the City. A report will be presented to Council in quarter 2 to progress the project.	✓
Q2 Progress negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House.		
Q3 Finalise negotiations with the WA State Government to facilitate the transfer of land and assets associated with Duffy House. Advertise an expression of interest for a commercial operator at the site.		
Q4 Evaluate the expressions of interest submitted.		

MILESTONE	COMMENT	STATUS
Works Operation Centre tenure arrangements Investigations into securing alternative tenure arrangements with the WA State Government for the land leased by the City that accommodates the Works Operation Centre in Craigie.		
Q1		
Q2		
Q3	Progress investigations into alternative tenure arrangements for the Works Operation Centre site.	
Q4	Progress investigations into alternative tenure arrangements for the Works Operation Centre site.	

4. ECONOMY

OUR GOAL

We are a global facing city with a prosperous and resilient economy. Our City is home to diverse industries that generate a wide-range of local job opportunities. We encourage creativity and innovation, and we support opportunities to build the City's brand as a popular business and tourism destination.

YOUR OUTCOMES

4-1 Prosperous and local

You feel supported to grow your business in the City.

4-2 Innovative and confident

You are attracted to the City's unique characteristics and potential and feel confident in investing.



4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Outcome 4-1 Prosperous and local

You feel supported to grow your business in the City.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Economic Development Strategy A strategy to guide economic development activities within the City by providing support to local business, stimulating investment, and driving economic growth.		
Q1 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter.	Delivered scheduled actions as part of the International Economic Development Activity Plan, Digital City Plan, Destination City Plan, and Business Engagement Program.	✓
Undertake a review of the Expanding Horizons: An Economic Development Strategy for a Global City (2012) to inform development of a new Economic Development Strategy.	Progressed the review of the City's Economic Development Strategy. Prepared a report as part of this review and sought feedback from the Joint Economic Development Initiative. The outcomes will be used to inform the development of a new Economic Development Strategy.	✓
Q2 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter.		
Commence development of the new Economic Development Strategy.		

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled actions from the Expanding Horizons: An Economic Development Strategy for a Global City (2012) for the quarter. Finalise development of the draft Economic Development Strategy. Present the draft Economic Development Strategy to Elected Members seeking endorsement for community consultation. Undertake community consultation on the draft Economic Development Strategy		
Q4 Present the draft Economic Development Strategy to Council seeking endorsement.		
Business engagement		
Engagement with local businesses to support and facilitate access to a range of support services and initiatives for sole traders, small and medium-sized businesses.		
Q1 Implement scheduled activities as part of the Business Engagement Program.	The following business events were attended by City Officers in the quarter: <ul style="list-style-type: none"> • Joondalup Business Association Coffee Connections, sundowner events and awards night • Liberty Flexible Spaces networking lunch • Official opening of Linear Clinical Research • Launch of Nautica Hillarys. 	✓
Implement scheduled activities as part of the Buy Local Program.	Promoted and commenced improvements to the Joondalup Business Catalogue.	✓
Develop and implement other relevant programs, as opportunities arise.	No other relevant programs and opportunities identified in the quarter.	✓
Q2 Implement scheduled activities as part of the Business Engagement Program. Implement scheduled activities as part of the Buy Local Program. Develop and implement other relevant programs, as opportunities arise.		

MILESTONE	COMMENT	STATUS
Q3 Implement scheduled activities as part of the Business Engagement Program. Implement scheduled activities as part of the Buy Local Program. Develop and implement other relevant programs, as opportunities arise.		
Q4 Implement scheduled activities as part of the Business Engagement Program. Implement scheduled activities as part of the Buy Local Program. Develop and implement other relevant programs, as opportunities arise.		
Business forums Breakfast events the City hosts for the businesses community to promote local engagement activities, provide information on key economic issues, and promote networking opportunities.		
Q1 Develop the schedule and theming for delivery of two Business Forums in 2022/23.	Held discussions with WA AustCyber to deliver the first business forum in November 2022. The second business forum is scheduled for quarter 4, with theming to be determined.	✓
Q2 Deliver Business Forum 1.		
Q3		
Q4 Deliver Business Forum 2.		



MILESTONE	COMMENT	STATUS
Business capacity and support		
Partnership events, initiatives and programs to deliver training opportunities to local businesses.		
Q1 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.	Implemented the following action as part of the Small Business Friendly Approval Program in the quarter: <ul style="list-style-type: none"> Engaged with external stakeholders including the Small Business Development Corporation to progress the implementation and promotion of the Small Business Friendly Approval Program. 	✓
Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.	Presented the quarterly report to the Small Business Friendly Corporation on the City's progress in implementing the Small Business Friendly Initiative.	✓
Engage key partners to facilitate and support events and initiatives, to support businesses.	Engaged with key partners in the quarter to facilitate and support the following events and initiatives: <ul style="list-style-type: none"> Sponsored the Joondalup Business Association's Annual Awards Gala. Partnered with the Joondalup Business Association and the Small Business Development Corporation to hold a business wellbeing event for RU OK Day. 	✓
Represent the City at strategic partnership events, as required.	Attended the following strategic partnership events in the quarter: <ul style="list-style-type: none"> Future Female Leaders graduation event Tourism Council WA leaders' luncheon in September 2022. 	✓
Q2 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.		
Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.		
Engage key partners to facilitate and support events and initiatives, to support businesses.		
Represent the City at strategic partnership events, as required.		


