

Valentine's Concert 2024 Stay & Play Competition

Terms and Conditions

1. This Competition is a promotion run by the City of Joondalup ("City").
2. Entry to the Competition requires a ticket purchase to the Valentine's Concert 2024, attendance at the Concert and completion of an online customer feedback form during the competition period.
3. By submitting your entry, you accept these Terms and Conditions.
4. This Competition is in no way sponsored, endorsed or administered by, or associated with Facebook, Instagram, Twitter, LinkedIn or any other social media network.
5. The information that entrants provided will be used by the City for the purpose of conducting this Competition. The City will not share any information collected with third parties. By entering this Competition, entrants consent to use their contact details for the purposes described in this clause.
6. The City will not be liable to any entrant who cannot be contacted. In such cases, this entrant forfeits any Prize, and no further correspondence will be entered into.
7. The City reserves the right to disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms and Conditions, or who has, in the opinion of the City, engaged in conduct in entering the Competition, which is considered fraudulent, misleading, or deceptive. Entrants that use multiple email addresses or identities to submit multiple entries will be disqualified.
8. By entering this Competition, entrants acknowledge that if they are a winner, photographs may be taken at the Prize collection for marketing and media purposes and this will be done only with the winner's consent. Any such photographs taken, and copyright in the images, will belong to the City, and the City has the right to use these images without payment or other compensation to the Prize winner.
9. The City will not accept late entries.
10. The Competition may be terminated at any time at the discretion of the City.

Information on the Prize

1. Competition opens **Thursday 8 February 2024, 9.00pm WST and closes Thursday 29 February 2024, 11.59pm WST.**
2. The prize pool is made up of 5 x vouchers valued at \$399.00 each, totalling \$1,995.00
3. There are 5 x Stay & Play and Dining Vouchers with each consisting of an overnight stay for two in a resort room including breakfast, PLUS one round of 18 holes of golf with cart for one person.
4. Five winners will be chosen at random. All entries will be transferred to an Excel spreadsheet, and a Google Random Number Generator will be used to choose a number which is then matched with the relevant number in the spreadsheet. An Internal Auditor will attend the draws to oversee the process.
5. The draw will be conducted at the City of Joondalup Administration Building, 90 Boas Avenue, Joondalup, 6027.
6. The first five valid entries drawn will be deemed the winners of the Prize.
7. The draw conductor may draw additional winners in the case of an entry that is not in accordance with these Terms and Conditions (valid).
8. Winners will be notified via phone or email within seven (7) days of having been drawn as the Prize winner.
9. Collection of the prize will be organised by the winner following notification of their winning entry. The Promoter will not be liable for any delivery or travel costs associated with claiming a prize. The winner must collect their prize by 5.00pm WST, Thursday 28 March or it will be judged forfeited.
10. Prizes must be confirmed with Joondalup Resort during opening hours. The City will not be liable for any delivery or travel costs associated with claiming a Prize.
11. The Prize is not transferable, exchangeable, or redeemable for cash.
12. If a draw or a redraw is scheduled on a public holiday, it will be conducted at the same time and location on the following business day.

13. The Prize winner must provide suitable identification to the City's satisfaction at Prize collection.

How to Enter

1. To be eligible to win, purchase a ticket to the 2024 Valentine's Concert through the City of Joondalup's Ticketbooth account, attend the Concert held on the 8 February 2024 at the Joondalup Resort and complete an online customer feedback form during the competition period. The name of the person on the customer feedback form will be entered into the competition.
2. Competition opens **Thursday 8 February 2024, 9.00pm WST** and closes **Thursday 29 February 2024, 11.59pm WST**.
3. Mail and phone entries will not be accepted.
4. There is no entry fee required to enter this competition.

Entries

1. The competition is open to residents of and visitors to the City of Joondalup.
2. The following are ineligible to enter: employees of the City of Joondalup, immediate family members of employees of the City of Joondalup, Elected Members of the City of Joondalup and the businesses, agencies and companies associated or involved with the competition.
3. An entry must be valid* to be included.

*Refer to terms and conditions