



Getting around town

There are many ways to keep connected – to services, places and people. It's never been easier to get out and about.



Public Transport
Authority

joondalup.wa.gov.au



My Aged Care Transport

1800 200 422

myagedcare.gov.au

If you are finding it challenging getting out and about you may be eligible for the *My Aged Care* program including subsidised transport for shopping, appointments and social activities.

This can also include arranging a driver service, providing transport vouchers and subsidies.

NDIS Transport

1800 800 100

ndis.gov.au

If you are under the age of 65 and are living with a disability and cannot use public transport without difficulty, you may be eligible for subsidised transport through the National Disability Insurance Scheme.

On demand car booking apps

There are a range of on demand car booking apps including rideshare services.

Pensioner Annual Free Trip Scheme

Transwa

1300 662 205

transwa.wa.gov.au

If you have a pension, you can access a return journey (or two one-way trips) on any **Transwa** service to regional WA.

Taxi User Subsidy Scheme

Department of Transport

1300 660 147

transport.wa.gov.au

A subsidised taxi service is available to eligible persons who are frail or living with a disability. Referrals can be made through medical practitioners.

Transperth

InfoLine 13 62 13

transperth.wa.gov.au

Journey Planning

transperth.wa.gov.au/Journey-Planner

Plan your public transport journey on the Transperth website, mobile app or by phoning the InfoLine.

Transperth App

Download the Transperth app on your mobile device or phone to help plan your journey and receive live updates on services. This app can link to your SmartRider and parking payments (SmartParker).

Accessible Timetables

Large format and Braille timetables for increased accessibility are available on request via the InfoLine.

Free Travel with SmartRider

Concession SmartRider cardholders can gain access to free travel during these periods:

- From first service until 6.00am
- From 9.00am until 3.30pm
- From 7.00pm onwards
- All day Saturday, Sunday and public holidays.

Tag on during a free time; your travel remains free even if it extends into the peak period, for two hours for travel up to four zones and three hours for travel more than four zones.

How to obtain your Seniors' SmartRider

Apply in person at the WA Seniors Card Centre at Level 2, 140 William Street, Perth. To apply by mail, you can obtain an application form from most banks, or download one from **seniorcard.wa.gov.au/**

Veteran's SmartRider

transperth.wa.gov.au/SmartRider/

Types-of-SmartRider

DP (70-100%), EDA, INT, POW, TPI, OIP or TTI pension recipients are eligible.

Apply in person at the Elizabeth Quay Bus Station InfoCentre on Mounts Bay Road, Perth. Please bring identification that verifies your entitlement.

To apply by mail, download an application form from the website.

How to add value to your SmartRider

transperth.wa.gov.au/SmartRider/

Using-SmartRider/Add-Value-Methods

There are several ways to add value to a SmartRider card online or add value at train stations or on buses.

Disability assistance

Transperth InfoLine – 13 62 13

[transperth.wa.gov.au/Using-Transperth/](https://transperth.wa.gov.au/Using-Transperth/Disability-Assistance)

Disability-Assistance

TTY (teletypewriter) –

National Relay Service – 133 677

Voice Relay – 1300 555 727

Accessible Buses

Transperth buses can lower the step to make it easier to board using a wheelchair, pram or mobility device. There are built in ramps that can extend to the kerb with space for two devices (ensure you check size restrictions).

If your local bus stop is not accessible, you can email transperthsignage@pta.wa.gov.au and request that it be allocated priority status.

Communication Cards

Communication cards help you communicate with Transperth personnel. The cards have two sections where you can write information about your requirements.

Mobility aids

Check if your wheelchair or motorised scooter is within the specifications for using the network. View size limits online or request by phone via the InfoLine. Lifts or ramps are available at all stations.

Special assistance at train stations

1800 800 022

Should you require any help at a train station, call one hour in advance of your arrival.

Unrestricted free travel

Transperth may issue an unrestricted ticket, at its discretion, if you receive a disability support pension, and have an intellectual impairment where you cannot understand the fare structure, handle cash or the ticketing system. Request by phone via the InfoLine.

Joondalup CBD Free CAT Bus **[transperth.wa.gov.au/timetables/ CAT-Timetables](https://transperth.wa.gov.au/timetables/CAT-Timetables)**

Access the CAT Bus Monday to Friday between 7.30am and 6.00pm.

Stops include:

- Centrelink
- Joondalup Library
- Lakeside Shopping City
- Joondalup Train Station
- Joondalup Health Campus
- Edith Cowan University (ECU)
- North Metro TAFE.



~~Keystrokes City of Joondalup Technology Help~~



~~City of Joondalup Libraries~~

~~9400 4740~~

~~joondalup.wa.gov.au~~

~~For assistance with setting up an app on your smart phone, or navigating services online, Keystrokes is a one-to-one, volunteer facilitated session to teach introductory digital technologies skills.~~

Walking and Cycling

9400 4705

joondalup.wa.gov.au

The City of Joondalup's walk and cycle paths traverse parks, nature reserves and wetlands along the coast and inland. Get a copy of *Map Your Move* (North or South) and the *Yellagonga Regional Park TravelSmart Guide* to plan your next outing online or at one of the City's Libraries.



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