MILESTONE	COMMENT	STATUS
<p>Q3 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.</p> <p>Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.</p> <p>Engage key partners to facilitate and support events and initiatives, to support businesses.</p> <p>Represent the City at strategic partnership events, as required.</p>		
<p>Q4 Implement the Small Business Friendly Approval Program in collaboration with the Small Business Development Corporation.</p> <p>Present the quarterly report to the Small Business Development Corporation on the City's progress in implementing the Small Business Friendly Initiative.</p> <p>Engage key partners to facilitate and support events and initiatives, to support businesses.</p> <p>Represent the City at strategic partnership events, as required.</p>		

Outcome 4-2 Innovative and confident

You are attracted to the City’s unique characteristics and potential and feel confident in investing.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
International Economic Development Activities Plan A plan which provides guidance on facilitating international relationships that will lead to the establishment of Joondalup as a “global city” based around the development of mutually-beneficial relationships and outcomes.		
Q1 Implement scheduled actions from the International Economic Development Activities Plan (2017).	The following actions from the International Economic Development Activities Plan (2017) were implemented in the quarter: <ul style="list-style-type: none"> Participated in the WA Invest and Trade Mission to India 2022. Deputy Mayor Christine Hamilton-Prime JP attended the Mission from 13–19 July 2022. Outcomes of the mission were shared and celebrated at an event on 25 August, attended by 80 stakeholders and businesses. A report on the outcomes was provided to Council at the 20 September 2022 Council Meeting (CJ153-09/22 refers). 	

MILESTONE	COMMENT	STATUS
<p>Q2 Implement scheduled actions from the International Economic Development Activities Plan (2017).</p> <p>Undertake a review of the International Economic Development Activities Plan (2017) to inform development of a new plan to support the global city objectives addressed through the new Economic Development Strategy.</p> <p>Maintain a relationship with the City’s Friendship City, Sister City, Jinan, and other target markets to identify opportunities for increased economic and cultural development.</p>		
<p>Q3 Implement scheduled actions from the International Economic Development Activities Plan (2017).</p> <p>Develop a new plan to support the global city objectives addressed through the new Economic Development Strategy.</p>		
<p>Q4 Present the plan to support the global city objectives addressed through the new Economic Development Strategy to Elected Members seeking feedback.</p> <p>Maintain a relationship with the City’s Friendship City, Sister City, Jinan, and other target markets to identify opportunities for increased economic and cultural development.</p>		

MILESTONE	COMMENT	STATUS
Digital City Plan A plan that outlines the digital future the City could achieve through a set of strategies and actions. The plan addresses key priority actions, including delivering capacity-building programs for local businesses and potential for establishing virtual and physical spaces that create opportunities for start-ups.		
Q1 Implement scheduled actions from the Joondalup: Digital City (2012).	The following actions from the Joondalup: Digital City (2012) were implemented in the quarter: <ul style="list-style-type: none"> Hosted a quarterly meeting of the Digital/Cyber Security Network in September 2022, featuring updates from WA AustCyber, Office of Digital Government, Department of Jobs, Tourism, Science and Innovation, and Department of Home Affairs. 	✓
Q2 Implement scheduled actions from the Joondalup: Digital City (2012). Undertake a review of the Joondalup: Digital City (2012) to inform development of a new plan to support the digital and innovation objectives addressed through the new Economic Development Strategy.		
Q3 Implement scheduled actions from the Joondalup: Digital City (2012). Develop a plan to support the digital and innovation objectives addressed through the new Economic Development Strategy.		
Q4 Present the draft plan to support the digital and innovation objectives addressed through the new Economic Development Strategy to Elected Members seeking feedback.		

MILESTONE	COMMENT	STATUS
Joint Economic Development Initiative A joint initiative with key economic stakeholders based in Joondalup to align visioning and strategic directions with the aim of supporting complementary economic development activities.		
Q1 Coordinate and participate in meetings of the Joint Economic Development Initiative. Promote and support initiatives arising from the Joint Economic Development Initiative.	Held a meeting on 15 September 2022. The Joint Economic Development Initiative provided input and feedback on the following initiatives in the quarter: <ul style="list-style-type: none"> • Proposed scope for a new Economic Development Strategy • Innovation in the Digital Economy approach • Innovation at Ocean Reek Marina • Activity reports. 	✓ ✓
Q2 Coordinate and participate in meetings of the Joint Economic Development Initiative. Promote and support initiatives arising from the Joint Economic Development Initiative.		
Q3 Coordinate and participate in meetings of the Joint Economic Development Initiative. Promote and support initiatives arising from the Joint Economic Development Initiative.		
Q4 Coordinate and participate in meetings of the Joint Economic Development Initiative. Promote and support initiatives arising from the Joint Economic Development Initiative.		

