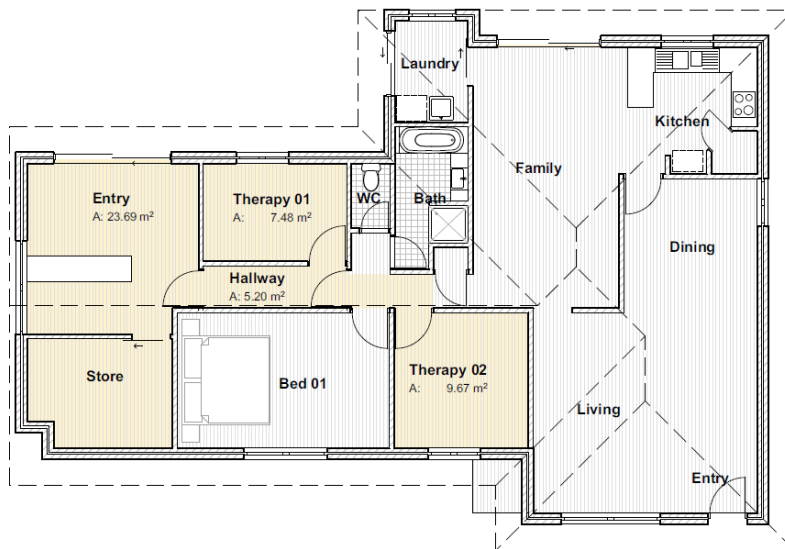


# Operation Management Plan for Home Business (yu massage) at 1 Marybrook Road, Heathridge

## Business operation

- Number of customers  
maximum number of customers proposed during weekdays is 16 and on Saturdays is 8, the Monday to Friday accumulative average number of customers proposed is 60. The total weekly average is 68.
- The proposed hours of operation.  
Monday to Friday 9am to 6pm  
Saturday 9am to 4pm  
Sunday & Public Holidays closed.
- Location (rooms) within the dwelling used for the business operation shown in yellow below (< 50 m<sup>2</sup>)



## Parking management

- 7 parking bays on site available. Allocated as 3 Resident, 2 Staff and 2 Customer. Note some clients use other means of transport
- Appointment intervals are booked.

## Amenity

- Measures to minimise and control noise. There is no issue with noise because we are adjacent to Ocean Reef Road, The ambient noise is much greater than that which cars make driving in. There is no impact on residents in our area from this. Noise is also reduced internally to the property using window shutters and wall/ceiling insulation. This also has the effect of eliminating any noise from within the building.
- Ways to limit the number of people visiting the house at any one time in relation to the business. Customers are booked maximum 2 at a time. There is no impact on traffic or parking using this method noting that a number of customers use alternate methods of transport and are not driving in.

- Measures to ensure that no detrimental impact occurs to the character of the neighbourhood. The business operates from the rear of the building and is largely not noticeable to neighbours. There is no impact to the character of the neighbourhood with this home business.
- Measures to manage the impact of the Home Business on any building or place listed on the municipal inventory of heritage places. There are no heritage listed places nearby to this property. N/A
- Details of all appliances or machinery to be used in the Home Business

**Storage materials:**

Details of any poisonous, flammable or harmful chemicals or other hazardous materials proposed to be stored or used and measures to ensure that no polluting or harmful substances will escape from the site. N/A

- Measures to minimise emissions of odours, dust or vapours from the site. N/A
- Bookings are used to limit the number of people visiting the house at any one time in relation to the business
- A plan showing any proposed outdoor storage areas (if any). N/A
- Details of all appliances or machinery to be used in the Home Business. N/A