MILESTONE	COMMENT	STATUS
Business cluster formation Support for the development of business clusters in industries such as education, health and wellness, cyber, retail, tourism, government, global trade and investment hub, business incubation and activation of commercial precincts.		
Q1 Establish a calendar of engagement with industry stakeholders and industry groups. Engage with industry stakeholders and industry groups as scheduled.	The Joint Economic Development Initiative and industry cluster groups agreed to hold meetings quarterly, in line with Joint Economic Development Initiative meetings. Meetings with the following stakeholders were held in the quarter: <ul style="list-style-type: none"> • Joondalup Visitor Economy Network • Joondalup Digital and Cyber Network • Joondalup Education Network. 	✓ ✓
Q2 Engage with industry stakeholders and industry groups as scheduled.		
Q3 Engage with industry stakeholders and industry groups as scheduled.		
Q4 Engage with industry stakeholders and industry groups as scheduled. Evaluate the outcomes and impact of business cluster formation and present an evaluation to the Joint Economic Development Initiative.		

MILESTONE	COMMENT	STATUS
Regional collaboration Collaboration opportunities with State Government agencies and neighbouring local governments to identify and progress regional economic development activities.		
Q1 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.	The meeting of the North West Alliance scheduled for 22 September 2022 was postponed due to the public holiday announced by the Federal Government. The City held the following meetings in the quarter: <ul style="list-style-type: none"> • Local government workshop on cyber security in August 2022 with industry partners Department of Home Affairs and Office of Digital Government, and WA AustCyber Innovation Hub. • Roundtable meeting on 1 September for local Members of Parliament. 	✓ ✓
Q2 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.		
Q3 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.		
Q4 Support and participate in meetings of the North West Alliance. Identify and implement other opportunities for regional collaboration.		



MILESTONE	COMMENT	STATUS
Business innovation and creativity Collaboration with stakeholders to support programs, activities and events that support innovation and creativity within the Joondalup business community.		
Q1 Support and participate in meetings of the advisory board of the WA Cyber Security Node. Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.	No meetings scheduled by the advisory board of the WA Cyber Security Node in this quarter. Collaborated with the Joondalup Innovation Hub and WA Cyber Security Node to undertake the following actions in the quarter: <ul style="list-style-type: none"> • Agreed to sponsor a booth and participate in a panel at the WA AustCyber WA Mining Conference to showcase local cyber security providers to the mining industry, including Sapien Cyber and ES2–Enterprise Security Enterprise Solutions. • Invited Cecily Rawlinson from WA AustCyber to join the Joint Economic Development Initiative. 	✓ ✓
Identify and implement other opportunities for business innovation and creativity.	Other opportunities for business innovation and creativity were identified and implemented in the quarter, including: <ul style="list-style-type: none"> • Agreed to collaborate with North Metro TAFE to provide cyber security students with a mini challenge that will be assessed as part of their studies, and to seek industry professionals to engage with and mentor the students. • Delivered The Joondalup Innovation Challenge in partnership with FRANK Team. • Supported the Future Female Leaders Program by providing funding and two representatives from the City as mentors for the program. 	✓
Q2 Support and participate in meetings of the advisory board of the WA Cyber Security Node. Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community. Identify and implement other opportunities for business innovation and creativity.		


MILESTONE	COMMENT	STATUS
<p>Q3 Support and participate in meetings of the advisory board of the WA Cyber Security Node.</p> <p>Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.</p> <p>Identify and implement other opportunities for business innovation and creativity.</p>		
<p>Q4 Support and participate in meetings of the advisory board of the WA Cyber Security Node.</p> <p>Collaborate with the Joondalup Innovation Hub and WA Cyber Security Node to support innovation and creativity within the Joondalup business community.</p> <p>Identify and implement other opportunities for business innovation and creativity.</p>		

Outcome 4-3 Appealing and welcoming

You welcome residents, and local and international visitors to the City.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Destination City Plan		
A plan to attract more visitors to the region, increase the City's share of Perth's and Western Australia's key markets, and grow the visitor economy.		
Q1 Implement scheduled actions from the Destination Joondalup 2021–2027.	<p>The following scheduled actions were implemented in the quarter:</p> <ul style="list-style-type: none"> • Conducted meetings of the Joondalup Visitor Economy Network in August and September 2022. • Promoted the commercially run Sunset Explorer Bus through social media. • Held the Sunset Coast Sub-Region meetings with Destination Perth and Cities of Stirling and Wanneroo. • Facilitated a photo-shoot with DestinationPerth. • Engaged with Channel 7 to showcase Hillarys on the Destination WA program. 	
Q2 Implement scheduled actions from the Destination Joondalup 2021–2027.		
Q3 Implement scheduled actions from the Destination Joondalup 2021–2027.		
Q4 Implement scheduled actions from the Destination Joondalup 2021–2027.		

MILESTONE	COMMENT	STATUS
Event attraction Attract and support significant events that are unique to Joondalup to enhance its image as an attractive destination for visitors, tourists and business.		
Q1 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.	Conducted fortnightly meetings with event owner/organiser for the City of Joondalup Festival of Motoring 2022, as part of business and stakeholder engagement and event planning and promotion.	✓
Q2 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.		
Q3 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.		
Q4 Work with external stakeholders and event promoters to attract and support significant events and activities to the City.		
Joondalup City Centre Place Activation Plan A pilot place activation plan which aims to guide placemaking initiatives by community, local business, and the City for greater activation and vibrancy of the area.		
Q1 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.	No actions from the Joondalup City Centre Place Activation Plan 2022 were implemented in the quarter. Commenced planning for resources to implement the scheduled actions from the plan in quarter 3.	✓
Q2 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.		
Q3 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.		
Q4 Implement scheduled actions from the Joondalup City Centre Place Activation Plan 2022 for the quarter.		

5. LEADERSHIP

OUR GOAL

We have a diverse elected body that represents, promotes and reflects the composition of our community. Our Council and workforce are accountable and transparent and make balanced decisions based on sound, professional advice. Quality services are delivered by our highly-skilled and effective workforce.

YOUR OUTCOMES

5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.



5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Outcome 5-1 Capable and effective

You have an informed and capable Council backed by a highly-skilled workforce.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Elected Member attraction		
A biennial program to attract quality candidates and increase candidate numbers for upcoming local government elections.		
Q1		
Q2		
Q3	Develop a Communication Plan for the 2023 local government ordinary elections.	
Q4	Implement the Communication Plan for local government ordinary elections.	

MILESTONE	COMMENT	STATUS
Elected Member training		
Training opportunities for Elected Members to assist and support them in performing their roles and responsibilities.		
Q1 Identify and promote training opportunities to Elected Members.	<p>The following training opportunities were attended by Elected Members in the quarter:</p> <ul style="list-style-type: none"> • Mayor Hon Albert Jacob JP and Cr Adrian Hill — the CEDA State of the Nation 2022: Australia’s Choices (Canberra), 5–9 September 2022. • Mayor Hon Albert Jacob JP, Cr Adrian Hill and Cr Russell Poliwka — CEDA Breakfast on the Run, 30 September 2022. • Deputy Mayor Cr Christine Hamilton-Prime JP — Invest and Trade WA Mission to India, 12–18 July 2022. • Cr Nige Jones, Cr Russell Poliwka and Cr Suzanne Thompson — 2022 Local Government Summit (Sydney), 20–22 July 2022. 	✓
Present annual data on Elected Member training and development activities to Council.	A report comprising annual data on Elected Member training and development activities was presented to Council at the 19 July 2022 Meeting (CJ112-07/22 refers).	▼
Q2 Identify and promote training opportunities to Elected Members.		
Q3 Identify and promote training opportunities to Elected Members.		
Q4 Identify and promote training opportunities to Elected Members.		
Delegated Authority Manual review		
An annual review of the City’s Delegated Authority Manual in accordance with the <i>Local Government Act 1995</i> to ensure the listed delegations continue to be appropriate.		
Q1		
Q2		
Q3 Undertake an annual review of the Delegated Authority Manual.		
Q4 Present the outcomes of the review to Council seeking endorsement of any changes to the Delegated Authority Manual.		



MILESTONE	COMMENT	STATUS
Policy development and review		
Policies of Council to provide guidance and direction in furthering the City's strategic goals and/or fulfilling statutory requirements.		
Q1 Develop new policies and review existing policies as directed by Council.	Reviewed and/or provided advice to the Policy Committee on the following policies in the quarter: <ul style="list-style-type: none"> • Revised Risk Management Policy • Legal Representation for Council Members and Employees Policy • Review of High-Risk Bookings Policy • Review of Alcohol Management Policy • Proposed Venue Hire Fees and Charges Policy • Corporate Credit Card Policy • Proposed Amendments to the Development Proposals before the State Administrative Tribunal Policy • Elected Members' Entitlements Policy — Continuing Professional Development • Australian Business Excellence Framework Policy — Review • Revised Civic Centre Policy. 	✓
Q2 Develop new policies and review existing policies as directed by Council.		
Q3 Develop new policies and review existing policies as directed by Council.		
Q4 Develop new policies and review existing policies as directed by Council.		

MILESTONE	COMMENT	STATUS
Core system replacement project A core information technology solution for the City which would include a customer relationship management system, online customer portal, finance, and asset management system.		
Q1 Commence the detailed functional design and scheduling for the core system replacement project.	Detailed functional design and scheduling for the core system replacement project was not commenced in the quarter. Finalised the tender and recruitment of key staff to commence the project with detailed functional design to commence in quarter 2.	✓
Q2 Complete the detailed functional design and scheduling for the core system replacement project. Commence configuration of the base customer relationship management system and customer portal.		
Q3 Complete configuration of the base customer relationship management system and customer portal. Implement stage 1 of the customer relationship management system		
Q4 Implement stage 1 of the online customer service system.		

Outcome 5-2 Proactive and represented

You are confident that the City is advocating on your behalf for initiatives that benefit the community.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Strategic Position Statements A standalone set of statements that articulate an agreed position on strategic matters of interest to the City of Joondalup. The purpose of the statements is to provide flexibility for the Council in capitalising on unplanned opportunities for external funding and investment, and to guide the development of future strategic planning documents where current gaps may exist.		
Q1	Review the Strategic Position Statements in collaboration with the Elected Members with the view to incorporating these into the Advocacy Framework.	✓
	Present the outcomes of the review and recommendations to Elected Members seeking endorsement.	✓
Q2		
Q3		
Q4		



MILESTONE	COMMENT	STATUS
Advocacy Framework A framework that provides a strategic approach to advocacy activities to ensure evidenced-based decision making, greater stakeholder engagement, and the development of processes to maximise opportunities for support and investment into the City.		
Q1 Develop advocacy priorities in collaboration with Elected Members.	The Advocacy Framework will be presented to Council at the 18 October 2022 Council Meeting. Following endorsement of the Advocacy Framework, advocacy priorities will be developed.	✓
Undertake advocacy activities in line with the advocacy priorities.	The following advocacy activities were undertaken in line with the advocacy priorities in the quarter: <ul style="list-style-type: none"> • Attended the Committee for Economic Development Australia — State of the Nation trip to Canberra. • Facilitated a Roundtable with local Members of Parliament to advocate for State Government commitments. 	✓
Review and update advocacy priorities, as opportunities arise.	Advocacy priorities were reviewed and updated in the quarter for the following advocacy activities: <ul style="list-style-type: none"> • Meeting with Hon Roger Cook MLA, Minister for Jobs and Trade in September 2022 regarding an innovation precinct. • Committee for Economic Development Australia — State of the Nation trip to Canberra. • Roundtable with local Members of Parliament. 	✓
Q2 Undertake advocacy activities in line with the advocacy priorities.		
Review and update advocacy priorities, as opportunities arise.		
Q3 Undertake advocacy activities in line with the advocacy priorities.		
Review and update advocacy priorities, as opportunities arise.		
Q4 Undertake advocacy activities in line with the advocacy priorities.		
Review and update advocacy priorities, as opportunities arise.		


MILESTONE	COMMENT	STATUS
Submissions to State and Federal Governments		
Formal submissions from the City to the State and Federal Governments on relevant strategic policy matters affecting the City.		
Q1 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.	The following submission to State and Federal Governments was prepared in the quarter: <ul style="list-style-type: none"> Department of Local Government, Sport and Cultural Industries (WA) — Child Safety Policy for Local Government. 	✓
Q2 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		
Q3 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		
Q4 Monitor for and prepare submissions to State and Federal Governments on strategic policy matters affecting the City, as opportunities arise.		

Outcome 5-3 Engaged and informed

You are able to actively engage with the City and have input into decision-making.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
Community consultation Activities to seek feedback from the community to inform decision-making in accordance with the City's Community Consultation Policy.		
Q1 Undertake scheduled community consultation activities for the quarter.	Community consultation was undertaken on the following projects in the quarter: <ul style="list-style-type: none"> • Defeat the Beat • Youth Services • Business Ready Program • Youth Forum • Multi-Storey car park • NAIDOC events (various) • Whitfords West Park landscaping works • Mountain bike/BMX hub and urban bike trails. 	
Q2 Undertake scheduled community consultation activities for the quarter.		
Q3 Undertake scheduled community consultation activities for the quarter.		
Q4 Undertake scheduled community consultation activities for the quarter.		

MILESTONE	COMMENT	STATUS
Strategic Community Reference Group		
A reference group that provides input to Council on matters of significant community interest and strategic initiatives. The group consists of 12 community representatives, 2 youth representatives (aged 16–24 years) and 4 Elected Members.		
Q1 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.	<p>Delivered the Strategic Community Reference Group meeting 1 on the development of a Community and Libraries Strategy on 25 July 2022.</p> <p>Amended the Work Plan from the development of a Public Art Strategy and Master Plan to the development of the Community Safety Plan 2023–2027. The change is to reflect the community’s view from the Strategic Community Plan: <i>Joondalup 2032</i> that safety is a priority issue.</p> <p>The Strategic Community Reference Group meeting 2 was to be delivered on the 22 September 2022 as scheduled in the Work Plan; however, it was delayed due to the Federal Government’s announcement of a public holiday on 22 September 2022. The meeting has been rescheduled to quarter 2.</p>	✓
Q2 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		
Q3 Present the 2023 Strategic Community Reference Group workplan to Council seeking endorsement. Conduct meetings of the Strategic Community Reference Group in accordance with the work plan		
Q4 Conduct meetings of the Strategic Community Reference Group in accordance with the work plan.		
Customer satisfaction survey		
A biennial telephone survey of the City’s residents conducted by an independent consultant to measure satisfaction with City services.		
Q1		
Q2		
Q3 Advertise a request for quotation for undertaking a customer satisfaction survey in 2023/24.		
Q4 Evaluate the quotations submitted and determine a preferred external consultant.		

MILESTONE	COMMENT	STATUS
E-petitions system		
A new electronic system that will enable the submissions of e-petitions to the Council.		
Q1 Investigate system options that will enable the submission of e-petitions.	System options were not investigated in the quarter due to staff shortages. A report presenting options on the development of an e-petition application on the City's website will be provided to Council at the 13 December 2022 Council Meeting.	✓
Review the <i>Meeting Procedures Local Law 2013</i> and relevant policies to determine if any amendments are required to allow for the submission of e-petitions.	Review of the local law and relevant policies not progressed due to recent local government reforms announced, which included standardised meeting procedures to be introduced in early 2023.	✓
Q2 Present a report to Council presenting options on the development of an e-petition application on the City's website.		
Q3 Advertise a request for quotation for a new e-petitions system, if required. Evaluate the quotations submitted and determine a preferred supplier.		
Q4 Deploy the new e-petitions system and provide information about the new e-petitions system to the community.		

MILESTONE	COMMENT	STATUS
Live video streaming of Council meetings		
A new system and equipment that would enable live video streaming and video recording of Council meetings.		
Q1 Investigate system options and equipment that would enable live video streaming and video recording of Council meetings.	Completed initial investigations with the draft policy to be refined after it is presented to the Policy Committee scheduled for quarter 2, for clarification of the requirements of camera positioning.	✓
Develop a policy to allow for live video streaming and video recording at Council meetings.	Prepared a draft policy scheduled to be presented to the Policy Committee in quarter 2.	✓
Q2 Advertise a request for quotation for a new video streaming system.		
Evaluate the quotations submitted and determine a preferred supplier.		
Present a draft policy relating to live video streaming and video recording at Council meetings to the Policy Committee seeking endorsement of Council.		
Q3 Commence live video streaming and video recording of Council meetings.		
Q4		
City publications		
Seasonal and monthly publications to promote the City's successes, services and events to the community.		
Q1 Develop and distribute City publications to the community on matters of interest, as required.	The following City publications were distributed on matters of community interest in the quarter: <ul style="list-style-type: none"> • Spring has Sprung A6 flyer distributed to approximately 62,000 mailboxes. • Libraries Spring Event Booklet, 8,000 distributed to Administration Building, Libraries, Leisure Centre, and schools. 	✓
Q2 Develop and distribute City publications to the community on matters of interest, as required.		
Q3 Develop and distribute City publications to the community on matters of interest, as required.		
Q4 Develop and distribute City publications to the community on matters of interest, as required.		

MILESTONE	COMMENT	STATUS
City electronic communications		
Management of the City’s social media presence and regular eNewsletters to promote the City’s successes, services and events to the community.		
Q1 Develop and distribute eNewsletters to subscribers.	The following eNewsletters were developed and distributed to 59,581 subscribers in the quarter: <ul style="list-style-type: none"> • Arts in Focus • Clubs in Focus • Community Engagement Network • Joondalup Business News • Joondalup Job Notices • Joondalup Leisure • Joondalup Libraries • Joondalup Voice • Public Notices • School Connections • Sustainability Newsletter • Tender Alert • Y-Lounge Newsletter. 	✓

MILESTONE	COMMENT	STATUS
Develop social media content and manage the City's social media accounts.	<p>The following social media content was delivered in the quarter:</p> <ul style="list-style-type: none"> • Robertson Road cycleway bridge removal video — 32,990 reach, 192 reactions, 127 comments, and 31 shares. • Share of Department of Fire and Emergency Services WA: Fire in Neerabup — 28,587 reach, 101 reactions, 129 link clicks, 145 comments, and 34 shares. • Temporary road closure on Moolanda Boulevard — 26,712 reach, 115 reactions, 248 link clicks, 132 comments, and 34 shares. • The Perth Coastal Explorer open top bus returns — 25,324 reach, 225 reactions, 362 link clicks, 98 comments, and 25 shares. • More great news as Ocean Reef Marina continues to take shape at a fast pace — 19,397 reach, 197 reactions, 72 link clicks, 31 comments, and 13 shares. • Sorrento Beach shark warning system tower — 16,156 reach, 192 reactions, 73 link clicks, 26 comments, and 23 shares. • Night roadworks. An important update for Mitchell Freeway — 15,676 reach, 18 reactions, 3 link clicks, 13 comments, and 17 shares. • The Water Corporation's latest #SplashofColourWA community artwork — 13,927 reach, 105 reactions, 10 comments, and 1 share. • Moolanda Boulevard pedestrian footbridge works schedule — 13,286 reach, 52 reactions, 107 link clicks, 73 comments, and 12 shares. • Friday Fun Facts: the suburb with the largest population in our City is Duncraig — 12,933 reach, 61 reactions, 295 link clicks, 18 comments, and 8 shares. 	✓
Q2 Develop and distribute eNewsletters to subscribers.		
Develop social media content and manage the City's social media accounts.		
Q3 Develop and distribute eNewsletters to subscribers.		
Develop social media content and manage the City's social media accounts.		
Q4 Develop and distribute eNewsletters to subscribers.		
Develop social media content and manage the City's social media accounts.		

MILESTONE	COMMENT	STATUS
Website upgrade		
An upgrade of the City of Joondalup’s website to enhance accessibility, provide more efficient online services, and enhance the experience of users.		
Q1 Undertake background research and scoping to inform development of the City’s new website.	Developed and refined the scoping document to inform development of the City’s new website.	✓
Q2 Advertise a tender for a consultant to upgrade the City’s website. Evaluate the tenders submitted and determine a preferred consultant. Liaise with the consultant to commence development of the City’s new website.		
Q3 Liaise with the consultant to progress development of the City’s new website		
Q4 Liaise with the consultant to progress development of the City’s new website		



MILESTONE	COMMENT	STATUS
Customer service centralisation A project to centralise the City's main customer service functions to achieve greater organisational efficiency and a higher rate of first point of contact resolution.		
Q1 Finalise the optimisation of the City's telephony system, including improvements to call-handling, routing and configurations.	Optimisation of the City's telephony system occurred this quarter and included the following changes from 8 August 2022: <ul style="list-style-type: none"> • Optimised contact centres queues. • Phasing-out of a dedicated switchboard operator (as calls can be answered by multiple staff, from multiple queues simultaneously). • Introduced wrap-up codes allowing to capture the reason or type of call. • Gained the ability to report on intra-day work activities with greater accuracy. • Optimised Community Safety (Ranger Services and Parking Services) phone queues to allow staff to answer calls from both queues simultaneously. • Completed the upgraded queue routing system. • Deployed the new version of the software, TouchPoint, which is being used across three business units. 	✓
Commence the deployment of a new integrated voice response system to provide improved routing accuracy.	Deployment of a new integrated voice response system did not commence in the quarter. Commenced discussions to scope requirements for an auto-attendant/Integrated Voice Response system scheduled to be implemented in quarter 2.	✓
Progress other improvements to the City's online, telephone and in-person customer service offerings.	Other improvements to the City's online, telephone and in-person customer service offerings undertaken this quarter included: <ul style="list-style-type: none"> • Integrated several animal registration related processes from Community Safety into the contact centre from 4 July 2022. • Introduced a new phone queue to service animal enquiries. • Introduced email responses and standardised templates as part of actioning animal registration requests. 	✓



MILESTONE	COMMENT	STATUS
Q2 Finalise the deployment of a new integrated voice response system to provide improved routing accuracy.		
Progress options to reconfigure the City's in-person customer service desk at 90 Boas Avenue, Joondalup, for improved access and customer experience.		
Progress other improvements to the City's online, telephone and in-person customer service offerings.		
Q3 Progress other improvements to the City's online, telephone and in-person customer service offerings.		
Q4 Progress other improvements to the City's online, telephone and in-person customer service offerings.		

Outcome 5-4 Responsible and financially-sustainable

You are provided with a range of City services which are delivered in a financially responsible manner.

Non-capital projects and activities

STATUS KEY	
Milestone complete	
Milestone behind schedule	
On budget	✓
Over budget	▲
Under budget	▼

MILESTONE	COMMENT	STATUS
10-Year Strategic Financial Plan A high-level document that outlines the City's approach to delivering infrastructure and services to the community in a financially-sustainable and affordable manner.		
Q1 Present the 10-Year Strategic Financial Plan 2022 to the Major Projects and Finance Committee for review.	Presented the 10-Year Strategic Financial Plan 2022 to the Major Projects Finance Committee at the September meeting.	
Present the 10-Year Strategic Financial Plan 2022 to Elected Members for review.	The 10-Year Strategic Financial Plan 2022 was presented to Elected Members for review in September 2022. The Plan will be presented to Council at the 18 October 2022 Council Meeting.	
Q2 Review timings and key assumptions of major projects in preparation for the development of the draft 10-Year Strategic Financial Plan 2023.		
Q3 Present major project timings/assumptions to Elected Members to inform budget discussions. Develop the draft 10-Year Strategic Financial Plan 2023.		
Q4 Review the draft 10-Year Strategic Financial Plan 2023 as part of the annual budget process.		

MILESTONE	COMMENT	STATUS
5-Year Corporate Business Plan		
A medium-term planning document which contains the priorities, principal strategies and activities that have been developed in response to the aspirations, vision and objectives in the 10-Year Strategic Community Plan.		
Q1		
Q2		
Q3		
Q4 Prepare the 5-Year Corporate Business Plan for 2022–2027. Present the 5-Year Corporate Business Plan to Council seeking endorsement.		
Annual Report		
A report that provides an annual overview of the City’s activities and information about organisational performance. The report informs the community and key stakeholders about achievements, challenges and future plans, and demonstrates the City’s performance against the aspirations, vision and objectives of the 10-Year Strategic Community Plan.		
Q1 Prepare the Annual Report for 2021/22.	Commenced preparation of the draft Annual Report 2021/22.	✓
Q2 Present the Annual Report to Council seeking endorsement. Present the Annual Report to the Annual General Meeting of Electors.		
Q3		
Q4		
Compliance Audit Return		
An annual audit of the City’s compliance with various legislation, as determined each year by the Department of Local Government, Sport and Cultural Industries.		
Q1		
Q2		
Q3 Prepare the Compliance Audit Return for 2022. Present the Compliance Audit Return for 2022 to the Audit and Risk Committee seeking endorsement of Council. Present the endorsed Compliance Audit Return to the Department of Local Government, Sport and Cultural Industries.		
Q4		

MILESTONE	COMMENT	STATUS
Integrity and conduct annual collection		
An annual collection of information to aid the Public Sector Commission in assessing the integrity of the Western Australian government sector.		
Q1 Complete the Integrity and Conduct Annual Collection Survey for the City.	Collated responses to the Integrity and Conduct Annual Collection Survey.	✓
Present the Integrity and Conduct Annual Collection Survey to the Public Sector Commission.	Submitted the Annual Collection Survey online to the Public Sector Commission on 26 July 2022.	✓
Q2		
Q3		
Q4		
Australasian Local Government Performance Excellence Program		
An annual program managed by Local Government Professionals Australia and Price Waterhouse Cooper that tracks and benchmarks the performance of local governments in relation to workforce, finance, operations and service delivery.		
Q1 Submit annual data to the Local Government Performance Excellence Program for the City.	Collated and submitted 2021/22 data to the Local Government Performance Excellence Program in the quarter.	✓
Q2 Submit annual financial data to the Local Government Performance Excellence Program for the City.		
Q3 Review the benchmarking data made available by Local Government Professionals Australia for analysis and review insights to inform continuous improvement.		
Q4 Review the benchmarking data made available by Local Government Professionals Australia for analysis and review insights to inform continuous improvement.		

MILESTONE	COMMENT	STATUS
State of the City reporting A series of annual reports which summarise key achievements and key performance indicators for each of the key themes of the 10-Year Strategic Community Plan.		
Q1		
Q2	Commence development of the State of the City reports for 2021/22.	
Q3	Finalise development of the State of the City reports for 2021/22. Present the State of the City reports to Elected Members and publish the reports via the City's website.	
Q4		

MILESTONE	COMMENT	STATUS
Audit and Risk Committee A statutory committee of Council established under the <i>Local Government Act 1995</i> to guide, monitor and assist in issues relating to risk management, financial management, and internal control and legislative compliance.		
Q1 Present audit and risk-related information to the Audit and Risk Committee for review, as scheduled for the quarter.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022 for review: <ul style="list-style-type: none"> • Role and functioning of the Audit and Risk Committee • 3-year Internal Audit Plan • Scope for the Chief Executive Officer’s 3-yearly review (risk management, internal control and legislative compliance) • Office of the Auditor General — Information Systems Audit Report 2022 (local government entities) • Cyber security arrangement. 	✓
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022 for review: <ul style="list-style-type: none"> • Scope for the Chief Executive Officer’s 3-yearly review (financial management) • Chief Executive Officer’s credit card expenditure (October–December 2021) • Chief Executive Officer’s credit card expenditure (January–March 2022) • Chief Executive Officer’s credit card expenditure (April–June 2022) • Half yearly report: write-off of monies (1 January–30 June 2022). 	✓
Present other information to the Audit and Risk Committee as requested.	The following reports were presented at the Audit and Risk Committee meeting on 8 August 2022: <ul style="list-style-type: none"> • Benefits management program • Elected Member dinner attendance report — quarter 4 (April–June 2022) • Change of meeting times — Audit and Risk Committee. 	✓
Q2 Present audit and risk-related information to the Audit and Risk Committee for review as scheduled for the quarter.		
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.		
Present other information to the Audit and Risk Committee as requested.		

MILESTONE	COMMENT	STATUS
Q3 Present audit and risk-related information to the Audit and Risk Committee for review as scheduled for the quarter.		
Present financial-related information to the Audit and Risk Committee for review as scheduled for the quarter.		
Present other information to the Audit and Risk Committee as requested.		
Q4		